

REALNETWORKS INC
Form 10-Q
May 09, 2007

Table of Contents

**UNITED STATES SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549**

FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the Quarterly Period Ended March 31, 2007

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

**For the transition period from _____ to _____
Commission file number 0-23137
RealNetworks, Inc.**

(Exact name of registrant as specified in its charter)

Washington
(State of incorporation)
2601 Elliott Avenue, Suite 1000
Seattle, Washington
(Address of principal executive offices)

91-1628146
(I.R.S. Employer Identification Number)

98121
(Zip Code)

(206) 674-2700

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, or a non-accelerated filer. See the definition of accelerated filer and large accelerated filer in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer Accelerated filer Non-accelerated filer

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

The number of shares of the registrant's Common Stock outstanding as of April 30, 2007 was 154,253,428.

TABLE OF CONTENTS

| | Page |
|--|-------------|
| <u>Part I. Financial Information</u> | |
| <u>Item 1. Financial Statements</u> | 3 |
| <u>Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations</u> | 17 |
| <u>Item 3. Quantitative and Qualitative Disclosures About Market Risk</u> | 29 |
| <u>Item 4. Controls and Procedures</u> | 30 |
| <u>Part II. Other Information</u> | |
| <u>Item 1. Legal Proceedings</u> | 30 |
| <u>Item 1A. Risk Factors</u> | 31 |
| <u>Item 2. Unregistered Sales of Equity Securities and Use of Proceeds</u> | 41 |
| <u>Item 3. Default Upon Senior Securities</u> | 42 |
| <u>Item 4. Submission of Matters to a Vote of Security Holders</u> | 42 |
| <u>Item 5. Other Information</u> | 42 |
| <u>Item 6. Exhibits</u> | 42 |
| <u>Signature</u> | 43 |
| <u>EXHIBIT 31.1</u> | |
| <u>EXHIBIT 31.2</u> | |
| <u>EXHIBIT 32.1</u> | |
| <u>EXHIBIT 32.2</u> | |

Table of Contents**PART I. FINANCIAL INFORMATION****Item 1. Financial Statements**

REALNETWORKS, INC. AND SUBSIDIARIES
UNAUDITED CONDENSED CONSOLIDATED BALANCE SHEETS
(In thousands, except per share data)

| | March 31, 2007 | December 31, 2006 |
|--|---------------------------|----------------------------------|
| ASSETS | | |
| Current assets: | | |
| Cash and cash equivalents | \$ 511,212 | \$ 525,232 |
| Short-term investments | 152,199 | 153,688 |
| Trade accounts receivable, net of allowances for doubtful accounts and sales returns | 56,038 | 65,751 |
| Deferred costs, current portion | 3,298 | 1,643 |
| Deferred tax assets, net, current portion | 891 | 891 |
| Prepaid expenses and other current assets | 22,373 | 21,990 |
| Total current assets | 746,011 | 769,195 |
| Equipment, software, and leasehold improvements: | | |
| Equipment and software | 84,456 | 83,587 |
| Leasehold improvements | 30,271 | 29,665 |
| Total equipment, software, and leasehold improvements, at cost | 114,727 | 113,252 |
| Less accumulated depreciation and amortization | 67,833 | 65,509 |
| Net equipment, software, and leasehold improvements | 46,894 | 47,743 |
| Restricted cash equivalents | 15,500 | 17,300 |
| Equity investments | 17,835 | 22,649 |
| Other assets | 5,983 | 5,148 |
| Deferred tax assets, net, non-current portion | 27,150 | 27,150 |
| Other intangible assets, net | 100,507 | 105,109 |
| Goodwill | 310,735 | 309,122 |
| Total assets | \$ 1,270,615 | \$ 1,303,416 |
| LIABILITIES AND SHAREHOLDERS EQUITY | | |
| Current liabilities: | | |
| Accounts payable | \$ 40,795 | \$ 52,097 |
| Accrued and other liabilities | 116,379 | 104,328 |
| Deferred revenue, current portion | 26,793 | 24,137 |
| Accrued loss on excess office facilities, current portion | 4,522 | 4,508 |
| Total current liabilities | 188,489 | 185,070 |
| Deferred revenue, non-current portion | 3,468 | 3,440 |
| Accrued loss on excess office facilities, non-current portion | 9,036 | 9,993 |

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| | | |
|--|--------------|--------------|
| Deferred rent | 4,388 | 4,331 |
| Deferred tax liabilities, net, non-current portion | 23,132 | 27,076 |
| Convertible debt | 100,000 | 100,000 |
| Other long-term liabilities | 7,425 | 3,740 |
| Total liabilities | 335,938 | 333,650 |
| Shareholders' equity: | | |
| Preferred stock, \$0.001 par value, no shares issued and outstanding Series A: authorized 200 shares Undesignated series: authorized 59,800 shares | | |
| Common stock, \$0.001 par value authorized 1,000,000 shares; issued and outstanding 154,108 shares in 2007 and 163,278 shares in 2006 | 154 | 162 |
| Additional paid-in capital | 722,049 | 791,108 |
| Accumulated other comprehensive income | 17,502 | 23,485 |
| Retained earnings | 194,972 | 155,011 |
| Total shareholders' equity | 934,677 | 969,766 |
| Total liabilities and shareholders' equity | \$ 1,270,615 | \$ 1,303,416 |

See accompanying notes to unaudited condensed consolidated financial statements.

Table of Contents

REALNETWORKS, INC. AND SUBSIDIARIES
UNAUDITED CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS
AND COMPREHENSIVE INCOME
(In thousands, except per share data)

| | Three Months ended | |
|---|---------------------------|-------------|
| | March 31, | |
| | 2007 | 2006 |
| Net revenue (A) | \$ 129,472 | \$ 86,602 |
| Cost of revenue (B) | 45,943 | 26,753 |
| Gross profit | 83,529 | 59,849 |
| Operating expenses: | | |
| Research and development | 23,479 | 18,099 |
| Sales and marketing | 49,700 | 36,083 |
| General and administrative | 17,354 | 13,226 |
| Loss on excess office facilities | | 738 |
| Subtotal operating expenses | 90,533 | 68,146 |
| Antitrust litigation benefit, net | (60,747) | (39,835) |
| Total operating expenses, net | 29,786 | 28,311 |
| Operating income | 53,743 | 31,538 |
| Other income (expenses): | | |
| Interest income, net | 9,102 | 7,979 |
| Equity in net loss of investments | (132) | |
| Other income, net | 467 | 117 |
| Other income, net | 9,437 | 8,096 |
| Income before income taxes | 63,180 | 39,634 |
| Income taxes | (23,219) | (14,751) |
| Net income | \$ 39,961 | \$ 24,883 |
| Basic net income per share | \$ 0.25 | \$ 0.15 |
| Diluted net income per share | \$ 0.22 | \$ 0.14 |
| Shares used to compute basic net income per share | 161,350 | 160,887 |
| Shares used to compute diluted net income per share | 178,053 | 176,923 |
| Comprehensive income: | | |
| Net income | \$ 39,961 | \$ 24,883 |
| Unrealized holding losses on short-term and equity investments, net of income taxes | (3,056) | (7,821) |
| Foreign currency translation gains (losses) | (2,927) | 367 |

