

EVERTEC, Inc.  
Form DEF 14A  
April 13, 2017  
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**UNITED STATES**  
**SECURITIES AND EXCHANGE COMMISSION**

Washington, D.C. 20549

**SCHEDULE 14A**

Proxy Statement Pursuant to Section 14(a) of the Securities Exchange Act of 1934 (Amendment No. )

Filed by the Registrant

Filed by a Party other than the Registrant

Check the appropriate box:

- Preliminary Proxy Statement
- Confidential, for Use of the Commission Only (as permitted by Rule 14a-6(e)(2))
- Definitive Proxy Statement
- Definitive Additional Materials
- Soliciting Material Pursuant to §240.14a-12

**EVERTEC, Inc.**

**(Name of Registrant as Specified In Its Charter)**

**Not Applicable**

**(Name of Person(s) Filing Proxy Statement, if other than the Registrant)**

Payment of Filing Fee (Check the appropriate box):

No fee required.

Fee computed on table below per Exchange Act Rules 14a-6(i)(1) and 0-11.

(1) Title of each class of securities to which transaction applies:

(2) Aggregate number of securities to which transaction applies:

(3) Per unit price or other underlying value of transaction computed pursuant to Exchange Act Rule 0-11  
(set forth the amount on which the filing fee is calculated and state how it was determined):

(4) Proposed maximum aggregate value of transaction:

(5) Total fee paid:

Fee paid previously with preliminary materials.

Check box if any part of the fee is offset as provided by Exchange Act Rule 240.0-11 and identify the filing for which the offsetting fee was paid previously. Identify the previous filing by registration statement number, or the Form or Schedule and the date of its filing.

(1) Amount Previously Paid:

(2) Form, Schedule or Registration Statement No.:

(3) Filing Party:

(4) Date Filed:

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Notice of Annual Meeting  
of Stockholders and  
2017 Proxy Statement

May 25, 2017

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**Evertec, Inc.**

**Road 176, Km. 1.3**

**San Juan, Puerto Rico 00926**

April 13, 2017

Dear Stockholder:

On behalf of the Board of Directors (the *Board*) of Evertec, Inc. (the *Company*), we are pleased to invite you to attend the Company's 2017 Annual Meeting of Stockholders (the *Annual Meeting*) to be held at The Ritz-Carlton Hotel Ritz-Carlton Ballroom IV, 6961 Gobernadores Avenue, Carolina, Puerto Rico 00979, on Thursday, May 25, 2017 at 9:00 a.m. Puerto Rico Time.

The accompanying notice of the Annual Meeting and Proxy Statement describe the matters to be acted upon at the Annual Meeting.

Your vote is very important to us. Whether or not you expect to attend the Annual Meeting in person, please submit your proxy or voting instructions over the telephone, the Internet or by mail as soon as possible to ensure that your shares are represented at the Annual Meeting and your vote is properly recorded.

We look forward to seeing you at the Annual Meeting and appreciate your continued support.

Sincerely,

Frank G. D Angelo

*Chairman of the Board of Directors*

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**Evertec, Inc.**

**Road 176, Km. 1.3**

**San Juan, Puerto Rico 00926**

**NOTICE OF 2017 ANNUAL MEETING OF STOCKHOLDERS**

**TIME AND DATE** Thursday, May 25, 2017 at 9:00 a.m. Puerto Rico Time

**PLACE** The Ritz-Carlton Hotel

Ritz-Carlton Ballroom IV

6961 Gobernadores Avenue

Carolina, Puerto Rico 00979

**ITEMS OF BUSINESS** To address the following proposals:

1. Election of the Directors named in the Proxy Statement for the coming year;
2. Ratification of the Appointment of Deloitte & Touche LLP as our Independent Registered Public Accounting Firm;
3. Advisory Vote on Executive Compensation;

and to transact such other business as may be properly brought before the Annual Meeting or any adjournments or postponements thereof.

**RECORD DATE** Owners of record at the close of business on March 31, 2017 (the Record Date ), are entitled to notice of and to vote at the Annual Meeting or at any adjournments or postponements thereof.

*Your vote is important to us. Please exercise your stockholder right to vote.*

**Important Notice Regarding the Availability of Proxy Materials**

**for the 2017 Annual Meeting of Stockholders to be Held on May 25, 2017:**

The Company's Proxy Statement and Annual Report are available at:

[www.proxyvote.com](http://www.proxyvote.com)

By Order of the Board of Directors,

**Luis Rodríguez-González**

Secretary of the Board of Directors

April 13, 2017

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**PROXY SUMMARY**

**Introduction**

This summary highlights information contained elsewhere in this Proxy Statement. This summary does not contain all of the information that you should consider, and you should carefully read the entire Company's Form 10-K, this Proxy Statement and our Annual Report before voting.

**2017 Annual Meeting of Stockholders**

**Date:**

Thursday, May 25, 2017

**Time:**

9:00 a.m. Puerto Rico Time

**Location:**

The Ritz-Carlton Hotel

Ritz-Carlton Ballroom IV

6961 Gobernadores Avenue

Carolina, Puerto Rico 00979

**Record Date:**

March 31, 2017

**Voting:**

Stockholders as of the record date may cast their vote in the following ways:

<b>Internet</b>	<b>Phone</b>	<b>Mail</b>	<b>In Person</b>
Visit <a href="http://www.proxyvote.com">www.proxyvote.com</a> .	Call 1-800-690-6903. You will need the 16-digit number	Send your completed and signed proxy card to the	If you plan to vote in person, you will need to bring a

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You will need the  
16-digit number included  
in your proxy card or  
notice.

included in your proxy card or  
notice.

address on your proxy  
card.

photo ID  
and proof of your ownership  
of  
Evertec, Inc. stock as of the  
record date.

**Evertec, Inc. - 2017 Proxy Statement** 1

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<b>2016 Performance Highlights</b>		

In 2016, the Company's GAAP (defined in the footnote below) diluted earnings per common share amounted to \$1.01, a decrease of 9% compared with 2015. The Company's 2016 Adjusted Earnings per common share (see footnote below) amounted to \$1.67, an increase of 5%. We generated growth in all three business segments with Merchant Acquiring revenue increasing 7%, Payment Processing revenue increasing 3%, and Business Solutions revenue increasing 4%. For the year ended December 31, 2016, Adjusted EBITDA was \$187.6 million, an increase of 1% compared with \$186.2 million in the prior year.<sup>1</sup>

Highlights for 2016 include:

The Board approved regular quarterly dividends of \$0.10 per common share in February, May, July and October of 2016.

On March 1, 2016, the Company completed the purchase of 65% of the share capital of Processa SAS ( Processa ).

On November 4, 2016, Evertec Group, LLC ( Evertec Group ), together with certain other direct and indirect subsidiaries of the Company, entered into a third amendment to the Credit Agreement, dated as of April 17, 2013. Among other things, the amendment to the Credit Agreement extends the maturity of (a) approximately \$219 million of the Borrower's existing approximately \$250 million of term loan A facility to January 17, 2020 and (b) \$65 million of the Borrower's existing \$100 million of revolving credit facility to January 17, 2020. The

remaining approximately \$30 million of term loan A facility and the \$35 million of revolving credit facility that were not extended will remain in place and mature as originally scheduled on April 17, 2018.

- <sup>1</sup> Adjusted Earnings per common share is a supplemental measure of the Evertec's performance, is not required by, or presented in accordance with, accounting principles generally accepted in the United States of America (GAAP). It is not a measurement of the Evertec's financial performance under GAAP, and should not be considered as an alternative to total revenue, net income or any other performance measure derived in accordance with GAAP, or as an alternative to cash flows from operating activities, as an indicator of cash flow or as a measure of the Evertec's liquidity. In addition to GAAP measures, management uses this non-GAAP measure to focus on the factors the company believes are pertinent to the daily management of the Evertec's operations and believe it is frequently used by securities analysts, investors and other interested parties to evaluate companies in this industry. We define EBITDA as earnings before interest, taxes, depreciation and amortization and Adjusted EBITDA as EBITDA further adjusted to exclude unusual items and other adjustments. EBITDA, Adjusted EBITDA, and Adjusted Earnings per common share are not measurements of liquidity or financial performance under GAAP. For additional details, refer to our reconciliation of GAAP to non-GAAP results provided in the Company's Form 10-K for year ending December 31, 2016.

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**PROXY SUMMARY**

On December 14, 2016, the Company completed the purchase of certain assets, including the customer relationships, of Accuprint, Inc., a data management and printing services company in Puerto Rico. Detailed financial information for the Company and its subsidiaries for the fiscal year ended December 31, 2016 is included in the Annual Report that is being provided to the Company's stockholders together with this Proxy Statement. The Annual Report and this Proxy Statement are also available at [www.proxyvote.com](http://www.proxyvote.com).

**Leadership Transition**

In 2016 we continued strengthening our management team with several organization changes and additions to the team. The following changes occurred within the Company's senior management:

Effective March 31, 2016, Alan Cohen ceased his employment as Executive Vice President of Marketing and Communication of the Company.

In April 2016, Guillermo Rospigliosi joined the Company as Executive Vice President of Product, Marketing and Innovation. Prior to joining the Company, he served as Chief Risk Officer for Visa® in Latin America and before that as Managing Director for Latin America at CyberSource, a Visa® subsidiary.

Effective September 9, 2016, Arturo Díaz-Abramo ceased his employment as Senior Vice President of the Legal and Compliance Division of the Company.

On September 10, 2016, Luis A. Rodríguez, who was serving as Senior Vice President of Corporate Development and Strategy, was also named General Counsel and Secretary of the Board of Directors of the Company and Evertec Group.

During 2016, the Company also created the position of Senior Vice President of Information Technology Latin America as well as the position of Senior Vice President of Sales Latin America.

Effective February 15, 2017, Luis A. Rodríguez was promoted to Executive Vice President.

**Executive Compensation**

The philosophy embedded in our compensation program is to:

Support an environment that rewards performance against established goals;

Provide fair base compensation and benefits for management stability and incentive compensation to support our short- and long-term success;

Align the interests of executives with the long-term interests of stockholders through equity-based awards that may result in stock ownership; and

Develop incentives to achieve high levels of performance while not encouraging excessive risk taking.

In December 2015, the compensation consulting firm Frederic W. Cook & Co., Inc. ( F.W. Cook ) performed a study to assess the competitive position and design of our non-employee director compensation program, as well as an assessment of the competitiveness of compensation levels for our executive officers. As a result of these assessments, certain adjustments were made to the Director Compensation Policy, and some modifications were implemented to our long-term incentive plan.

Subsequently, in 2016, working with the independent compensation consultant, the Compensation Committee:

Determined that our current executive compensation program continues to be competitive and successful at attracting and retaining top executive talent.

Decided to remove from the peer companies Fidelity National Information Services and Fiserv and add Black Knight Financial Services and VeriFone Systems which, in proportion to their sizes, are more similar to the Company. Additionally, Heartland Payment Systems was removed from the peer group due to its acquisition by Global Payments.

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**PROXY SUMMARY**

Restated Evertec's compensation philosophy to target the 25<sup>th</sup> percentile of the peer group in recognition of the size differentials that exist between Evertec and the peer companies.

Adopted a change to one of the metrics used in the long-term incentive plan applicable for 2017. Specifically, the Compensation Committee decided to replace the historic metric of Earnings per Share ( EPS ) with Adjusted EBITDA as the primary performance measure while maintaining focus on total shareholder return ( TSR ) through the use of a performance modifier. The TSR modifier adjusts the shares earned based on the core Adjusted EBITDA performance upwards or downwards (+/- 25%) based on the Company's relative TSR at the end of the three-year performance period against the companies in the Russell 2000 Index.

In 2017, Evertec's Compensation Committee, in consultation with F.W. Cook, reviewed the Company's entire executive compensation program to ensure the program was still appropriate in comparison with programs found at other publicly traded peers. As a result, certain salary adjustments were approved and will become effective on June 30, 2017.

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**Evertec, Inc.**

**Road 176, Km. 1.3**

**San Juan, Puerto Rico 00926**

**PROXY STATEMENT FOR THE 2017**

**ANNUAL MEETING OF STOCKHOLDERS**

**General**

The enclosed Proxy Statement, which was first mailed to stockholders on or about April 13, 2017, is solicited on behalf of the Board of Directors (the Board or Board of Directors ) of Evertec, Inc., a Commonwealth of Puerto Rico corporation ( we, us, our, Evertec and the Company ), for use at the 2017 Annual Meeting of Stockholders to be held on May 25, 2017 (the Annual Meeting ), and any adjournments or postponements thereof. The Annual Meeting will be held at 9:00 a.m. Puerto Rico Time, at The Ritz-Carlton Hotel, Ritz-Carlton Ballroom IV, located at 6961 Gobernadores Avenue, Carolina, Puerto Rico 00979.

**Record Date and Shares Outstanding**

The close of business on March 31, 2017 has been fixed as the record date (the Record Date ) for determining the stockholders of record entitled to notice of and to vote at the Annual Meeting. At the close of business on the Record Date, there were outstanding and entitled to vote 72,548,942 shares of our common stock, \$0.01 par value per share (the Common Stock ).

**Quorum**

In order for the Company to conduct the Annual Meeting, the holders of a majority of the outstanding shares of Common Stock eligible to vote at the meeting must be represented in person or by proxy at the Annual Meeting. This is referred to as a quorum. Votes cast in person or by proxy at the Annual Meeting will be received and tabulated by a representative of The Carideo Group, the Inspector of Elections appointed for the Annual Meeting. The Inspector of Elections will determine whether or not a quorum is present. Abstentions and broker non-votes will be counted for purposes of establishing a quorum. A broker non-vote occurs when a brokerage firm returns a signed proxy card but does not vote shares on a particular proposal because the proposal is not a routine matter and the brokerage firm has not received voting instructions from the beneficial owner of the shares. For further discussion of broker non-votes, see Required Votes / Effect of Abstentions and Broker Non-Votes.

### **Voting of Proxies**

If any stockholder is unable to attend the Annual Meeting, such stockholder may vote by proxy. Shares of Common Stock represented by properly executed proxies, duly returned and not revoked, will be voted in accordance with the instructions contained therein. Except as discussed below with regard to shares held in street name by a bank or broker, if no instruction is indicated on the proxy, the shares of Common Stock represented thereby will be voted as follows:

1. **FOR** the director nominees for election of directors of the Company listed herein (Proposal 1);
2. **FOR** the ratification of the appointment of Deloitte & Touche LLP as the independent registered public accounting firm for the Company for 2017 (Proposal 2);

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**PROXY STATEMENT FOR THE 2017 ANNUAL MEETING OF STOCKHOLDERS**

3. **FOR** the approval through an advisory vote of the compensation paid to the Company's named executive officers (Proposal 3); and
4. At the discretion of the person or persons voting the proxy, with respect to any other matter that may properly be brought before the Annual Meeting.

The execution of a proxy will in no way affect a stockholder's right to attend the Annual Meeting and vote in person.

**Voting of Shares**

Each share of Common Stock entitles the holder thereof to one vote upon any proposal submitted for a vote at the Annual Meeting. All shares entitled to vote and represented in person or by valid proxies received by telephone, Internet or mail will be voted at the Annual Meeting in accordance with the instructions indicated in those proxies.

**Required Votes / Effect of Abstentions and Broker Non-Votes**

The vote required for approval of each matter to be voted on is as set forth in the table below. Also, under certain circumstances, banks, brokers or other nominees are prohibited from exercising discretionary authority for beneficial owners who have not provided voting instructions to the bank, broker or other nominee (a broker non-vote). In these cases, and in cases where the stockholder abstains from voting on a matter, those shares will be counted for the purpose of determining if a quorum is present, but will not be included as votes cast with respect to those matters. Whether a bank, broker or other nominee has authority to vote its shares on uninstructed matters is determined by the New York Stock Exchange (NYSE) rules. The following sets forth the effect of abstentions and broker non-votes on each matter to be voted on:

Proposal	Vote Required	Voting Options
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			Effect of Abstentions	Broker Discretionary Voting Allowed?	Effect of Broker Non-Votes
Election of Directors	Plurality of votes cast	FOR or WITHHOLD for any or all nominees	No effect	No	No effect
Ratification of Appointment of Independent Registered Accounting Firm	Majority of shares present in person or represented by proxy and entitled to vote	FOR, AGAINST or ABSTAIN	Treated as a vote AGAINST the proposal	Yes	Not applicable
Advisory Vote on Executive Compensation Matters (Say on Pay)	Majority of shares present in person or represented by proxy and entitled to vote	FOR, AGAINST or ABSTAIN	Treated as a vote AGAINST the proposal	No	No effect

## How You Can Vote

### *Vote in Person*

If you hold shares in your own name, you may vote by proxy or in person at the Annual Meeting. If you wish to vote your shares in person at our Annual Meeting, you may either bring your proxy card or Notice of Internet Availability to the meeting or request a ballot at the meeting.

If your shares of Common Stock are held in the name of a bank, broker or other nominee, you will receive instructions from your bank, broker or other nominee that you must follow in order for your shares to be voted.

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**PROXY STATEMENT FOR THE 2017 ANNUAL MEETING OF STOCKHOLDERS**

Please follow their instructions carefully. Also, please note that if the holder of record of your shares is a broker, bank or other nominee and you wish to vote in person at the Annual Meeting, you must request a legal proxy from your bank, broker or other nominee that holds your shares evidencing that you were a holder of shares as of the Record Date and present that proxy and proof of identification at the Annual Meeting. To vote by proxy, you may select one of the following options:

***Vote by Internet***

You can vote your shares on the Internet until 11:59 p.m. (EST) on **May 24, 2017**. The website for Internet voting ([www.proxyvote.com](http://www.proxyvote.com)) is shown on your proxy card or Notice of Internet Availability, as applicable. Internet voting is available 24 hours a day, seven days a week. You will be given the opportunity to confirm that your instructions have been properly recorded. If you vote on the Internet, you do NOT need to return your proxy card if you received one. You can also vote your shares on the Internet by scanning the QR code shown on your proxy card or Notice of Internet Availability, as applicable, with your mobile device.

***Vote by Telephone***

You can vote your shares by telephone until 11:59 p.m. (EST) on **May 24, 2017**, by calling the toll-free telephone number (at no cost to you) shown on your proxy card or Notice of Internet Availability, as applicable. Telephone voting is available 24 hours a day, seven days a week. Easy-to-follow voice prompts allow you to vote your shares and confirm that your instructions have been properly recorded. Our telephone voting procedures are designed to authenticate the stockholders by using individual control numbers. If you vote by telephone, you do NOT need to return your proxy card if you received one.

***Vote by Mail***

If you received your proxy materials by mail, simply mark your proxy card, date and sign it, and return it using the postage-paid envelope provided or return it to Vote Processing, c/o Broadridge, 51 Mercedes Way, Edgewood, NY 11717. In order for your votes to be included in the final tallies, your proxy card must be received by the date and time of the Annual Meeting.

## Revocation of Proxies

If a proxy is properly executed and returned to the Company in time to be voted at the Annual Meeting, it will be voted as specified in the proxy, unless it is properly revoked prior thereto. If you hold shares of Common Stock in your own name and vote by proxy, you may revoke that proxy at any time before it is voted at the Annual Meeting. You may do this by: (1) signing another proxy card with a later date or a notice of revocation and returning it to us prior to the Annual Meeting (please deliver to the Corporate Secretary of the Company, located at Road 176, Km. 1.3, San Juan, Puerto Rico 00926); (2) voting again by telephone or on the Internet before 11:59 p.m. (EST) on **May 24, 2017**; or (3) attending the Annual Meeting in person and casting a ballot.

If a bank, broker or other nominee holds your shares of Common Stock, you must follow the instructions provided by the bank, broker or other nominee if you wish to change your vote.

## Voting Results

The preliminary voting results will be announced at the Annual Meeting and published within four business days after they are known in a Current Report on Form 8-K filed with the Securities and Exchange Commission (the "SEC").

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**PROXY STATEMENT FOR THE 2017 ANNUAL MEETING OF STOCKHOLDERS**

**Solicitation**

The Company will bear the entire cost of solicitation, including the preparation, assembly, printing and mailing of this Proxy Statement and the Company's Annual Report for the fiscal year ended December 31, 2016 (the Annual Report), and any additional solicitation materials furnished to the stockholders. The original solicitation of proxies may be supplemented by a solicitation by mail, in person, by telephone, or by other electronic means by a proxy solicitor contracted by the Company, whose fees will be paid for by the Company, and directors, officers or employees of the Company, who will not receive any additional compensation for such services.

**Householding of Proxy Materials**

The SEC has adopted rules that permit companies and intermediaries such as brokers to satisfy delivery requirements for proxy statements with respect to two or more stockholders sharing the same address by delivering a single proxy statement addressed to those stockholders. This process, which is commonly referred to as householding, provides extra convenience for stockholders and cost savings for us. The Company and some brokers household proxy materials, delivering a single Notice of Internet Availability of Proxy Materials or Proxy Statement and Annual Report to multiple stockholders sharing an address unless contrary instructions have been received from the affected stockholders. Once you have received notice from your broker or us that they or we will be householding materials to your address, householding will continue until you are notified otherwise or until you revoke your consent. If, at any time, you no longer wish to participate in householding or if you are receiving multiple copies of the proxy statement and wish to receive only one, please notify your broker if your shares are held in a brokerage account or the Company if you hold Common Stock directly. Requests in writing should be addressed to: Evertec, Inc., Road 176, Km. 1.3, San Juan, Puerto Rico 00926, Attention: Corporate Secretary. Requests may also be made by calling the Corporate Secretary at (787) 759-9999 ext. 4706.

