PORTFOLIO RECOVERY ASSOCIATES INC Form 10-Q August 06, 2014

UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

FORM 10-Q

ý QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended June 30, 2014.

. TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from to Commission File Number: 000-50058

Portfolio Recovery Associates, Inc. (Exact name of registrant as specified in its charter)

Delaware	75-3078675
(State or other jurisdiction of	(I.R.S. Employer
incorporation or organization)	Identification No.)
120 Corporate Boulevard, Norfolk, Virginia	23502
(Address of principal executive offices)	(zip code)
(888) 772-7326	
(Registrant's telephone number, including area code)	

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. YES ý NO Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). YES ý NO " Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer," "non-accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. .. Large accelerated filer Accelerated filer ý Non-accelerated filer Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). YES "NO \acute{y} The number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date.

Class Common Stock, \$0.01 par value Outstanding as of July 31, 2014 50,075,049

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Part I. FINANCIAL INFORMATION Item 1. Financial Statements PORTFOLIO RECOVERY ASSOCIATES, INC. CONSOLIDATED BALANCE SHEETS June 30, 2014 and December 31, 2013 (unaudited) (Amounts in thousands, except per share amounts)

	June 30, 2014	December 31, 2013
Assets		2010
Cash and cash equivalents	\$270,526	\$162,004
Finance receivables, net	1,219,595	1,239,191
Accounts receivable, net	12,458	12,359
Income taxes receivable	6,072	11,710
Net deferred tax asset	1,404	1,361
Property and equipment, net	38,902	31,541
Goodwill	105,122	103,843
Intangible assets, net	13,805	15,767
Other assets	27,478	23,456
Total assets	\$1,695,362	\$1,601,232
Liabilities and Equity		
Liabilities:		
Accounts payable	\$20,396	\$14,819
Accrued expenses and other liabilities	33,594	27,655
Accrued compensation	14,320	27,431
Net deferred tax liability	226,011	210,071
Borrowings	448,785	451,780
Total liabilities	743,106	731,756
Commitments and contingencies (Note 9)		
Stockholders' equity:		
Preferred stock, par value \$0.01, authorized shares, 2,000, issued and		
outstanding shares - 0		
Common stock, par value \$0.01, 100,000 authorized shares, 50,073 issued an	d	
outstanding shares at June 30, 2014, and 49,840 issued and outstanding share	s 501	498
at December 31, 2013		
Additional paid-in capital	137,512	135,441
Retained earnings	807,852	729,505
Accumulated other comprehensive income	6,391	4,032
Total stockholders' equity	952,256	869,476
Total liabilities and equity	\$1,695,362	\$1,601,232
The accompanying notes are an integral part of these consolidated financial s	tatements.	

PORTFOLIO RECOVERY ASSOCIATES, INC. CONSOLIDATED INCOME STATEMENTS For the three and six months ended June 30, 2014 and 2013 (unaudited)

(Amounts in thousands, except per share amounts)

	Three Months 2014	Ended June 30, 2013	Six Months En 2014	nded June 30, 2013
Revenues:	2014	2013	2014	2015
Income recognized on finance receivables, net	\$182,518	\$168,570	\$360,488	\$323,362
Fee income	\$182,518 14,825	\$108,570 14,391	30,777	\$525,502 29,158
Total revenues	14,823	14,391	391,265	352,520
	197,345	162,901	391,203	552,520
Operating expenses: Compensation and employee services	52,461	48,202	103,846	93,199
Legal collection fees	52,401 11,371	48,202 10,609	22,204	21,138
Legal collection costs	25,429	22,717	51,962	43,218
Agent fees	23,429 1,464	1,280	2,914	43,218 2,889
0				
Outside fees and services	12,113	8,634	22,904	16,081
Communications	7,958	6,675	17,112	14,754
Rent and occupancy	2,219	1,824	4,366	3,511
Depreciation and amortization	4,211	3,534	8,158	6,900
Other operating expenses	7,653	5,660	13,745	11,117
Total operating expenses	124,879	109,135	247,211	212,807
Income from operations	72,464	73,826	144,054	139,713
Other income and (expense):				
Interest income	1		2	
Interest expense	(5,068)			(5,612
Other expense	(6,224)		(6,224)	
Income before income taxes	61,173	70,903	127,904	134,101
Provision for income taxes	23,666	27,489	49,557	52,170
Net income	\$37,507	\$43,414	\$78,347	\$81,931
Adjustment for loss attributable to redeemable		185		268
noncontrolling interest		105		200
Net income attributable to Portfolio Recovery	\$37,507	\$43,599	\$78,347	\$82,199
Associates, Inc.	\$37,307	\$43,399	\$70,347	\$62,199
Net income per common share attributable to Portfolio				
Recovery Associates, Inc:				
Basic	\$0.75	\$0.86	\$1.57	\$1.62
Diluted	\$0.74	\$0.85	\$1.55	\$1.60
Weighted average number of shares outstanding:				
Basic	50,065	50,751	49,997	50,781
Diluted	50,437	51,183	50,400	51,228
The accompanying notes are an integral part of these co	-			

The accompanying notes are an integral part of these consolidated financial statements.

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PORTFOLIO RECOVERY ASSOCIATES, INC. CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME For the three and six months ended June 30, 2014 and 2013 (unaudited)

(unauuneu)

(Amounts in thousands)

	Three Mont 30,	ths Ended June	Six Months	Ended June 30,	
	2014	2013	2014	2013	
Net income	\$37,507	\$43,414	\$78,347	\$81,931	
Other comprehensive income/(loss):					
Foreign currency translation adjustments	1,911	(6)	2,359	(4,424)	
Total other comprehensive income/(loss)	1,911	(6)	2,359	(4,424)	
Comprehensive income	39,418	43,408	80,706	77,507	
Comprehensive loss attributable to noncontrolling interest		185		268	
Comprehensive income attributable to Portfolio Recovery Associates, Inc.	\$39,418	\$43,593	\$80,706	\$77,775	

The accompanying notes are an integral part of these consolidated financial statements.

PORTFOLIO RECOVERY ASSOCIATES, INC. CONSOLIDATED STATEMENT OF CHANGES IN STOCKHOLDERS' EQUITY For the six months ended June 30, 2014 (unaudited)

(Amounts in thousands)

Balance at December 31, 2013 Components of comprehensive income:	Common Shares 49,840	Stock Amount \$498	Additional Paid-in Capital \$135,441	Retained Earnings \$729,505	Accumulated Other Comprehensive Income \$ 4,032	Total e Stockholders' Equity \$869,476
Net income attributable to Portfolio Recovery Associates, In	c	_	_	78,347	_	78,347
Foreign currency translation adjustment					2,359	2,359
Vesting of nonvested shares	233	3	(3) —		
Amortization of share-based compensation	_		5,437	_	_	5,437
Income tax benefit from share-based compensation		_	4,152	_	—	4,152
Employee stock relinquished for payment of taxes			(7,515) —	_	(7,515)
Balance at June 30, 2014 The accompanying notes are an in	50,073 ategral part o	\$501 of these conse	\$137,512 olidated financ	\$807,852 cial statements.	\$ 6,391	\$952,256

PORTFOLIO RECOVERY ASSOCIATES, INC. CONSOLIDATED STATEMENTS OF CASH FLOWS For the six months ended June 30, 2014 and 2013 (unaudited)

(Amounts in thousands)

(Amounts in thousands)		1.1. 20	
	Six Months Ende		
	2014	2013	
Cash flows from operating activities:			
Net income	\$78,347	\$81,931	
Adjustments to reconcile net income to net cash provided by operating activities			
Amortization of share-based compensation	5,437	6,651	
Depreciation and amortization	8,158	6,900	
Amortization of debt discount	2,005	—	
Deferred tax expense	15,940	2,488	
Changes in operating assets and liabilities:			
Other assets	(3,874) (1,284)	
Accounts receivable	(34) (46)	
Accounts payable	5,480	(2,633)	
Income taxes receivable/payable, net	5,665	(5,748)	
Accrued expenses	5,886	7,313	
Accrued compensation	(20,635) 1,757	
Net cash provided by operating activities	102,375	97,329	
Cash flows from investing activities:			
Purchases of property and equipment	(13,224) (6,639)	
Acquisition of finance receivables, net of buybacks	(252,168) (407,347)	
Collections applied to principal on finance receivables	272,153	248,498	
Net cash provided by/(used in) investing activities	6,761	(165,488)	
Cash flows from financing activities:			
Income tax benefit from share-based compensation	4,152	2,659	
Proceeds from line of credit		217,000	
Principal payments on line of credit	_	(128,000)	
Repurchases of common stock	_	(8,506)	
Cash paid for purchase of portion of noncontrolling interest	_	(1,150)	
Distributions paid to noncontrolling interest		(51)	
Principal payments on long-term debt	(5,000) (2,768)	
Net cash (used in)/provided by financing activities	(848	79,184	
Effect of exchange rate on cash	234	(253)	
Net increase in cash and cash equivalents	108,522	10,772	
Cash and cash equivalents, beginning of period	162,004	32,687	
Cash and cash equivalents, end of period	\$270,526	\$43,459	
Supplemental disclosure of cash flow information:	+ _ / 0,0 _ 0	+,	
Cash paid for interest	\$7,634	\$5,581	
Cash paid for income taxes	25,414	52,809	
Supplemental disclosure of non-cash information:	20,111	52,007	
Adjustment of the noncontrolling interest measurement amount	\$—	\$(245)	
Distributions payable relating to noncontrolling interest	Ф —	2	
Purchase of noncontrolling interest	_	9,162	
Employee stock relinquished for payment of taxes	(7,515) (4,025)	
The accompanying notes are an integral part of these consolidated financial state		(1,025)	
The accompanying notes are an integral part of these consolidated infalleral state			

<u>Table of Contents</u> PORTFOLIO RECOVERY ASSOCIATES, INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (unaudited)

1. Organization and Business:

Portfolio Recovery Associates, Inc., a Delaware corporation, and its subsidiaries (collectively, the "Company") is a financial and business service company operating principally in the United States and the United Kingdom. The Company's primary business is the purchase, collection and management of portfolios of defaulted consumer receivables. The Company also services receivables on behalf of clients and provides class action claims settlement recovery services and related payment processing to corporate clients.