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| | | |
|------------------------------------|------------|-----------|
| Comprehensive income | \$ 33,978 | \$ 17,429 |
| (A) Components of net revenue: | | |
| License fees | \$ 21,837 | \$ 22,636 |
| Service revenue | 107,635 | 63,966 |
| | \$ 129,472 | \$ 86,602 |
| (B) Components of cost of revenue: | | |
| License fees | \$ 8,292 | \$ 9,861 |
| Service revenue | 37,651 | 16,892 |
| | \$ 45,943 | \$ 26,753 |

See accompanying notes to unaudited condensed consolidated financial statements.

Table of Contents

REALNETWORKS, INC. AND SUBSIDIARIES
UNAUDITED CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS
(in thousands)

| | Three Months Ended | |
|---|---------------------------|-------------|
| | March 31, | |
| | 2007 | 2006 |
| Cash flows from operating activities: | | |
| Net income | \$ 39,961 | \$ 24,883 |
| Adjustments to reconcile net income to net cash provided by (used in) operating activities: | | |
| Depreciation and amortization | 9,933 | 4,252 |
| Stock-based compensation | 5,685 | 3,638 |
| Equity in net loss of investments | 132 | |
| Loss on disposal of equipment, software, and leasehold improvements | 41 | 77 |
| Excess tax benefit from stock option exercises | (294) | |
| Accrued loss on excess office facilities | (943) | (702) |
| Deferred income taxes | (3,944) | 12,882 |
| Other | 26 | 29 |
| Net change in certain operating assets and liabilities, net of acquisitions | 11,492 | (47,088) |
| Net cash provided by (used in) operating activities | 62,089 | (2,029) |
| Cash flows from investing activities: | | |
| Purchases of equipment, software, and leasehold improvements | (3,839) | (2,568) |
| Purchases of short-term investments | (55,432) | (58,884) |
| Proceeds from sales and maturities of short-term investments | 57,124 | 55,180 |
| Purchases of other intangibles assets | (2,038) | |
| Decrease in restricted cash equivalents | 1,800 | |
| Cash used in acquisitions, net of cash acquired | | (6,799) |
| Net cash used in investing activities | (2,385) | (13,071) |
| Cash flows from financing activities: | | |
| Net proceeds from sale of common stock under employee stock purchase plan and exercise of stock options | 3,776 | 7,614 |
| Excess tax benefit from stock options exercises | 294 | |
| Repurchase of common stock | (78,481) | (76,988) |
| Net cash used in financing activities | (74,411) | (69,374) |
| Effect of exchange rate changes on cash and cash equivalents | 687 | 669 |
| Net decrease in cash and cash equivalents | (14,020) | (83,805) |
| Cash and cash equivalents, beginning of period | 525,232 | 651,971 |
| Cash and cash equivalents, end of period | \$ 511,212 | \$ 568,166 |

Supplemental disclosure of cash flow information:

| | | |
|----------------------------|----------|----------|
| Cash paid for income taxes | \$ 4,526 | \$ 8,921 |
|----------------------------|----------|----------|

Supplemental disclosure of non-cash investing and financing activities:

| | | |
|-----------------------------------|----------|----------|
| Accrued acquisition consideration | \$ 4,364 | \$ 2,000 |
| Accrued acquisition costs | \$ | \$ 287 |

See accompanying notes to unaudited condensed consolidated financial statements.

5

Table of Contents

REALNETWORKS, INC. AND SUBSIDIARIES
NOTES TO UNAUDITED CONDENSED CONSOLIDATED FINANCIAL STATEMENTS
Three Months Ended March 31, 2007 and 2006

Note 1. Summary of Significant Accounting Policies

Description of Business. RealNetworks, Inc. and subsidiaries (RealNetworks or Company) is a leading global provider of network-delivered digital media products and services. The Company also develops and markets software products and services that enable the creation, distribution and consumption of digital media, including audio and video.

Inherent in the Company's business are various risks and uncertainties, including limited history of certain of its product and service offerings and its limited history of offering premium subscription services on the Internet. The Company's success will depend on the acceptance of the Company's technology, products, and services and the ability to generate related revenue.

Basis of Presentation. The unaudited condensed consolidated financial statements include the accounts of the Company and its wholly-owned and majority-owned subsidiaries. All significant intercompany balances and transactions have been eliminated in consolidation. The Company acquired 99.7% of WiderThan Co., Ltd. (WiderThan) during the quarter ended December 31, 2006. The accompanying unaudited condensed consolidated financial statements include 100% of the financial results of WiderThan from the date of acquisition. The minority interest in the earnings of WiderThan for the quarter ended March 31, 2007 was nominal.

The unaudited condensed consolidated financial statements reflect all adjustments, consisting only of normal, recurring adjustments that, in the opinion of the Company's management, are necessary for a fair presentation of the results of operations for the periods presented. Operating results for the quarter ended March 31, 2007 are not necessarily indicative of the results that may be expected for any subsequent quarter or for the year ending December 31, 2007. Certain information and disclosures normally included in financial statements prepared in conformity with accounting principles generally accepted in the United States of America have been condensed or omitted pursuant to the rules and regulations of the Securities and Exchange Commission (SEC).

These unaudited condensed consolidated financial statements should be read in conjunction with the audited consolidated financial statements and related notes included in the Company's Annual Report on Form 10-K for the year ended December 31, 2006.

Revenue Recognition. The Company recognizes revenue in accordance with the following authoritative literature: AICPA Statement of Position (SOP) No. 97-2, *Software Revenue Recognition*; SOP No. 98-9, *Software Revenue Recognition with Respect to Certain Arrangements*; SOP No. 81-1, *Accounting for Performance of Construction-Type and Certain Production-Type Contracts*; SEC Staff Accounting Bulletin (SAB) No. 104, *Revenue Recognition in Financial Statements*; Financial Accounting Standards Board's (FASB) Emerging Issues Task Force (EITF) Issue No. 99-19, *Reporting Revenue Gross as a Principal versus Net as an Agent*; and EITF Issue No. 00-21, *Revenue Arrangements with Multiple Deliverables*. Generally the Company recognizes revenue when there is persuasive evidence of an arrangement, the fee is fixed or determinable, the product or services have been delivered and collectibility of the resulting receivable is reasonably assured.