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### **CORPORATE GOVERNANCE**

#### **Overview**

The Company's business affairs are conducted under the direction of the Company's Board of Directors (the Board) in accordance with the Puerto Rico General Corporation Law of 2009, as amended, the Company's charter (the Charter), and Amended and Restated By-Laws (the By-Laws). Members of the Board of Directors are informed of the Company's business through discussions with management, by reviewing materials provided to them and by participating in meetings of the Board of Directors and its committees.

#### **Board Composition**

Our Board is currently comprised of nine directors. Messrs. Junquera and Rivera and Ms. Loubriel were originally nominated to the Board by Popular, Inc. ( Popular ) under its director nominee rights granted by the Stockholder Agreement, as amended, by and among the Company, Popular and the other stockholders parties thereto (the Stockholder Agreement ). Messrs. D Angelo and Schumacher were originally nominated to the Board by Apollo Management, LLP under its director nominee rights granted by the Stockholder Agreement.

In accordance with the Stockholder Agreement, if there are any vacancies on our Board, then a committee consisting of our entire Board (other than any directors who are to be replaced because Popular has lost the right to nominate them) has the right to nominate the individuals to fill such vacancies, which nominees must be reasonably acceptable to Popular for so long as it owns, together with its affiliates, at least 5% of our outstanding Common Stock.

As of the Record Date, the Board was in compliance with the NYSE rules with respect to maintaining the Audit Committee, the Compensation Committee and the Nominating and Corporate Governance Committee comprised entirely of independent directors.

#### **Board Leadership Structure**



The Board recognizes that one of its key responsibilities is to evaluate and determine its optimal leadership structure so as to provide independent oversight of management. The Board understands that there is no single, generally accepted approach to providing Board leadership, and the right Board leadership structure may vary as circumstances warrant.

Based on its most recent review of the Company's leadership structure, the Board continues to believe that its current leadership structure is optimal for the Company because it provides the Company with strong and consistent leadership. In considering its leadership structure, the Board has taken a number of factors into account. Board and committee processes and procedures, including regular executive sessions of non-management directors and a regular review of the Company's and our executive officers' performance, provide substantial independent oversight of our management's performance. The Board has the ability to change its structure, subject to any limitations under the Stockholder Agreement, should that be deemed appropriate and in the best interests of the Company and its stockholders.

Our Corporate Governance Guidelines do not express a formal policy on whether the same person should serve as the Chairman of the Board and the Chief Executive Officer. Although our Chairman of the Board is an independent director, if in the future a non-independent director serves as Chairman of the Board, the board will appoint a lead director to serve as the liaison between the Chairman and the independent and non-employee directors.

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**CORPORATE GOVERNANCE**

**Board Committees**

The Board has four standing committees, including the Audit Committee, the Compensation Committee, the Nominating and Corporate Governance Committee and the Information Technology Committee, each of which is composed entirely of independent directors, except for the Information Technology Committee in which Mr. Rivera is a member. During 2016, each director attended at least 75% of the total number of meetings of Committees of the Board on which such director served.

*Audit Committee*

Our Audit Committee acts pursuant to a written charter (as amended and restated) adopted by the Board, a copy of which is publicly available on the Company's website at [www.evertecinc.com](http://www.evertecinc.com) in the Investor Relations section under the headings Corporate Information and Governance Documents. Our Board has determined that Messrs. Schumacher, Junquera, Smith and Ms. Loubriel each qualify as an audit committee financial expert, as defined in Item 407(d)(5) of Regulation S-K of the Securities Exchange Act of 1934, as amended (the Exchange Act). As indicated above, each of the members of our Audit Committee qualifies as independent, as defined in Rule 10A-3 of the Exchange Act and under the NYSE rules. Pursuant to our Audit Committee Charter and our By-Laws, our Audit Committee must consist of at least three board members who must meet at least four times a year, including once every fiscal quarter.

Our Audit Committee met twelve times during the fiscal year ended December 31, 2016. In compliance with the NYSE rules, the Board made a formal determination that the simultaneous service on more than three audit committees of public companies by Mr. Schumacher does not impair his ability to serve on our Audit Committee nor does it represent or in any way create a conflict of interest for the Company.

The Audit Committee assists the Board in its oversight of (i) our financial reporting process, with respect to the integrity of our financial statements and our internal controls over financial reporting; (ii) our independent registered public accounting firm's qualifications, independence and performance; (iii) the performance of our internal audit function; (iv) our management policies regarding risk assessment and management; and (v) our compliance with laws and regulations. The Audit Committee is also responsible for the appointment, compensation, retention and oversight of the independent registered public accounting firm and the establishment of procedures for handling complaints.

*Compensation Committee*

Our Compensation Committee acts pursuant to a written charter (as amended and restated) adopted by the Board, a copy of which is publicly available on the Company's website at [www.evertecinc.com](http://www.evertecinc.com) in the Investor Relations section under the headings Corporate Information and Governance Documents. As indicated above, each of the members of our Compensation Committee qualifies as independent under the NYSE rules. Pursuant to our Compensation Committee Charter and our By-Laws, our Compensation Committee must consist of at least three board members who meet at least once a year. The Compensation Committee reviews and recommends policy relating to the compensation and benefits of our officers, directors and employees, including reviewing and approving corporate goals and objectives relevant to compensation of the CEO and other senior officers, evaluating the performance of these officers in light of those goals and objectives and reviewing and approving the compensation of these officers based on such evaluations. The Compensation Committee also produces a report on executive officer compensation as required by the SEC, which is included in this Proxy Statement.

Our Compensation Committee met six times during the fiscal year ended December 31, 2016.

#### *Nominating and Corporate Governance Committee*

Our Nominating and Corporate Governance Committee acts pursuant to a written charter (as amended and restated) adopted by the Board, a copy of which is publicly available on the Company's website at [www.evertecinc.com](http://www.evertecinc.com) in the Investor Relations section under the headings Corporate Information and

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**CORPORATE GOVERNANCE**

Governance Documents. As indicated above, each of the members of our Nominating and Corporate Governance Committee qualifies as independent under the NYSE rules. Pursuant to our Nominating and Corporate Governance Committee Charter and our By-Laws, our Nominating and Corporate Governance Committee must consist of at least three board members who meet at least once a year. The responsibilities of our Nominating and Corporate Governance Committee include (i) assisting the Board in identifying individuals qualified to serve as members of the Board; recommending to the Board the director nominees for the next annual stockholders meeting in each case subject to the terms of the Stockholder Agreement; (ii) reviewing and recommending to the Board a set of corporate governance guidelines; and (iii) leading the Board in its review of the performance of the Board and Board committees. For a further description of our director nomination process under our Stockholder Agreement, see Certain Relationships and Related Transactions Related-Party Transactions Stockholder Agreement Director Nomination Rights.

Our Nominating and Corporate Governance Committee met one time during the fiscal year ended December 31, 2016.

*Information Technology Committee*

Our Information Technology Committee acts pursuant to a written charter adopted by the Board on February 5, 2016, and effective on March 1, 2016, a copy of which is publicly available on the Company's website at [www.everttecinc.com](http://www.everttecinc.com) in the Investor Relations section under the headings Corporate Information and Governance Documents. As indicated above, one of the members of our Information Technology Committee does not qualify as independent under the NYSE rules. The NYSE rules do not require members of other committees such as an Information Technology Committee to comply with the independence requirements applicable under Section 303A.00. Pursuant to our Information Technology Committee Charter and our By-Laws, our Information Technology Committee must consist of at least three board members who meet at least twice a year. The Information Technology Committee assists the Board in the integrity of the Company's information and technology systems; and in the management and oversight of (i) IT-related risks; (ii) IT security and cybersecurity; and (iii) IT infrastructure and strategy.

Our Information Technology Committee met twice during the fiscal year ended December 31, 2016.

*Other Committees*

Our By-Laws provide that our Board may establish one or more additional committees. The Stockholder Agreement provides that, unless otherwise prohibited by applicable law, regulation or the NYSE rules (including the independence requirements described above), Popular has the right to representation on each committee of the Board in the same proportion as the number of directors, if any, nominated by it bears to the total number of directors for so long as Popular owns, together with its affiliates, at least 5% of our outstanding Common Stock.



Table of Contents**CORPORATE GOVERNANCE****Executive Officers**

The following contains biographical information about the Company's executive officers. Ages are as of the Record Date for the annual meeting.

**Morgan M. Schuessler, Jr.** Morgan M. Mac Schuessler, Jr., age 46, has been our President and Chief Executive Officer since April 2015. Mr. Schuessler has over 20 years of payment industry leadership experience. He has served as President of International for Global Payments Inc. (NYSE: GPN, Global Payments), one of the world's leading payment processing providers, overseeing the company's businesses outside of the Americas since 2012. The businesses under his leadership spanned 23 countries throughout Europe and Asia, and encompassed more than 40% of the company's employees.

President & CEO

From 2008 to 2012, Mr. Schuessler served as Global Payments' Executive Vice President and Chief Administrative Officer with responsibility for the company's global operations, human resources, corporate marketing and communications, real estate services and money transfer business. In this position, he led the implementation of the worldwide credit and risk function, and the creation of the company's first global operations center in Manila, Philippines. Prior to joining Global Payments, Mr. Schuessler served in several leadership positions with American Express, Inc. including Vice President, Global Purchasing Solutions, with responsibility for managing the company's purchasing card business globally. Additionally, he served in various sales, marketing, strategy and product management positions. Mr. Schuessler was a member of Visa's Senior Client Council and the UnionPay International Member Council, the international division of China UnionPay (CUP).

He holds a bachelor's degree from New York University and an MBA from Emory University's Goizueta Business School where he currently serves on the Executive Committee of the Dean's Advisory Board. As a result of Mr. Schuessler's 20 years of experience in the payments industry, he

	thoroughly understands the Company's main market and has developed management and oversight skills that allow him to make significant contributions to the Board.
<p><b>Peter J.S. Smith</b></p> <p>Executive Vice President and Chief Financial Officer</p>	<p>Peter J.S. Smith, age 49, was appointed as Chief Financial Officer in September 2015. Prior to joining the Company in 2015, he served as Chief Accounting Officer and Corporate Senior Vice President of Fidelity National Information Services, Inc. (NYSE: FIS, FIS ) from May 2013 to May 2015. In this role, Mr. Smith was FIS' principal accounting officer responsible for enterprise-wide accounting operations and systems, financial controls and external reporting. From October 2009 to May 2013, Mr. Smith served as Senior Vice President and Segment Controller. In this position, he was responsible for managing the finance and accounting functions for FIS Payments Solutions Group segment. Before joining FIS, Mr. Smith held finance roles of increasing responsibility at Metavante Technologies, Inc. from 2005 to 2009 and served as Segment Chief Financial Officer of the Payments Solutions Group of Metavante Corporation from 2008 to 2009. As part of his responsibilities, he teamed up with business partners to successfully acquire, integrate and grow numerous businesses and go public. Prior to joining Metavante, Mr. Smith spent seven years in Silicon Valley and served as the Worldwide Sales Controller of Openwave Systems Inc., beginning in June 2002. Before this role, he worked for PricewaterhouseCoopers LLP in its San Jose, CA office.</p>

Mr. Smith received his bachelor's degree from the University of Pennsylvania and holds a master's degree in taxation from San Jose State University. He is a Certified Public Accountant.

**Table of Contents****CORPORATE GOVERNANCE**

<b>Mariana Goldvarg</b> President for Latin America	<p>Mariana Goldvarg, age 51, has been the Company's President for Latin America since May 2015, and is responsible for managing the Company's operations in the region. Ms. Goldvarg is a seasoned financial services industry professional, with extensive knowledge of business in Latin America. Prior to joining the Company, she served as President of Equifax Latin America since 2012, and served as Equifax International's Senior Marketing Officer from 2009 to 2011. Before that, she held several senior level positions within Citibank including Latin America Marketing Head from 2001 to 2004, Citibank Country Business Manager from 2003 to 2005 and CitiMortgage Executive Director from 2006 to 2008.</p> <p>Ms. Goldvarg received her Bachelor in Actuarial Sciences from the University of Buenos Aires.</p>
<b>Miguel Vizcarrondo</b> Executive Vice President Payment Services	<p>Miguel Mike Vizcarrondo, age 43, has been our Executive Vice President and Head of Merchant Acquiring and Payment Processing (which includes ATM and POS processing and the ATH Network) since February 2012.</p> <p>Mr. Vizcarrondo worked in Banco Popular de Puerto Rico ( BPPR ) for 14 years where he served as Portfolio Manager of the Treasury Division from 1996 to 2000, Vice President of Corporate Banking from 2000 to 2006, and Senior Vice President of Merchant Acquiring Solutions from 2006 until joining the Company in September 2010 as Evertec Group's Senior Vice President and Head of Merchant Acquiring. Mr. Vizcarrondo currently serves as a Director of the Puerto Rico Pee Wee Football League and as a member of the Global Payments Innovation Jury. He is a former president of the Puerto Rico Association for Financial Professionals, has served on Visa Latin America Acquirer and Emerging Payments Committees. Mr. Vizcarrondo has received numerous acknowledgements including a 40 Under 40 award from Caribbean Business in 2012 and a People to Watch recognition from Caribbean Business in 2011.</p> <p>Mr. Vizcarrondo received his Bachelor of Science degree in Management, with a concentration in Finance, from Tulane University in New Orleans, Louisiana.</p>
<b>Phil E. Steurer</b> Executive Vice President and Chief Operating Officer	<p>Philip E. Steurer, age 47, has been our Executive Vice President and Chief Operating Officer ( COO ) since August 2012. Before joining the Company, Mr. Steurer worked for over 11 years at First Data Corporation, holding various positions, such as Senior Vice President, Latin America and Caribbean from 2003 to 2012, and Vice President and General Manager at PaySys Intl. (a subsidiary of First Data Corporation) from 2001 to 2003. Prior to that, his experience includes serving as Unit Manager of Credit Services at Sears</p>



Roebuck & Company, Senior Manager of the Card Processing Center of EDS Africa, Ltd., Manager of Contract Administration at Electronic Data Systems, as well as an Assistant Bank Examiner at the Federal Deposit Insurance Corporation.

Mr. Steurer holds an MBA in Finance from Indiana University, and a Bachelor of Business Administration degree in Finance from the University of Notre Dame.

**Table of Contents****CORPORATE GOVERNANCE****Carlos J. Ramírez**

Executive Vice President  
Business Solutions

Carlos J. Ramírez, age 55, has been our Executive Vice President and Head of Business Solutions since April 2012 and Evertec Group's Executive Vice President and Head of Business Development since 2004. Before joining the Company in April 2004, Mr. Ramírez worked for 21 years at GM Group, Inc. holding various senior positions in product and sales management, including Systems Engineer from 1983 to 1984, Sales Manager for Multiple Computer Services from 1984 to 1990 and Senior Executive Vice President for the International Division from 1990 to 1997. He is a member of the Puerto Rico Chamber of Commerce and the Puerto Rico Sales and Marketing Association. Mr. Ramírez has received numerous commendations including the Teodoro Moscoso Award from the Puerto Rico Chamber of Commerce; the Top Management Award in Sales from the Puerto Rico Sales & Marketing Association; the Service Manager of the Year, Metro Region award from the Puerto Rico Manufacturers Association; and a People to Watch recognition from Caribbean Business in 2009.

**Guillermo Rospigliosi**

Executive Vice President  
Product, Marketing and  
Innovation

Mr. Ramírez received his Bachelor of Science degree in Computer and Systems Engineering from Rensselaer Polytechnic Institute in New York. Guillermo Rospigliosi, age 43, has been our Executive Vice President of Product, Marketing and Innovation since April 2016. Mr. Rospigliosi has 20 years of experience in the Payments, Financial Services, Innovation, and Technology sectors and is passionate about the connection of commerce and technology. Mr. Rospigliosi held regional Latin American roles at Visa® for 11 years. Previous to joining the Company, he served as Chief Risk Officer for Visa in Latin America and before that he was the Managing Director for Latin America at CyberSource, a Visa® subsidiary, where he was responsible for establishing and growing the business. Prior to that, his experience includes working at Citibank in New York and Banco de Crédito in Peru.

**Luis A. Rodríguez**

General Counsel &  
Executive Vice President  
Corporate Development and  
Strategy

He graduated from University of Lima with a Bachelor's degree in Business Administration and holds an MBA from the University of Texas in Austin.

Luis A. Rodríguez, age 39, is our Executive Vice President of Corporate Development and Strategy, and General Counsel. Prior to joining EVERTEC in May 2015, Mr. Rodríguez served as Executive Director at J.P. Morgan's Emerging Markets Credit Desk in New York. During his more than 10 years of professional experience in the Puerto Rico, United States and Latin America markets, Mr. Rodríguez also served as Assistant Secretary for the Department of Economic Development and Commerce of Puerto Rico, Vice President of Deutsche Bank Securities Inc.'s Distressed Products Group and Emerging Markets Latin America Credit Trading Group in New York, and as an

associate at the law firm Davis Polk & Wardwell in New York.

Mr. Rodríguez possesses a Bachelor's degree from the Woodrow Wilson School of Public and International Affairs at Princeton University. He also holds a Juris Doctor from Stanford Law School.

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**CORPORATE GOVERNANCE**

**Risk Oversight**

Our Board approved the Company's Enterprise Risk Management Policy (the "ERM Policy"), the overall purpose and scope of which is the execution of risk management processes that provide for risk and exposure monitoring; the embedding or integration of risk management into all activities as an integral part of the Company's business activities; and the development of comprehensive internal controls and assurance processes linked to key risks. As a result, the Company continuously implements risk management processes that ensure the Company complies with existing regulatory and industry standards, thereby protecting the value of the Evertec brand and reputation by applying a disciplined approach to risk management, governance and internal controls.

Our Board is involved in risk oversight through direct decision-making authority with respect to significant matters and the oversight of management by the Board and its committees. Among other areas, the Board is directly involved in overseeing risks related to the Company's overall strategy, including product, go-to-market and sales strategy, executive officer succession, business continuity, crisis preparedness and corporate reputational risks.

The committees of the Board execute their oversight responsibility for risk management as follows:

The Audit Committee is responsible for overseeing the Company's internal financial and accounting controls, work performed by the Company's independent registered public accounting firm and the Company's internal audit function. As part of its oversight function, the Audit Committee regularly discusses with management and the Company's independent registered public accounting firm the Company's major financial and controls-related risk exposures and steps that management has taken to monitor and control such exposures. Within its risk oversight functions, the Audit Committee is responsible for reviewing the overall implementation of the Company's ERM framework and program, ensuring the placement of controls needed to establish a strong internal control environment, receiving periodic status reports on management's ERM progress, overseeing the Company's risk exposure, and validating management's active role in assessing, managing and mitigating risks. In addition, the Company, under the supervision of the Audit Committee, has established procedures available to all employees for the anonymous and confidential submission of complaints or concerns relating to any matter to encourage employees to report questionable activities directly to the Company's senior management and the Audit Committee.

The Compensation Committee is responsible for overseeing risks related to the Company's cash and equity-based compensation programs and practices.

The Nominating and Corporate Governance Committee is responsible for overseeing risks related to the composition and structure of the Board of Directors and its committees and the Company's corporate governance practices. In this regard, the Nominating and Corporate Governance Committee will periodically review the Board and its committees, and plan for Board member succession and executive officer succession.

The Information Technology Committee is responsible for overseeing the Company's information and technology systems related risks and security.

Furthermore, a Management Operating Committee (the "MOC") that is comprised of members of senior management (including our CEO, COO, CFO and Treasurer, General Counsel, heads of our business segments and such other officers of the Company as the CEO deems necessary or advisable for the proper conduct of the business of the Company) was created to assist the Audit Committee with risk oversight responsibilities. The MOC delegates risk responsibilities throughout the Company through the Company's Risk Officer, Risk Owners and Risk Working Groups in order to define the Company's risk appetite through a combination of limits and tolerances, and ensure that processes are implemented to identify, measure and assess risks. The ERM Policy requires regular reporting to ensure proper documentation of the Company's ERM activities. The Risk Officer has been delegated the primary responsibility of reporting risk summaries to the Audit Committee, and compiling an annual ERM report. Members of senior management also report information regarding the Company's risk profile directly to the Board from time to time.

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**CORPORATE GOVERNANCE**

The Board believes that the work undertaken by the Board, the Board's committees, the MOC and the Company's senior management team enables the Board to effectively oversee the Company's risk management processes.

**Code of Ethics**

We have adopted a Code of Ethics that applies to all our directors, officers and employees, including our CEO and CFO. Our Code of Ethics is posted on our website at [www.everttecinc.com](http://www.everttecinc.com) in the Investor Relations section under the headings Corporate Information and Governance Documents. We intend to include on our website any amendments to, or waivers from, a provision of the Code of Ethics that applies to our principal executive officer, principal financial officer, principal accounting officer, or controller that relates to any element of the code of ethics, as defined by the SEC.

**Meetings of the Board of Directors and Corporate Governance Matters**

The Board met ten times during the fiscal year ended December 31, 2016. Each of our directors who served during such period attended 100% of the meetings of the Board, with the exception of Messrs. Swidarski and Smith who had an attendance rate of 90%.

The Board's operation and responsibilities are governed by the Charter, the By-Laws, charters for the Board's standing committees, Puerto Rico law and the Stockholder Agreement. The Charter and By-Laws generally eliminate the personal liability of our directors for breaches of fiduciary duty as a director and indemnify directors and officers as described below.