On July 16, 2014, the Company, through a wholly owned subsidiary, completed the purchase of the outstanding equity of Aktiv Kapital AS ("Aktiv"), a Norway-based company specializing in the acquisition and servicing of non-performing consumer loans throughout Europe and in Canada, for a purchase price of approximately \$872.6 million, and assumed approximately \$431.3 million of Aktiv's corporate debt, resulting in an acquisition of estimated total enterprise value of \$1.3 billion.

A publicly traded company from 1997 until early 2012 (traded on the Oslo Stock Exchange under the symbol "AIK"), Aktiv has developed a mixed in-house and outsourced collection strategy. This acquisition will provide the Company entry into thirteen new markets, providing additional geographical diversity in portfolio purchasing and collection. Aktiv maintains in-house servicing platforms in eight markets, and owns portfolios in fifteen markets. Aktiv has more than 20 years of experience and data in a wide variety of consumer asset classes, across an extensive geographic background. Refer to Note 12 "Subsequent Events" for more information.

The consolidated financial statements of the Company are prepared in accordance with U.S. generally accepted accounting principles ("GAAP") and include the accounts of all of its subsidiaries. All significant intercompany accounts and transactions have been eliminated. Under the guidance of the Financial Accounting Standards Board ("FASB") Accounting Standards Codification ("ASC") Topic 280 "Segment Reporting" ("ASC 280"), the Company has determined that it has several operating segments that meet the aggregation criteria of ASC 280, and therefore, it has one reportable segment, accounts receivable management, based on similarities among the operating units including homogeneity of services, service delivery methods and use of technology.

The following table shows the amount of revenue generated for the three and six months ended June 30, 2014 and 2013 and long-lived assets held at June 30, 2014 and 2013 by geographical location (amounts in thousands):

-	As Of And For The				
	Three Months Ended June 30, 2014		Three Months Ended June 30, 201		
	Revenues	Long-Lived Assets	Revenues	Long-Lived Assets	
United States	\$193,726	\$36,537	\$180,350	\$25,685	
United Kingdom	3,617	2,365	2,611	1,593	
Total	\$197,343	\$38,902	\$182,961	\$27,278	
	As Of And For	The	As Of And For The		
	Six Months End	led June 30, 2014	Six Months Ended June 30, 20		
	Revenues	Long-Lived Assets	Revenues	Long-Lived Assets	
United States	\$384,914	\$36,537	\$347,279	\$25,685	
United Kingdom	6,351	2,365	5,241	1,593	
Total	\$391,265	\$38,902	\$352,520	\$27,278	
Powerwas are attributed to countries based on	the location of th	a related anaration	. I and lived acces	to consist of not	

Revenues are attributed to countries based on the location of the related operations. Long-lived assets consist of net property and equipment.

The accompanying unaudited consolidated financial statements of the Company have been prepared in accordance with Rule 10-01 of Regulation S-X promulgated by the Securities and Exchange Commission ("SEC") and, therefore, do not include all information and disclosures required by U.S. GAAP for complete financial statements. In the opinion of the Company, however, the accompanying unaudited consolidated financial statements contain all adjustments, consisting only of normal recurring adjustments, necessary for a fair presentation of the Company's consolidated balance sheet as of June 30, 2014, its consolidated income statements and statements of comprehensive income for the three and six months ended June 30, 2014, and 2013, its consolidated statement of changes in stockholders' equity for the six months ended June 30, 2014, and its consolidated statements

<u>Table of Contents</u> PORTFOLIO RECOVERY ASSOCIATES, INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (unaudited)

of cash flows for the six months ended June 30, 2014 and 2013. The consolidated income statements of the Company for the three and six months ended June 30, 2014 may not be indicative of future results. Certain reclassifications have been made to prior year amounts to conform to the current year presentation. These unaudited consolidated financial statements should be read in conjunction with the audited consolidated financial statements and notes thereto included in the Company's 2013 Annual Report on Form 10-K, filed on February 28, 2014.

2. Finance Receivables, net:

Changes in finance receivables, net for the three and six months ended June 30, 2014 and 2013 were as follows (amounts in thousands):

	Three Months End	ded June 30,	Six Months Ended	June 30,	
	2014	2013	2014	2013	
Balance at beginning of period	\$1,253,961	\$1,169,747	\$1,239,191	\$1,078,951	
Acquisitions of finance receivables, net of buybacks	102,081	194,958	252,168	407,347	
Foreign currency translation adjustment	309	(19) 389	(941)
Cash collections	(319,274) (296,397) (632,641)	(571,860)
Income recognized on finance receivables, net	182,518	168,570	360,488	323,362	
Cash collections applied to principal Balance at end of period	(136,756 \$1,219,595) (127,827 \$1,236,859) (272,153) \$1,219,595	(248,498 \$1,236,859)

At the time of acquisition, the life of each pool is generally estimated to be between 60 and 96 months based on projected amounts and timing of future cash collections using the proprietary models of the Company. At June 30, 2014, the weighted average remaining life of the Company's pools is estimated to be approximately 78 months. Based upon current projections, cash collections applied to principal on finance receivables as of June 30, 2014 are estimated to be as follows for the twelve months in the periods ending (amounts in thousands):

June 30, 2015	\$431,771
June 30, 2016	344,914
June 30, 2017	246,198
June 30, 2018	150,081
June 30, 2019	42,713
June 30, 2020	3,918
	\$1,219,595

During the three and six months ended June 30, 2014, the Company purchased approximately \$0.97 billion and \$2.88 billion, respectively, in face value of charged-off consumer receivables. During the three and six months ended June 30, 2013, the Company purchased approximately \$3.19 billion and \$5.04 billion, respectively, in face value of charged-off consumer receivables. At June 30, 2014, the estimated remaining collections ("ERC") on the receivables purchased in the three and six months ended June 30, 2014, were \$196.4 million and \$409.9 million, respectively. At June 30, 2014, the ERC on the receivables purchased in the three and six months ended June 30, 2014, the ERC on the receivables purchased in the three and six months ended June 30, 2014, the Company had unamortized purchased principal (purchase price) in pools accounted for under the cost recovery method of \$24.5 million; at December 31, 2013, the amount was \$26.1 million.

Accretable yield represents the amount of income recognized on finance receivables the Company can expect to generate over the remaining life of its existing portfolios based on estimated future cash flows as of the balance sheet date. Additions represent the original expected accretable yield, on portfolios purchased during the period, to be earned by the Company based on its proprietary buying models. Net reclassifications from nonaccretable difference to accretable yield primarily result from the Company's increase in its estimate of future cash flows. When applicable, net reclassifications to nonaccretable difference from accretable yield result from the Company's decrease in its estimates of future cash flows and allowance charges that exceed the Company's increase in its estimate of future cash flows. Changes in accretable yield for the three and six months ended June 30, 2014 and 2013 were as follows (amounts in thousands):

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	Three Months E	nded June 30,	Six Months Ended June 30,		
	2014	2013	2014	2013	
Balance at beginning of period	\$1,451,001	\$1,317,144	\$1,430,067	\$1,239,674	
Income recognized on finance receivables, net	(182,518)	(168,570)	(360,488)	(323,362)	
Additions	98,423	167,185	204,620	349,690	
Net reclassifications from nonaccretable	114,721	85,028	206,357	138,792	
difference	114,721	83,028	200,557	136,792	
Foreign currency translation adjustment	199	119	1,270	(3,888)	
Balance at end of period	\$1,481,826	\$1,400,906	\$1,481,826	\$1,400,906	

A valuation allowance is recorded for significant decreases in expected cash flows or a change in the expected timing of cash flows which would otherwise require a reduction in the stated yield on a pool of accounts. In any given period, the Company may be required to record valuation allowances due to pools of receivables underperforming previous expectations. Factors that may contribute to the recording of valuation allowances include both internal as well as external factors. External factors that may have an impact on the collectability, and subsequently on the overall profitability of purchased pools of defaulted consumer receivables would include: new laws or regulations relating to collections, new interpretations of existing laws or regulations, and the overall profitability of purchased pools of defaulted: necessary revisions to initial and post-acquisition scoring and modeling estimates, non-optimal operational activities (which relate to the collection and movement of accounts on both the collection floor of the Company and external channels), as well as decreases in productivity related to turnover and tenure of the Company's collection staff. The following is a summary of activity within the Company's valuation allowance account, all of which relates to loans acquired with deteriorated credit quality, for the three and six months ended June 30, 2014 and 2013 (amounts in thousands):

six months ended suite se	,				,								
	Three Mor	Three Months Ended June 30, 2014					Three Months Ended June 30, 2013						
	Core Portf	olic	Purchased B Portfolio ⁽²⁾	ankr	uptcy Total		Core Portf	ol	Purchased Ba	ankr	uptcy Total		
Valuation allowance -													
finance receivables:													
Beginning balance	\$63,923		\$ 25,225		\$89,148		\$72,100		\$ 23,196		\$95,296		
Allowance charges	925		461		1,386				600		600		
Reversal of previous					_,								
recorded allowance	(3,315)	(370)	(3,685)	(1,750)	(35)	(1,785)	
charges	(0,010	,	(270	,	(5,005	'	(1,700	,	(55	,	(1,700	,	
Net allowance													
(reversals)/charges	(2,390)	91		(2,299)	(1,750)	565		(1,185)	
Ending balance	\$61,533		\$ 25,316		\$86,849		\$70,350		\$ 23,761		\$94,111		
•	-										-		
Finance Receivables, net	\$747,249		\$ 472,346		\$1,219,595		\$655,010		\$ 581,849		\$1,236,859)	
	C' M (1	г	1 1 1 20		1.4		C' M (1	,		20	10		
			nded June 30				Six Months Ended June 30, 2013						
	Core Portf	Core Portfolio ⁽¹⁾ Portfolio ⁽²⁾ Total					Core Portfolio ⁽¹⁾ Portfolio ⁽²⁾ Total						
	core i oru	one	Portfolio ⁽²⁾		Iotui		Portfolio ⁽²⁾						
Valuation allowance -													
finance receivables:													
Beginning balance	\$65,626		\$ 25,475		\$91,101		\$74,500		\$ 18,623		\$93,123		