Consumer subscription products are paid in advance, typically for monthly, quarterly or annual periods. Subscription revenue is recognized ratably over the related subscription period. Revenue from sales of downloaded individual tracks, albums and games are recognized at the time the music or game is made available, digitally, to the end user.

The Company recognizes revenue for its software products pursuant to the requirements of SOP No. 97-2, as amended by SOP No. 98-9. If the Company provides consulting services that are considered essential to the functionality of the software products, both the software product revenue and services revenue are recognized under contract accounting in accordance with the provisions of SOP No. 81-1. Revenue from these arrangements is either recognized under the percentage of completion method based on the ratio of direct labor hours incurred to total projected labor hours, or on the completed contract method based on customer specific arrangement. Revenue from software license agreements with original equipment manufacturers (OEM) is recognized when the OEM delivers its product incorporating the Company's software to the end user.

The Company has arrangements whereby customers pay one price for multiple products and services and in some cases, involve a combination of products and services. For arrangements with multiple deliverables, revenue is recognized upon the delivery of the individual deliverables in accordance with EITF Issue No. 00-21. In the event that there is no objective and reliable evidence of fair value of the delivered items, the revenue recognized upon delivery is the total arrangement consideration less the fair value of the

Table of Contents**REALNETWORKS, INC. AND SUBSIDIARIES****NOTES TO UNAUDITED CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Continued)**

undelivered items. The Company applies significant judgment in establishing the fair value of multiple elements within revenue arrangements.

The Company recognizes revenue on a gross or net basis in accordance with EITF Issue No. 99-19. In most arrangements, the Company contracts directly with end user customers, is the primary obligor and carries all collectibility risk. In such arrangements the Company reports revenue on a gross basis. In some cases, the Company utilizes third-party distributors to sell products or services directly to end user customers and carries no collectibility risk. In such instances the Company reports revenue on a net basis.

Revenue generated from advertising on the Company's websites and from advertising included in its products is recognized as revenue as the delivery of the advertising occurs.

Accounting for Taxes Collected From Customers. The Company collects various types of taxes from its customers, assessed by governmental authorities, that is imposed on and concurrent with revenue-producing transactions. Such taxes are not included in net revenue of the Company.

Note 2. Recently Adopted Accounting Pronouncement

In June 2006, the FASB issued Financial Interpretation (FIN) No. 48, *Accounting for Uncertainty in Income Taxes an interpretation of FASB Statement No. 109*. FIN No. 48 clarifies the accounting for uncertainty in income taxes recognized in an enterprise's financial statements in accordance with SFAS No. 109, *Accounting for Income Taxes*, and prescribes a recognition threshold and measurement process for financial statement recognition and measurement of tax positions taken or expected to be taken in tax returns. FIN No. 48 also provides guidance on derecognition, classification, interest and penalties, accounting in interim periods, disclosure and transition. On January 1, 2007, date of adoption of FIN No. 48, the Company had \$7.5 million of unrecognized tax benefits, of which \$7.2 million would affect the effective tax rate if recognized. Although the implementation of FIN No. 48 did not impact the amount of liability for unrecognized tax benefits, the Company reclassified \$5.3 million of liability for unrecognized tax benefits from current income taxes payable to other long-term liabilities to conform with the balance sheet presentation requirements of FIN No. 48.

In accordance with FIN No. 48, the Company recognizes potential accrued interest and penalties related to unrecognized tax benefits as a component of income tax expense. As of January 1, 2007, the Company had approximately \$300,000 of accrued interest and penalties related to uncertain tax positions, which is included as a component of the \$5.3 million of unrecognized tax benefit noted above. To the extent interest and penalties are not assessed with respect to uncertain tax positions, amounts accrued will be reduced and reflected as a reduction of the overall income tax provision. The Company does not anticipate that total unrecognized tax benefits will significantly change within the next twelve months.

The Company files numerous consolidated and separate income tax returns in the United States Federal, state, local, and foreign jurisdictions. With few exceptions, the Company is no longer subject to United States Federal, state, local, or foreign income tax examinations for years before 1993.

Note 3. Stock-Based Compensation

The Company accounts for stock-based compensation in accordance with SFAS No. 123R revised 2004, *Share-Based Payment*. Under the fair value provisions of the statement, stock-based compensation cost is measured at the grant date based on the fair value of the award and is recognized as expense over the requisite service period, which is the vesting period. The Company uses the Black-Scholes option-pricing model to determine the fair-value of stock-based awards under SFAS No. 123R. The Company recognizes compensation cost related to stock options granted prior to the adoption of SFAS No. 123R on an accelerated basis over the applicable vesting period using the methodology described in FIN No. 28, *Accounting for Stock Appreciation Rights and Other Variable Stock Option or Award Plans*. The Company recognizes compensation cost related to options granted subsequent to the adoption of SFAS No. 123R on a straight-line basis over the applicable vesting period.

The expected term of the options represents the estimated period of time until exercise and is based on historical experience of similar awards, including the contractual terms, vesting schedules, and expectations of future employee behavior. Expected stock price volatility is based on a combination of historical volatility of the Company's stock for

the related expected term and the implied volatility of its traded options. The risk-free interest rate is based on the implied yield available on U.S. Treasury zero-coupon issues with a term equivalent to the expected term of the stock options. The Company has not paid dividends in the past.

Table of Contents**REALNETWORKS, INC. AND SUBSIDIARIES****NOTES TO UNAUDITED CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Continued)**

The fair value of options granted was determined using the Black-Scholes model and the following weighted average assumptions:

| | Three Months Ended March 31, | |
|-------------------------|---|-------------|
| | 2007 | 2006 |
| Expected dividend yield | 0% | 0% |
| Risk-free interest rate | 4.7% | 4.65% |
| Expected life (years) | 4.1 | 4.3 |
| Volatility | 42% | 48% |

Stock-based compensation expense recognized is as follows (in thousands):

| | Three Months Ended March 31, | |
|--|---|-------------|
| | 2007 | 2006 |
| Cost of service revenue | \$ 159 | \$ 50 |
| Research and development | 1,772 | 1,369 |
| Sales and marketing | 2,387 | 1,359 |
| General and administrative | 1,367 | 860 |
| Total stock-based compensation expense | \$ 5,685 | \$ 3,638 |

No stock-based compensation was capitalized as part of the cost of an asset during the quarters ended March 31, 2007 and 2006. As of March 31, 2007, \$41.0 million of total unrecognized compensation cost, net of estimated forfeitures, related to stock options is expected to be recognized over a weighted-average period of 2.6 years.

Note 4. Business Combinations

There were no business combinations during the quarter ended March 31, 2007.