**Indemnification of Directors and Officers**

Our Charter and By-Laws limit the liability of our directors to the maximum extent permitted by Puerto Rico law. However, if Puerto Rico law is amended to authorize corporate action further limiting or eliminating the personal liability of directors, then the liability of our directors will be limited or eliminated to the fullest extent permitted by Puerto Rico law, as so amended. The modification or repeal of this provision of our Charter and By-Laws will not adversely affect any right or protection of a director existing at the time of such modification or repeal.

Our Charter and By-Laws provide that we will, from time to time, to the fullest extent permitted by law, indemnify our directors and officers against all liabilities and expenses in any suit or proceeding, arising out of their status as an officer or director or their activities in these capacities. We will also indemnify any person who, at our request, is or was serving as a director, officer or employee of another corporation, partnership, joint venture, trust or other enterprise, and is involved in a suit or proceeding arising out of such position. We may, by action of our Board, provide indemnification to our employees and agents within the same scope and effect as the foregoing indemnification of directors and officers.

The right to be indemnified includes the right of an officer or a director to be paid expenses, including attorneys' fees, in advance of the final disposition of any proceeding, provided that, if required by law, we receive an undertaking to repay such expenses if it is determined that the officer or director is not entitled to be indemnified.

Our Board may take certain action it deems necessary to carry out these indemnification provisions, including purchasing insurance policies. Neither the amendment nor the repeal of these indemnification provisions, nor the adoption of any provision of our Charter and By-Laws inconsistent with these indemnification provisions, will eliminate or reduce any rights to indemnification relating to such person's status or any activities prior to such amendment, repeal or adoption.

Our By-Laws provide that we may maintain insurance covering certain liabilities of our officers, directors, employees and agents, whether or not we would have the power or would be required under Puerto Rico law to indemnify them against such liabilities. We maintain a directors' and officers' liability insurance policy ( "D&O Liability Insurance" ) for the protection of our directors and certain of our officers.

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**CORPORATE GOVERNANCE**

We have entered into separate indemnification agreements with each of our directors in connection with his or her appointment to the Board. These indemnification agreements will require us to, among other things, indemnify our directors against liabilities that may arise by reason of their status or service as directors. We believe these provisions will assist in attracting and retaining qualified individuals to serve as directors and officers. These indemnification agreements also require us to advance any expenses incurred by the directors as a result of any proceeding against them as to which they could be indemnified and to use reasonable efforts to cause our directors to be covered by our D&O Liability Insurance policy. A director is not entitled to indemnification by us under such agreements if (i) the director did not act in good faith and in a manner he or she deemed to be reasonable and consistent with, and not opposed to, our best interests; or (ii) with respect to any criminal action or proceeding, the director had reasonable cause to believe his or her conduct was unlawful.

To our knowledge, currently there is no pending litigation or proceeding involving any of our directors, officers, employees or agents in which indemnification by us is sought, nor are we aware of any threatened litigation or proceeding that may result in a claim for indemnification.

Insofar as indemnification for liabilities arising under the U.S. Securities Act of 1933, as amended (the Securities Act ), may be permitted to our directors, officers and controlling persons pursuant to the above statutory provisions or otherwise, we have been advised that, in the opinion of the SEC, such indemnification is against public policy as expressed in the Securities Act and is, therefore, unenforceable.

**Procedures for Communications with the Board**

Stockholders and any interested party may communicate directly with the Board. All communications should be directed to our Corporate Secretary at the address below and should prominently indicate on the outside of the envelope that it is intended for the Board of Directors or for non-management directors. If no director is specified, the communication will be forwarded to the entire Board. Communications to the Board should be sent to: Evertec, Inc., Board of Directors, care of the Corporate Secretary, Road 176, Km. 1.3, San Juan, Puerto Rico 00926.

**Director Attendance Policy**



The Company does not have a formal policy with regard to Board member attendance at the Company's annual meetings of stockholders. All directors are encouraged to attend each annual stockholders' meeting to provide our stockholders with an opportunity to communicate with directors about issues affecting the Company; however, attendance is not mandatory. Last year, all nine directors standing for re-election at the Company's 2016 Annual Meeting of Stockholders attended the meeting. As required by the Company's By-Laws, the Board must meet immediately after the Company's annual stockholders' meeting.

### **Section 16(a) Beneficial Ownership Reporting Compliance**

Section 16(a) of the Exchange Act, or Section 16(a), requires that directors, executive officers, and persons who own more than ten percent of any registered class of a company's equity securities, or reporting persons, file with the SEC initial reports of beneficial ownership and report changes in beneficial ownership of Common Stock and other equity securities. Such reports are filed on Form 3, Form 4 and Form 5 under the Exchange Act, as appropriate. Reporting persons holding the Company's stock are required by the Exchange Act to furnish the Company with copies of all Section 16(a) reports they file.

To the Company's knowledge, based solely on the Company's review of copies of these reports, and written representations from such reporting persons, the Company believes that all filings required to be made by reporting persons holding the Company's stock were timely filed for the fiscal year ended December 31, 2016 in accordance with Section 16A(a), except for the Form 3 of Guillermo Rospigliosi filed on April 18, 2016, the due date of which was April 14, 2016.

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**PROPOSAL 1: ELECTION OF DIRECTORS**

**Overview**

The Board currently consists of nine directors, seven of whom our Board has determined are independent. Under the Company's Charter, By-Laws and the Stockholder Agreement, the size of the Board is currently fixed at nine.

***Director Qualifications.*** In making its recommendations of nominees to the Board, the Nominating and Corporate Governance Committee identifies candidates who meet the current challenges and needs of the Board. In determining whether it is appropriate to add or remove individuals, the Nominating and Corporate Governance Committee considers issues of judgment, diversity, age, skills, expertise, background, character, and experience. In making such decisions, the Nominating and Corporate Governance Committee considers, among other things, an individual's business experience, industry experience and financial expertise. The Nominating and Corporate Governance Committee also considers the independence, financial literacy and financial expertise standards required by our committee's charters and applicable laws, rules and regulations, and the ability of the candidate to devote the time and attention necessary to serve as a director and a committee member. While the Company does not have a formal diversity policy with respect to director nominations, it considers business diversity (including an appropriate combination of business acumen, educational experience, work experience and the other items noted above), as well as traditional diversity concepts such as race and nationality, as two of a number of factors it considers to identify qualified nominees for directors.

***Identifying and Evaluating Nominees for Director.*** In the event that vacancies are anticipated or otherwise arise, the Nominating and Corporate Governance Committee considers various potential candidates for directorship. The Nominating and Corporate Governance Committee coordinates with a professional search firm to successfully identify candidates with the requisite qualifications and characteristics, focusing on director candidates with expertise in the payments industry and Latin America markets. Candidates may also come to the attention of the Board through management, current directors, stockholders or other persons. Candidates are evaluated at regular or special meetings of the Nominating and Corporate Governance Committee and may be considered at any point during the year.

***Stockholder Nominees.*** The Nominating and Corporate Governance Committee will consider candidates for director recommended by stockholders. If a stockholder wishes to nominate a candidate to be considered for election as a director at the 2018 annual meeting of the Company's stockholders, he or she must use the procedures as set forth in the Company's By-Laws. The nomination should generally include the candidate's name, home and business contact information, detailed biographical data, relevant qualifications for membership on our Board, information regarding any relationships between the candidate and us within the last three years, including stockholdings in us, and a written indication by the candidate of his or her willingness to serve, and should be sent to the Nominating and Corporate Governance Committee in care of the Corporate Secretary at: Road 176, Km. 1.3, San Juan, Puerto Rico 00926. If a stockholder wishes simply to propose a candidate for consideration as a nominee for any of the Board's committees, the stockholder should submit any pertinent information regarding the candidate to the corresponding committee in care of the Company's Corporate Secretary by mail to this same address.

The Nominating and Corporate Governance Committee and the Board of Directors will evaluate recommendations for director nominees submitted by directors, management, professional search firms or stockholders in the same manner, using the criteria stated above. All director nominees must submit a completed form of directors and officers questionnaire, as well as a completed questionnaire to determine independence, financial literacy, financial expertise and risk management experience as part of the nominating process. The process may also include interviews and additional background and reference checks for non-incumbent nominees, at the discretion of the Nominating and Corporate Governance Committee.

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**PROPOSAL 1: ELECTION OF DIRECTORS**

**Recommendation of the Board of Directors**

**THE BOARD OF DIRECTORS UNANIMOUSLY RECOMMENDS  
THAT YOU VOTE FOR THE ELECTION OF EACH OF  
THE COMPANY'S DIRECTOR NOMINEES LISTED BELOW.**

**Information about Director Nominees**

Each of the individuals identified below has been nominated to stand for election for a term that expires at the Company's 2018 Annual Meeting of Stockholders. Each of these individuals has consented to be named as a nominee in this Proxy Statement and to serve as a director until the expiration of his or her respective term and until such nominee's successor has been duly elected or qualified or until the earlier resignation or removal of such nominee. The Nominating and Corporate Governance Committee recommended each of the nominees for selection, and each is currently serving on our Board. There are no family relationships between any director, executive officer or director nominee. As described in more detail in the "Certain Relationships and Related Transactions" section of this Proxy Statement, as of the Record Date, Popular has nominated Mr. Rivera and Ms. Loubriel as members of our Board pursuant to the terms of our Stockholder Agreement. Ages specified below are as of the Record Date for the annual meeting.

Should any one or more of the nominees named in this Proxy Statement become unable to serve for any reason, the Board may designate substitute nominees, unless the Board by resolution provides for a lesser number of directors. In this event, the proxy holders will vote for the election of such substitute nominee or nominees.

**Frank G. D Angelo**

Frank G. D Angelo has been Chairman of the Board since February 2014 and a director since September 2013. He was the Company's Interim CEO from January 1, 2015 to March 31, 2015. Mr. D Angelo is also currently an Operating Partner in Hill Path, a

<b>Age:</b> 71
<b>Director Since:</b> September 2013
<b>Chairman of the Board</b>
Compensation
Committee
Information Technology Committee
<b>Independent</b>

private equity partnership that invests private equity in the public markets. He has 40 years of experience in the financial services industry. From 2012 to 2013, he was Chairman and President of Monitise Americas, Inc., a provider of mobile banking, payments and commerce solutions.

From 2009 to 2011, he was Executive VP of the Payment Solutions Group at Fidelity National Information Services, Inc. (NYSE: FIS) and, before that, Senior EVP of the Payment Solutions Group (1997-2009) and member of the Corporate Risk Management Committee at Metavante Technologies, Inc. until the company's merger with FIS in 2009. Mr. D'Angelo retired from FIS in 2012. Prior to FIS, he was employed by Diebold, Incorporated (NYSE: DBD) (1979-1997) where he held several executive management positions such as VP of Service Operations, Head of Product Management, VP Client Services and Software Engineering, and CEO at Diebold, Inc. Mexico (1994-1996), living in Mexico City. From 1969 to 1979, he worked at Burroughs Corporation (now, Unisys Corporation) in software engineering, product management and client service management positions.

Mr. D'Angelo is a past director and served on the Executive Committee of Contact Solutions, Inc., a provider of voice and mobile customer care solutions, as well as a director of ISF, a provider of system solutions to state and local government agencies. He is also on the board of directors for Walsh University in Ohio, serves on the Walsh University Executive Committee, is Chairman of the Walsh University Finance and Audit Committee, and a member of its Investment Committee and Technology Committee.

Mr. D'Angelo is a graduate of Walsh University with a business and management degree. He is a past Chairman of the Electronic Funds Transfer Association and served on the Payments Advisor Counsel of the Federal Reserve Bank of Philadelphia. Mr. D'Angelo is a United States Air Force veteran. Mr. D'Angelo's experience in the financial services industry, as well as in operations and management, provides great value to our Board.

**Skills and Expertise:**

Mr. D'Angelo's experience in the financial services industry, as well as in operations and management, provides great value to our Board.

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**PROPOSAL 1: ELECTION OF DIRECTORS**

**Morgan M. Schuessler, Jr.**

As described earlier in this Proxy Statement, Morgan M. Schuessler, Jr. joined the Company in April 2015 as our President and Chief Executive Officer. See Executive Officers for Mr. Schuessler’s biographical information.

**Age:** 46

**Director Since:**

April 2015

**Skills and Expertise:**

As a result of Mr. Schuessler’s 20 years of experience in the payments industry, he thoroughly understands the Company’s main market and has developed management and oversight skills that allow him to make significant contributions to the Board.

**President and CEO**

**Olga Botero**

Olga Botero has been a member of our Board since September 2014. She is the founder and managing director of C&S Customers and Strategy, an information technology (IT) consultancy firm, and has been a Senior Advisor to the Boston Consulting Group since 2011.

**Age:** 53

**Director Since:**

September 2014

She is the Co-Chair of the Colombian Chapter of WCD Women Corporate Directors Foundation since 2016, a member of the advisory committees of the boards of Alianza Fiduciaria and Alianza Valores in Colombia and Intralinks HLA in the US. Ms. Botero has more than 20 years of experience in leadership roles in financial services, telecommunications and technology sectors globally. From 2006 to 2011, she was Group CIO for Grupo Bancolombia, one of the largest financial groups in Colombia, as well as for all of Latin America.

Nominating and Corporate Governance Committee Information Technology Committee (Chair)

Ms. Botero has served as a director on several boards, including ACH Colombia, Todo1 Services, Todo1, Multienlace and Tania. She has also been a member of several advisory groups, including the Global Billing Association in the UK, SAP’s Banking Advisory Council, IBM WebSphere Board of Advisors, Accenture’s Global CIO Council Advisory Board, Unisys Global Outsourcing and Infrastructure Services Advisory Council, Cisco’s Latin American Executive Council and SAS Customer Advisory Board.

**Independent**

**Skills and Expertise:**

Ms. Botero has deep experience within the IT industry and brings to the Company specific knowledge of payment systems that, combined with her knowledge of and relationships in the Colombian market, is an asset to the Company.

**Table of Contents****PROPOSAL 1: ELECTION OF DIRECTORS****Jorge Junquera**

Age: 68

**Director Since:**

April 2012

Audit Committee

Nominating and  
CorporateGovernance  
Committee**Independent**

Jorge Junquera has been a member of our Board since April 2012. Until his retirement in February 2015, Mr. Junquera was Vice Chairman of the Board of Directors of Popular, Inc. (NASDAQ: BPOP, Popular ). Prior to becoming Vice Chairman, he was Chief Financial Officer of BPPR and Supervisor of Popular's Financial Management Group, positions he held since 1996. From 1999 to 2002, Mr. Junquera was also President of Banco Popular North America ( BPNA ). Mr. Junquera was a member of the boards of BPPR and BPNA from 2001 until 2013, a member of the board of Centro Financiero BHD in the Dominican Republic from 2001 until 2015 and a member of the board of Popular North America from 1996 until 2015, as well as of various Puerto Rico open-end investment companies from 2010 until 2012. He currently serves as a director of two non-profit organizations: Sacred Heart University since 2014 and Raiders Baseball Academy since 2012.

**Skills and Expertise:**

Mr. Junquera's significant experience managing financial institutions and serving on various boards of directors provides him with unique expertise and valuable perspective to assist the Board.

**Teresita Loubriel**

Age: 64

**Director Since:**

June 2013

Teresita Loubriel has been a member of our Board since June 2013. From 1978 until her retirement in 2008, Ms. Loubriel held several positions in Popular and BPPR including Corporate Controller, General Auditor, Head of Quality Office, Head of the Year 2000 Office and Human Resources Director. When she retired she was Executive Vice President and Executive Officer in charge of Human Resources, Strategic Planning and Corporate Communications. A retired CPA, Ms. Loubriel served as Senior Auditor for PricewaterhouseCoopers LLP from 1974 to 1978. She was on the Board of Trustees of Universidad del Sagrado Corazón from 2006 to 2013 and was a member of the Executive and Audit Committees.

Ms. Loubriel is currently a member of the Board of Directors of *Hogar de Niñas de Cupey*, a non-profit organization that shelters girls that have been removed from their homes by



Compensation  
Committee

(Chair)

Audit Committee

**Independent**

the Department of the Family due to abuse or neglect of their parents.

**Skills and Expertise:**

Ms. Loubriel's extensive knowledge of human resources, compensation, finance and accounting allows her to make significant contributions to the Board. She also provides thoughtful insight regarding the communication needs of the Company.

**Table of Contents****PROPOSAL 1: ELECTION OF DIRECTORS****Néstor O. Rivera**

Age: 70

Director Since:

April 2012

Information Technology  
Committee

Néstor O. Rivera has been a member of our Board since April 2012. Mr. Rivera has worked for BPPR for over 45 years, starting his career in 1970 under the Management Associate Program working for the Human Resources Division in charge of the Compensation and Salary Administration Department, and ultimately being appointed as the Director of Human Resources in 1986. During his tenure, he has been responsible for various divisions, such as Bank Operations for both BPPR and BPNA, and Asset Protection and Real Estate. Mr. Rivera is credited with establishing the Risk and Fraud Control Division in 2009 to prevent and minimize debit and credit card fraud, and the Technology Management Division to centralize all IT requirements and processes after Popular sold a 51% interest in Evertec to AP Carib Holdings, Ltd. Before assuming his current position as Executive Vice President of Retail Banking and Operations, he was Senior Vice President in charge of the Retail Banking Division from 1988 to 2004. Mr. Rivera received an MBA in banking from the Interamerican University and, before joining BPPR, he served in the United States Air Force, Air National Guard and United States Air Force Reserve.

**Skills and Expertise:**

Mr. Rivera's experience in sales, marketing, risk and operations has provided him with the knowledge and experience to contribute to the development of the Company's business strategy, which helps the Board in many important areas.

**Alan H. Schumacher**

Age: 70

Director Since:

April 2013

Audit Committee (Chair)  
Nominating and Corporate

Alan H. Schumacher has been a member of our Board since April 2013 and served in the position of Interim Lead Independent Director from January 1 to March 31, 2015. Mr. Schumacher is currently a director of Bluelinx Holdings, Inc. (NYSE: BXC), Bluebird Bus Holding, Inc. (NASDAQ: BLBD), and New Albertsons, LLC. He has also served as a director of other companies including Noranda Aluminum Holding Corporation (NYSE: NOR) from 2008 to 2016, Equable Ascent Financial, LLC from 2009 to 2012 and Anchor Glass Container, Inc. from 2002 to 2006. Mr. Schumacher served on the Federal Accounting Standards Advisory Board from 2002 until 2012. He also served on the Board of Quality Distribution Inc. from 2004 to 2015.

Mr. Schumacher worked for 23 years at American National Can Corporation and American National Can Group, where he served as Executive Vice President and CFO from 1997 until his retirement in 2000, and Vice President, Controller and Chief Accounting Officer from 1988 to 1996.

Governance Committee

**Independent**

**Skills and Expertise:**

As a former CFO and member of the Federal Accounting Standards Advisory Board, Mr. Schumacher brings to our Board substantial expertise in accounting, and the review and preparation of financial statements and internal controls, which he draws upon as our Audit Committee Chairman, while his vast experience in management at various entities has allowed him to make valuable contributions to the Board in its oversight functions.

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**Table of Contents****PROPOSAL 1: ELECTION OF DIRECTORS****Brian J. Smith**

Age: 61

**Director Since:**

February 2015

Audit Committee

Compensation  
Committee**Independent**

Brian J. Smith has been a member of our Board since February 2015. Mr. Smith currently serves as Group President of EMEA (Europe, Middle East & Africa) for The Coca-Cola Company (NYSE: KO) since August 1, 2016. Before that, he served as Group President of Latin America (Central America, South America, Mexico and the Caribbean), a position he has held since January 2013. The Latin America Group represented \$4.9 billion in net revenue and operating income of \$2.9 billion in 2013. He was President of Coca-Cola's Mexico division from October 2008 to January 2013, and President of the Brazil division from August 2002 to October 2008.

Mr. Smith has also held other strategic and management roles since joining The Coca-Cola Company in 1997, including Latin America Group Manager for Mergers and Acquisitions where he was responsible for bottler and brand transactions in Latin America. Mr. Smith holds a Master of Business Administration from the University of Chicago.

**Skills and Expertise:**

Like other members of the Board, Mr. Smith has substantial managerial experience in Latin America. His extensive experience in management makes him a valuable asset to the Company.

**Thomas W. Swidarski**

Age: 58

**Director Since:**

December 2014

Nominating and  
Corporate

Thomas W. Swidarski has been a member of our Board since December 2014. His career spans over 35 years in the financial services and payments industries. He currently serves as Chairman and CEO of Bancsource Inc., a privately held technology firm that focuses on US financial institutions. From 2006 to 2013, Mr. Swidarski was Chief Executive Officer and President of Diebold, Inc. (NYSE: DBD, Diebold), a \$3 billion global leader in providing integrated self-service transaction (ATMs) and security systems to the financial, commercial and retail markets in 100 countries. Prior to becoming CEO and President, Mr. Swidarski was Chief Operating Officer and President of Diebold, and served in various other senior strategic development and marketing capacities at Diebold since joining the company in 1996. Before joining Diebold, he worked in the banking industry for 16 years, ultimately serving as Vice President of alternative delivery systems for AmeriTrust Bank and Chief Marketing Officer of PNC Bank.

Mr. Swidarski currently serves on the board of another publicly company, Altra Industrial Motion Corp. (NASDAQ: AIMC). Altra Industrial is a leading global designer and

Governance Committee  
(Chair)  
Compensation Committee  
Information Technology Committee  
**Independent**

manufacturer of quality power transmission and motion control products used in a variety of industrial applications. He is also a non-executive chairman of Asurint One Source Technology, LLC, a privately held company in the background verification field. Mr. Swidarski is involved in many non-profit organizations and is a trustee for the University of Dayton.