Edga	r Filing: PC	DR	RTF	OLIO RE	CO	VERY ASSO)(CIATES IN	С	- F	orm 10-Q			
Allowance charges Reversal of previous	\$2,312		\$	461		\$2,773		\$300		\$	5,260		\$5,560	
recorded allowance charges	\$(6,405)	\$	(620)	\$(7,025)	\$(4,450)	\$	(122)	\$(4,572)
Net allowance (reversals)/charges	\$(4,093)	\$	(159)	\$(4,252)	\$(4,150)	\$	5,138		\$988	
Ending balance	\$61,533		\$	25,316		\$86,849		\$70,350		\$	23,761		\$94,111	
Finance Receivables, net	: \$747,249		\$	472,346		\$1,219,595		\$655,010		\$	581,849		\$1,236,859)
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Table of Contents PORTFOLIO RECOVERY ASSOCIATES, INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (unaudited)

"Core" accounts or portfolios refer to accounts or portfolios that are defaulted consumer receivables and are not in a (1)bankrupt status upon purchase. For this table, the Core Portfolio also includes accounts purchased in the United

Kingdom. These accounts are aggregated separately from purchased bankruptcy accounts.

"Purchased bankruptcy" accounts or portfolios refer to accounts or portfolios that are in bankruptcy status when (2) muscless d purchased, and as such, are purchased as a pool of bankrupt accounts.

3.Borrowings:

The Company's borrowings consisted of the following as of the dates indicated (in thousands):

	June 30, 2014	December 31, 2013	
Line of credit, term loan	\$190,000	\$195,000	
Convertible notes	287,500	287,500	
Less: Debt discount	(28,715) (30,720)
Total	\$448,785	\$451,780	

Domestic Revolving Credit and Term Loan Facility

On December 19, 2012, the Company entered into a credit agreement with Bank of America, N.A., as administrative agent, and a syndicate of lenders named therein (the "Credit Agreement"). The credit facility contained an accordion loan feature that allowed the Company to request an increase of up to \$214.5 million in the amount available for borrowing under the facility, whether from existing or new lenders, subject to terms of the Credit Agreement. The Credit Agreement was amended and modified during 2013 and on April 1, 2014. On April 1, 2014, the Company entered into a Lender Joinder Agreement and Lender Commitment Agreement (collectively, the "Commitment Increase Agreements") to exercise the accordion feature. The Commitment Increase Agreements expanded the maximum amount of revolving credit availability under the Credit Agreement by \$214.5 million, elevated the revolving credit commitments of certain lenders and added three new lenders to the Credit Agreement. Giving effect to the \$214.5 million increase in the amount of revolving credit availability pursuant to the Commitment Increase Agreements, the total credit facility under the Credit Agreement now includes an aggregate principal amount of \$840.0 million (subject to compliance with a borrowing base), which consists of (i) a fully-funded \$190.0 million term loan, (ii) a \$630 million domestic revolving credit facility, of which \$630 million is available to be drawn, and (iii) a \$20 million multi-currency revolving credit facility, of which \$20 million is available to be drawn, all of which mature on December 19, 2017. The term and revolving loans accrue interest, at the option of the Company, at either the base rate or the Eurodollar rate (as defined in the Credit Agreement) for the applicable term plus 2.50% per annum in the case of the Eurodollar rate loans and 1.50% in the case of the base rate loans. The base rate is the highest of (a) the Federal Funds Rate (as defined in the Credit Agreement) plus 0.50%, (b) Bank of America's prime rate, and (c) the Eurodollar rate plus 1.00%. The Company's revolving credit facility includes a \$20 million swingline loan sublimit, a \$20 million letter of credit sublimit and a \$20 million alternative currency equivalent sublimit.

Effective as of June 5, 2014, the Company entered into a Third Amendment to the Credit Agreement to amend a provision of the Credit Agreement to increase a basket for permitted indebtedness for the issuance of senior, unsecured convertible notes or other unsecured financings from an aggregate amount not to exceed \$300 million to an aggregate amount not to exceed \$500 million.

The Credit Agreement is secured by a first priority lien on substantially all of the Company's assets. The Credit Agreement, as amended and modified, contains restrictive covenants and events of default including the following: borrowings may not exceed 33% of the ERC of all eligible asset pools plus 75% of eligible accounts receivable; the consolidated leverage ratio (as defined in the Credit Agreement) cannot exceed 2.0 to 1.0 as of the end of any fiscal quarter;

consolidated tangible net worth (as defined in the Credit Agreement) must equal or exceed \$455.1 million plus 50% of positive cumulative consolidated net income for each fiscal quarter beginning with the quarter ended December 31,

2012, plus 50% of the cumulative net proceeds of any equity offering; capital expenditures during any fiscal year cannot exceed \$40 million; cash dividends and distributions during any fiscal year cannot exceed \$20 million; stock repurchases during the term of the agreement cannot exceed \$250 million and cannot exceed \$100 million in a single fiscal year;

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investments in loans and/or capital contributions cannot exceed \$950 million to consummate the acquisition of the equity of Aktiv;

permitted acquisitions (as defined in the Credit Agreement) during any fiscal year cannot exceed \$250 million except for the fiscal year ending December 31, 2014, during which fiscal year permitted acquisitions (excluding the Aktiv acquisition) cannot exceed \$25 million;

indebtedness in the form of senior, unsecured convertible notes or other unsecured financings cannot exceed \$500 million in the aggregate (without respect to the Company's 3.00% Convertible Senior Notes due 2020);

the Company must maintain positive consolidated income from operations (as defined in the Credit Agreement) during any fiscal quarter; and

restrictions on changes in control.

The revolving credit facility also bears an unused line fee of 0.375% per annum, payable quarterly in arrears. The Company's borrowings on its credit facility at June 30, 2014 consisted of \$190.0 million outstanding on the term loan with an annual interest rate as of June 30, 2014 of 2.65%. At December 31, 2013, the Company's borrowings on its credit facility consisted of \$195.0 million outstanding on the term loan with an annual interest rate as of December 31, 2013 of 2.67%.

Convertible Senior Notes

On August 13, 2013, the Company completed the private offering of \$287.5 million in aggregate principal amount of the Company's 3.00% Convertible Senior Notes due 2020 (the "Notes"). The Notes were issued pursuant to an Indenture, dated August 13, 2013 (the "Indenture") between the Company and Wells Fargo Bank, National Association, as trustee. The Indenture contains customary terms and covenants, including certain events of default after which the Notes may be due and payable immediately. The Notes are senior unsecured obligations of the Company. Interest on the Notes is payable semi-annually, in arrears, on February 1 and August 1 of each year, beginning on February 1, 2014. Prior to February 1, 2020, the Notes will be convertible only upon the occurrence of specified events. On or after February 1, 2020, the Notes will be convertible at any time. Upon conversion, the Notes may be settled, at the Company's option, in cash, shares of the Company's common stock, or any combination thereof. Holders of the Notes have the right to require the Company to repurchase all or some of their Notes at 100% of their principal amount, plus any accrued and unpaid interest, upon the occurrence of a fundamental change (as defined in the Indenture). In addition, upon the occurrence of a make-whole fundamental change (as defined in the Indenture), the Company may, under certain circumstances, be required to increase the conversion rate for the Notes converted in connection with such a make-whole fundamental change. The conversion rate for the Notes is initially 15.2172 shares per \$1,000 principal amount of Notes, which is equivalent to an initial conversion price of approximately \$65.72 per share of the Company's common stock, and is subject to adjustment in certain circumstances pursuant to the Indenture. The Company does not have the right to redeem the Notes prior to maturity. As of June 30, 2014, none of the conditions allowing holders of the Notes to convert their Notes had occurred.

As noted above, upon conversion, holders of the Notes will receive cash, shares of the Company's common stock or a combination of cash and shares of the Company's common stock, at the Company's election. However, the Company's current intent is to settle conversions through combination settlement (i.e., the Notes will be converted into cash up to the aggregate principal amount, and shares of the Company's common stock or a combination of cash and shares of the Company's common stock or a combination of cash and shares of the Company's common stock, at the Company's election, for the remainder). As a result, and in accordance with authoritative guidance related to derivatives and hedging and earnings per share, only the conversion spread is included in the diluted earnings per share calculation, if dilutive. Under such method, the settlement of the conversion spread has a dilutive effect when the average share price of the Company's common stock during any quarter exceeds \$65.72.

The net proceeds from the sale of the Notes were approximately \$279.3 million, after deducting the initial purchasers' discounts and commissions and the estimated offering expenses payable by the Company. The Company used \$174.0

million of the net proceeds from this offering to repay the outstanding balance on its revolving credit facility and used \$50.0 million to repurchase shares of its common stock.

The Company determined that the fair value of the Notes at the date of issuance was approximately \$255.3 million, and designated the residual value of approximately \$32.2 million as the equity component. Additionally, the Company allocated approximately \$7.3 million of the \$8.2 million original Notes issuance cost as debt issuance cost and the remaining \$0.9 million as equity issuance cost.