The Company acquired 99.7% of the outstanding common shares and American Depository Shares of WiderThan Co. Ltd. (WiderThan) during the quarter ended December 31, 2006 for a total purchase price of \$342.7 million. The results of WiderThan operations are included in the Company's unaudited condensed consolidated financial statements starting from the closing date of October 31, 2006.

*Business Combination During the Quarter Ended March 31, 2006.**Zylom Media Group B.V.*

On January 31, 2006, the Company acquired all of the outstanding securities of Zylom Media Group B.V. (Zylom) in exchange for \$7.9 million in cash payments, including \$293,000 in direct acquisition related costs consisting primarily of professional fees. The Company is also obligated to pay an additional \$2.0 million, through individual payments of \$1.0 million on the first and second anniversaries of the acquisition date. No such payments have been made as of March 31, 2007.

Additionally, the Company may be obligated to pay up to \$10.9 million over a three-year period, dependent on whether certain performance criteria are achieved. Such amounts are not included in the initial aggregate purchase price and, to the extent earned, will be recorded as goodwill when the performance criteria are achieved. During the three months ended March 31, 2007 the Company accrued \$4.4 million towards such payments based on achievement of certain performance criteria.

Zylom is located in Eindhoven, The Netherlands and is a distributor, developer, and publisher of PC-based games in Europe. The Company believes that combining Zylom's assets and distribution network with the Company's downloadable, PC-based games assets and distribution platform will enhance the Company's presence in the European games market. The results of Zylom's operations are included in the Company's condensed consolidated financial

statements starting from the date of acquisition.

Table of Contents**REALNETWORKS, INC. AND SUBSIDIARIES****NOTES TO UNAUDITED CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Continued)**

A summary of the purchase price of the acquisition is as follows (in thousands):

| | |
|--|---------------|
| Cash paid at acquisition | \$ 7,922 |
| Additional future payments related to initial purchase price | 2,000 |
| Additional payments for achievement of performance criteria | 4,364 |
| Estimated direct acquisition costs | 293 |
| Total | \$ 14,579 |

The aggregate purchase consideration has been allocated to the assets and liabilities acquired, including identifiable intangible assets, based on their respective estimated fair values as summarized below. The respective estimated fair values were determined by a third-party appraisal at the acquisition date and resulted in excess purchase consideration over the net tangible and identifiable intangible assets acquired of \$8.2 million. Goodwill in the amount of \$8.2 million is not deductible for tax purposes.

A summary of the allocation of the purchase price is as follows (in thousands):

| | |
|--|---------------|
| Current assets | \$ 1,830 |
| Property and equipment | 166 |
| Other intangible assets subject to amortization: | |
| Distributor and customer relationships | 1,290 |
| Technology and games | 570 |
| Tradenames and trademarks | 560 |
| Non-compete agreements | 180 |
| Goodwill | 12,532 |
| Total assets acquired | 17,128 |
| Current liabilities | (1,781) |
| Net deferred tax liabilities | (768) |
| Total liabilities acquired | (2,549) |
| Net assets acquired | \$ 14,579 |

Distributor and customer relationships have weighted average estimated useful lives of five years. Technology, games, tradenames, and trademarks have weighted average estimated useful lives of three years. Non-compete agreements have a weighted average estimated useful life of four years. All of the other intangible assets are being amortized over their estimated useful lives on a straight line basis.

Pro forma results are not presented as they are not material to the Company's overall unaudited condensed consolidated financial statements.

Note 5. Allowance for Doubtful Accounts Receivable and Sales Returns

Activity in the allowance for doubtful accounts receivable and sales returns is as follows (in thousands):

| | Allowance For | |
|--|----------------------|----------------|
| | Doubtful | |
| | Accounts | Sales |
| | Receivable | Returns |

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| | | |
|---------------------------------------|----------|----------|
| Balances, December 31, 2006 | \$ 1,101 | \$ 1,389 |
| Additions charged to expenses/revenue | 30 | 1,273 |
| Amounts written off | (31) | (1,460) |
| Balances, March 31, 2007 | \$ 1,100 | \$ 1,202 |

As of March 31, 2007 and December 31, 2006 one international customer accounted for 26% and 25%, respectively, of trade accounts receivable. The same international customer accounted for 12% of total revenue during the three months ended March 31, 2007. No one customer accounted for more than 10% of total revenue during the quarter ended March 31, 2006.

Table of Contents**REALNETWORKS, INC. AND SUBSIDIARIES****NOTES TO UNAUDITED CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Continued)****Note 6. Equity Investments**

As of March 31, 2007 and December 31, 2006, the carrying value of equity investments in publicly traded companies consists primarily of approximately 10.6% of outstanding shares of J-Stream Inc. (J-Stream), a Japanese media services company. These equity investments are accounted for as available-for-sale and the increase over the cost basis, net of income taxes, is reflected as a component of accumulated other comprehensive income.

Summary of equity investments is as follows (in thousands):

| | March 31, 2007 | | December 31, 2006 | |
|-----------------------------|----------------|----------------|-------------------|----------------|
| | Cost | Carrying Value | Cost | Carrying Value |
| Publicly traded investments | \$ 913 | \$ 15,553 | \$ 913 | \$ 20,235 |
| Privately held investments | 1,879 | 2,282 | 1,879 | 2,414 |
| Total equity investments | \$ 2,792 | \$ 17,835 | \$ 2,792 | \$ 22,649 |

Note 7. Other Intangible Assets

Other intangible assets at March 31, 2007 consist of the following (in thousands):

| | Gross Amount | Accumulated Amortization | Net |
|---|--------------|--------------------------|------------|
| Customer relationships | \$ 72,426 | \$ 6,454 | \$ 65,972 |
| Developed technology | 36,681 | 11,407 | 25,274 |
| Patents, trademarks and tradenames | 7,077 | 3,086 | 3,991 |
| Service contracts and other | 6,707 | 1,437 | 5,270 |
| Total other intangible assets, March 31, 2007 | \$ 122,891 | \$ 22,384 | \$ 100,507 |

Other intangible assets at December 31, 2006 consist of the following (in thousands):

| | Gross Amount | Accumulated Amortization | Net |
|--|--------------|--------------------------|------------|
| Customer relationships | \$ 73,061 | \$ 3,386 | \$ 69,675 |
| Developed technology | 36,891 | 9,981 | 26,910 |
| Patents, trademarks and tradenames | 7,114 | 2,226 | 4,888 |
| Service contracts and other | 4,680 | 1,044 | 3,636 |
| Total other intangible assets, December 31, 2006 | \$ 121,746 | \$ 16,637 | \$ 105,109 |

Amortization expense related to other intangible assets during the quarters ended March 31, 2007 and 2006, was \$5.7 million and \$996,000, respectively.