**Skills and Expertise:**

Mr. Swidarski is a seasoned senior executive with deep industry knowledge. Having served as CEO and President of Diebold, he brings significant international operating and management experience, which adds to the success and growth of the Company.

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**PROPOSAL 2: RATIFICATION OF APPOINTMENT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM**

**Overview**

Neither the Charter nor our By-Laws require that the stockholders ratify the appointment of Deloitte & Touche LLP ( Deloitte ) as the Company s independent auditors. However, the Board is submitting the selection of Deloitte to the Company s stockholders for ratification as a matter of good corporation governance and practice. If the stockholders do not ratify the appointment, the Audit Committee and the Board will reconsider whether or not to appoint Deloitte, but may nonetheless appoint such independent auditors. Even if the appointment is ratified, the Audit Committee and the Board, in their discretion, may change the appointment at any time during the year if they determine that such change would be in the best interests of the Company and its stockholders.

In December 2014, the Audit Committee started a competitive proposal process to review the appointment of the Company s independent registered public accounting firm for the fiscal year ending December 31, 2015. As a result of that process and following careful deliberation, on March 20, 2015, the Audit Committee dismissed PricewaterhouseCoopers LLP ( PwC ) as the Company s independent registered public accounting firm and decided to engage Deloitte in this role for the fiscal year ending December 31, 2015.

The audit reports of PwC on the Company s consolidated financial statements for the fiscal years ended December 31, 2014 and 2013 did not contain an adverse opinion or disclaimer of opinion and were not qualified or modified as to uncertainty, audit scope or accounting principles.

During the fiscal years ended December 31, 2014 and 2013 and the subsequent interim period through March 20, 2015, there were no disagreements with PwC on any matters of accounting principles or practices, financial statement disclosure or auditing scope or procedures which disagreements, if not resolved to the satisfaction of PwC, would have caused PwC to make reference to the subject matter of the disagreement in their reports on the financial statements for such years.

During the fiscal years ended December 31, 2014 and 2013 and the subsequent interim period through March 31, 2015, there were no reportable events (as defined in Regulations S-K Item 304(a)(1)(v)), except as follows. As disclosed in Item 9A of the Company s 2015 Form 10-K, in connection with management s assessment of the effectiveness of the Company s internal control over financial reporting as of December 31, 2014, management determined that a material weakness in internal control over financial reporting exists because the segregation of duties within the accounting system was inadequate for multiple individuals within the Company, including members of executive management. Specifically, certain individuals had access to prepare and post journal entries across substantially all key accounts for the Company without an independent review performed by someone other than the preparer. While the control deficiency did not result in any financial statement adjustments during the year ended December 31, 2014, it could result in misstatements to accounts and disclosures that would result in a material misstatement to the annual or interim consolidated financial statements that would not be prevented or detected.

Accordingly, management determined that this control deficiency constituted a material weakness, which has been subsequently remediated.

As disclosed in Item 9A of the Company's 2015 Form 10-K, in connection with management's assessment of the effectiveness of the Company's internal control over financial reporting as of December 31, 2015, management determined that there was a material weakness in our internal control over financial reporting. The material weakness related to our controls over the assessment of uncertain tax positions that allowed material errors to occur that were not detected in a timely manner therefore requiring a restatement of our previously issued consolidated financial statements for 2014 and 2013 and for the quarters within the years ended December 31, 2014 and 2015. Management's decision to restate the Company's previously issued Consolidated Financial Statements was made as a result of the identification of an incorrect assessment of

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**PROPOSAL 2: RATIFICATION OF APPOINTMENT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM**

uncertain tax positions in 2010 and their impact on subsequent years. Management reviewed the controls related to the completeness and robustness of its assessment and monitoring of uncertain tax positions and concluded that there was a reasonable possibility that a material misstatement of the annual or interim financial statements would not be prevented or detected on a timely basis.

In response to this material weakness, management implemented the following remediation actions to address the control deficiency identified in 2015.

Enhanced control procedures to ensure completeness of documented analyses supporting material tax positions taken by the company.

Enhanced monitoring activities over highly technical tax related aspects of material transactions, including the implementation of formal periodic meetings attended by the Chief Financial Officer, Finance Director, legal and tax departments to ensure that material tax positions, including uncertain tax positions, are vetted fully and continuously monitored for appropriate income tax accounting and disclosure purposes.

Management has determined that the remediation actions discussed above were effectively designed and demonstrated effective operation for a sufficient period of time to enable the Company to conclude that the 2015 material weakness regarding its internal controls associated with the assessment and monitoring of uncertain tax positions and potential obligations has been remediated as of December 31, 2016.

An evaluation of the effectiveness of the design and operation of the Company's disclosure controls and procedures pursuant to Rule 13a-15(b) under the Exchange Act as of December 31, 2016 was performed under the supervision and with the participation of the Company's management, including the Chief Executive Officer and Chief Financial Officer. Based upon their evaluation, the Chief Executive Officer and Chief Financial Officer have concluded that as of December 31, 2016, the Company's disclosure controls and procedures are effective.

Deloitte audited the consolidated financial statements as of and for the year ended December 31, 2016, included in the Form 10-K and, as part of the audit, has issued a report, included as part of Item 8 of the Form 10-K, on the effectiveness of our internal control over financial reporting as of December 31, 2016.

Representatives of Deloitte are expected to attend the Annual Meeting. They will have the opportunity to make a statement at the Annual Meeting, if they so desire, and will be available to respond to any appropriate questions brought to their attention by stockholders.



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**PROPOSAL 2: RATIFICATION OF APPOINTMENT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM**

**Report of the Audit Committee**

In the performance of its oversight function, the Audit Committee has considered and discussed our audited consolidated financial statements for the fiscal year ended December 31, 2016 including critical accounting policies, reasonableness of significant estimates and judgment and financial statements disclosures with management and Deloitte, our independent registered public accounting firm for the 2016 fiscal year. The Audit Committee has also discussed with the independent registered public accounting firm the matters required to be discussed by AU Section 380 (Statement on Auditing Standards No. 114), *Communications with those Charged with Governance* (SAS 114), and the Public Company Accounting Oversight Board Standard No. 16 regarding *Communication with Audit Committee*. In addition, the Audit Committee has received the written disclosures and the letter from Deloitte required by applicable requirements of the Public Accounting Oversight Board regarding the independent registered public accounting firm's communications with the Audit Committee concerning independence, and has discussed with Deloitte its independence. The Audit Committee has also considered whether the provision of non-audit services by the independent registered public accounting firm to us is compatible with maintaining the auditors' independence.

The members of the Audit Committee are not engaged professionally in the practice of auditing or accounting and are not employees of the Company. The Company's management is responsible for its accounting, financial management and internal controls. As such, it is not the duty or responsibility of the Audit Committee or its members to conduct auditing or accounting reviews or procedures to set auditor independence standards.

Based on the Audit Committee's consideration of the audited consolidated financial statements and the discussions referred to above with management and the independent registered public accounting firm, and subject to the limitations on the role and responsibilities of the Audit Committee set forth in the charter and those discussed above, the Audit Committee recommended to the Board that our audited consolidated financial statements be included in our Annual Report on Form 10-K for filing with the SEC.

*No portion of this Audit Committee Report shall be deemed to be incorporated by reference into any filing under the Securities Act of 1933, as amended, or the Securities Exchange Act of 1934, as amended, through any general statement incorporating by reference in its entirety the Proxy Statement in which this report appears, except to the extent that the Company specifically incorporates this report or a portion of it by reference. In addition, this report shall not be deemed to be filed under either the Securities Act of 1933, as*

*amended, or the Securities Exchange Act of 1934, as amended.*

**THE AUDIT COMMITTEE**

Alan H. Schumacher, Chairman

Jorge Junquera

Teresita Loubriel

Brian J. Smith

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**Table of Contents****PROPOSAL 2: RATIFICATION OF APPOINTMENT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM****Principal Accounting Fees and Services**

The following table presents the aggregated fees billed for professional services provided by Deloitte, as the Company's independent registered public accounting firm, for the fiscal year ending 2016 and 2015, as indicated below.

(Dollar amounts in thousands)	Year ended December 31,	
	2016	2015
	Deloitte	
Audit Fees	\$ 1,555	\$ 2,179
Audit-Related Fees	\$ 879	\$ 994
All Other Fees	\$	\$
	\$ 2,434	\$ 3,173

**Audit Fees.** This category includes fees and expenses related to the audit of our annual financial statements and the effectiveness of our internal controls over financial reporting. This category also includes the review of financial statements included in our Quarterly Reports on Form 10-Q and services that are normally provided by the independent auditors in connection with regulatory filings or engagements, consultations provided on audit and accounting matters that arose during, or as a result of, the audits or the reviews of interim financial statements, reviews of offering documents and registration statements for debt and issuance of related comfort letters, reviews of acquisition and integration accounting in connection with reviews of business combinations, review of required regulatory filings of financial statements of business acquired, additional audit work necessary for acquired businesses, and the preparation of any written communications on internal control matters.

**Audit-Related Fees.** This category consists of assurance and related services that are reasonably related to the performance of the audit or review of our financial statements and are not reported above under Audit Fees.

**All Other Fees.** This category consists of fees for services other than fees for the services listed in the other categories.

**Pre-Approval Policies.** Pursuant to the rules and regulations of the SEC, before the Company's independent public accountant is engaged to render audit or non-audit services, the engagement must be approved by the Company's Audit Committee or entered into pursuant to the committee's pre-approval policies and procedures. The policy granting pre-approval to certain specific audit and audit-related services and specifying the procedures for pre-approving other services is set forth in the Amended and Restated Charter of the Audit Committee.

**Recommendation of the Board of Directors**

**THE BOARD UNANIMOUSLY RECOMMENDS THAT YOU VOTE FOR  
THE RATIFICATION OF THE APPOINTMENT OF DELOITTE & TOUCHE LLP  
AS THE COMPANY'S INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM  
FOR THE FISCAL YEAR 2017.**

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**COMPENSATION DISCUSSION AND ANALYSIS**

**Compensation Committee Report**

Our Compensation Committee has reviewed and discussed with management the following Compensation Discussion and Analysis as required by Item 402(b) of Regulation S-K. Based on such review and discussions, the Compensation Committee recommended to the Board that this Compensation Discussion and Analysis be included in this Proxy Statement.

**THE COMPENSATION COMMITTEE**

Teresita Loubriel, Chairwoman

Frank G. D Angelo

Brian J. Smith

Thomas W. Swidarski

**Overview**

The Compensation Committee is responsible for recommending to our Board our general compensation philosophy and objectives, determining our CEO's compensation, approving the compensation of our other executive officers and directors, and administering our equity-based compensation plans, in which our NEOs may participate. The Compensation Committee is also charged with overseeing the risk assessment of our compensation arrangements applicable to our executive officers and other employees, and reviewing and considering the relationship between risk management policies and practices, and compensation.

The Compensation Committee meets as often as necessary, but at least once annually. While ultimate responsibility for compensation recommendations rests with the Compensation Committee, the Compensation Committee has the authority to hire a compensation consultant to assist it in fulfilling its duties.

Since March 2014, the Compensation Committee has used F.W. Cook to assist it in undertaking a comprehensive review of our entire executive compensation program. The Compensation Committee assessed the independence of F.W. Cook and whether its work raised any conflict of interest, taking into consideration the independence factors set forth in applicable SEC and NYSE rules, and determined that F.W. Cook was independent. In December 2015, F.W. Cook performed a study to assess the competitive position and design of our non-employee director compensation program, as well as an assessment of the competitiveness of compensation levels for our executive officers. As a result of these assessments, certain adjustments were made to the Director Compensation Policy, and some modifications were implemented to our long-term incentive plan. In 2016, F.W. Cook determined that the Company's compensation program exhibited pay for performance alignment.

This Compensation Discussion and Analysis reflects a discussion of our compensation objectives and philosophy, as well as the elements of our total NEO compensation packages in addition to information regarding certain compensation changes implemented for fiscal year 2016. The Compensation Committee may conduct further review of the executive compensation philosophy and objectives from time to time and reserves the right to make changes to the executive compensation practices as it considers appropriate.

**Table of Contents****COMPENSATION DISCUSSION AND ANALYSIS****Named Executive Officers (NEOs)**

The table below sets forth a list of our NEOs for the fiscal year ended December 31, 2016. All of our NEOs are or were primarily employed by Evertec Group, which is our principal operating subsidiary, but also serve in similar functions at Evertec.

<b>Name</b>	<b>Title</b>
Morgan M. Schuessler, Jr.	President and Chief Executive Officer
Peter J.S. Smith	Executive Vice President, Chief Financial Officer and Treasurer
Mariana Goldvarg	President for Latin America
Miguel Vizcarrondo	Executive Vice President and Head of Merchant Acquiring and Payment Processing
Philip E. Steurer	Executive Vice President and Chief Operating Officer

**Compensation Philosophy and Objectives**

As mentioned above, the Compensation Committee is responsible for establishing, implementing and continually monitoring adherence with our compensation philosophy. The Committee's intent is to ensure that the total compensation paid to our executive officers is fair, reasonable and competitive. Furthermore, Evertec's compensation philosophy has been and continues to be to target the 25<sup>th</sup> percentile of the above peer groups in recognition of the size differentials that exist between Evertec and the peer companies, as well as the challenges in identifying good business matches within desired size parameters.

The philosophy embedded in our compensation program is to:

Support an environment that rewards performance against established goals;

Provide fair base compensation and benefits for management stability and incentive compensation to support our short- and long-term success;

Align the interests of executives with the long-term interests of stockholders through equity-based awards that may result in stock ownership; and

Develop incentives to achieve high levels of performance while not encouraging excessive risk taking in the business.

Compensation for our NEOs is designed to provide rewards commensurate with each NEO's contribution. Our executive compensation strategy is designed to:

Attract and retain highly qualified executives;

Provide executives with compensation that is competitive within the industry in which we operate;

Establish compensation packages that take into consideration the executive's role, qualifications, experience, responsibilities, leadership potential, creativity, individual goals and performance; and

Align executive compensation to support our business objectives.

### **Role of Executive Officers in Compensation Decisions**

Our CEO defines and recommends to the Compensation Committee the corporate and personal objectives for each of our other NEOs annually. The Compensation Committee has the authority to modify these objectives as deemed necessary and approve the final incentive opportunity which will be communicated by the CEO to such NEOs.

Our CEO also reviews the performance of each of our other NEOs annually. The conclusions reached and recommendations based on these reviews, including with respect to salary adjustments and annual incentive



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**COMPENSATION DISCUSSION AND ANALYSIS**

award target and actual payout amounts, are presented to the Compensation Committee, which has the discretion to modify any recommended adjustments or awards to executives, including our NEOs.

The Compensation Committee has final approval over all compensation decisions for our NEOs and approves recommendations regarding cash and equity awards to all of our NEOs. Although the CEO is present to discuss recommendations pertaining to each of our other NEOs, our CEO is not permitted to attend those portions of any meetings of the Compensation Committee at which the CEO's performance or compensation is discussed, unless specifically invited by the Compensation Committee.

**Competitive Compensation Practices**

The Compensation Committee's access to competitive benchmarking is a critical element to understanding the current environment for executive talent. Along with other factors, this information enables the Compensation Committee to make well-informed decisions on recruitment and retention of key executives.

**Elements of Compensation**

The Compensation Committee believes the compensation packages provided to our executives, including our NEOs, should include both cash and equity-based incentives that reward performance against established goals and that discourage management from taking unnecessary and/or excessive risks that may harm the Company.

Our compensation program for our NEOs consists of the following core elements:

Base salary;

Short-term cash incentives based on performance;

Long-term equity incentives based on time served and on performance; and

Other benefits and perquisites.

Since 2014, as part of the Company's comprehensive review of its compensation programs and practices, the Compensation Committee, with assistance from F.W. Cook, established an executive compensation peer group to assist in evaluating the competitiveness of NEO compensation in terms of both dollar opportunity and compensation structure and design.

In narrowing its focus of comparable companies for consideration, the Compensation Committee, in general, utilized the following factors for screening purposes: (i) the extent to which the peer companies compete with Evertec in one or more lines of business, for executive talent and for investors; (ii) comparability of revenues, market capitalization, total assets and number of employees; (iii) statistical reliability in terms of the total number of companies in the peer set; and (iv) the prevalence of companies in the peer frames of other similarly situated competitors (i.e., peer of peer analysis). Given the Company's location in Puerto Rico, the Compensation Committee must balance the challenges of attracting and retaining experienced local executive talent with talent from the mainland United States and elsewhere. To this end, the Compensation Committee also reviewed compensation data for several publicly traded companies that are native to Puerto Rico in an effort to monitor the local marketplace for executive talent.

The peer group used to determine 2016 target compensation for Evertec's senior executives is listed below and remained unchanged from 2015:

ACI Worldwide	Fidelity National Information Services	MoneyGram International
Broadridge Financial Solutions	Fiserv	Total System Services
Cardtronics	Global Payments	Vantiv
Euronet Worldwide	Heartland Payment Systems	WEX
Everi (Formerly Global Cash Access Holdings)	Henry (Jack) & Associates	

**Table of Contents****COMPENSATION DISCUSSION AND ANALYSIS**

As a matter of good governance practice, the Compensation Committee is committed to periodically reviewing the list of peer companies to ensure the appropriateness of this group on an ongoing basis and make changes, if necessary. Such a review was conducted in the fall of 2016 with the assistance of F.W. Cook. After such review, the Compensation Committee determined to remove Fidelity National Information Services and Fiserv, and to add Black Knight Financial Services and VeriFone Systems which are more size appropriate. Additionally, Heartland Payment Systems was removed from the peer group due to its acquisition by Global Payments. The following table contains the 13 companies in Evertec's peer group for executive compensation benchmarking purposes and used to determine pay for fiscal year 2017:

ACI Worldwide	Everi (Formerly Global Cash Access Holdings)	Vantiv
Black Knight Financial Services	Global Payments	Verifone Systems
Broadridge Financial Solutions	Henry (Jack) & Associates	WEX
Cardtronics	MoneyGram International	
Euronet Worldwide	Total System Services	

Evertec's compensation philosophy has been and continues to be to target the 25<sup>th</sup> percentile of the above peer groups in recognition of the size differentials that exist between Evertec and the peer companies, as well as the challenges in identifying good business matches within desired size parameters.

***Base Salary***

We provide our NEOs and other employees with a base salary to compensate them for services rendered during the year. This fixed element of our compensation program is determined for each executive based on position and scope of responsibility. Annual base salary for our NEOs is subject to review by the Compensation Committee for possible increase at the Board's sole discretion. In reviewing base salaries, the Compensation Committee may consider (i) changes in the executive's individual responsibility; (ii) analysis of the executive's compensation both internally (i.e., relative to other Evertec officers) and externally (i.e., relative to similarly situated executives at peer companies); and (iii) the executive's individual performance.

In order to provide a total compensation package competitive with those provided by the peer companies in which we compete for top executive talent, the base salaries of our NEOs were increased effective as of July 1, 2014, per the recommendation of our independent compensation consultant. In 2015 and 2016, the Company's executive compensation program was reviewed by the Compensation Committee and F.W. Cook. The Compensation Committee determined that our compensation package continued to be competitive and successful at attracting and retaining top executive talent. The base salary for each NEO was as follows for 2016:

Named Executive Officers	2016	2015	Percent Change (%)
	Base Salary (\$)	Base Salary (\$)	
Morgan M. Schuessler, Jr.	650,000	650,000	
Peter J.S. Smith	350,000	350,000	
Mariana Goldvarg	350,000	350,000	
Miguel Vizcarrondo	300,000	300,000	
Philip E. Steurer	285,000	285,000	

In February 2017, Evertec's Compensation Committee, in consultation with F.W. Cook, reviewed the Company's entire executive compensation program to ensure the program was appropriate in comparison with programs found at other publicly traded peers. As a result, certain salary adjustments were approved effective June 30, 2017.

#### *Annual Cash Bonus*

With the implementation of the new executive compensation philosophy in 2014, the Compensation Committee made certain adjustments to the annual cash bonus program based in part on F.W. Cook's

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recommendation. The changes made by the Compensation Committee place greater weighting on the achievement of certain quantitative factors as reflected in the corporate component of the cash bonus, strengthening our commitment to a pay-for-performance compensation philosophy. In 2016, the annual cash bonus program was reviewed by the Compensation Committee, which determined that a new pre-established business-based metric should be included in the current program, applicable only to those NEOs in charge of business segments. For these NEOs, a business metric was established at 50%, and the corporate and individual components were established at 40% and 10% of the overall bonus targets, respectively, with the exception of our President and CEO, for whom the corporate and individual components were 90% and 10%, respectively. For all other NEOs (to which the business metric was not applicable), the corporate component and individual components were established at 80% and 20% of the overall bonus targets, respectively. The corporate component of the potential cash bonus is triggered if the Company achieves at least 95% of our Revenue (weighted at 40%) and Adjusted Net Income (weighted at 60%) targets for the fiscal year, with our NEOs receiving 50% of the corporate component at the 95% performance level, up to 150% of the corporate component at 110% of our targeted corporate metrics, with linear interpolation between the 95% and 110% performance levels.<sup>2</sup> Furthermore, our NEOs are eligible to earn a cash bonus of 0% to 150% of the personal component based on each executive's individual performance.