ASC 470-20, "Debt with Conversion and Other Options" ("ASC 470-20"), requires that, for convertible debt instruments that may be settled fully or partially in cash upon conversion, issuers must separately account for the liability and equity components

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in a manner that will reflect the entity's nonconvertible debt borrowing rate when interest cost is recognized in subsequent periods. Additionally, debt issuance costs are required to be allocated in proportion to the allocation of the liability and equity components and accounted for as debt issuance costs and equity issuance costs, respectively. The balances of the liability and equity components of all of the Notes outstanding were as follows as of the dates indicated (in thousands):

	June 30, 2014	December 31,	2013
Liability component - principal amount	\$287,500	\$287,500	
Unamortized debt discount	(28,715) (30,720)
Liability component - net carrying amount	258,785	256,780	
Equity component	\$31,306	\$31,306	
	1	1 .00	

The debt discount is being amortized into interest expense over the remaining life of the Notes using the effective interest rate, which is 4.92%.

Interest expense related to the Notes was as follows for the periods indicated (in thousands):

	Three Months Ended June 30, 2014	Three Months Ended June 30, 2013	Six Months Ended June 30, 2014	Six Months Ended June 30, 2013
Interest expense - stated coupon rate	\$2,156	\$—	\$4,312	\$—
Interest expense - amortization of debt discount	1,007	_	2,005	_
Total interest expense - convertible notes	\$3,163	\$—	\$6,317	\$—

The Company was in compliance with all covenants under its financing arrangements as of June 30, 2014 and December 31, 2013.

The following principal payments are due on the Company's borrowings as of June 30, 2014 for the twelve month periods ending (amounts in thousands):

June 30, 2015	\$12,500
June 30, 2016	17,500
June 30, 2017	30,000
June 30, 2018	130,000
June 30, 2019	_
Thereafter	287,500
Total	\$477,500

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4. Property and Equipment, net:

Property and equipment, at cost, consisted of the following as of the dates indicated (amounts in thousands):

	June 30,	December 31,	
	2014	2013	
Software	\$37,523	\$34,108	
Computer equipment	19,280	17,072	
Furniture and fixtures	9,961	8,616	
Equipment	12,279	10,351	
Leasehold improvements	13,131	11,147	
Building and improvements	7,046	7,026	
Land	1,269	1,269	
Accumulated depreciation and amortization	(61,587) (58,048)	
Property and equipment, net	\$38,902	\$31,541	

Depreciation and amortization expense relating to property and equipment for the three and six months ended June 30, 2014, was \$3.1 million and \$5.9 million, respectively. Depreciation and amortization expense relating to property and equipment for the three and six months ended June 30, 2013, was \$2.4 million and \$4.6 million, respectively. The Company, in accordance with the guidance of FASB ASC Topic 350-40 "Internal-Use Software" ("ASC 350-40"), capitalizes qualifying computer software costs incurred during the application development stage and amortizes them over their estimated useful life of three to seven years on a straight-line basis beginning when the project is completed. Costs associated with preliminary project stage activities, training, maintenance and all other post implementation stage activities are expensed as incurred. The Company's policy provides for the capitalization of certain direct payroll costs for employees who are directly associated with internal use computer software projects, as well as external direct costs of services associated with developing or obtaining internal use software. Capitalizable personnel costs are limited to the time directly spent on such projects. As of June 30, 2014 and December 31, 2013, the Company incurred and capitalized approximately \$11.9 million and \$10.3 million, respectively, of these direct payroll costs and external direct costs related to software developed for internal use. Of these costs, at June 30, 2014 and December 31, 2013, approximately \$2.2 million and \$1.7 million, respectively, were for projects that were in the development stage and, therefore are a component of "Other Assets." Once the projects are completed, the costs are transferred to Software and amortized over their estimated useful life. Amortization expense for the three and six months ended June 30, 2014, was approximately \$0.5 million and \$0.9 million, respectively. Amortization expense for the three and six months ended June 30, 2013, was approximately \$0.3 million and \$0.7 million, respectively. The remaining unamortized costs relating to internally developed software at June 30, 2014 and December 31, 2013 were approximately \$4.6 million and \$4.4 million, respectively.

5. Goodwill and Intangible Assets, net:

In connection with the Company's previous business acquisitions, the Company acquired certain tangible and intangible assets. Intangible assets purchased included client and customer relationships, non-compete agreements, trademarks and goodwill. Pursuant to ASC 350, goodwill is not amortized but rather is reviewed at least annually for impairment. During the fourth quarter of 2013, the Company underwent its annual review of goodwill. Based upon the results of this review, which was conducted as of October 1, 2013, no impairment charges to goodwill or the other intangible assets were necessary as of the date of this review. The Company believes that no events have occurred or circumstances have changed that would more likely than not reduce the fair value of a reporting unit below its carrying amount since the review was performed through June 30, 2014, and thereby necessitate further evaluation of goodwill or other intangible assets. The Company expects to perform its next annual goodwill review during the

fourth quarter of 2014.

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At June 30, 2014 and December 31, 2013, the carrying value of goodwill was \$105.1 million and \$103.8 million, respectively. The following table represents the changes in goodwill for the three and six months ended June 30, 2014 and 2013 (amounts in thousands):

	Three Months E	nded June 30,	Six Months End	ed June 30,	
	2014	2013	2014	2013	
Balance at beginning of period	\$104,086	\$106,912	\$103,843	\$109,488	
Foreign currency translation adjustment	1,036	41	1,279	(2,535)	
Balance at end of period	\$105,122	\$106,953	\$105,122	\$106,953	
Intangible assets, excluding goodwill, consist	of the following at	t June 30, 2014 an	d December 31, 20	013 (amounts in	
thousands):					
	June 30, 2014		December 31, 20	013	
	Gross Amount	Accumulated	Gross Amount	Accumulated	
	010001111100111	Amortization	01000111100010	Amortization	
Client and customer relationships	\$41,212	\$28,558	\$40,870	\$26,581	
Non-compete agreements	3,913	3,807	3,880	3,723	
Trademarks	3,526	2,481	3,491	2,170	

Total\$48,651\$34,846\$48,241\$32,474Total intangible asset amortization expense for the three and six months ended June 30, 2014 was \$1.1 million and\$2.2 million, respectively. Total intangible asset amortization expense for the three and six months ended June 30,2013 was \$1.2 million and \$2.4 million, respectively. The Company reviews these intangible assets for possibleimpairment if an event occurs or circumstances change that would more likely than not reduce the fair value of areporting unit below its carrying amount and thereby necessitate further evaluation of these intangible assets.

6. Share-Based Compensation:

The Company has an Omnibus Incentive Plan to assist the Company in attracting and retaining selected individuals to serve as employees and directors, who are expected to contribute to the Company's success and to achieve long-term objectives that will benefit stockholders of the Company. The 2013 Omnibus Incentive Plan (the "Plan") was approved by the Company's stockholders at the 2013 Annual Meeting of Stockholders. The Plan enables the Company to award shares of the Company's common stock to select employees and directors, as described in the Plan, not to exceed 5,400,000 shares as authorized by the Plan. The Plan replaced the 2010 Stock Plan.

As of June 30, 2014, total future compensation costs related to nonvested awards of nonvested shares (not including nonvested shares granted under the Long-Term Incentive ("LTI") Program) is estimated to be \$6.0 million with a weighted average remaining life for all nonvested shares of 1.7 years (not including nonvested shares granted under the LTI program). As of June 30, 2014, there are no future compensation costs related to stock options and there are no remaining vested stock options to be exercised.

Total share-based compensation expense was \$2.6 million and \$5.4 million for the three and six months ended June 30, 2014, respectively. Total share-based compensation expense was \$3.6 million and \$6.7 million for the three and six months ended June 30, 2013, respectively. Tax benefits resulting from tax deductions in excess of share-based compensation expense (windfall tax benefits) recognized under the provisions of ASC Topic 718

"Compensation-Stock Compensation" ("ASC 718") are credited to additional paid-in capital in the Company's Consolidated Balance Sheets. Realized tax shortfalls, if any, are first offset against the cumulative balance of windfall tax benefits, if any, and then charged directly to income tax expense. The total tax benefit realized from share-based compensation was approximately \$0.3 million and \$7.8 million for the three and six months ended June 30, 2014, respectively. The total tax benefit realized from share-based compensation was approximately \$0.9 million and \$4.9 million for the three and six months ended June 30, 2013, respectively.

All share amounts presented in this Note 6 have been adjusted to reflect the three-for-one stock split by means of a stock dividend declared by the Company's board of directors on June 10, 2013.

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Nonvested Shares

With the exception of the awards made pursuant to the LTI program and a few employee and director grants, the nonvested shares vest ratably over three to five years and are expensed over their vesting period. The following summarizes all nonvested share transactions, excluding those related to the LTI program, from December 31, 2012 through June 30, 2014 (share amounts in thousands):

	Nonvested Shares	Weighted-Average
	Outstanding	Price at Grant Date
December 31, 2012	288	\$20.84
Granted	110	37.31
Vested	(143) 19.75
Cancelled	(29) 20.57
December 31, 2013	226	29.58
Granted	80	49.57
Vested	(107) 28.83
Cancelled	(2) 21.90
June 30, 2014	197	\$38.18

The total grant date fair value of shares vested during the three and six months ended June 30, 2014, was \$0.7 million and \$3.1 million, respectively. The total grant date fair value of shares vested during the three and six months ended June 30, 2013, was \$0.4 million and \$2.5 million, respectively.

Pursuant to the Plan, the Compensation Committee may grant time-vested and performance based nonvested shares. All shares granted under the LTI program were granted to key employees of the Company. The following summarizes all LTI program share transactions from December 31, 2012 through June 30, 2014 (share amounts in thousands):

	Nonvested LTI Shares Outstanding	Weighted-Average Price at Grant Date
December 31, 2012	497	\$21.71
Granted at target level	124	34.59
Adjustments for actual performance	108	17.91
Vested	(279) 19.10
Cancelled	(16) 25.01
December 31, 2013	434	25.79
Granted at target level	97	48.09
Adjustments for actual performance	95	25.17
Vested	(225) 25.17
June 30, 2014	401	\$31.39

The total grant date fair value of shares vested during the three and six months ended June 30, 2014, was \$0.0 million and \$5.7 million, respectively. The total grant date fair value of shares vested during the three and six months ended June 30, 2013, was \$0.0 million and \$2.6 million, respectively.