As of March 31, 2007, estimated future amortization of other intangible assets is as follows (in thousands):

| | |
|------------------------------|-----------|
| 2007 (remaining nine months) | \$ 17,598 |
| 2008 | 21,102 |
| 2009 | 19,129 |
| 2010 | 15,083 |
| 2011 | 10,302 |

| | |
|------------|------------|
| Thereafter | 17,293 |
| Total | \$ 100,507 |

Table of Contents**REALNETWORKS, INC. AND SUBSIDIARIES****NOTES TO UNAUDITED CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Continued)****Note 8. Goodwill**

Changes in goodwill are as follows (in thousands):

| | |
|---|------------|
| Balance, December 31, 2006 | \$ 309,122 |
| Increases for payments due to Zylom | 4,364 |
| Adjustments to purchase price for WiderThan | (1,296) |
| Effects of foreign currency translation | (1,455) |
| Balance, March 31, 2007 | \$ 310,735 |

Note 9. Accrued and Other Liabilities

Accrued and other liabilities consist of (in thousands):

| | March 31, 2007 | December 31, 2006 |
|---|---------------------------|----------------------------------|
| Royalties and other fulfillment costs | \$ 29,922 | \$ 29,968 |
| Income taxes payable | 22,174 | 8,455 |
| Employee compensation, commissions and benefits | 19,815 | 25,244 |
| Sales, VAT and other taxes payable | 13,529 | 13,364 |
| Legal fees and contingent legal fees | 3,193 | 4,075 |
| Accrued charitable donations | 2,107 | 2,048 |
| Other | 25,639 | 21,174 |
| Total | \$ 116,379 | \$ 104,328 |

Note 10. Loss on Excess Office Facilities

In October 2000, the Company entered into a 10-year lease agreement for additional office space located near its corporate headquarters in Seattle, Washington. Due to a subsequent decline in the market for office space in Seattle and the Company's re-assessment of its facilities requirements in 2001, the Company accrued for estimated future losses on excess office facilities. The Company has accrued additional estimates of future losses on this facility since 2001 based on changes in market conditions, securing tenants at rates lower than those used in the original estimate, and certain other factors.

During the quarter ended March 31, 2006 the Company recorded \$738,000 of additional loss due to building operating expenses that are not expected to be recovered under the terms of the existing sublease arrangements. The Company did not identify any factors which caused it to revise its estimates during the quarter ended March 31, 2007. The estimated loss as of March 31, 2007 consists of \$9.4 million of sublease income under existing sublease arrangements.

A summary of activity for accrued loss on excess office facilities is as follows (in thousands):

| | |
|---|-----------|
| Accrued loss on excess office facilities, December 31, 2006 | \$ 14,501 |
| Less amounts paid on accrued loss on excess office facilities, net of sublease income | (943) |
| Accrued loss on excess office facilities, March 31, 2007 | 13,558 |
| Less current portion | 4,522 |
| Accrued loss on excess office facilities, non-current portion | \$ 9,036 |

Note 11. Repurchase of Common Stock

In April 2006, the Company's Board of Directors authorized a share repurchase program of up to an aggregate of \$100.0 million of the Company's outstanding common stock. During the quarter ended March 31, 2007 the Company purchased 9.8 million shares at an average cost of \$7.99 per share for an aggregate value of \$78.5 million. No amounts remained authorized for repurchase under the repurchase program as of March 31, 2007.

Table of Contents**REALNETWORKS, INC. AND SUBSIDIARIES****NOTES TO UNAUDITED CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Continued)****Note 12. Earnings Per Share**

Basic net income per share is computed by dividing net income by the weighted average number of common shares outstanding during the period. Diluted net income per share is computed by dividing net income by the weighted average number of common and dilutive potential common shares outstanding during the period. Share count used to compute basic and diluted net income per share is calculated as follows (in thousands):

| | Three Months Ended March | |
|---|---------------------------------|-------------|
| | 2007 | 2006 |
| Weighted average common shares outstanding used to compute basic net income per share | 161,350 | 160,887 |
| Dilutive potential common shares: | | |
| Stock options and restricted stock | 5,953 | 5,286 |
| Convertible debt | 10,750 | 10,750 |
| Shares used to compute diluted net income per share | 178,053 | 176,923 |

During the quarters ended March 31, 2007 and 2006, 15.6 million and 4.7 million, respectively, shares of common stock potentially issuable from stock options are excluded from the calculation of diluted net income per share because of their antidilutive effect.

Note 13. Commitments and Contingencies

Borrowing Arrangements. The Company's subsidiary, WiderThan, has entered into three lines of credit with three Korean domestic banks with an aggregate maximum available limit of \$4.3 million at interest rates ranging from 1.3% to 1.6% over the rate earned on the underlying deposits. During the quarter ended March 31, 2007 the Company did not draw on these lines of credit and there were no balances outstanding as of March 31, 2007 and December 31, 2006.

The Company's subsidiary, WiderThan, uses corporate charge cards issued by a Korean domestic bank with an aggregate line of credit of up to \$5.4 million. The charged amounts are generally payable in the following month depending on the billing cycle and are included in accounts payable in the accompanying unaudited condensed consolidated balance sheets. In general, the term of the arrangement is one year, with automatic renewal in April of each year. The arrangement may be terminated in writing by mutual agreement between the bank and the Company. The Company is not subject to any financial or other restrictive covenants under the terms of this arrangement.

The Company's subsidiary, WiderThan, has a letter of credit of up to \$5.0 million with a Korean domestic bank for importing goods, with one-year maturity (renewable every April), and bears interest at 2.5% over the London Inter-Bank Offer Rate (LIBOR). Borrowings under this letter of credit are collateralized by import documents and goods being imported under such documentation. To the extent that the Company has any outstanding balance, the Company is subject to standard covenants and notice requirements under the terms of this facility, such as covenants to consult with the lender prior to engaging in certain events, which include, among others, mergers and acquisitions or sale of material assets or to furnish certain financial and other information. The Company is not, however, subject to any financial covenant requirements or other restrictive covenants that restrict the Company's ability to utilize this facility or to obtain financing elsewhere. During the quarter ended March 31, 2007 the Company did not draw on the letter of credit and there was no balance outstanding as of March 31, 2007 and December 31, 2006.

The Company's subsidiary, WiderThan, has purchased guarantees amounting to \$600,000 from Seoul Guarantee Insurance which guarantees payments for one year under certain supply contracts the Company has with a customer in Korea.

Litigation. In August 2005, a lawsuit was filed against the Company in the U.S. District Court for the District of Maryland by Ho Keung Tse, an individual residing in Hong Kong. The suit alleges that certain of the Company's

products and services infringe the plaintiff's patent relating to the distribution of digital files, including sound tracks, music, video and executable software in a manner which restricts unauthorized use. The plaintiff seeks to enjoin the Company from the allegedly infringing activity and to recover treble damages for the alleged infringement. The Company's co-defendants were granted a motion to transfer the lawsuit from the District of Maryland to the Northern District of California in 2006. The Company disputes the plaintiff's allegations in the action and intends to vigorously defend itself.