The target annual cash bonus as a percentage of salary and the mix between corporate performance, business metric and individual performance elements for each NEO were as follows for 2016:

Named Executive Officers	Business				Target Bonus (\$)	Actual Bonus Payout (\$)
	Target Bonus Percentage (%)	Corporate Performance Percentage (%)	Metric Percentage (%)	Individual Performance Percentage (%)		
Morgan M. Schuessler, Jr.	100.0	90.0		10.0	650,000	632,297
Peter J. S. Smith	75.0	60.0		15.0	262,500	249,999
Mariana Goldvarg	75.0	30.0	37.5	7.5	262,500	233,389
Miguel Vizcarrondo	75.0	30.0	37.5	7.5	225,000	203,894
Philip E. Steurer	75.0	60.0		15.0	213,750	212,185

The actual bonus payouts described in the above table and paid to our NEOs for fiscal year 2016 reflect the Company's achievement of 101.31% of our Revenue and 102.60% of our Adjusted Net Income targets, resulting in a blended overall percentage of approximately 102.09% of the corporate component targets.

***Long-Term Equity Incentives***

In connection with our initial public offering, we adopted the Evertec, Inc. 2013 Equity Incentive Plan (the 2013 Plan). Under the 2013 Plan, 5,956,882 shares of our Common Stock were initially reserved for issuance upon exercise

and grants of stock options, restricted stock and other equity awards. The Compensation Committee has been delegated the responsibility to administer these plans.

In early 2014, the Compensation Committee initiated a comprehensive review of the Company's compensation programs and practices as part of the Company's emergence as a separate stand-alone entity. As part of this multi-faceted review, the Compensation Committee determined that a new long-term incentive design linked to strong pay-for-performance principles was appropriate to ensure executive ownership and linkage to the long-term interests of Evertec shareholders. As a result, on February 24, 2015, the Compensation Committee determined it was appropriate to award our NEOs with grants of restricted stock units ( RSUs ) under the 2013 Plan (the 2015 Awards ).

The 2015 Awards provided for the grant of both time-based and performance-based RSUs designed for the dual purpose of serving as a retention mechanism for the Company's key employees and as an incentive vehicle to help ensure that such key employees are linked to the Company's overall performance in future years. The performance-based RSUs were divided into two equal, independent parts that are subject to two

- <sup>2</sup> We define Adjusted Net Income as net income adjusted to exclude unusual items and other adjustments. Adjusted Net Income is not a measurement of liquidity or financial performance under GAAP. For additional details, refer to our reconciliation of GAAP to non-GAAP results provided in the Company's Form 10-K for year ending December 31, 2016.

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separate and distinct performance metrics: 50% weighted to relative total shareholder return ( TSR ) goal and 50% with a Compound Annual Growth Rate ( CAGR ) of Fully Diluted EPS. The RSUs include a dividend equivalent component, subject to meeting applicable vesting criteria.

Subsequently, after analysis of applicable market data and consultation with F.W. Cook, on December 16, 2015, the Compensation Committee adopted a change to one of the metrics used in the long-term incentive plan, specifically, the measurement of CAGR in Fully Diluted EPS to be calculated annually instead of cumulatively over three years for the awards to be granted during 2016 (the 2016 Awards ). This change was adopted temporarily due to the difficulty in determining a three-year measure given the current challenges in the Puerto Rican economic environment. During February of 2016, the Compensation Committee approved grants of time-based RSUs and performance-based RSUs to its NEOs. The time-based RSUs granted by the Company to its NEOs will vest in three equal installments on February 19, 2017, 2018 and 2019, provided that the NEO remains continuously employed with the Company during such time period except as otherwise set forth in the applicable award agreement.

In February 2016, the Company also made changes to the pay-out levels (i.e., the minimum payout percentage was increased from 50% to 60%). The total award dollar value is divided equally between time-based RSUs and performance-based RSUs. The actual number of RSUs granted for time-based RSUs and performance-based RSUs tied to Fully Diluted EPS was determined by dividing the award dollar value by the price of our Common Stock on the close of business of the date of grant. The actual number of RSUs granted for performance-based RSUs tied to relative TSR was determined by dividing the award dollar value by a Monte Carlo simulation value that factors future stock prices for the Company and peer companies.

Performance against the relative TSR goal is determined by comparing the performance of the Company's actual TSR with the TSR performance of the members of the Russell 2000 Index for the three-year performance period. The Compensation Committee believes that the members of the Russell 2000 Index are an appropriate benchmark against which to compare the Company's TSR performance given the Index's focuses on the small-cap segment of the U.S. equity universe. The following table summarizes the relationship between the Company's actual TSR performance when compared with the TSR performance of the members of the Russell 2000 Index and the associated payout levels for the performance achieved:

Performance Level <sup>(1)</sup>	Company Percentile Rank vs. Peer Companies	Payout Percentage
Maximum	75 <sup>th</sup> Percentile or Above	200%
Target	50 <sup>th</sup> Percentile	100%
Threshold	35 <sup>th</sup> Percentile	60%
	<35 <sup>th</sup> Percentile	0%

<sup>(1)</sup> Performance between levels is linearly interpolated.

The CAGR EPS RSUs was based on the Company's actual one-year diluted EPS measured over the period commencing on January 1, 2016 and ending on December 31, 2016, relative to the goals set by the Compensation Committee. The shares earned according to the table below, which will have a 130% payout, are further subject to a

two-year service vesting period:

Performance Level <sup>(1)</sup>	Evertec 1-Year Diluted EPS Growth	Payout Percentage
Maximum	\$1.79 or Above	200%
Target	\$1.62	100%
Threshold	\$1.57	60%
	<\$1.57	0%

(1) Performance between levels is linearly interpolated.

Results falling between the stated levels of threshold and target and between target and maximum will result in an interpolated, or sliding scale payout.



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Following a comprehensive review of the Company's long-term incentive plan, the Compensation Committee approved changes to the program for 2017 performance-based RSU grants. Specially, the Compensation Committee established Adjusted EBITDA as the primary performance measure while maintaining focus on total shareholder return through the use of a performance modifier. The TSR modifier adjusts the shares earned based on the core Adjusted EBITDA performance upwards or downwards (+/- 25%) based on the Company's relative TSR at the end of the three-year performance period against the companies in the Russell 2000 Index. The Compensation Committee's decision was influenced by the macroeconomic conditions currently present in Puerto Rico and a focus to place more emphasis on operational performance that is within management's control.

The Adjusted EBITDA performance measure will be calculated for the one-year period commencing on January 1, 2017 and ending on December 31, 2017, relative to the goals set by the Compensation Committee for this same period. The shares earned according to the table below will be subject to a further two-year service vesting period:

Performance Level <sup>(1)</sup>	Evertec 1-Year Adj. EBITDA for 2017 (amounts in millions)	Earned Percentage
Maximum	\$203 or Above	200%
Target	\$184	100%
Threshold	\$179	60%
Less Than	\$179	0%

(1) Performance between levels is linearly interpolated.

The earned number of EBITDA RSUs are then modified by relative TSR performance, which will continue to be measured against the Russell 2000 Index over a three-year period. The following table summarizes the relationship between the Company's actual TSR performance when compared with the TSR performance of the members of the Russell 2000 Index and the associated modifier for the performance achieved:

Performance Level <sup>(1)</sup>	Evertec Percentile Rank vs. Peer Companies	Relative TSR Multiplier
Maximum	75 <sup>th</sup> Percentile or Above	1.25
Target	50 <sup>th</sup> Percentile	1.00
Threshold	£ 35 <sup>th</sup> Percentile	0.75

(1) Performance between levels is linearly interpolated.

Details of the 2017 and 2016 Awards to our NEOs are as follows:

*2017 Long Term Equity Incentive Awards*

Name	Base Salary (\$)	Award Multiple (%)	Total Award Value (\$)	Time-based (#)	RSUs Granted	
					Adjusted EBITDA with TSR Modifier <sup>(1)</sup> (#)	Total (#)
Morgan M. Schuessler, Jr.	650,000	462	3,000,000	85,960	77,922	163,882
Peter J.S. Smith	350,000	286	1,000,000	28,653	25,974	54,627
Mariana Goldvarg	350,000					
Miguel Vizcarrondo	300,000	175	525,000	15,043	13,636	28,679
Philip E. Steurer	285,000	184	525,000	15,043	13,636	28,679

<sup>(1)</sup> As of the grant date, the Monte Carlo simulation value for all executives was \$19.25 and the closing Common Stock price was \$17.45.

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Name	Base Salary (\$)	Award Multiple (%)	Total Award Value (\$)	Time-based (#)	RSUs Granted		
					Relative TSR CAGR of Diluted EPS (#)	(#) <sup>(1)</sup>	Total (#)
Morgan M. Schuessler, Jr.	650,000	420	2,730,000	119,737	50,295	59,869	229,901
Peter J.S. Smith	350,000	252	882,000	38,685	16,250	19,343	74,278
Mariana Goldvarg	350,000	223	782,000	34,299	14,407	17,150	65,856
Miguel Vizcarrondo	300,000	117	350,000	15,351	6,449	7,676	29,476
Philip E. Steurer	285,000	184	525,000	23,027	9,673	11,514	44,214

- (1) As of the grant date, the Monte Carlo simulation value for all executives was \$13.57 and the closing Common Stock price was \$11.40.

*Other Compensation***Statutory Cash Bonus Payment**

In 2016, each NEO received a Christmas bonus. As a general rule, Puerto Rico law requires companies to provide employees who worked more than 700 hours in a year an amount which cannot be less than \$600 as a Christmas bonus, which must be paid on or before the 15<sup>th</sup> day of December. In 2016, our practice was to pay a Christmas bonus to employees in Puerto Rico in an amount equivalent to 4.17% of the employee's base salary for employees hired before October 29, 2012 and 3.00% of the employee's base salary for employees hired after this date.

**Benefits and Perquisites**

Our NEOs participate in the same benefit programs as the rest of our general employee population. These benefits include health insurance coverage, short- and long-term disability insurance, and life insurance, among others. In addition, in order to better enable us to attract, retain and motivate employees for key positions, we provide limited perquisites to our NEOs to assist them in carrying out their duties and increasing productivity. We believe these perquisites, which do not constitute a significant portion of our NEOs' total compensation package, are reasonable and consistent with our overall compensation philosophy. In 2016, these perquisites included the use of Company-owned

automobiles, periodic comprehensive medical examinations, and club membership fees.

Our NEOs, as well as all other employees, are eligible to participate in the Evertec Group Savings and Investment Plan. This plan is a tax-qualified retirement savings plan (similar to a 401(k) plan) to which all Puerto Rico employees were able to contribute up to \$15,000 in 2016 on a pre-tax basis and up to 10% after tax of their total annual compensation. We match 50% of the employee contributions up to 3% of base salary. All matching contributions to the Evertec Group Savings and Investment Plan vest 20% each year over a five-year period.

### **Tax Deductibility of Executive Compensation**

The Compensation Committee intends that all applicable compensation payable for NEOs be deductible for income tax purposes, unless there are valid compensatory reasons for paying non-deductible amounts in order to ensure competitive levels of total compensation. For the fiscal year 2016, the Company was not subject to the limitations of Section 162(m) of the U.S. Internal Revenue Code.

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**Table of Contents****COMPENSATION DISCUSSION AND ANALYSIS****Stock Ownership Guidelines**

In February 2015, the Compensation Committee adopted Stock Ownership Guidelines for directors, NEOs and certain other key employees of the Company. These guidelines were established to align the financial interest of the directors and certain officers of the Company with those of the Company's shareholders. Following formal implementation of the guidelines, the Compensation Committee reevaluated the guidelines and proposed the following amendments: (1) establish that ownership levels will be based on the fair market value of the Company's Common Stock; and (2) designate the Company's Finance Division as the administrator of the guidelines. In December 2015, the Compensation Committee deemed it advisable and in the best interests of the Company to incorporate the proposed amendments into the guidelines. Furthermore, the Compensation Committee believes that the investment community values stock ownership by the Company's directors and NEOs and that share ownership demonstrates a commitment to and belief in the long-term profitability of the Company. Our NEOs and other key officers are generally subject to the following ownership guidelines:

<b>Designated Owner</b>	<b>Ownership Level</b>
Chief Executive Officer	5 times annual base salary
Executive Vice Presidents	3 times annual base salary
Senior Vice Presidents	1 times annual base salary

While directors are encouraged to acquire shares of Common Stock, thereby strengthening their commitment to the welfare of the Company and its subsidiaries, directors are prohibited from selling any such shares during their service as directors of the Company, unless approved by the Compensation Committee, and only then in extraordinary circumstances. In 2016, the Compensation Committee evaluated the current ownership guidelines and deemed them still appropriate.

**Anti-Hedging Policy**

Our Insider Trading Policy prohibits directors and employees from engaging in any transaction in which they profit if the value of our common stock declines.

## Compensation Risk Assessment

We believe our approach to establishing goals and objectives and setting targets with payouts at multiple levels of performance, combined with the evaluation of performance results, assist in mitigating excessive risk-taking that could harm the Company's value or reward poor judgment by our executives. Several features of our programs reflect sound risk management practices. Furthermore, our independent compensation consultant is aware of the potential risks in compensation programs and assisted with the implementation of the following plan design features of the Company's cash and equity incentive programs for our executives that reduce the likelihood of excessive risk-taking:

The program design provides a balanced mix of cash and equity, annual and long-term incentives, and time-based and performance-based (revenue, earnings, and total shareholder return) requirements.

Maximum payout levels for annual cash bonuses are capped at 150% of the executive's base salary.

Maximum payout levels for performance-based RSUs under the 2016 Awards are capped at 200% of target.

Equity awards are subject to multi-year vesting.

Executive and senior officers are subject to share ownership guidelines.

Compliance and ethical behaviors are integral factors considered in all performance assessments. We believe that risks arising from our compensation policies and practices for our employees are not reasonably likely to have a material adverse effect on the Company.

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The following table summarizes the total compensation of each of our NEOs for services rendered during 2016, 2015 and 2014.

Name and principal Position	Year	Salary (\$)	Bonus (\$) <sup>(1)</sup>	Stock Awards (\$) <sup>(2)</sup>	Non-equity Incentive plan		All other compensation (\$) <sup>(3)</sup>	Total (\$)
					Options Awards (\$) <sup>(2)</sup>	(\$)		
Morgan M. Schuessler, Jr. <i>President and CEO</i>	2016	650,000	19,500	2,934,750 <sup>(4)</sup>	632,297		43,456	4,280,003
	2015	470,000	19,500	3,462,500 <sup>(5)</sup>	497,250		71,943	4,521,193
	2014							
Peter J.S. Smith <i>Executive Vice President, CFO and Treasurer</i>	2016	350,000	10,500	948,150 <sup>(6)</sup>	249,999		266,338	1,824,987
	2015	106,346		500,000	89,250		68,174	763,770
	2014							
Mariana Goldvarg <i>President for Latin America</i>	2016	350,000	10,500	840,650 <sup>(7)</sup>	233,389		10,000	1,444,539
	2015	201,923	10,500	1,000,000	176,000		144,927	1,533,350
	2014							
Miguel Vizcarrondo <i>Executive Vice President and Head of Merchant Acquiring and Payment Processing</i>	2016	300,000	12,500	376,250 <sup>(8)</sup>	203,894		30,737	923,381
	2015	300,000	12,500	393,750 <sup>(9)</sup>	227,000		18,044	951,294
	2014	266,000	12,500		122,888		52,083	453,471
Philip E. Steurer <i>Executive Vice President and COO</i>	2016	285,000	11,875	564,375 <sup>(10)</sup>	212,185		48,583	1,122,018
	2015	285,000	11,875	374,063 <sup>(11)</sup>	215,525		14,219	900,682
	2014	258,846	11,875		148,806		40,677	487,204

- (1) Consists of the Christmas bonuses paid pursuant to applicable local law in 2014, 2015 and 2016.
- (2) Aggregate grant date fair value computed in accordance with FASB ASC Topic 718. For a discussion of assumptions made in the valuation of awards, refer to Note 15 of the Audited Consolidated Financial Statements included in the Company's Annual Report.
- (3) All other compensation for 2016 is detailed below. All other compensation for prior years can be found in the Proxy Statement for 2015 and 2014.
- (4) The value of the award assuming the highest level of performance achieved is \$4,095,000.
- (5) The value of the award assuming the highest level of performance achieved is \$4,925,000.
- (6) The value of the award assuming the highest level of performance achieved is \$1,323,000.
- (7) The value of the award assuming the highest level of performance achieved is \$1,173,000.
- (8) The value of the award assuming the highest level of performance achieved is \$525,000.
- (9) The value of the award assuming the highest level of performance achieved is \$787,500.
- (10) The value of the award assuming the highest level of performance achieved is \$787,500.
- (11) The value of the award assuming the highest level of performance achieved is \$748,125.

Name	Matching Contributions to Defined Contribution				Total (\$)
	Car (\$) <sup>(1)</sup>	Plan (\$) <sup>(2)</sup>	Club Membership (\$)	Other Payments (\$) <sup>(3)</sup>	
Morgan M. Schuessler, Jr.	30,667	5,625	7,164		43,456
Peter J.S. Smith	15,984	6,861	7,164	236,329	266,338
Mariana Goldvarg				10,000	10,000
Miguel Vizcarrondo	21,667	4,270	4,800		30,737
Philip E. Steurer	48,583				48,583

- (1) Annual car-value depreciation as recognized in the financial statements for each of the years listed.



- (2) Matching contributions made by Evertec Group as part of 401(k)/1165(e) plan benefits. For a description of these benefits, see Elements of Compensation Other Compensation Benefits and Perquisites.
- (3) Other payments include gross amounts paid to: (a) Mr. Smith for the loss from the sale of his home due to his relocation to Puerto Rico; and (b) Ms. Goldvarg for certain expenses related to her health plan.

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**Table of Contents****COMPENSATION DISCUSSION AND ANALYSIS****Grants of Plan-Based Awards**

The following table sets forth certain information for plan-based awards granted to each of our NEOs for the fiscal year ended December 31, 2016.

	Grant Type	Grant Date	Estimated Future Payouts Under Non-Equity Incentive Plan Awards <sup>(1)</sup> (\$)			Estimated Future Payouts Under Equity Incentive Plan Awards <sup>(3)</sup> (\$)			All other stock awards: Number of RSUs (#) <sup>(4)</sup>	Grant date fair value of stock awards (\$)
			Threshold <sup>(2)</sup>	Target	Maximum	Threshold	Target	Maximum		
Wessler, Jr.	Cash Bonus		292,500	650,000	975,000					
	Time-based RSUs	02/19						119,737	1,365,002	
	Performance-based RSUs based on Relative TSR	02/19				30,177	50,295	100,590	682,503	
	Performance-based RSUs based on CAGR of Diluted EPS	02/19					77,830		887,259	
h	Cash Bonus		105,000	262,500	393,750					
	Time-based RSUs	02/19						38,685	441,009	
	Performance-based RSUs based on Relative TSR	02/19				9,750	16,250	32,500	220,513	
	Performance-based RSUs based on CAGR of Diluted EPS	02/19					25,146		286,663	
arg	Cash Bonus		52,500	262,500	393,750					
	Time-based RSUs	02/19						34,299	391,009	
	Performance-based RSUs based on Relative TSR	02/19				8,644	14,407	28,814	195,503	
		02/19					22,295		254,163	

	Performance-based RSUs based on CAGR of Diluted EPS							
ondo	Cash Bonus	45,000	225,000	337,500				
	Time-based RSUs	02/19					15,351	175,001
	Performance-based RSUs based on Relative TSR	02/19			3,869	6,449	12,898	87,513
	Performance-based RSUs based on CAGR of Diluted EPS	02/19				9,979		113,758
r	Cash Bonus	85,000	213,750	320,625				
	Time-based RSUs	02/19					23,027	262,508
	Performance-based RSUs based on Relative TSR	02/19			5,804	9,673	19,346	131,263
	Performance-based RSUs based on CAGR of Diluted EPS	02/19				14,968		170,638

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- (1) This section reflects bonus opportunities under the Company's annual bonus plan. The bonus opportunities are based on a corporate component, individual component and a business metric. The actual bonus payouts for 2016 are discussed in Elements of Compensation Annual Cash Bonus.
- (2) This column reflects the amount payable if the threshold targets for the corporate component are met.
- (3) This section reflects the total amount of Performance-based RSUs granted under the 2016 Awards which will become vested on February 19, 2019, to the extent that performance is achieved.
- (4) This section reflects the total amount of Time-based RSUs granted under the 2016 Awards which will become vested in three equal installments on February 19, 2017, 2018 and 2019.

**Employment Agreements**

We generally enter into employment agreements with our NEOs upon commencement of employment. In addition to provisions on base salary, annual cash bonus and payments upon termination that are included in each of our NEO's employment agreements, all our NEOs are eligible to participate in our retirement and other employee benefit plans and policies that we make generally available to our other executives, except severance plans or policies, and are entitled to D&O liability insurance coverage.

**Outstanding Equity Awards at Fiscal Year End**

The following tables sets forth the outstanding equity awards for our NEOs as of December 31, 2016.

Name	Option Awards				Option Expiration Date
	Number of Securities Underlying Unexercisable Options	Number of Securities Underlying Unexercised Options	Equity Incentive Plan Awards: Securities Underlying Unexercised Options	Option Exercise Price	
Morgan M. Schuessler, Jr.					
Peter J.S. Smith					
Mariana Goldvarg					
Miguel Vizcarrondo					
Philip E. Steurer		20,000 <sup>(1)</sup>		6.04	August 1, 2022

(1) Mr. Steurer's unvested options will vest and become exercisable on August 1, 2017.