At June 30, 2014, total future compensation costs, assuming the current estimated performance levels are achieved, related to nonvested share awards granted under the LTI program are estimated to be approximately \$7.6 million. The Company assumed a 7.5% forfeiture rate for these grants and the remaining shares have a weighted average life of 1.1 years at June 30, 2014.

7. Income Taxes:

The Company follows the guidance of FASB ASC Topic 740 "Income Taxes" ("ASC 740") as it relates to the provision for income taxes and uncertainty in income taxes. The guidance prescribes a recognition threshold and measurement attribute for the financial statement recognition and measurement of a tax position taken or expected to be taken in a tax return. There were no unrecognized tax benefits at June 30, 2014 and 2013.

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The Internal Revenue Service ("IRS") examined the Company's tax returns for the 2005 calendar year. The IRS concluded the audit and on March 19, 2009 issued Form 4549-A, Income Tax Examination Changes, for tax years ended December 31, 2007, 2006 and 2005. The IRS has asserted that tax revenue recognition using the cost recovery method does not clearly reflect taxable income. The Company believes it has sufficient support for the technical merits of its positions and that it is more likely than not these positions will ultimately be sustained; therefore, a reserve for uncertain tax positions is not required. The Company believes cost recovery to be an acceptable tax revenue recognition method for companies in the bad debt purchasing industry. For tax purposes, collections on finance receivables are applied first to principal to reduce the finance receivables to zero before any taxable income is recognized. On April 22, 2009, the Company filed a formal protest of the findings contained in the examination report prepared by the IRS. On August 26, 2011, the IRS issued a Notice of Deficiency for the tax years ended December 31, 2007, 2006, and 2005. The Company subsequently filed a petition in the United States Tax Court to which the IRS responded on January 12, 2012. If the Company is unsuccessful in the United States Tax Court, it can appeal to the federal Circuit Court of Appeals. Payment of the assessed taxes and interest could have an adverse effect on the Company's financial condition, be material to the Company's results of operations, and possibly require additional financing from other sources. In accordance with the Internal Revenue Code, underpayments of federal tax accrue interest, compounded daily, at the applicable federal short term rate plus three percentage points. An additional two percentage points applies to large corporate underpayments of \$100,000 or more to periods after the applicable date as defined in the Internal Revenue Code. The Company files taxes in multiple state jurisdictions; therefore, any underpayment of state tax will accrue interest in accordance with the respective state statute. On June 30, 2011, the Company was notified by the IRS that the audit period will be expanded to include the tax years ended December 31, 2009 and 2008. On July 7, 2014, the Company received a Notice of Deficiency for tax years ended December 31, 2012, 2011, 2010, 2009 and 2008. The deficiencies relate to cost recovery.

At June 30, 2014, the tax years subject to examination by the major taxing jurisdictions, including the IRS, are 2003, 2005 and subsequent years. The 2003 tax year remains open to examination because of a net operating loss that originated in that year but was not fully utilized until the 2005 tax year. The examination periods for the 2007, 2006 and 2005 tax years were extended through December 31, 2011; however, because the IRS issued the Notice of Deficiency prior to December 31, 2011, the period for assessment is suspended until a decision of the Tax Court becomes final. The statute of limitations for the 2010, 2009 and 2008 tax years has been extended to September 26, 2014.

ASC 740 requires the recognition of interest if the tax law would require interest to be paid on the underpayment of taxes, and recognition of penalties if a tax position does not meet the minimum statutory threshold to avoid payment of penalties. No interest or penalties were accrued or reversed in the three or six months ended June 30, 2014 or 2013.

8. Earnings per Share:

Basic earnings per share ("EPS") are computed by dividing net income available to common stockholders of Portfolio Recovery Associates, Inc. by weighted average common shares outstanding. Diluted EPS are computed using the same components as basic EPS with the denominator adjusted for the dilutive effect of the Notes and nonvested share awards, if dilutive. For the Notes, only the conversion spread is included in the diluted earnings per share calculation, if dilutive. Under such method, the settlement of the conversion spread has a dilutive effect when the average share price of the Company's common stock during any quarter exceeds \$65.72, which did not occur during the period from which the Notes were issued on August 13, 2013 through June 30, 2014. The Notes were not outstanding during the three or six months ended June 30, 2013. Share-based awards that are contingent upon the attainment of performance goals are not included in the computation of diluted EPS until the performance goals have been attained. The dilutive effect of nonvested shares is computed using the treasury stock method, which assumes any proceeds that could be obtained upon the vesting of nonvested shares would be used to purchase common shares at the average market price

for the period. The assumed proceeds include the windfall tax benefit that would be realized upon assumed exercise.

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The following tables reconcile the computation of basic EPS and diluted EPS for the three and six months ended June 30, 2014 and 2013 (amounts in thousands, except per share amounts):

	For the Three Months Ended June 30					
	2014			2013		
	Net Income attributable to Portfolio Recovery Associates, Inc	Weighted Average Common Shares	EPS	Net Income attributable to Portfolio Recovery Associates, Inc	Weighted Average Common Shares	EPS
Basic EPS	\$37,507	50,065	\$0.75	\$43,599	50,751	\$0.86
Dilutive effect of nonvested share awards		372			432	
Diluted EPS	\$37,507	50,437	\$0.74	\$43,599	51,183	\$0.85
	For the Six Mo 2014	onths Ended	l June 30,	2013		
		Weighted Average Common Shares	l June 30, EPS	2013 Net Income attributable to Portfolio Recovery Associates, Inc	Weighted Average Common Shares	EPS
Basic EPS	2014 Net Income attributable to Portfolio Recovery	Weighted Average Common Shares		Net Income attributable to Portfolio Recovery	Average Common	EPS \$1.62
Basic EPS Dilutive effect of nonvested share awards	2014 Net Income attributable to Portfolio Recovery Associates, Inc	Weighted Average Common Shares	EPS	Net Income attributable to Portfolio Recovery Associates, Inc	Average Common Shares	
Dilutive effect of nonvested share	2014 Net Income attributable to Portfolio Recovery Associates, Inc	Weighted Average Common Shares 49,997	EPS	Net Income attributable to Portfolio Recovery Associates, Inc	Average Common Shares 50,781	

9. Commitments and Contingencies: Business Acquisitions:

Aktiv Kapital, A.S.

On July 16, 2014, the Company, through a wholly owned subsidiary, completed the purchase of the outstanding equity of Aktiv, for a purchase price of approximately \$872.6 million, and assumed approximately \$431.3 million of Aktiv's corporate debt, resulting in an acquisition of estimated total enterprise value of \$1.3 billion. The Company financed the transaction with cash of \$217.7 million, \$169.9 million in financing from an affiliate of the seller (which bears interest at a variable rate equal to LIBOR plus 3.75% per annum and matures on July 16, 2015), and \$485.0 million from the Company's domestic, revolving credit facility. The Company anticipates total transaction costs of approximately \$15 million of which \$4.1 million and \$8.5 million were incurred during the three and six months ended June 30, 2014, respectively. Additionally, the Company recorded an unrealized foreign currency transaction loss as a result of entering into foreign currency exchange rate forward contracts during the second quarter of 2014 to acquire 518 million Euros in anticipation of closing the acquisition of Aktiv. As a result of the strengthening U.S. dollar relative to the Euro as of June 30, 2014 relative to the period during which the contracts were entered into, an unrealized loss of \$6.2 million on the forward contracts was recognized during the quarter. A corresponding liability was recorded and included in Accrued Expenses and Other Liabilities as of June 30, 2014. In the third quarter of 2014,

the Company recorded an additional \$2.0 million foreign currency transaction loss upon the settlement of these foreign currency exchange rate forward contracts.

Pamplona Capital Management, LLP

On July 1, 2014, the Company acquired certain operating assets from Pamplona Capital Management, LLP ("PCM"). These assets include PCM's IVA Master Servicing Platform as well as other operating assets associated with PCM's IVA business. The purchase price of these assets was approximately \$5 million and was paid from the Company's existing cash balances.

Employment Agreements:

The Company has employment agreements, most of which expire on December 31, 2014, with all of its executive officers and with several members of its senior management group. Such agreements provide for base salary payments as well as bonuses

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which are based on the attainment of specific management goals. At June 30, 2014, the estimated future compensation under these agreements is approximately \$6.4 million. The agreements also contain confidentiality and non-compete provisions.

Leases:

The Company is party to various operating leases with respect to its facilities and equipment. The future minimum lease payments at June 30, 2014 total approximately \$31.5 million.

Forward Flow Agreements:

The Company is party to several forward flow agreements that allow for the purchase of defaulted consumer receivables at pre-established prices. The maximum remaining amount to be purchased under forward flow agreements at June 30, 2014 is approximately \$159.6 million.

Contingent Purchase Price:

The asset purchase agreement entered into in connection with the acquisition of certain finance receivables and certain operating assets of National Capital Management, LLC ("NCM") in 2012, includes an earn-out provision whereby the sellers are able to earn additional cash consideration for achieving certain cash collection thresholds over a five year period. The maximum amount of earn-out during the period is \$15.0 million. The Company paid the year one earn-out during December 2013 in the amount of \$6.2 million. As of June 30, 2014, the Company has recorded a present value amount for the expected remaining liability of \$4.3 million.

Finance Receivables:

Certain agreements for the purchase of finance receivables portfolios contain provisions that may, in limited circumstances, require the Company to refund a portion or all of the collections subsequently received by the Company on particular accounts. The potential refunds as of the balance sheet date are not considered to be significant.