In June 2005, an association representing certain music producers in the Republic of Korea sent the Company's WiderThan subsidiary a notice demanding payment of fees for the Company's use in its carrier application services since July 2004 of songs over

Table of Contents**REALNETWORKS, INC. AND SUBSIDIARIES****NOTES TO UNAUDITED CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Continued)**

which the association claims it holds certain rights. The Company used, and paid fees for, these songs under licensing agreements with independent music label companies and such agreements contain representations that these music label companies are the rightful, legal owner of the songs. Nevertheless, the association is claiming that it is the rightful owner. The Company is currently investigating the merit of the association's claims and the scope of any potential liability. Under the Company's licensing agreements, the independent music label companies are required to indemnify the Company for any losses resulting from their breach of representations. Should the Company become liable to the association in this matter, the Company intends to exercise its indemnity rights under its licensing agreements with the independent music label companies.

In June 2003, a lawsuit was filed against the Company and Listen.com, Inc. (Listen) in federal district court for the Northern District of Illinois by Friskit, Inc. (Friskit), alleging that certain features of the Company's and Listen's products and services willfully infringe certain patents relating to allowing users to search for streaming media files, to create custom playlists, and to listen to the streaming media file sequentially and continuously. Friskit seeks to enjoin the Company from the alleged infringing activity and to recover treble damages from the alleged infringement. The Company has filed its answer and a counterclaim against Friskit challenging the validity of the patents at issue. The trial court has also granted the Company's motion to transfer the action to the Northern District of California. The Company disputes Friskit's allegations in this action and intends to vigorously defend itself. Trial is set to begin on July 16, 2007.

In December 2003, the Company filed suit against Microsoft Corporation (Microsoft) in the U.S. District Court for the Northern District of California, pursuant to U.S. and California antitrust laws, alleging that Microsoft has illegally used its monopoly power to restrict competition, limit consumer choice, and attempt to monopolize the field of digital media. On October 11, 2005, the Company and Microsoft entered into a settlement agreement pursuant to which the Company agreed to settle all antitrust disputes worldwide with Microsoft, including the U.S. litigation. Upon settlement of the legal disputes, the Company and Microsoft entered into two commercial agreements that provide for collaboration in digital music and casual games. The combined contractual payments related to the settlement agreement and the two commercial agreements to be made by Microsoft to the Company over the terms of the agreements are \$761.0 million. The Company has received such payments in full as of March 31, 2007. The Company recorded a gain of \$60.7 million and \$39.8 million, during the quarters ended March 31, 2007 and 2006, respectively, that is included in antitrust litigation benefit, net in the unaudited condensed consolidated statement of operations and comprehensive income.

In April 2007, the Copyright Royalty Board (CRB) issued a decision setting new royalty rates for the use of sound recordings in Internet radio from 2006 through 2010. As part of the new rates, the CRB established a new minimum fee applicable to commercial webcasters, including the Company. The CRB determined that webcasters must pay a minimum fee of \$500 per channel. The decision is not clear regarding how the minimum fee would apply to radio services like those delivered by the Company which enable users to customize the channel or which use an algorithm to help ensure that the channel reflects the relevant genre or artists. Currently, the CRB decision is being appealed to the United States Court of Appeals. Depending upon how the minimum fee provision is interpreted, if the CRB's minimum fee decision is upheld on appeal the Company could incur additional liability for minimum fees relating to its provision of Internet radio despite the fact that the Company paid all royalties due under the new rates set by the CRB. At this time, the amount of this potential liability is not determinable. Prior to the April 2007 CRB decision, the Company paid a \$2,500 yearly minimum fee.

From time to time the Company is, and expects to continue to be, subject to legal proceedings and claims in the ordinary course of its business, including employment claims, contract-related claims, and claims of alleged infringement of third-party patents, trademarks and other intellectual property rights. These claims, including those described above, even if not meritorious, could force the Company to spend significant financial and managerial resources. The Company is not aware of any legal proceedings or claims that the Company believes will have, individually or taken together, a material adverse effect on the Company's business, prospects, financial condition or results of operations. However, the Company may incur substantial expenses in defending against third-party claims

and certain pending claims are moving closer to trial. The Company expects that its potential costs of defending these claims may increase as the disputes move into the trial phase of the proceedings. In the event of a determination adverse to the Company, the Company may incur substantial monetary liability, and/or be required to change its business practices. Either of these could have a material adverse effect on the Company's financial position and results of operations.

Note 14. Segment Information

The Company operates in two business segments: Consumer Products and Services and Technology Products and Solutions, for which the Company receives revenue from its customers. The Company's Chief Operating Decision Maker is considered to be the Company's CEO Staff (CEOS), which is comprised of the Company's Chief Executive Officer, Chief Financial Officer, President, and Senior Vice Presidents. The CEOS reviews financial information presented on both a consolidated basis and on a business segment basis, accompanied by disaggregated information about products and services and geographical regions for purposes of making decisions and assessing financial performance. The CEOS reviews discrete financial information regarding profitability of the

Table of Contents**REALNETWORKS, INC. AND SUBSIDIARIES****NOTES TO UNAUDITED CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Continued)**

Company's Consumer Products and Services and Technology Products and Solutions segments and, therefore, the Company reports these as operating segments as defined by SFAS No. 131, *Disclosure About Segments of an Enterprise and Related Information*.

The Company's customers consist primarily of end users located in the U.S., Republic of Korea, and various foreign countries. Revenue by geographic region is as follows (in thousands):

| | Three Months Ended March 31, | |
|-------------------|---|-------------|
| | 2007 | 2006 |
| United States | \$ 84,554 | \$ 65,700 |
| Republic of Korea | 18,399 | |
| Europe | 17,710 | 13,905 |
| Rest of the World | 8,809 | 6,997 |
| Total net revenue | \$ 129,472 | \$ 86,602 |

The Company's segment revenue is defined as follows:

Consumer Products and Services segment primarily includes revenue from: digital media subscription services such as Rhapsody, RadioPass, GamePass and SuperPass; sales and distribution of third-party software and services; sales of digital content such as music and game downloads; sales of premium versions of our RealPlayer and related products; and advertising. These products and services are sold and provided primarily through the Internet and the Company charges customers' credit cards at the time of sale. Billing periods for subscription services typically occur monthly, quarterly or annually, depending on the service purchased.