Name	Stock Awards				Equity incentive plan awards: market or payout value of unearned shares, units or other rights that have not vested (\$)
	Number of shares or units of stock that have not vested (#) <sup>(2)</sup>	Market value of shares or units of stock that have not vested (\$)	Equity incentive plan awards: number of unearned shares, units or other rights that have not vested (#) <sup>(8)</sup>		
Morgan M. Schuessler, Jr.	289,093 <sup>(3)</sup>	5,131,395	67,644 <sup>(9)</sup>		1,200,681
Peter J.S. Smith	91,827 <sup>(4)</sup>	1,629,927	16,250 <sup>(10)</sup>		288,438
Mariana Goldvarg	101,578 <sup>(5)</sup>	1,803,010	14,407 <sup>(10)</sup>		255,724
Miguel Vizcarrondo	33,200 <sup>(6)</sup>	589,296	10,711 <sup>(11)</sup>		190,120
Philip E. Steurer	45,471 <sup>(7)</sup>	807,114	13,722 <sup>(12)</sup>		243,566

(2) These units include both time-based and performance-based RSUs for which the performance criteria has already been met.

(3) Includes 119,737 RSUs which will vest in three substantially equal installments on February 19, 2017, 2018, and 2019; 61,530 which will vest in two substantially equal installments on April 1, 2017 and 2018; 29,996 RSUs vesting in two substantially equal installments on January 1, 2017 and 2018; and 77,830 vesting February 19, 2019.

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- (4) Includes 27,996 RSUs vesting on September 1, 2018; 38,685 RSUs which will vest in three substantially equal installments on February 19, 2017, 2018 and 2019; and 25,146 vesting February 19, 2019.
- (5) Includes 44,984 RSUs vesting on June 1, 2018; and 34,299 RSUs which will vest in three substantially equal installments on February 19, 2017, 2018 and 2019.
- (6) Includes 15,351 RSUs which will vest in three substantially equal installments on February 19, 2017, 2018 and 2019; 7,870 vesting in two substantially equal installments on January 1, 2017 and 2018; and 9,979 vesting February 19, 2019
- (7) Includes 23,027 RSUs which will vest in three substantially equal installments on February 19, 2017, 2018 and 2019; 7,476 vesting in two substantially equal installments on January 1, 2017 and 2018; and 14,968 vesting February 19, 2019.
- (8) These units are performance-based RSUs.
- (9) Includes 17,349 RSUs vesting on January 1, 2018 and 50,295 RSUs vesting on February 19, 2019, subject to the attainment of performance goals.
- (10) These RSUs will vest on February 19, 2019, subject to the attainment of performance goals.
- (11) Includes 4,262 RSUs vesting on January 1, 2018 and 6,449 RSUs vesting on February 19, 2019, subject to the attainment of performance goals.
- (12) Includes 4,049 RSUs vesting on January 1, 2018 and 9,673 RSUs vesting on February 19, 2019, subject to the attainment of performance goals.

**Option Exercises and Stock Vested**

The following table sets forth certain information for stocks awards vested by our NEOs for the fiscal year ended December 31, 2016. Other than Mr. Steurer, none of our NEOs had stock options exercised during 2016.

Name	Stock Awards	
	Number of RSUs Acquired on Vesting (#) <sup>(1)</sup>	Value Realized on Vesting (\$)
Morgan M. Schuessler, Jr.		
Peter J. S. Smith		
Mariana Goldvarg		
Miguel Vizcarrondo		
Philip E. Steurer	20,000	344,200

- (1) Upon vesting of RSUs, participants elected to do a cashless tax withholding that provided that the participant could satisfy the vesting price and statutory minimum tax withholdings by allowing the Company to withhold a sufficient number of RSUs to cover these amounts and then deliver the net RSUs to the participants. The amount reported represents the gross amount of RSUs resulting from the vesting of such stocks.

### Pension Benefits and Nonqualified Deferred Compensation

We do not provide defined benefit pension benefits or non-qualified deferred compensation.

### Potential Payments upon Change in Control

We do not have change-in-control provisions with our NEOs, with the exception of Messrs. Steurer and Schuessler, the details of which follows. The stock option agreements we entered into with Mr. Steurer prior to our initial public offering provide that in the event of a change in control of the Company, any outstanding options that have not become vested at the time of such change in control shall become vested on the first anniversary of such change in control; provided that Mr. Steurer remains an employee of the Company through such anniversary date. Also, in the event that, within one year following a change in control, the Company terminates the employment of Mr. Steurer without cause (as defined below) or Mr. Steurer resigns for good reason (as defined below), such outstanding options

shall automatically vest.

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**Table of Contents****COMPENSATION DISCUSSION AND ANALYSIS**

Furthermore, the Amended and Restated Employment Agreement we entered into with Mr. Schuessler as of December 17, 2014, as amended, provides that in the event that, within two (2) years following a change in control, the Company terminates the employment of Mr. Schuessler without cause (as defined below) or Mr. Schuessler resigns for good reason (as defined below), Mr. Schuessler would be entitled to receive (in addition to the severance benefits described below in the context of a termination without cause or resignation for good reason outside the context of a change in control) the value of any earned and unearned performance-based restricted stock units and stock options, taking into account for any such unearned restricted stock units and stock options the time Mr. Schuessler served until the termination date and paid at the applicable target level. Ms. Schuessler would be required to sign a separation agreement and general release of claims against Evertec Group and its affiliates as a condition to his entitlement to receive this payment. Moreover, the executive's employment may be terminated at any time by the executive for good reason, which is defined as, among others, the failure of any successor (whether by sale, reorganization, consolidation, merger or other corporate transaction which constitutes a change in control under the 2013 Plan (a Change in Control)) to assume the agreement, whether in writing or by operation of law.

**Potential Payments upon Termination of Employment**

Upon termination of employment for any reason, including death or disability, our NEOs would each be entitled to receive his or her accrued but unpaid salary, any unpaid bonus earned for any fiscal year ended before the date of termination, unpaid expense reimbursements, and any vested payments or benefits to which the NEO may be entitled under our benefit plans or applicable law. We refer to the NEOs entitlements in the preceding sentence collectively as the Accrued Obligations.

Upon termination by Evertec Group without cause or resignation for good reason (both as defined below), in addition to the Accrued Obligations, Ms. Goldvarg and Messrs. Steurer and Smith would be entitled to receive a lump sum severance payment equal to the greater of (a) the NEO's annual base salary (Mr. Smith is twice his annual base salary) or (b) the amounts due pursuant to Puerto Rico Law No. 80 of May 30, 1976 ( Law 80 ) severance formula in force at signage date. In Mr. Schuessler's case, in addition to the Accrued Obligations, he would be entitled to a cash payment of severance in an amount equal to twice the sum of Mr. Schuessler's annual base salary and his target bonus for the year in which he is terminated and the value of any vested and unvested outstanding time-based restricted stock units and stock options, in accordance with the terms of such award agreements.

Under Puerto Rico law, if any employee (including any NEO) is terminated from his or her employment without just cause, ( cause for purposes of the discussion in this section) as said term is defined by Law 80, he or she would be entitled to a statutory severance payment, which, since all of our NEOs were hired before January 26, 2017 (effective date of the Law 80 amendment), is calculated as follows: (i) employees with less than five years of employment two months of salary plus an additional one week of salary per year of service; (ii) employees with five through fifteen

years of employment three months of salary plus two weeks of salary per year of service; and (iii) employees with more than fifteen years of employment six months of salary plus three weeks of salary per year of service.

For Mr. Steurer, if employment were terminated because of non-extension of his employment agreement by either party, he would be entitled to receive only the Accrued Obligations. As of October 1, 2015, Mr. Vizcarrondo is not subject to an employment agreement. Thus, upon termination, he would be entitled to the amounts due pursuant to Law 80's statutory severance formula in force at signage date.

Each NEO is required to sign a separation agreement and general release of claims against Evertec Group and its affiliates as a condition to his or her entitlement to receive any severance payment or salary continuation under his or her employment agreement. Each NEO's employment agreement also restricts the NEO from (i) competing with Evertec Group in Puerto Rico or any other market the Company is engaged in for twelve months following termination (in Ms. Goldvarg's case, her non-competition agreement includes Latin America; in Mr. Schuessler's case, his non-competition agreement includes Mexico and any country in Central America, South America or in the Caribbean and any other country, other than the United States of America and Canada, with respect to which the Company derived at least 2% of its gross revenues during the 12 consecutive month period ending on his date of termination); (ii) soliciting any of Evertec Group's

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**COMPENSATION DISCUSSION AND ANALYSIS**

employees, customers or other business relations for twelve months following termination; and (iii) disparaging Evertec Group at any time following termination.

The NEO employment agreements generally define "cause" as any of the following:

- The commission of a felony or a crime of moral turpitude;
- Engagement in conduct that constitutes fraud or embezzlement;
- Engagement in conduct that constitutes gross negligence or willful misconduct that results, or could reasonably be expected to result, in harm to Evertec Group's business or reputation;
- Breach of any material terms of employment, including the NEO's employment agreement, which results or could reasonably be expected to result in harm to Evertec Group's business or reputation; or
- Continued willful failure to substantially perform the duties of his or her position.

For purposes of the NEO's employment agreement, each NEO would generally have "good reason" to terminate his or her employment if, without written consent, any of the following events occurred and are not cured by Evertec Group within 30 days of written notice specifying the occurrence of such event, which notice must be given by the NEO to Evertec Group within 30 days following the executive's knowledge of the occurrence of the "good reason" event:

- A material failure by Evertec Group to fulfill its obligations under the employment agreement;
- A material and adverse change to, or a material reduction of, the NEO's duties and responsibilities to Evertec Group;
- A material reduction in the NEO's base salary (not including any reduction related to a broader compensation reduction that is not limited to the NEO specifically and that is not more than 10% in the aggregate); or
- The failure of any successor to assume the NEO's employment agreement.

**Payments upon Termination or a Change in Control**

The following table sets forth the compensation that each NEO would have been entitled to receive upon termination of employment or a change in control as of December 31, 2016.

Name Triggering Event	Severance Payment (\$)	Accelerated Vesting of RSUs	Accelerated Vesting of	Total (\$)
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		(\$) <sup>(1)</sup>	Outstanding Option Awards
			(\$) <sup>(2)</sup>
Morgan M. Schuessler, Jr.			
<i>Resignation with good reason I</i>			
<i>Termination without cause</i>	2,600,000	3,749,918	6,349,918
<i>Change in control and good reason</i>	2,600,000	4,660,926	7,260,926
Peter J.S. Smith			
<i>Resignation with good reason I</i>			
<i>Termination without cause</i>	700,000	1,183,588	1,883,588
<i>Change in control</i>			
Mariana Goldvarg			
<i>Resignation with good reason I</i>			
<i>Termination without cause</i>	350,000	1,407,273	1,757,273
<i>Change in control</i>			
Miguel Vizcarrondo <sup>(3)</sup>			
<i>Resignation with good reason I</i>			
<i>Termination without cause</i>	496,154	412,173	908,327
<i>Change in control</i>			
Philip E. Steurer			
<i>Resignation with good reason I</i>			
<i>Termination without cause</i>	285,000	541,428	826,428
<i>Change in control</i>			355,000
			355,000

(1) Includes 100% of the Time-Based RSUs.

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- (2) Outstanding option awards do not automatically vest upon a change in control. See Potential Payments upon Change in Control.
- (3) Severance payment amount is calculated pursuant to Law 80's statutory severance formula.

**Director Compensation**

The table below shows the compensation earned by our non-employee directors for their services for the fiscal year ended December 31, 2016. The Company's Independent Director Compensation Policy allows for the discretion of each independent director to distribute his or her compensation between the cash compensation and equity compensation portions for his or her service on the Board, subject to certain restrictions, as further detailed below.

Name	Fees Earned Paid in Cash (\$) <sup>(1)</sup>	Stock Awards (\$) <sup>(2)</sup>	All Other Compensation (\$) <sup>(3)</sup>	Total (\$)
Frank G. D Angelo	104,583	93,117	6,118	203,818
Olga Botero	104,417	55,873	3,187	163,478
Jorge Junquera	110,570	55,873	2,610	169,054
Teresita Loubriel	120,500	55,873	4,326	180,700
Néstor O. Rivera <sup>(4)</sup>				
Brian J. Smith	35,250	111,747	4,991	151,987
Alan H. Schumacher	118,000	55,873	4,414	178,288
Thomas W. Swidarski	110,083	55,873	2,930	168,886

(1) Includes the portion of the annual retainer earned during 2016, as well as other directors' compensation fees earned during the year pursuant to the Company's Independent Director Compensation Policy, as discussed below.

(2) Includes grants of Restricted Stock ( RS ) in accordance with the Board's Independent Director Compensation Policy. The grant date fair value for awards granted to all directors was \$17.20 per share, all computed in accordance with FASB ASC Topic 718. For a discussion on assumptions made in the

valuation of awards, refer to Note 15 of the Audited Consolidated Financial Statements included in the Company's Annual Report. The number of outstanding RS held by our non-employee directors as of December 31, 2016 was as follows:

<b>Name</b>	<b>Date of Grant: July 29, 2016 Equity (#)</b>
Frank G. D Angelo	7,803 RS
Olga Botero	4,682 RS
Jorge Junquera	4,682 RS
Teresita Loubriel	4,682 RS
Brian J. Smith	9,363 RS
Alan H. Schumacher	4,682 RS
Thomas W. Swidarski	4,682 RS

- (3) Represents compensation received as a result of dividends paid to directors on RS in accordance with the applicable award agreements.
- (4) Mr. Rivera did not receive any compensation during the fiscal year 2016, because the Board's director compensation policy at the time excluded employees of Popular, Inc. or any of its subsidiaries from receiving any compensation for their services.

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It is our Board's policy that only non-employee directors who qualify as independent directors (as such determination is made by the Board in accordance with Section 303A.01 of the NYSE rules for listed companies) are eligible to receive compensation for their services. Until December 31, 2016 all independent directors in the Audit Committee, Compensation Committee, Nominating and Corporate Governance Committee, and Information Technology Committee received annual compensation as follows:

	CHAIR	MEMBER
<b><u>Board Retainer</u></b>		
Annual Cash Compensation	\$ 100,000	\$ 75,000
Annual Equity Compensation (RSUs)	\$ 100,000	\$ 75,000
<b><u>Committee Retainers (in addition to Board compensation)</u></b>		
Audit Committee Cash	\$ 15,000	\$ 7,500
Compensation Committee Cash	\$ 10,000	\$ 5,000
Nominating and Corporate Governance Committee Cash	\$ 5,000	\$ 2,500
Information Technology Committee Cash	\$ 5,000	\$ 2,500

	IN-PERSON/REMOTE
<b><u>Cash Meeting Fees</u></b>	
Board	\$ 2,000
Audit Committee	\$ 500
Compensation Committee	\$ 500
Nominating and Corporate Governance Committee	\$ 500
Information Technology Committee <sup>(1)</sup>	\$ 500

(1) The requirement for independence does not apply to members of the Information Technology Committee. In accordance with the above compensation structure, the Company granted RS to the independent directors, with vesting of the RS occurring on the first anniversary of the grant date, provided the independent director continued to be providing services as an independent director on such anniversary date. The RS include a dividend equivalent component, subject to the vesting of the RS.

In March 2015, the Board revised its Independent Director Compensation Policy to change the form of the equity component from RSUs to restricted stock, and to permit each independent director to elect to accept all or a portion of the independent director's regular annual cash compensation in the form of restricted stock; provided (i) the portion allocated to the equity component is not less than 50% of the total regular annual compensation for each independent director other than the Chairman of the Board, and not less than 62.5% of the total regular annual compensation for the Chairman of the Board; and (ii) the independent director notifies the Company of his or her preferred distribution on or before five business days preceding the day of the Company's annual meeting of stockholders. Restricted stock granted pursuant to the revised policy will vest on the day preceding the Company's annual meeting of stockholders that immediately follows the date of grant or upon the independent director's earlier death or disability, provided in each case that the independent director is then providing services to the Company. The directors are entitled to receive dividends with respect to the restricted stock. Other restrictions may apply as mentioned previously in the Stock

Ownership Guidelines Section. The independent director compensation policy remained unchanged during the year 2016.

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**COMPENSATION DISCUSSION AND ANALYSIS**

**Compensation Committee Interlocks and Insider Participation**

Other than (1) Mr. D Angelo, who served as our Interim CEO from January 1, 2015 until March 31, 2015; and (2) Mr. Schuessler, who currently serves as our President and CEO, none of our directors has ever been one of our officers or employees. In 2016, none of our directors had any relationships that required disclosure by us under the SEC Rules related to certain relationships and related party transactions. During 2016, none of our executive officers served as a member of the compensation committee of another entity, any of whose executive officers served on our Compensation Committee or Board, and none of our executive officers served as a director of another entity, any of whose executive officers served on our Compensation Committee.

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**PROPOSAL 3: ADVISORY VOTE ON EXECUTIVE COMPENSATION**

**Overview**

Our Board recognizes the fundamental interest our stockholders have in executive compensation. Accordingly, and provided for under the Dodd-Frank Wall Street Reform and Consumer Protection Act (the "Dodd-Frank Act"), we are providing our stockholders the opportunity to cast a non-binding advisory vote, commonly referred to as a "say-on-pay" vote, regarding the approval of the compensation of the Company's NEOs as disclosed in this Proxy Statement.

We urge stockholders to carefully read the "Compensation Discussion and Analysis" section of this Proxy Statement, which describes in more detail how our executive compensation policies and procedures operate and are designed to achieve our compensation objectives, as well as the Summary Compensation Table and other related compensation tables and narratives, which provide detailed information on the compensation of our NEOs.

We believe that our compensation policies for NEOs are designed to attract, motivate and retain talented executive officers and are aligned with the long-term interests of the Company's stockholders. Our executive compensation program pays for performance against financial targets that are set to be challenging to motivate a high degree of business performance, with an emphasis on longer-term financial success and prudent risk management.

In the course of establishing the fiscal 2016 executive compensation program, our Compensation Committee determined the use of performance-based incentives to motivate our executive officers to achieve the Company's business goals, after reviewing data and analyses regarding the median market compensation and the Company's business expectations for fiscal 2016. The Compensation Committee received advice and counsel on the program from its independent executive compensation consultant, F.W. Cook, which provided no other services to our Company other than those provided directly to or on behalf of the Compensation Committee.

Because your vote is advisory, it will not be binding on either the Board or the Company. However, it will provide information to our Compensation Committee regarding investor sentiment about our executive compensation philosophy, policies and practices, which the Compensation Committee will be able to consider when determining future executive compensation arrangements. In addition, your non-binding advisory vote described in this Proposal 3 will not be construed as: (i) overruling any decision by the Board, any Board committee or the Company relating to the compensation of the NEOs; or (ii) creating or changing any fiduciary duties or other duties on the part of the Board, any Board committee or the Company.

**Recommendation of the Board of Directors**

**THE BOARD OF DIRECTORS UNANIMOUSLY RECOMMENDS  
THAT YOU VOTE FOR THE APPROVAL OF OUR  
EXECUTIVE COMPENSATION ON AN ADVISORY BASIS.**

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**CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS**

**Policies for Approval of Related Party Transactions**

We have a written policy relating to the approval of transactions involving related persons ( Related Party Transactions ), pursuant to which our Audit Committee will review and, subject to certain exceptions, approve or recommend to our Board for approval, all Related Party Transactions, which include any transactions that we would be required to disclose pursuant to Item 404 of Regulation S-K promulgated by the SEC.

As set forth in our Related Transactions Policy and the Audit Committee Charter, in the course of its review and approval or ratification of a Related Party Transaction, our Audit Committee will:

Satisfy itself that it has been fully informed as to the material facts of (i) the relationship and interest the related person has in the transaction; and (ii) the proposed Related Party Transaction; and

Ultimately make its determination taking into consideration factors including whether the Related Party Transaction (i) was made in accordance with applicable rules and regulations; (ii) complies with the restrictions set forth in applicable contractual relationships, such as our debt agreements and the Stockholder Agreement; (iii) is on terms and conditions no less favorable to us than may reasonably be expected in arm s-length transactions with unrelated parties; and (iv) is in the best interests of the Company.

**Related Party Transactions**

Other than compensation arrangements for our directors and NEOs described elsewhere in this Proxy, we describe below Related Party Transactions during our last fiscal year, to which we were a party or will be a party, in which:

the amounts involved exceeded or will exceed \$120,000; and

any of our directors, executive officers or holders of more than 5% of our Common Stock, or any member of the immediate family of the foregoing persons, had or will have a direct or indirect material interest.

As previously disclosed in this Proxy, the Compensation Committee approved a reimbursement of a gross amount not to exceed \$250,000 (approximately \$151,000 net) to Peter J.S. Smith, as other compensation for the loss sustained on the sale of Mr. Smith's former home.

The agreements described below were entered into in connection with the Agreement and Plan of Merger, as amended (the Merger Agreement), dated as of September 30, 2010, pursuant to which Evertec Group became a wholly-owned subsidiary of Evertec Intermediate Holdings, LLC (formerly Carib Holdings, LLC and Carib Holdings, Inc., hereinafter Holdings), and Apollo Management, LLP (Apollo) became the owner of approximately 51% of the outstanding voting capital stock of Holdings, with Popular retaining a 49% ownership interest (the Merger). Each of the agreements described below were entered into at the closing of the Merger and were the product of extensive arm's-length negotiations between Apollo and Popular, Inc. (Popular) (two unrelated third parties) prior to the consummation of the Merger in which Apollo became the 51%-controlling stockholder of Evertec. Each of these agreements, including the Master Services Agreement, is comparable to those that the Company could have obtained in a transaction with an unrelated third party and is on terms that are no more or less favorable in the aggregate to the Company than terms that exist, where applicable, between the Company and unrelated third party customers of similar size and scale as Popular.