Litigation:

The Company is from time to time subject to routine legal claims and proceedings, most of which are incidental to the ordinary course of its business. The Company initiates lawsuits against customers and is occasionally countersued by them in such actions. Also, customers, either individually, as members of a class action, or through a governmental entity on behalf of customers, may initiate litigation against the Company in which they allege that the Company has violated a state or federal law in the process of collecting on an account. From time to time, other types of lawsuits are brought against the Company. Additionally, the Company receives subpoenas and other requests or demands for information from regulators or governmental authorities who are investigating the Company's debt collection activities. The Company makes every effort to respond appropriately to such requests.

The Company accrues for potential liability arising from legal proceedings when it is probable that such liability has been incurred and the amount of the loss can be reasonably estimated. This determination is based upon currently available information for those proceedings in which the Company is involved, taking into account the Company's best estimate of such losses for those cases for which such estimates can be made. The Company's estimate involves significant judgment, given the varying stages of the proceedings (including the fact that many of them are currently in preliminary stages), the number of unresolved issues in many of the proceedings (including issues regarding class certification and the scope of many of the claims), and the related uncertainty of the potential outcomes of these proceedings. In making determinations of the likely outcome of pending litigation, the Company considers many factors, including, but not limited to, the nature of the claims, the Company's experience with similar types of claims, the jurisdiction in which the matter is filed, input from outside legal counsel, the likelihood of resolving the matter through alternative mechanisms, the matter's current status and the damages sought or demands made. Accordingly, the Company's estimate will change from time to time, and actual losses could be more than the current estimate.

Subject to the inherent uncertainties involved in such proceedings, the Company believes, based upon its current knowledge and after consultation with counsel, that the legal proceedings currently pending against it, including those that fall outside of the Company's routine legal proceedings, should not, either individually or in the aggregate, have a material adverse impact on the Company's financial condition. However, it is possible in light of the uncertainties involved in such proceedings or due to unexpected future developments, that an unfavorable resolution of a legal proceeding or claim could occur which may be material to the Company's financial condition, results of operations, or cash flows for a particular period.

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Excluding the matters described below and other putative class action suits which the Company believes are not material, the high end of the range of potential litigation losses in excess of the amount accrued is estimated by management to be less than \$1,000,000 as of June 30, 2014. Notwithstanding our attempt to estimate a range of possible losses in excess of the amount accrued based on current information, actual future losses may exceed both the Company's accrual and the range of potential litigation losses disclosed above.

In certain legal proceedings, the Company may have recourse to insurance or third party contractual indemnities to cover all or portions of its litigation expenses, judgments, or settlements. Loss estimates and accruals for potential liability related to legal proceedings are exclusive of potential recoveries, if any, under the Company's insurance policies or third party indemnities. The Company has not recorded any potential recoveries under the Company's insurance policies or third party indemnities.

The matters described below fall outside of the normal parameters of the Company's routine legal proceedings.

Telephone Consumer Protection Act Litigation

The Company has been named as defendant in a number of putative class action cases, each alleging that the Company violated the Telephone Consumer Protection Act ("TCPA") by calling consumers' cellular telephones without their prior express consent. On December 21, 2011, the United States Judicial Panel on Multi-District Litigation entered an order transferring these matters into one consolidated proceeding in the United States District Court for the Southern District of California (the "Court"). On November 14, 2012, the putative class plaintiffs filed their amended consolidated complaint in the matter, now styled as In re Portfolio Recovery Associates, LLC Telephone Consumer Protection Act Litigation, case No. 11-md-02295 (the "MDL action"). On May 20, 2014, the Court stayed this litigation until such time as the FCC has ruled on various petitions concerning the TCPA.

Internal Revenue Service Audit

The IRS examined the Company's tax returns for the 2005 calendar year. The IRS concluded the audit and on March 19, 2009 issued Form 4549-A, Income Tax Examination Changes, for tax years ended December 31, 2007, 2006 and 2005. The IRS has asserted that tax revenue recognition using the cost recovery method does not clearly reflect taxable income. The Company believes it has sufficient support for the technical merits of its positions and that it is more likely than not these positions will ultimately be sustained; therefore, a reserve for uncertain tax positions is not required. On April 22, 2009, the Company filed a formal protest of the findings contained in the examination report prepared by the IRS. On August 26, 2011, the IRS issued a Notice of Deficiency for the tax years ended December 31, 2007, 2006, and 2005. The Company subsequently filed a petition in the United States Tax Court to which the IRS responded on January 12, 2012. If the Company is unsuccessful in the United States Tax Court, it can appeal to the federal Circuit Court of Appeals. On July 7, 2014, the IRS issued a Notice of Deficiency for the tax years ended December 31, 2012, 2011, 2010, 2009 and 2008. Refer to Note 7 "Income Taxes" for additional information.

10. Fair Value Measurements and Disclosures:

In accordance with the disclosure requirements of FASB ASC Topic 825, "Financial Instruments" ("ASC 825"), the table below summarizes fair value estimates for the Company's financial instruments. The total of the fair value calculations presented does not represent, and should not be construed to represent, the underlying value of the Company. The carrying amounts in the table are recorded in the Consolidated Balance Sheets at June 30, 2014 and December 31,

2013, under the indicated captions (amounts in thousands):

	June 30, 2014		December 31, 2	013
	Carrying	Estimated	Carrying	Estimated
	Amount	Fair Value	Amount	Fair Value
Financial assets:				
Cash and cash equivalents	\$270,526	\$270,526	\$162,004	\$162,004
Finance receivables, net	1,219,595	1,740,864	1,239,191	1,722,100
Financial liabilities:				
Term loans	190,000	190,000	195,000	195,000
Convertible debt	258,785	344,100	256,780	316,857
20				

<u>Table of Contents</u> PORTFOLIO RECOVERY ASSOCIATES, INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (unaudited)

As of June 30, 2014, and December 31, 2013, the Company did not account for any financial assets or financial liabilities at fair value. As defined by FASB ASC Topic 820, "Fair Value Measurements and Disclosures" ("ASC 820"), fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. ASC 820 also requires the consideration of differing levels of inputs in the determination of fair values. Those levels of input are summarized as follows:

•Level 1 - Quoted prices in active markets for identical assets and liabilities.

Level 2 - Observable inputs other than level 1 quoted prices, such as quoted prices for similar instruments in active markets, quoted prices for identical or similar instruments in markets that are not active, and model-based valuation techniques for which all significant assumptions are observable in the market.

Level 3 - Unobservable inputs that are supported by little or no market activity. Level 3 assets and liabilities include financial instruments whose value is determined using pricing models, discounted cash flow methodologies, or similar techniques as well as instruments for which the determination of fair value requires significant management judgment or estimation.

The level in the fair value hierarchy within which a fair value measurement in its entirety falls is based on the lowest level input that is significant to the fair value measurement in its entirety.

Disclosure of the estimated fair values of financial instruments often requires the use of estimates. The Company uses the following methods and assumptions to estimate the fair value of financial instruments:

Cash and cash equivalents: The carrying amount approximates fair value and quoted prices for identical assets can be found in active markets. Accordingly, the Company estimates the fair value of cash and cash equivalents using level 1 inputs.

Finance receivables, net: The Company records purchased receivables at cost, which represents a significant discount from the contractual receivable balances due. The Company computed the estimated fair value of these receivables using proprietary pricing models that the Company utilizes to make portfolio purchase decisions. Accordingly, the Company's fair value estimates use level 3 inputs as there is little observable market data available and management is required to use significant judgment in its estimates.

Term loans: The carrying amount approximates fair value due to the short-term nature of the interest rate periods and the observable quoted prices for similar instruments in active markets. Accordingly, the Company uses level 2 inputs for its fair value estimates.

Convertible debt: The Notes are carried at historical cost, adjusted for the debt discount. The fair value estimates for these Notes incorporates quoted market prices which were obtained from secondary market broker quotes which were derived from a variety of inputs including client orders, information from their pricing vendors, modeling software, and actual trading prices when they occur. Accordingly, the Company uses level 2 inputs for its fair value estimates.

11. Recent Accounting Pronouncements:

In March 2013, the FASB issued ASU 2013-05, "Foreign Currency Matters (Topic 830): Parent's Accounting for the Cumulative Translation Adjustment upon Derecognition of Certain Subsidiaries or Groups of Assets within a Foreign Entity or of an Investment in a Foreign Entity," ("ASU 2013-05") which defines the treatment of the release of cumulative translation adjustments upon derecognition of certain subsidiaries or groups of assets within a foreign entity or of an investment in a foreign entity. ASU 2013-05 is effective for fiscal years, and interim periods within those years, beginning after December 15, 2013. Early adoption is permitted and prior periods should not be adjusted. The Company adopted ASU 2013-05 in the first quarter of 2014 which had no material impact on its Consolidated Financial Statements.

In April 2014, FASB issued ASU 2014-08, "Reporting Discontinued Operations and Disclosures of Disposals of Components of an Entity" ("ASU 2014-08") that amends the requirements for reporting discontinued operations. ASU 2014-08 requires the disposal of a component of an entity or a group of components of an entity to be reported in discontinued operations if the disposal represents a strategic shift that will have a major effect on the entity's operations and financial results. ASU 2014-08 also requires additional disclosures about discontinued operations and disclosures about the disposal of a significant component of an entity that does not qualify as a discontinued operation. ASU 2014-08 is effective prospectively for reporting periods beginning after December 15, 2014, with early adoption permitted. The Company is evaluating the potential impacts of the new standard.

<u>Table of Contents</u> PORTFOLIO RECOVERY ASSOCIATES, INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (unaudited)

In May 2014, FASB issued ASU 2014-09, "Revenue from Contracts with Customers" ("ASU 2014-09") that updates the principles for recognizing revenue. The core principle of the guidance is that an entity should recognize revenue to depict the transfer of promised goods or services to customers in an amount that reflects the consideration to which the entity expects to be entitled in exchange for those goods or services. ASU 2014-09 also amends the required disclosures of the nature, amount, timing and uncertainty of revenue and cash flows arising from contracts with customers. ASU 2014-09 is effective for fiscal years, and interim periods within those years, beginning after December 15, 2016, and can be adopted either retrospectively to each prior reporting period presented or as a cumulative-effect adjustment as of the date of adoption, with early application not permitted. The Company is evaluating its implementation approach and the potential impacts of the new standard on its existing revenue recognition policies and procedures.