Technology Products and Solutions segment includes revenue from: sales of ringback tone, music-on-demand, video-on-demand, messaging, and information services; sales of our media delivery system software, including Helix system software and related authoring and publishing tools, both directly to customers and indirectly through original equipment manufacturer (OEM) channels; support and maintenance services that we sell to customers who purchase our software products; broadcast hosting services; and consulting and professional services we offer to our customers. These products and services are primarily sold to corporate customers.

Revenue by segment is as follows (in thousands):

| | Three Months Ended March 31, | |
|-----------------------------------|---|-------------|
| | 2007 | 2006 |
| Consumer products and services | \$ 85,040 | \$ 74,811 |
| Technology products and solutions | 44,432 | 11,791 |
| Total net revenue | \$ 129,472 | \$ 86,602 |

Consumer Products and Services revenue is comprised of the following (in thousands):

| | Three Months Ended March 31, | |
|-----------------------------|---|-------------|
| | 2007 | 2006 |
| Music | \$ 34,127 | \$ 28,918 |
| Media Software and services | 27,011 | 27,277 |
| Games | 23,902 | 18,616 |

Total consumer products and services revenue \$ 85,040 \$ 74,811

Long-lived assets, consisting of equipment, software, and leasehold improvements, other intangible assets, and goodwill by geographic region are as follows (in thousands):

| | March 31, 2007 | December 31, 2006 |
|-------------------------|---------------------------|----------------------------------|
| United States | \$ 171,716 | \$ 172,846 |
| Republic of Korea | 248,373 | 256,032 |
| Europe | 31,072 | 26,807 |
| Rest of the World | 6,975 | 6,289 |
| Total long-lived assets | \$ 458,136 | \$ 461,974 |

Table of Contents

REALNETWORKS, INC. AND SUBSIDIARIES
NOTES TO UNAUDITED CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Continued)
Net assets by geographic location are as follows (in thousands):

| | March 31, 2007 | December 31, 2006 |
|-------------------------|---------------------------|----------------------------------|
| United States | \$ 563,426 | \$ 621,532 |
| Republic of Korea | 335,971 | 314,106 |
| Europe | 27,071 | 26,298 |
| Rest of the World | 8,209 | 7,830 |
| Total net assets | \$ 934,677 | \$ 969,766 |

Goodwill is assigned to the Company's segments as follows (in thousands):

| | March 31, 2007 | December 31, 2006 |
|-----------------------------------|---------------------------|----------------------------------|
| Consumer products and services | \$ 135,739 | \$ 131,997 |
| Technology products and solutions | 174,996 | 177,125 |
| Total goodwill | \$ 310,735 | \$ 309,122 |

Operating expenses of both Consumer Products and Services and Technology Products and Solutions include costs directly attributable to those segments and an allocation of general and administrative and other corporate overhead costs. General and administrative and other corporate overhead costs are allocated to the segments and are generally based on the relative head count of each segment. The accounting policies used to derive segment results are generally the same as those described in Note 1.

Reconciliation of segment operating income (loss) to income (loss) before income taxes during the quarter ended March 31, 2007 is as follows (in thousands):

| | Consumer Products and Services | Technology Products and Solutions | Reconciling Amounts | Consolidated |
|--|---|--|--------------------------------|---------------------|
| Net revenue | \$ 85,040 | \$ 44,432 | \$ | \$ 129,472 |
| Cost of revenue | 27,814 | 18,129 | | 45,943 |
| Gross profit | 57,226 | 26,303 | | 83,529 |
| Antitrust litigation benefit, net | | | (60,747) | (60,747) |
| Other operating expenses | 61,795 | 28,738 | | 90,533 |
| Operating income (loss) | (4,569) | (2,435) | 60,747 | 53,743 |
| Total non-operating income, net | | | 9,437 | 9,437 |
| Income (loss) before income taxes | \$ (4,569) | \$ (2,435) | \$ 70,184 | \$ 63,180 |

Reconciliation of segment operating income (loss) to income (loss) before income taxes during the quarter ended March 31, 2006 is as follows (in thousands):

| | Consumer Products and Services | Technology Products and Solutions | Reconciling Amounts | Consolidated |
|-----------------------------------|---|--|--------------------------------|---------------------|
| Net revenue | \$ 74,811 | \$ 11,791 | \$ | \$ 86,602 |
| Cost of revenue | 24,750 | 2,003 | | 26,753 |
| Gross profit | 50,061 | 9,788 | | 59,849 |
| Loss on excess office facilities | | | 738 | 738 |
| Antitrust litigation benefit, net | | | (39,835) | (39,835) |
| Other operating expenses | 53,879 | 13,529 | | 67,408 |
| Operating income (loss) | (3,818) | (3,741) | 39,097 | 31,538 |
| Total non-operating income, net | | | 8,096 | 8,096 |
| Income (loss) before income taxes | \$ (3,818) | \$ (3,741) | \$ 47,193 | \$ 39,634 |

Table of Contents

REALNETWORKS, INC. AND SUBSIDIARIES

NOTES TO UNAUDITED CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Continued)

Note 15. Subsequent Event

In May 2007 the Board of Directors of the Company authorized a new share repurchase program for the repurchase of up to an aggregate of \$100.0 million of the Company's outstanding common stock. The May 2007 program replaces the April 2006 program. No shares have been repurchased under the May 2007 program.

Table of Contents**Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations**

This Quarterly Report on Form 10-Q and the documents incorporated herein by reference contain forward-looking statements that have been made pursuant to the provisions of the Private Securities Litigation Reform Act of 1995. These forward-looking statements are based on current expectations, estimates, and projections about RealNetworks industry, products, management's beliefs, and certain assumptions made by management. Words such as anticipates, expects, intends, plans, believes, seeks, estimates, and similar expressions are intended to identify forward-looking statements. Forward-looking statements include statements with respect to:

future revenues, income taxes, net income per diluted share, acquisition costs and related amortization, and other measures of results of operations;

the effects of acquiring WiderThan, including our position as a technology services provider for leading wireless carriers;

Plans, strategies and expected opportunities for growth, increased profitability and innovation in 2007 and future years;

the expected growth and profitability of our Technology Products and Solutions business;

the financial performance and growth of our games business, including future international growth;

the migration of our Media Software and Services businesses from general purpose subscription businesses toward premium services and free-to-consumer services, the popularity of the RealPlayer and our expected introduction of new products and innovations in our Media Software and Services business;

our ability to grow our music business, including opportunities for us to become the platform of choice for the Consumer Electronics industry, the integration of our Rhapsody DNA into the digital devices of an expanding list of partners and our plans to introduce additional innovations;

the effect of future interoperability on our music business, the significance of growth opportunities in the digital music market and our expectations for short-term progress and long-term success in our music business;

our financial position and the availability of resources;

our expectations regarding acquisition activity in 2007 and our focus on the integration of completed acquisitions; future competition; and

the degree of seasonality in our revenue.