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**CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS**

*Master Services Agreement*

We historically provided various processing and IT services to Popular and its subsidiaries pursuant to a master services agreement among us, Popular and certain of Popular's subsidiaries (the Master Services Agreement).

At the closing of the Merger, we amended and restated the current master services agreement. Under the Master Services Agreement, Popular and BPPR agreed to, and caused their respective subsidiaries to, receive the services covered by the Master Services Agreement, including certain changes, modifications, enhancements or upgrades to such covered services, on an exclusive basis from us. In exchange for the services, Popular, BPPR and their respective subsidiaries initially pay amounts that are set forth in a price list incorporated into the Master Services Agreement, which is generally based on the historical pricing practices among the parties. The parties agreed to review the service fees on an ongoing basis and may change such fees upon mutual agreement. As of September 30, 2012, such service fees are adjusted annually to reflect changes in the consumer price index, provided that any such fee adjustment may not exceed 5% per year. The Master Services Agreement provides that it is the intent of the parties to such agreement that the fees we charge to any banking affiliate under the Master Services Agreement will be in compliance with applicable laws, and, in order to ensure such compliance, the parties agreed to periodically review such fees to ensure that they represent and remain at levels consistent with the market terms that such banking affiliate would pay to an independent third party for providing similar services. The Master Services Agreement provides that when performing such review, the parties will pay particular attention to any available information on comparable market terms for similar services, and will evaluate and take into consideration the contracting terms and our performance of the services under the Master Services Agreement. The Master Services Agreement defines banking affiliate as any banking institution (including its subsidiaries) that is our affiliate for purposes of Section 23A and Section 23B of the Federal Reserve Act and Regulation W of the Federal Reserve Board. Currently, BPPR, BPPR North America (BPNA) and their subsidiaries are our affiliates for purposes of Section 23A and Section 23B of the Federal Reserve Act and Regulation W of the Federal Reserve Board.

In addition, Popular, BPPR and their respective subsidiaries agreed to grant us a right of first refusal to (i) provide our services to support Popular, BPPR and their respective subsidiaries' implementation of any development, maintenance, enhancement or modification of any services provided by us under the Master Services Agreement; (ii) create or offer certain new services or products that Popular, BPPR or one of their respective subsidiaries determine to offer to their customers; or (iii) provide certain core bank processing and credit card processing services that are currently provided by third parties to certain subsidiaries of Popular, if Popular and BPPR and their respective subsidiaries determine to extend or renew these services, which are currently provided by third parties. We agreed to grant Popular, BPPR and their respective subsidiaries a right of first refusal to purchase any new service or product created or developed by us internally or by a third party, unless the service or product was created or developed by, or at the specific request of, a client other than Popular, BPPR and their respective subsidiaries.

We agreed under the Master Services Agreement that we will not compete with Popular, BPPR and their respective subsidiaries in offering, providing or marketing certain payment processing services that are currently offered by Popular, BPPR and their respective subsidiaries to certain identified customers of Popular, BPPR and their respective

subsidiaries. Popular, BPPR and their subsidiaries agreed not to hire or solicit any of our employees, subject to customary carve-outs. The Master Services Agreement also contained a non-circumvention covenant, which is intended to prohibit us on the one hand, and Popular, BPPR and their subsidiaries on the other hand, from engaging in certain actions designed or intended to divert customers from the other.

Except for cases of our gross negligence or willful misconduct, our liability for breach under the Master Services Agreement is limited to the amount paid for such services under the Master Services Agreement. Under certain circumstances, breaches with respect to certain services result only in service credits accruing to Popular, BPPR and their respective subsidiaries in lieu of the payment of monetary damages.

The Master Services Agreement provides for a 15-year term which commenced upon the closing of the Merger (subject to our option to extend such term by an additional three years upon a Popular parties

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**Table of Contents****CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS**

change of control (as defined in the Master Services Agreement of Popular or BPPR). After the initial term, the Master Services Agreement will renew automatically for successive three-year periods, unless a party gives written notice of non-renewal to the other parties not less than 1 year prior to the relevant renewal date. The Master Services Agreement provides for termination by a party (i) for the other party's breach of the agreement that results in a material adverse effect on the terminating party that continues for more than 90 days; (ii) for a failure by the other party to pay any properly submitted invoice for a material amount in the aggregate that is undisputed for a period of more than 60 days; or (iii) for a prohibited assignment of the Master Services Agreement by the other party. In addition, Popular and BPPR are permitted to terminate the Master Services Agreement up to 30 days following the occurrence of a change of control of Evertec Group (an Evertec change of control as defined in the Master Services Agreement), unless (A) the acquirer is identified to Popular and BPPR at least 30 business days prior to the proposed Evertec change of control; (B) neither the acquirer nor any of its affiliates is engaged, directly or indirectly, in the banking, securities, insurance or lending business, from which they derive aggregate annual revenues from Puerto Rico in excess of \$50.0 million unless none of them has a physical presence in Puerto Rico that is used to conduct any such business; (C) we (or our successor, as applicable) will be solvent (as defined in the Master Services Agreement) after the proposed Evertec change of control; and (D) following the Evertec change of control, we (or our successor, as applicable) will be capable of providing the services under the Master Services Agreement at the level of service that is required under the Master Services Agreement (the Popular Termination Condition).

We agreed to provide certain transition assistance to Popular, BPPR and their respective subsidiaries in connection with (i) the termination of the Master Services Agreement; (ii) the termination of a particular service provided by us under the Master Services Agreement; or (iii) a release event under the Technology Agreement (as described below).

For the fiscal year ended December 31, 2016, we recorded revenue of approximately \$154.5 million from Popular, BPPR and their respective subsidiaries under the Master Services Agreement. The revenues attributable under the Master Services Agreement are primarily (i) transaction-based fees, which depend on factors such as number of accounts or transactions processed and typically consist of a fee per transaction or item processed, a percentage of dollar volume processed or a fee per account on file, or some combination thereof and (ii) fixed fees per month or based on time and expenses incurred. The transaction-based fees and monthly fixed fees paid by Popular are consistent with the fees charged by the Company to its other banking clients for comparable services. Individual pricing terms charged to Popular and our other banking clients may vary based on volume and/or to the extent the service provided is customized to fit the particular customer need. As discussed above, the Master Services Agreement was negotiated on an arm's-length basis by Apollo and Popular in connection with the Merger, is on terms that are comparable to those that the Company could have obtained in a transaction with an unrelated third party, and such terms are no more or less favorable in the aggregate to the Company than terms that exist, where applicable, between the Company and unrelated third party customers of similar size and scale as Popular.

***Technology Agreement***

At the closing of the Merger, Popular and Evertec entered into a Technology Agreement, pursuant to which we deposited certain proprietary software, technology and other assets into escrow. According to the Technology



Agreement we must continue to make deposits on a semi-annual basis during the term of the Master Services Agreement and the term of any transition period under the Master Services Agreement. As specified in the Technology Agreement, Popular has the right and option, upon the occurrence of certain release events, to obtain the release of part, and upon the occurrence of other release events, all of the materials deposited into escrow. Upon the occurrence of any release event, Popular will also have the option to elect to exercise its rights under a license granted by us to Popular to use and otherwise exploit all or any part of the released materials for the term (perpetual or term-limited) specified by Popular. Popular and we will negotiate the fair market value of the rights elected by Popular upon the release of the escrow.

Popular is permitted to terminate the Technology Agreement upon the satisfaction of the Popular Termination Condition (as applicable to the Technology Agreement).

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**CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS**

***ATH Network Participation Agreement***

We historically gave BPPR access to the ATH network pursuant to an ATH network participation agreement between BPPR and us. At the closing of the Merger, we amended and restated the current ATH network participation agreement (as amended and restated, the *ATH Network Participation Agreement* ). Under the *ATH Network Participation Agreement*, we (i) give BPPR access to the ATH network by providing various services, including by connecting BPPR's ATMs to the ATH network, monitoring BPPR's ATMs, agreeing to forward transactions from connected terminals to the participant of the ATH network and settling transactions among ATH network participants from all POS and ATM terminals on a daily basis (collectively, the *ATH Network Services* ); and (ii) grant to BPPR a non-exclusive, non-transferable, limited, royalty free license to use the ATH logo and the ATH word mark and any other trademarks or service marks used by us in connection with the ATH network (collectively, the *ATH Mark* ) within the U.S. territories, Puerto Rico, and any other country where the ATH Mark is registered or subject to registration.

The *ATH Network Participation Agreement* provides for a 15-year term, which commenced upon the closing of the Merger (subject to our option to extend such term by an additional three years upon a change of control as defined in the *ATH Network Participation Agreement* of BPPR). After the initial term, the *ATH Network Participation Agreement* will renew automatically for successive three-year periods, unless a party gives written notice to the other party not less than 1 year prior to the relevant renewal date. The *ATH Network Participation Agreement* provides for termination (i) by us if BPPR commits a material breach, which includes, but is not limited to (A) any activities or actions of BPPR which reflect adversely on our business reputation, any participant in the ATH network or the ATH network; or (B) any breach of the license described above; (ii) by BPPR, if we commit a breach or series of breaches that results in a material adverse effect on BPPR; or (iii) by either party (A) for a failure by the other party to pay any properly submitted invoice for a material amount in the aggregate that is undisputed for a period of more than 60 days; or (B) for a prohibited assignment of the *ATH Network Participation Agreement* by the other party. In addition, BPPR is permitted to terminate the *ATH Network Participation Agreement* upon the satisfaction of the Popular Termination Condition (as applicable to the *ATH Network Participation Agreement*).

BPPR also agreed to grant us a right of first refusal with respect to any development, maintenance or other technology project related to the *ATH Network Services* and will agree to exclusively use us to provide the *ATH Network Services* throughout the term of the *ATH Network Participation Agreement*.

For the fiscal year ended December 31, 2016, we recorded revenue of approximately \$19.7 million from BPPR under the *ATH Network Participation Agreement*.

***ATH Support Agreement***

We and BPPR entered into the ATH Support Agreement at the closing of the Merger pursuant to which BPPR agreed to support the ATH Mark by (i) supporting, promoting and marketing the ATH network and brand and debit cards bearing the symbol of the ATH network, either exclusively or with the symbol of another credit card association; and (ii) issuing in each successive twelve month period at least a set minimum number of debit cards exclusively bearing the symbol of the ATH network ( ATH Debit Cards ). BPPR is not responsible for any failure to issue at least the required minimum number of ATH Debit Cards under the ATH Support Agreement during any twelve month period if, as a result of factors outside of BPPR s control, there is a change in demand for debit cards (including a reduction in the demand for ATH Debit Cards ), an increase in demand for debit cards bearing the symbol of the ATH network and the symbol of another credit card association ( Dual Branded Debit Cards ) or the development of new payment technologies in the market that result in a decrease in demand for debit cards (including a reduction in demand for ATH Debit Cards). BPPR also agreed not to, and will not create incentives for its or its affiliates personnel to, promote, support or market (i) debit cards other than ATH Debit Cards or Dual Branded Debit Cards; or (ii) credit cards in a manner targeted to negatively impact the issuance of ATH Debit Cards and Dual Branded Debit Cards. The ATH Support Agreement terminates upon the earlier of 15 years after the date of the closing of the Merger or the termination of the Master Services Agreement.

BPPR agreed that, during the term of the ATH Support Agreement, it may not directly or indirectly enter into any agreement with another card association to issue Dual Branded Debit Cards without our prior written consent. Under the ATH Support Agreement, if BPPR desires to enter into such an agreement, it will consult

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**CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS**

with us and provide documentation and other support requested by us to demonstrate that BPPR's entry into the agreement will have a direct economic benefit to us. We will then be required to make a good faith determination based on such documentation and support whether to consent to BPPR's entry into the agreement.

BPPR is permitted to terminate the ATH Support Agreement upon the satisfaction of the Popular Termination Condition (as applicable to the ATH Support Agreement).

***Independent Sales Organization Sponsorship and Service Agreement***

At the closing of the Merger, we amended and restated an interim Independent Sales Organization Sponsorship and Service Agreement previously entered into with BPPR (as amended and restated, the ISO Agreement). Under the ISO Agreement, BPPR sponsors us as an independent sales organization with respect to certain credit card associations and we provide various services including, among other things, the payment processing services to merchants ( Merchant Services ), the signing up and underwriting of merchants to accept such Merchant Services and the sale of various products related to the Merchant Services. This agreement also provides that the parties will establish the fees to be paid by Evertec Group to BPPR for the fraud monitoring services provided by BPPR. The term of the ISO Agreement will continue until December 31, 2025 and thereafter will be automatically renewed for successive three-year periods unless written notice of non-renewal is given at least one year in advance by either party.

Pursuant to the ISO Agreement, BPPR is the acquiring member with respect to the credit card associations covered by the ISO Agreement for anyone in Puerto Rico, the U.S. Virgin Islands and the British Virgin Islands. However, if BPPR is unable (for any reason other than a merchant's refusal to enter into a merchant agreement with BPPR through no fault of BPPR) or unwilling to act as the acquiring member for any merchant, we may enter into an agreement with another financial institution to serve as the sponsoring bank with respect to such person. However, in order to use another financial institution as the sponsoring bank with respect to any merchant, we must make a good faith determination that the provision of Merchant Services to the merchant does not pose an unreasonable financial, regulatory or reputational risk to BPPR or us.

Additionally, pursuant to the ISO Agreement, BPPR agreed to exclusively refer to us any merchant that inquires about, requests or otherwise evidences interest in the Merchant Services. BPPR will receive a referral fee for each merchant referred that subsequently agrees to receive Merchant Services from us. We also agreed under the ISO Agreement to refer to BPPR any merchant doing business in Puerto Rico, the U.S. Virgin Islands and the British Virgin Islands that inquires about, requests or otherwise evidences interest in banking services or products. BPPR also agreed to make monthly payments to Evertec Group as a means of subsidizing certain Merchant Services provided by Evertec Group on less than favorable terms in connection with two existing customer relationships that are favorable to Popular and its affiliates as a whole. These subsidies were historically reflected in an agreement between the Merchant Acquiring business and BPPR.

During the term of the ISO Agreement and for one year following the termination of the ISO Agreement for any reason, BPPR may not and may not cause any independent sales organization sponsored by BPPR to solicit any

merchant receiving Merchant Services from us to receive such services instead from another independent sales organization. This non-solicitation restriction does not apply, however, to (i) any banking customer of BPPR to which we are unable or unwilling to provide Merchant Services; and (ii) to any merchant with respect to the solicitation by BPPR to provide banking services and products.

BPPR is permitted to terminate the ISO Agreement upon the satisfaction of the Popular Termination Condition (as applicable to the ISO Agreement). For the fiscal year ended December 31, 2016, we recorded revenue of approximately \$77.8 million under the ISO Agreement.

#### *Cash Depot Subcontract*

As a subcontractor of BPPR, we provide certain cash depot services (the *Cash Depot Services* ) to depository institutions doing business in Puerto Rico and the U.S. Virgin Islands pursuant to a subcontract between us and BPPR (the *Subcontract* ). However, we do not make any payments to, or receive any payments from, BPPR under the Subcontract (although we are required under the Subcontract to reimburse

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**Table of Contents****CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS**

BPPR for any costs they may incur under the Cash Depot Agreement). Instead, we bill the Puerto Rico Bankers Association ( PRBA ), who pays us directly and the PRBA then invoices separately those depository institutions that use the Cash Depot Services. In order to use the Cash Depot Services, depository institutions must apply through, and be approved by, the quasi-government organization who holds the prime contract with BPPR and the PRBA (the Cash Depot Agreement ) and who ultimately decides who can provide the Cash Depot Services and who has the right to terminate the services as further described below. BPPR is one of the 21 depository institutions that receive services from us under the Subcontract, on the same terms and conditions as the other participants, and BPPR pays the PRBA for those services.

The Subcontract is effective for so long as the Cash Depot Agreement is in effect. Under the terms of the Subcontract, either party may terminate the subcontract prior to the expiration of the Subcontract by giving the other party advance notice. However, under the Merger Agreement, Popular agreed that until the termination of the ISO Agreement, the Master Services Agreement or the assignment of the Cash Depot Agreement, Popular will cause BPPR to not terminate the Cash Depot Agreement or take any action that would deprive us of the economic benefit that we derive from the Cash Depot Agreement. In addition, the quasi-government organization that is a party to the Cash Depot Agreement may terminate the Cash Depot Agreement and thereby cause the termination of the Subcontract upon advance notice or upon the occurrence of certain triggering events, one of which is a material change in the ownership, management and/or operations of BPPR and/or Evertec. The quasi-government organization that is a party to the Cash Depot Agreement waived triggering events that may have arisen in connection with the Merger and our subsequent registered public offerings. Furthermore, the quasi-government organization confirmed that future issuances and/or transfers of stock of the Company would not constitute a triggering event so long as such transaction or series of related transaction does not result in a person or group of persons acting in concert (i) acquiring beneficial ownership of 25% or more of our Common Stock or (ii) acquiring 25% or more of the voting power of the Company s equity securities.

For the fiscal year ended December 31, 2016, we recorded revenue of approximately \$1.5 million under the Subcontract.

***Amended Lease***

The Company and BPPR are parties to the Master Lease Agreement, as amended, that governs the premises leased by us at the Cupey Center for use as our headquarters. On March 31, 2015, the Company notified BPPR that it was exercising its option to renew the Master Lease Agreement for an additional five-year term. The Master Lease Agreement can be renewed at our option for up to three additional five-year terms. We paid approximately \$7 million (including estimated operating expenses) to BPPR in annual rent under the Master Lease Agreement during the fiscal year ended December 31, 2016. We have a right of first refusal over substantially all of the leased premises in the event that BPPR desires to sell the property.

***Virgin Islands Services Agreement***

We entered into a Virgin Islands Services Agreement whereby BPPR provides our Merchant Acquiring business with the services that are provided by the Virgin Islands employees that BPPR did not transfer to us in connection with the Merger. The initial term of the Virgin Islands Services Agreement continued until three years following the closing of the Merger and thereafter automatically renews for successive one-year periods unless written notice of non-renewal is given at least 30 days in advance by either party. The Virgin Islands Services Agreement provides for termination by (i) us at any time upon giving at least 30 days advance written notice; and (ii) BPPR in the event we fail to pay a material undisputed invoiced amount. In addition, BPPR is permitted to terminate the Virgin Islands Services Agreement upon the satisfaction of the Popular Termination Condition (as applicable to the Virgin Islands Services Agreement).

For the fiscal year ended December 31, 2016, we paid approximately \$774,759 to BPPR under the Virgin Island Services Agreement.

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**Table of Contents****CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS*****Stockholder Agreement***

In connection with the Merger, Holdings entered into a Stockholder Agreement with Popular, Apollo and the other stockholders of Holdings, which was amended and restated in connection with a reorganization of the Company and is now an agreement among the Company, Popular, Apollo and certain of our other stockholders. Prior to the completion of our initial public offering, we entered into an amendment to the Stockholder Agreement. The Stockholder Agreement, as amended, among other things, sets forth certain rights and restrictions with respect to our Common Stock. On June 30, 2013, we entered into a Second Amendment to the Stockholder Agreement to, among other things, allow our Board to fill vacancies on the Board, provided that any person chosen to fill such vacancy shall be selected in accordance with the provisions of the Stockholder Agreement. On November 13, 2013, we entered into a Third Amendment to the Stockholder Agreement to, among other things, facilitate the use of 10b5-1 plans by the management holders. The description below is a summary of the terms of the Stockholder Agreement, as amended.

For purposes of the following summary, as of December 31, 2016, Popular owned approximately 16.05% of our Common Stock outstanding. Apollo no longer owns any of our Common Stock and therefore its rights and obligations under the Stockholder Agreement terminated in accordance with the terms of the Stockholder Agreement.

**Director Nomination Rights**

Our Board is currently comprised of nine directors. Messrs. Junquera and Rivera and Ms. Loubriel were originally nominated to the Board by Popular under its director nominee rights granted by the Stockholder Agreement. Messrs. D Angelo and Schumacher were originally nominated to the Board by Apollo under its director nominee rights granted by the Stockholder Agreement. Mr. Schuessler has been the management director since April 1, 2015, and shall continue to be the management director for so long as he holds the office of CEO of Evertec Group, after which time the individual holding the office of chief executive officer of Evertec Group will become the management director. The Stockholder Agreement provides that, subject to applicable law and to certain adjustments, Popular will have the right to nominate three members to our Board, so long as Popular owns, together with its affiliates, 25% or more of the then outstanding voting Common Stock (the 25% board right). In addition, for so long as Popular owns, together with its affiliates, more than 10% but less than 25% of our then outstanding Common Stock, it will have the right to nominate two members of our Board (the 10% board right). Similarly, for so long as Popular owns, together with its affiliates, more than 5% but less than 10% of our then outstanding Common Stock, it will have the right to nominate one member of our Board (the 5% board right). In addition, if there are any vacancies on our Board as a result of the aggregate number of our directors that Popular has the right to nominate pursuant to the Stockholder Agreement being less than eight, then a committee consisting of our entire Board (other than any directors who are to be replaced because Popular has lost the right to nominate them) has the right to nominate the individuals to fill such vacancies, which nominees must be reasonably acceptable to Popular for so long as it owns, together with its affiliates, at least 5% of our outstanding Common Stock. Our Stockholder Agreement further clarifies that it does not eliminate the right of stockholders holding a majority of our outstanding Common Stock to remove any such director with or without cause or the right of any of our stockholders to nominate a person for election as a director (whether to fill a vacancy or otherwise) at any meeting of the stockholders in accordance with applicable law, our Charter and our By-Laws.