In June 2014, FASB issued ASU 2014-12, "Accounting for Share-Based Payments When the Terms of an Award Provide That a Performance Target Could Be Achieved after the Requisite Service Period" ("ASU 2014-12"). ASU 2014-12 requires that a performance target that affects vesting and that could be achieved after the requisite service period be treated as a performance condition. As such, the performance target should not be reflected in estimating the grant-date fair value of the award. ASU 2014-12 is effective for annual reporting periods beginning after December 15, 2015, with early adoption permitted. The Company is evaluating the potential impacts of the new standard on its existing stock-based compensation awards.

12. Subsequent Events:

Aktiv Kapital, A.S. Acquisition

On July 16, 2014, the Company, through a wholly owned subsidiary, completed the purchase of the outstanding equity of Aktiv, for a purchase price of approximately \$872.6 million, and assumed approximately \$431.3 million of Aktiv's corporate debt, resulting in an acquisition of estimated total enterprise value of \$1.3 billion. The Company financed the transaction with cash of \$217.7 million, \$169.9 million in financing from an affiliate of the seller, and \$485.0 million from the Company's domestic, revolving credit facility.

The Company incurred transaction costs of approximately \$4.1 million and \$8.5 million during the three and six months ended June 30, 2014, respectively. The Company anticipates that approximately \$6.0 million of additional transaction costs will be incurred, primarily during the third and fourth quarters of 2014. Additionally, the Company recorded an unrealized foreign currency transaction loss as a result of entering into foreign currency exchange rate forward contracts during the second quarter of 2014 to acquire 518 million Euros in anticipation of closing the acquisition of Aktiv. As a result of the strengthening U.S. dollar relative to the Euro as of June 30, 2014 relative to the period during which the contracts were entered into, an unrealized loss of \$6.2 million on the forward contracts was recognized during the quarter. A corresponding liability was recorded and included in Accrued Expenses and Other Liabilities as of June 30, 2014. In the third quarter of 2014, the Company recorded an additional \$2.0 million foreign currency transaction loss upon the settlement of these foreign currency exchange rate forward contracts.

The Company accounted for this purchase in accordance with ASC Topic 805, "Business Combinations." Under this guidance, an entity is required to recognize the assets acquired, liabilities assumed and the consideration given at their fair value on the acquisition date. Due to the recency and nature of the transaction, the Company is still in the process of evaluating the purchase price allocations and at the time of the filing of this Form 10-Q, the initial valuation has not been completed. Therefore, it is impractical to estimate and disclose the provisional allocation amounts and the pro

forma impact of the acquisition at this time.

Pamplona Capital Management, LLP Acquisition

On July 1, 2014, the Company acquired certain operating assets from PCM. These assets include PCM's IVA Master Servicing Platform as well as other operating assets associated with PCM's IVA business. The purchase price of these assets was approximately \$5 million and was paid from the Company's existing cash balances.

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Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations Cautionary Statements Pursuant to Safe Harbor Provisions of the Private Securities Litigation Reform Act of 1995: This report contains forward-looking statements within the meaning of the federal securities laws. These forward-looking statements involve risks, uncertainties and assumptions that, if they never materialize or prove incorrect, could cause our results to differ materially from those expressed or implied by such forward-looking statements. All statements, other than statements of historical fact, are forward-looking statements, including statements regarding overall trends, gross margin trends, operating cost trends, liquidity and capital needs and other statements of expectations, beliefs, future plans and strategies, anticipated events or trends, and similar expressions concerning matters that are not historical facts. The risks, uncertainties and assumptions referred to above may include the following:

a prolonged economic recovery or a deterioration in the economic or inflationary environment in the United States or Europe, including the interest rate environment, may have an adverse effect on our collections, results of operations, revenue and stock price or on the stability of the financial system as a whole;

changes in the credit or capital markets, which affect our ability to borrow money or raise capital; our ability to integrate the Aktiv business;

our ability to manage risks associated with our international operations, which risks will increase as a result of the Aktiv acquisition;

our ability to recognize the anticipated synergies and benefits of the Aktiv acquisition;

our ability to purchase defaulted consumer receivables at appropriate prices;

our ability to replace our defaulted consumer receivables with additional receivables portfolios;

- our ability to obtain accurate and authentic account documents relating to accounts that we acquire and the
- possibility that documents that we provide could contain errors;

our ability to successfully acquire receivables of new asset types;

our ability to collect sufficient amounts on our defaulted consumer receivables;

- changes in tax laws regarding earnings of our subsidiaries located outside of the United
- States;

changes in bankruptcy or collection laws that could negatively affect our business, including by causing an increase in certain types of bankruptcy filings involving liquidations, which may cause our collections to decrease;

changes in state or federal laws or the administrative practices of various bankruptcy courts, which may impact our ability to collect on our defaulted receivables;

our ability to collect and enforce our finance receivables may be limited under federal and state laws;

our ability to employ and retain qualified employees, especially collection personnel, and our senior management team;

our work force could become unionized in the future, which could adversely affect the stability of our production and increase our costs;

the degree, nature, and resources of our competition;

the possibility that we could incur goodwill or other intangible asset impairment charges;

our ability to retain existing clients and obtain new clients for our fee-for-service businesses;

our ability to comply with existing and new regulations of the collection industry, the failure of which could result in penalties, fines, litigation, damage to our reputation or the suspension or termination of our ability to conduct our business;

changes in governmental laws and regulations which could increase our costs and liabilities or impact our operations; our ability to adjust to debt collection and debt buying regulations that may be promulgated by the Consumer

Financial Protection Bureau ("CFPB") and the regulatory and enforcement activities of the CFPB;

the possibility that new business acquisitions prove unsuccessful or strain or divert our resources;

our ability to maintain, renegotiate or replace our credit facility;

our ability to satisfy the restrictive covenants in our debt agreements;

our ability to manage risks associated with our international operations;

the possibility that compliance with foreign and U.S. laws and regulations that apply to our international operations could increase our cost of doing business in international jurisdictions;

the imposition of additional taxes on us;

changes in interest or exchange rates, which could reduce our net income, and the possibility that future hedging strategies may not be successful, which could adversely affect our results of operations and financial condition, as could our failure to comply with hedge accounting principles and interpretations;

the possibility that we could incur significant allowance charges on our finance receivables;

our loss contingency accruals may not be adequate to cover actual losses;

our ability to manage growth successfully;

the possibility that we could incur business or technology disruptions or cyber incidents, or not adapt to technological advances;

the possibility that we or our industry could experience negative publicity or reputational attacks; and the risk factors listed from time to time in our filings with the Securities and Exchange Commission (the "SEC").

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You should assume that the information appearing in this quarterly report is accurate only as of the date it was issued. Our business, financial condition, results of operations and prospects may have changed since that date. For a discussion of the risks, uncertainties and assumptions that could affect our future events, developments or results, you should carefully review the following "Management's Discussion and Analysis of Financial Condition and Results of Operations," as well as the discussion of "Business" and "Risk Factors" described in our 2013 Annual Report on Form 10-K, filed on February 28, 2014.

Our forward-looking statements could be wrong in light of these and other risks, uncertainties and assumptions. The future events, developments or results described in this report could turn out to be materially different. Except as required by law, we assume no obligation to publicly update or revise our forward-looking statements after the date of this report and you should not expect us to do so.

Investors should also be aware that while we do, from time to time, communicate with securities analysts and others, we do not, by policy, selectively disclose to them any material nonpublic information or other confidential commercial information. Accordingly, stockholders should not assume that we agree with any statement or report issued by any analyst regardless of the content of the statement or report. We do not, by policy, confirm forecasts or projections issued by others. Thus, to the extent that reports issued by securities analysts contain any projections, forecasts or opinions, such reports are not our responsibility.

Definitions

We use the following terminology throughout this document:

"Allowance charges" refers to a reduction in income recognized on finance receivables on pools of finance receivables whose cash collection estimates are not received or projected to not be received.

"Amortization rate" refers to cash collections applied to principal on finance receivables as a percentage of total cash collections.

"Buybacks" refers to purchase price refunded by the seller due to the return of non-compliant accounts.

"Cash collections" refers to collections on our owned portfolios.

"Cash receipts" refers to collections on our owned portfolios plus fee income.

"Core" accounts or portfolios refer to accounts or portfolios that are defaulted consumer receivables and are not in a bankrupt status upon purchase. These accounts are aggregated separately from purchased bankruptcy accounts. Unless otherwise noted, Core accounts do not include the accounts we purchase in the United Kingdom.

"Estimated remaining collections" or "ERC" refers to the sum of all future projected cash collections on our owned portfolios.

"Fee income" refers to revenues generated from our fee-for-service businesses.

"Income recognized on finance receivables" refers to income derived from our owned debt portfolios.

"Income recognized on finance receivables, net" refers to income derived from our owned debt portfolios and is shown net of allowance charges/reversals.

"Net finance receivable balance" is recorded on our balance sheet and refers to the purchase price less principal amortization and net allowance charges/reversals.

"Principal amortization" refers to cash collections applied to principal on finance receivables.

"Purchase price" refers to the cash paid to a seller to acquire defaulted consumer receivables, plus certain capitalized costs, less buybacks.

"Purchase price multiple" refers to the total estimated collections on owned debt portfolios divided by purchase price. "Purchased bankruptcy" accounts or portfolios refer to accounts or portfolios that are in bankruptcy when we purchase them and as such are purchased as a pool of bankrupt accounts.

"Total estimated collections" refers to the actual cash collections, including cash sales, plus estimated remaining collections.

Overview

The Company is a financial and business services company. Our primary business is the purchase, collection and management of portfolios of defaulted consumer receivables. We also service receivables on behalf of clients on either a commission or transaction-fee basis and provide class action claims settlement recovery services and related

payment processing to corporate clients.

Our industry is highly regulated under various federal laws, including the Fair Debt Collection Practices Act, Fair Credit Reporting Act, Dodd-Frank Wall Street Reform and Consumer Protection Act, Telephone Consumer Protection Act and other federal and state laws. We are subject to inspections, examinations, supervision by regulators in each state in which we are licensed, and also by the CFPB. The CFPB is expected to adopt additional rules that will affect our industry, and has sought feedback on a wide range of debt collection issues. The Company has provided its input and feedback with written comments and through a number of meetings with CFPB staff. The Company is currently engaged in discussions with the CFPB with a view toward

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adopting certain practices or controls in the conduct of its business. There can be no assurance that new industry regulations or the outcome of these discussions would not have an adverse effect on our business.

On August 4, 2014, the Office of the Comptroller of the Currency ("OCC") issued risk guidance detailing the principles they expect financial institutions to follow in connection with the sale of consumer debt. The Company is currently in the process of evaluating the impact that this guidance may have on its business, if any. The Company is headquartered in Norfolk, Virginia, and employs approximately 3,567 team members. The Company's shares of common stock are traded on the NASDAQ Global Select Market under the symbol "PRAA."

On July 16, 2014, the Company, through a wholly owned subsidiary, completed the purchase of the outstanding equity of Aktiv, a Norway-based company specializing in the acquisition and servicing of non-performing consumer loans throughout Europe and in Canada, for a purchase price of approximately \$872.6 million, and assumed approximately \$431.3 million of Aktiv's corporate debt, resulting in an acquisition of estimated total enterprise value of \$1.3 billion. The Company financed the acquisition with cash of \$217.7 million, \$169.9 million in financing from an affiliate of the seller, and \$485.0 million from the Company's domestic, revolving credit facility.

A publicly traded company from 1997 until early 2012 (traded on the Oslo Stock Exchange under the symbol "AIK"), Aktiv has developed a mixed in-house and outsourced collection strategy. It maintains in-house servicing platforms in eight markets, and owns portfolios in fifteen markets. Aktiv has more than 20 years of experience and data in a wide variety of consumer asset classes, across an extensive geographic background. Aktiv has acquired more than 2,000 portfolios, with a face value of more than \$38 billion. In 2013, Aktiv collected \$318 million on its portfolios and purchased \$248 million in new portfolios, up from \$222 million in 2012. Aktiv's total assets were approximately \$900 million at December 31, 2013.

This acquisition provided us entry into thirteen new markets, providing us additional geographical diversity in portfolio purchasing and collection. Aktiv's Chief Executive Officer and his executive team and the more than 400 Aktiv employees joined our workforce upon the closing of the transaction.

We anticipate total transaction costs of approximately \$15 million. During the first and second quarters of 2014, we incurred approximately \$4.4 million and \$4.1 million, respectively, of the total estimated transaction costs of \$15 million. Additionally, we recorded an unrealized foreign currency transaction loss as a result of us entering into foreign currency exchange rate forward contracts during the second quarter of 2014 to acquire 518 million Euros in anticipation of closing the acquisition of Aktiv. As a result of the strengthening U.S. dollar relative to the Euro as of June 30, 2014 relative to the period during which the contracts were entered into, an unrealized loss of \$6.2 million on the forward contracts was recognized during the quarter. A corresponding liability was recorded and included in Accrued Expenses and Other Liabilities as of June 30, 2014. In the third quarter of 2014, we recorded an additional \$2.0 million foreign currency transaction loss upon the settlement of these foreign currency exchange rate forward contracts.

Our total borrowings are approximately \$1.5 billion after closing the Aktiv acquisition, compared to the Company's total borrowings of \$448.8 million at June 30, 2014.

Earnings Summary

During the second quarter of 2014, net income attributable to the Company was \$37.5 million, or \$0.74 per diluted share, compared with \$43.6 million, or \$0.85 per diluted share, in the second quarter of 2013. Total revenue was \$197.3 million in the second quarter of 2014, up 7.9% from the second quarter of 2013. Revenues in the second quarter of 2014 consisted of \$182.5 million in income recognized on finance receivables, net, and \$14.8 million in fee income. Income recognized on finance receivables, net, in the second quarter of 2014 increased \$13.9 million, or 8.3%, over the second quarter of 2013, primarily as a result of an increase in cash collections. Cash collections, which drives our finance receivable income, were \$319.3 million in the second quarter of 2014, up 7.7%, or \$22.9 million, as

compared to the second quarter of 2013. During the second quarter of 2014, we incurred \$2.3 million in net allowance reversals, compared with \$1.2 million of net allowance reversals in the second quarter of 2013. Our performance has been positively impacted by operational efficiencies surrounding the cash collections process, including the continued refinement of account scoring analytics as it relates to both legal and non-legal collection channels. Additionally, we have continued to develop our internal legal collection staff resources, which enables us to place accounts into that channel that otherwise would have been prohibitively expensive for legal action and to collect these accounts more efficiently and profitably.

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Fee income increased to \$14.8 million in the second quarter of 2014 from \$14.4 million in the second quarter of 2013, primarily due to higher fee income generated by Claims Compensation Bureau, LLC ("CCB") and PRA Government Services, LLC ("PGS"). This was partially offset by lower fee income generated in the second quarter of 2014 by Mackenzie Hall Holdings, Limited ("PRA UK"), PRA Location Services ("PLS") and Bankruptcy Services when compared to the second quarter of 2013.

A summary of how our income was generated during the three months ended June 30, 2014 and 2013 is as follows:

	For the Three Months Ended June 3				
(\$ in thousands)	2014	2013			
Cash collections	\$319,274	\$296,397			
Amortization of finance receivables	(139,055) (129,012)			
Net allowance reversals	2,299	1,185			
Finance receivable income	182,518	168,570			
Fee income	14,825	14,391			
Total revenue	\$197,343	\$182,961			

Operating expenses were \$124.9 million in the second quarter of 2014, up 14.4% over the second quarter of 2013, due primarily to increases in compensation expense, legal collection costs, outside fees and services and other operating expenses. Compensation expense increased primarily as a result of larger staff sizes, increases in incentive compensation paid as a result of collector performance and normal pay increases. Compensation and employee services expenses increased as total employees grew 6.1% to 3,567 as of June 30, 2014, from 3,362 as of June 30, 2013. Legal collection costs increased from \$22.7 million in the second quarter of 2013 to \$25.4 million in the second quarter of 2014, an increase of \$2.7 million, or 11.9%. This increase was the result of our continued expansion of the accounts brought into the legal collection process. Outside fees and services expenses increased \$3.5 million, or 40.7%, which was mainly attributable to the \$4.1 million of transaction costs incurred in the second quarter of 2013 to \$7.7 million in the second quarter of 2014, an increase in provision for doubtful accounts, \$0.6 million was due to an increase in provision for doubtful accounts, \$0.6 million was due to an increase in taxes, fees and licenses, \$0.3 million was due to an increase in general office expenses and \$0.3 million was due to an increase in general office expenses and \$0.3 million was due to an increase in general office expenses and \$0.3 million was due to an increase in accrued estimated contingent payments related to a previous acquisition. None of the remaining \$0.2 million increase was attributable to any significant identifiable items.

During the three months ended June 30, 2014, we acquired defaulted consumer receivables portfolios with an aggregate face value amount of \$966.9 million at a cost of \$109.2 million. During the three months ended June 30, 2013, we acquired defaulted consumer receivable portfolios with an aggregate face value of \$3.19 billion at a cost of \$200.5 million. In any period, we acquire defaulted consumer receivables that can vary dramatically in their age, type and ultimate collectability. We may pay significantly different purchase rates for purchased receivables within any period as a result of this quality fluctuation. In addition, market forces can drive pricing rates up or down in any period, irrespective of other quality fluctuations. As a result, the average purchase rate paid for any given period can fluctuate dramatically based on our particular buying activity in that period. However, regardless of the average purchase price and for similar time frames, we intend to target a similar internal rate of return, after direct expenses, in pricing our portfolio acquisitions; therefore, the absolute rate paid is not necessarily relevant to the estimated profitability of a period's buying.

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Results of Operations

The results of operations include the financial results of the Company and all of our subsidiaries. The following table sets forth certain operating data as a percentage of total revenues for the periods indicated:

sees form commission of the set o	For the Three Months Ended June 30,				For the Six Months Ended June 30,			
	2014		2013		2014		2013	
Revenues:								
Income recognized on finance receivables, net	92.5	%	92.1	%	92.1	%	91.7	%
Fee income	7.5	%	7.9	%	7.9	%	8.3	%
Total revenues	100.0	%	100.0	%	100.0	%	100.0	%
Operating expenses:								
Compensation and employee services	26.6	%	26.3	%	26.5	%	26.4	%
Legal collection fees	5.8	%	5.8	%	5.7	%	6.0	%
Legal collection costs	12.9	%	12.4	%	13.3	%	12.3	%
Agent fees	0.7	%	0.7	%	0.7	%	0.8	%
Outside fees and services	6.1	%	4.7	%	5.9	%	4.6	%
Communication expenses	4.0	%	3.6	%	4.4	%	4.2	%
Rent and occupancy	1.1	%	1.0	%	1.1	%	1.0	%
Depreciation and amortization	2.1	%	1.9	%	2.1	%	2.0	%
Other operating expenses	3.9	%	3.1	%	3.5	%	3.2	%
Total operating expenses	63.2	%	59.5	%	63.2	%	60.5	%
Income from operations	36.8	%	40.4	%	36.8	%	39.5	%
Other expense:								
Interest expense	2.6	%	1.6	%	2.5	%		