Popular has agreed to vote all of its shares of our Common Stock and to take all other actions within its control to cause the election of directors nominated in accordance with the Stockholder Agreement. Similarly, we have agreed to take all actions within our control necessary and desirable to cause the election of directors nominated in accordance with the Stockholder Agreement.

Except for certain exceptions described in the Stockholder Agreement, and subject to applicable law, Popular's director nominees may only be removed and replaced by Popular. The Stockholder Agreement also provides that we will, at all times, cause the Evertec Group Board and the board of directors of Holdings to be comprised of the same individuals as our Board.

### **Quorum Rights**

The Stockholder Agreement provides that a quorum for the transaction of business at any meeting of the stockholders consist of (i) stockholders holding a majority of our outstanding Common Stock and entitled to

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**CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS**

vote at such meeting; and (ii) Popular, for so long as it owns, together with its affiliates, 20% or more of our outstanding Common Stock. If a stockholder meeting is adjourned for lack of a quorum due to Popular failing to attend the meeting, a quorum at a reconvened meeting of the stockholders (with the same agenda as the adjourned meeting) shall not require the presence of Popular, as long as stockholders holding a majority of our outstanding Common Stock and entitled to vote at such meeting are in attendance at such reconvened meeting.

The Stockholder Agreement provides that a quorum for the transaction of business at any meeting of the Board consist of (i) a majority of the total number of directors then serving on the Board; and (ii) at least one director nominated by Popular, for so long as it owns, together with its affiliates, 5% or more of our outstanding Common Stock. If a Board meeting is adjourned for lack of a quorum due to Popular's director nominees failing to attend such meeting, a quorum at a reconvened meeting of the Board (with the same agenda as the adjourned meeting) shall not require the presence of Popular director nominees, in each case, as long as a majority of the directors then in office are in attendance at such reconvened meeting.

**Additional Stockholder Rights**

Popular has the right, for so long as it owns, together with its affiliates, 20% or more of our outstanding Common Stock, to approve certain corporate actions before we may take such actions. Among the corporate actions requiring Popular's prior approval are: (i) amending the organizational documents of us or any of our subsidiaries; (ii) issuing equity of us or any of our subsidiaries, subject to certain exceptions; (iii) acquiring or disposing of significant assets; (iv) incurring debt for borrowed money under certain circumstances; (v) entering into or amending certain significant contracts; (vi) entering into certain related party transactions; and (vii) materially changing the terms and conditions of the management long-term compensation plan.

In addition, for so long as Popular owns, together with its affiliates, 10% or more of our outstanding Common Stock and has the right to nominate at least one director, the approval of at least one director nominated by Popular shall be necessary, to approve (i) any issuance of preferred stock of us or any of our subsidiaries (other than the issuance of preferred stock by one of our wholly owned subsidiaries to us or another of our wholly owned subsidiaries) and (ii) any transfer of equity in Holdings or Evertec Group, in each case subject to certain exceptions.

Popular and certain of its transferees are also entitled to information rights and inspection rights, in each case for so long as it satisfies certain ownership thresholds set forth in the Stockholder Agreement.

In addition, the Stockholder Agreement grants certain demand registration rights to Popular and certain of its transferees and piggyback registration rights to each stockholder, subject to customary cutbacks. Under the Stockholder Agreement, Evertec, Inc. has agreed to assume certain fees and expenses associated with registration. The Stockholder Agreement contains customary provisions with respect to registration proceedings, underwritten offerings, and indemnity and contribution rights.

**Registration Rights**

The Stockholder Agreement grants Popular the right to request up to four registrations under the Securities Act on Form S-1 (or any successor form) or similar long-form registration statement (each, a "Long-Form Registration") of all or any portion of the shares of our Common Stock beneficially owned by the requesting holder if the shares to be sold

in any such registration (including piggyback shares and before deduction of any underwriting discounts) are reasonably expected to exceed \$75.0 million, subject to cutbacks. Popular may request that any such Long-Form Registration be an underwritten offering, and no registration shall count as one of Popular's four permitted Long-Form Registrations, unless such registration (i) has become effective and (ii) includes at least 75% of the shares of our Common Stock sought by Popular to be included in such Long-Form Registration.

The Stockholder Agreement also grants Popular the right, at any time after we are eligible to file a registration statement on Form S-3, to request an unlimited number of registrations under the Securities Act on Form S-3 (or any successor form) or any similar short-form registration statement (each, a Short-Form Registration) of all or any portion of the shares of our Common Stock beneficially owned by Popular, if the shares to be sold in any such Short-Form Registration (including piggyback shares and before deduction of any underwriting

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### **CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS**

discounts) are reasonably expected to exceed \$50.0 million, subject to cutbacks. Popular may request that any such Short-Form Registration be an underwritten offering.

Pursuant to the Stockholder Agreement, we are required to use commercially reasonable efforts to file, no later than 45 days following any written request from Popular, a registration statement on Form S-3 (or any successor form) or any similar short-form registration statement (the Form S-3 Shelf ) for an offering to be made on a delayed or continuous basis covering the resale of shares of our Common Stock. Following the effectiveness of the Form S-3 Shelf, Popular may request unlimited shelf-takedowns if the total offering price of the shares to be sold in such offering (including piggyback shares and before deduction of underwriting discounts) is reasonably expected to exceed \$25.0 million.

Whenever we propose to register any shares of our Common Stock, whether in a primary or secondary offering, each holder of shares of our Common Stock party to the Stockholder Agreement (including, for the avoidance of doubt, Popular) has the right to request that shares beneficially owned by such holder be included in such registration, subject to cutbacks. Under the Stockholder Agreement, we have agreed to pay the fees and expenses associated with such registrations (excluding discounts and commissions and other selling expenses payable by the selling holders). The Stockholder Agreement contains customary provisions with respect to registration proceedings, underwritten offerings, and indemnity and contribution rights.

#### **Transfer Restrictions**

Subject to certain exceptions set forth in the Stockholder Agreement, without the prior written consent of Popular for so long as it owns, together with its affiliates, at least 5% of our outstanding Common Stock, none of the parties to the Stockholder Agreement may sell shares of our Common Stock representing 20% or more of the total number of outstanding shares of our Common Stock at the time of such sale directly to certain transferees previously identified by Popular to the other parties to the Stockholder Agreement.

The members of our management who are party to the Stockholder Agreement are also subject to certain restrictions set forth in the Stockholder Agreement, but can generally sell their shares of Common Stock pursuant to a registered public offering or pursuant to Rule 144 under the Securities Act.

#### **Additional Restrictions**

The Stockholder Agreement contains a covenant restricting us and our subsidiaries from engaging in any business (including commencing operations in any country in which they do not currently operate), subject to certain exceptions, if such activity would reasonably require Popular or an affiliate of Popular to seek regulatory approval from, or provide notice to, any bank regulatory authority. This covenant will remain in effect for so long as the activities and investments of us and our subsidiaries are subject to restrictions under the Bank Holding Company Act of 1956, as amended, because of Popular's and/or its affiliates' ownership of our Common Stock.

The Stockholder Agreement also provides that the adoption of any stockholder rights plan, rights agreement or other form of poison pill which is designed to or has the effect of making an acquisition of large holdings of the Common Stock more difficult or expensive must be approved by a majority of our Board and approved by at least one director nominated by Popular (or certain of its transferees) in each case for so long as Popular (or certain of its transferees)

owns, together with its affiliates, 5% or more of our outstanding Common Stock.

#### **Certain Provisions Particular to Management Holders**

We have the right to purchase all of our Common Stock (and options and warrants exercisable for our Common Stock) beneficially owned by any of our stockholders who is employed by or who serves as a consultant or director for us or any of our subsidiaries upon such stockholder (1) ceasing to be employed by us or any of our subsidiaries for any reason or (2) experiencing a bankruptcy event. Subject to tolling under certain circumstances set forth in the Stockholder Agreement, we must exercise this repurchase right within twelve months following the date on which such stockholder ceases to provide services to us or our subsidiaries. We may designate this repurchase right to Popular or any complete rights transferee.

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**CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS**

The Stockholder Agreement also provides that each such stockholder party to such agreement is subject to certain non-solicitation and non-competition restrictions which remain in effect until the stockholder ceases to be employed by us or any of our subsidiaries.

Under the Stockholder Agreement, the restrictions described in the paragraph above do not apply to Popular or any of its affiliates.

**Assignment of Rights**

Subject to certain limitations set forth in the Stockholder Agreement, Popular may assign the stockholders meeting quorum, 10% board right, 5% board right and up to two long-form demand registration rights to any person to whom Popular transfers 20% or more of the shares of our Common Stock held by Popular as of the date of the Stockholder Agreement. Such transferee can in turn assign such rights to any person to whom it transfers 100% of the shares of Common Stock acquired by it in connection with the assignment pursuant to which it became a partial rights transferee. Such transferees are also entitled to certain other rights set forth in the Stockholder Agreement (including the registration rights, information rights and inspection rights described above) upon becoming a party thereto.

**Director Independence**

A majority of the directors of the Board must meet the criteria for independence established by the Board in accordance with the New York Stock Exchange Listed Company Manual (the NYSE Rules ). Under these rules, a director will not qualify as independent unless the Board affirmatively determines that the director has no material relationship with the Company. The Company has developed a questionnaire to assist the Board in making the determination of independence, financial literacy and risk management experience for its directors in order to verify that we are in compliance with the NYSE Rules and the Company s corporate governance documents. In February 2016 and 2017, the Board evaluated the criteria set forth in the NYSE Rules, and the recommendations from the Nominating and Corporate Governance Committee, along with the Independence and Financial Literacy/Expertise Questionnaires and other applicable information for each of its directors, analyzing, among other things, the relationship between each of the directors and the Companies and inquired as to the Governance Committee recommended, and the Board affirmatively determined (with each director abstaining from voting on or otherwise analyzing his or her particular situation), that each of the directors listed below has no material relationships with the Companies (either directly or as a partner, shareholder or officer of an organization that has a relationship with the Companies) and none of the disqualifying attributes under Rule 303A.02 of the NYSE Listed Company Manual and, therefore, qualify as an independent Board member under the NYSE Rules. Our independent directors for 2016 are listed below and remained unchanged from 2015:

Frank G. D Angelo

Teresita Loubriel

Thomas W. Swidarski

Jorge Junquera

Alan H. Schumacher

Olga Botero

Brian J. Smith

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**Table of Contents****STOCK OWNERSHIP****Security Ownership of Certain Beneficial Owners and Management**

The following table provides certain information regarding the beneficial ownership of our Common Stock as of the Record Date, by:

Each person or group who beneficially owns more than 5% of our Common Stock; and

Each of our directors as of the Record Date, each of our NEOs in the Summary Compensation Table and all of our current executive officers and directors as a group.

The amounts and percentages of Common Stock beneficially owned are reported on the basis of regulations of the SEC governing the determination of beneficial ownership of securities. Under the SEC rules, a person is deemed to be a beneficial owner of a security if that person has or shares voting power, which includes the power to vote or to direct the voting of such security, or investment power, which includes the power to dispose of or to direct the disposition of such security. A person is also deemed to be a beneficial owner of any securities of which that person has a right to acquire beneficial ownership within 60 days. Under these rules, more than one person may be deemed a beneficial owner of the same securities and a person may be deemed a beneficial owner of securities in which the person has no economic interest.

Except as otherwise indicated by footnote, (i) the persons named in the table below have sole voting and investment power with respect to all shares of Common Stock shown as beneficially owned by them; (ii) applicable percentage of beneficial ownership is based on 72,548,942 shares of Common Stock outstanding on the Record Date; and (iii) the address of each beneficial owner listed in the following table is c/o Evertec, Inc., Road 176, Km. 1.3, San Juan, Puerto Rico 00926.

Name of Beneficial Owner	Shares Beneficially Owned	
	Shares <sup>(*)</sup>	Percent
Popular, Inc. <sup>(1)</sup>	11,654,803	16.06%
FMR LLC <sup>(2)</sup>	10,953,621	15.10%
Fine Capital Partners, L.P. <sup>(3)</sup>	6,350,144	8.75%
The Vanguard Group <sup>(4)</sup>	4,864,071	6.70%
Morgan M. Schuessler, Jr.	340,859	**
Peter J.S. Smith	96,007	**
Mariana Goldvarg	79,283	**



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Miguel Vizcarrondo	207,996	**
Philip E. Steurer	62,685	**
Frank G. D. Angel <sup>(6)</sup>	32,496	**
Olga Botero <sup>(5)</sup>	9,849	**
Jorge Junquera <sup>(5)</sup>	8,631	**
Teresita Loubriel <sup>(5)</sup>	12,920	**
Néstor O. Rivera <sup>(6)</sup>		**
Alan H. Schumacher <sup>(5)</sup>	12,979	**
Brian J. Smith <sup>(5)</sup>	16,516	**
Thomas W. Swidarski <sup>(5)</sup>	9,347	**
Directors and Executive Officers as a Group (16 persons)	1,026,811	1.42%

\* Amounts of shares may include or consist solely of restricted stock units and/or restricted stock. Amount of shares excludes any (i) unvested or (ii) vested and unexercised stock options.

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**STOCK OWNERSHIP**

\*\* Less than one percent.

- (1) Based on information reported by Popular on Schedule 13G filed with the SEC on February 13, 2014. Popular disclaims beneficial ownership of all shares of Common Stock held of record or beneficially owned by it except to the extent of its pecuniary interest therein. The address of Popular is 209 Muñoz Rivera Avenue, Hato Rey, Puerto Rico 00918.
- (2) Based on information reported by FMR LLC on Schedule 13G/A filed with the SEC on February 14, 2017. FMR LLC lists its address as 245 Summer Street, Boston, MA, 02210.
- (3) Based on information reported by Fine Capital Partners, L.P. on Form Schedule 13G filed with the SEC on February 14, 2017. Fine Capital Partners, L.P. lists its address as 590 Madison Avenue, 27<sup>th</sup> Floor, New York, NY 10022.
- (4) Based on information reported by The Vanguard Group on Schedule 13G filed with the SEC on February 9, 2017. The Vanguard Group lists its address as 100 Vanguard Blvd., Malvern, PA 19655.
- (5) Beneficial shares reported include RSUs granted as independent director compensation.
- (6) Mr. Rivera is an officer of Popular. To the extent that Mr. Rivera may be deemed to be the beneficial owner of shares beneficially owned by Popular, Mr. Rivera disclaims beneficial ownership of any such shares.

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**OTHER MATTERS**

**Stockholder Proposals for the Company's 2018 Annual Meeting of Stockholders**

Any stockholder who intends to present a proposal at the Company's 2018 Annual Meeting of Stockholders must ensure that the proposal is received by the Corporate Secretary of the Company at Evertec, Inc., Road 176, Km. 1.3, San Juan, Puerto Rico, 00926:

not later than December 14, 2017, if the proposal is to be considered for inclusion in the Company's 2018 Proxy Statement; or

on or after January 25, 2018, but no later than February 24, 2018, for any nominations or any other business to be properly brought before the meeting.

**Other Business**

Management knows of no business to be brought before the Annual Meeting of Stockholders other than that set forth herein. However, if any other matters properly come before the meeting, it is the intention of the persons named in the proxy to vote such proxy in accordance with their judgment on such matters. Even if you plan to attend the meeting in person, please execute, date and return the enclosed proxy promptly. Should you attend the meeting, you may revoke the proxy by voting in person. A postage paid, return-addressed envelope is enclosed for your convenience. Your cooperation in giving this your prompt attention will be appreciated.

By Order of the Board of Directors,

Frank G. D Angelo

*Chairman of the Board of Directors*

Morgan M. Schuessler, Jr.

*President and Chief Executive Officer*

NO PERSON IS AUTHORIZED TO GIVE ANY INFORMATION OR TO MAKE ANY REPRESENTATION OTHER THAN THOSE CONTAINED IN THIS PROXY STATEMENT, AND, IF GIVEN OR MADE, SUCH INFORMATION MUST NOT BE RELIED UPON AS HAVING BEEN AUTHORIZED, AND THE DELIVERY OF THIS PROXY STATEMENT SHALL, UNDER NO CIRCUMSTANCES, CREATE ANY IMPLICATION THAT THERE HAS BEEN NO CHANGE IN THE AFFAIRS OF THE COMPANY SINCE THE DATE OF THIS PROXY STATEMENT.

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***EVERTEC, INC.***

***ROAD 176, KM 1.3.***

***SAN JUAN, PUERTO RICO 00926***

**VOTE BY INTERNET - [www.proxyvote.com](http://www.proxyvote.com) or scan the QR Barcode above**

Use the Internet to transmit your voting instructions and for electronic delivery of information up until 11:59 P.M. ET the day before the cut-off date or meeting date. Have your proxy card in hand when you access the web site and follow the instructions to obtain your records and to create an electronic voting instruction form.

**VOTE BY PHONE - 1-800-690-6903**

Use any touch-tone telephone to transmit your voting instructions up until 11:59 P.M. ET the day before the cut-off date or meeting date. Have your proxy card in hand when you call and then follow the instructions.

**VOTE BY MAIL**

Mark, sign and date your proxy card and return it in the postage-paid envelope we have provided or return it to Vote Processing, c/o Broadridge, 51 Mercedes Way, Edgewood, NY 11717.

TO VOTE, MARK BLOCKS BELOW IN BLUE OR BLACK  
INK AS FOLLOWS:

E24820-P92261

KEEP THIS PORTION FOR YOUR RECORDS

DETACH AND RETURN THIS PORTION ONLY

**THIS PROXY CARD IS VALID ONLY WHEN SIGNED AND DATED.**

**EVERTEC, INC.**

**The Board of Directors recommends you vote FOR all nominees in  
Proposal 1 and FOR Proposals 2 and 3.**

- |    |                               |            |                 |
|----|-------------------------------|------------|-----------------|
| 1. | Election of Directors         | <b>For</b> | <b>Withhold</b> |
|    | 1a. Frank G. D Angelo         |            |                 |
|    | 1b. Morgan M. Schuessler, Jr. |            |                 |
|    | 1c. Olga Botero               |            |                 |
|    | 1d. Jorge Junquera            |            |                 |
|    | 1e. Teresita Loubriel         |            |                 |
|    | 1f. Néstor O. Rivera          |            |                 |
|    | 1g. Alan H. Schumacher        |            |                 |
|    | 1h. Brian J. Smith            |            |                 |
|    | 1i. Thomas W. Swidarski       |            |                 |

For address changes and/or comments, please check this box and write them on the back where indicated.

- |    |                                                                                                                          |            |                |                |
|----|--------------------------------------------------------------------------------------------------------------------------|------------|----------------|----------------|
|    |                                                                                                                          | <b>For</b> | <b>Against</b> | <b>Abstain</b> |
| 2. | Ratification of the Appointment of Deloitte & Touche LLP as the Company's Independent Registered Public Accounting Firm. |            |                |                |
| 3. | Advisory Vote on Executive Compensation.                                                                                 |            |                |                |

**NOTE:** Please see reverse side for proxy authority regarding uninstructed matters, and such other business as may properly come before the meeting or any adjournments or postponements thereof.

Please sign exactly as your name(s) appear(s) hereon. When signing as attorney, executor, administrator, or other fiduciary, please give full title as such. Joint owners should each sign personally. All holders must sign. If a corporation or partnership, please sign in full corporate or partnership name by authorized officer.

Signature [PLEASE SIGN WITHIN BOX]

Date

Signature (Joint Owners)

Date

V.1.1

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**Important Notice Regarding the Internet Availability of Proxy Materials for the Annual Meeting:**

The Notice of the 2017 Annual Meeting of Stockholders, the Proxy Statement and the Annual Report are available at [www.proxyvote.com](http://www.proxyvote.com).

E24821-P92261

**EVERTEC, INC.**

**2017 Annual Meeting of Stockholders**

**May 25, 2017, 9:00 AM (AST)**

**This proxy is solicited by the Board of Directors**

The undersigned hereby appoints Morgan M. Schuessler, Jr. and Peter J.S. Smith, or either of them, as proxies, each with the full power of substitution, and hereby authorizes each of them to represent and to vote, as designated on the reverse side of this ballot, all of the shares of Common Stock of EVERTEC, INC. that the undersigned is entitled to vote at the 2017 Annual Meeting of Stockholders to be held at 9:00 AM, Atlantic Standard Time, on Thursday, May 25, 2017, at the Ritz-Carlton Hotel, Ritz-Carlton Ballroom IV, 6961 Ave. Gobernadores, Carolina, Puerto Rico 00979, and any adjournment or postponement thereof.

The undersigned hereby further authorizes such proxies to vote in their discretion upon such other matters as may properly come before such Annual Meeting and at any adjournment or postponement thereof. Receipt of the Notice of the 2017 Annual Meeting of Stockholders, the Proxy Statement in connection with such meeting and the Annual Report is hereby acknowledged.

**This proxy, when properly executed, will be voted in the manner directed herein. If no such direction is made, this proxy will be voted in accordance with the Board of Directors' recommendations.**

**Address Changes/Comments:**

(If you noted any Address Changes/Comments above, please mark corresponding box on the reverse side.)

**Continued and to be signed on reverse side**

V.1.1