*These statements are not guarantees of future performance and actual actions or results may differ materially. These statements are subject to certain risks, uncertainties and assumptions that are difficult to predict, including those noted in the documents incorporated herein by reference. Particular attention should also be paid to the cautionary language in section Item 1 of Part II entitled *Legal Proceedings* and Item 1A of Part II entitled *Risk Factors*. RealNetworks undertakes no obligation to update publicly any forward-looking statements as a result of new information, future events or otherwise, unless required by law. Readers should, however, carefully review the risk factors included in other reports or documents filed by RealNetworks from time to time with the Securities and Exchange Commission, particularly the Quarterly Reports on Form 10-Q and any Current Reports on Form 8-K.*

Overview

We are a leading creator of digital media services and software. Consumers use our services and software, such as Rhapsody, RealArcade, and RealPlayer to find, play, purchase, and manage free and premium digital content, including music, games, and video. Broadcasters, cable and wireless communication companies, media companies and enterprises, such as Cingular Wireless and Verizon Wireless in the U.S. and SK Telecom in the Republic of Korea (South Korea), use our digital media applications and services to create, secure and deliver digital media to PCs, mobile phones, portable music players and other consumer electronics devices and to provide entertainment services to their subscribers.

Our strategy is to continue to leverage our Internet and mobile media technology, business partnerships and worldwide user base to increase our sales of digital media products, services and advertising in order to build a sustainable and profitable global business. We intend to continue our strategy of expanding our products and services beyond the PC to mobile devices and to create compelling digital media and entertainment experiences on a variety of devices. We also intend to use our strong cash position to continue to seek acquisition opportunities to further our strategic initiatives and to enhance our competitive position.

In recent years, we have focused our efforts on growing our consumer businesses through both internal initiatives and strategic acquisitions of businesses and technologies. We have also increased our focus on free-to-consumer products and services, such as our Rhapsody.com website and our introduction of downloadable games containing in-game advertising. These products and services generate advertising revenue and are also designed to increase the exposure of our paid digital music and games products and services to consumers. As a result, revenue in our Consumer Products and Services segment grew 14% from the first quarter of 2006.

Table of Contents

Revenue in our Technology Products and Solutions segment grew significantly from the first quarter of 2006, increasing by 277%. This increase was driven by our acquisition of WiderThan in October 2006. WiderThan is a leader in delivering integrated digital entertainment solutions to communications service providers worldwide. WiderThan's applications, content, and services enable wireless carriers to provide a broad range of mobile entertainment to their subscribers, including ringback tones, music-on-demand, mobile games, ringtones, messaging, and information services. We expect revenue in our Technology Products and Solutions segment to grow as a percentage of total revenue and in absolute dollars during 2007 as it will include a full year of the results of operations of WiderThan. We also believe that WiderThan's technology platform and history of wireless innovation will assist our strategy of moving our content and services beyond the PC to multiple platforms.

We manage our business, and correspondingly report revenue, based on two operating segments: Consumer Products and Services and Technology Products and Solutions.

Consumer Products and Services segment primarily includes revenue from: digital media subscription services such as Rhapsody, RadioPass, GamePass and SuperPass; sales and distribution of third-party software and services; sales of digital content such as music and game downloads; sales of premium versions of our RealPlayer and related products; and advertising. This segment primarily includes sales of these products directly to consumers and also includes sales of these products through distribution partners such as broadband service providers and retailers. Technology Products and Solutions segment includes revenue from: sales of ringback tone, music-on-demand, video-on-demand, messaging, and information services; sales of our media delivery system software, including Helix system software and related authoring and publishing tools, both directly to customers and indirectly through original equipment manufacturer (OEM) channels; support and maintenance services that we sell to customers who purchase our software products; broadcast hosting services; and consulting and professional services we offer to our customers.

Critical Accounting Policies and Estimates

The preparation of our financial statements requires us to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the reported period. Our critical accounting policies and estimates are as follows:

- Revenue recognition;
- Estimating music publishing rights and music royalty accruals;
- Recoverability of deferred costs;
- Estimating allowances for doubtful accounts and sales returns;
- Estimating losses on excess office facilities;
- Determining whether declines in the fair value of investments are other-than-temporary and estimating fair market value of investments in privately held companies;
- Valuation of other intangible assets;
- Valuation of goodwill;
- Stock-based compensation; and
- Accounting for income taxes.

Revenue Recognition. We recognize revenue in accordance with the following authoritative literature: AICPA Statement of Position (SOP) No. 97-2, *Software Revenue Recognition*; SOP No. 98-9, *Software Revenue Recognition with Respect to Certain Arrangements*; SOP No. 81-1, *Accounting for Performance of Construction-Type and Certain Production-Type Contracts*; Securities and Exchange Commission (SEC) Staff Accounting Bulletin (SAB) No. 104, *Revenue Recognition in Financial Statements*; Financial Accounting Standards Board's Emerging Issues Task Force (EITF) Issue No. 00-21, *Revenue Arrangements with Multiple Deliverables*; and EITF Issue No. 99-19, *Reporting Revenue Gross as a Principal versus Net as an Agent*. Generally we recognize revenue when there is persuasive evidence of an arrangement, the fee is fixed or determinable, the product or services have been delivered and collectibility of the resulting receivable is reasonably assured.

Consumer subscription products are paid in advance, typically for monthly, quarterly or annual periods. Subscription revenue is recognized ratably over the related subscription period. Revenue from sales of downloaded

individual tracks, albums and games are recognized at the time the music or game is made available, digitally, to the end user.

We have arrangements whereby customers pay one price for multiple products and services and in some cases, involve a combination of products and services. For arrangements with multiple deliverables, revenue is recognized upon the delivery of the individual deliverables in accordance with EITF Issue No. 00-21. In the event that there is no objective and reliable evidence of fair

Table of Contents

value of the delivered items, the revenue recognized upon delivery is the total arrangement consideration less the fair value of the undelivered items. We apply significant judgment in establishing the fair value of multiple elements within revenue arrangements.

We recognize revenue on a gross or net basis, in accordance with EITF Issue No. 99-19. In most arrangements, we contract directly with end user customers, are the primary obligor and carry all collectibility risk. In such arrangements we report revenue on a gross basis. In some cases, we utilize third-party distributors to sell products or services directly to end user customers and carry no collectibility risk. In such instances we report revenue on a net basis.

We recognize revenue for our software products pursuant to the requirements of SOP No. 97-2, as amended by SOP No. 98-9. If we provide consulting services that are considered essential to the functionality of the software products, both the software product revenue and services revenue are recognized under contract accounting in accordance with the provisions of SOP No. 81-1. Revenue from these arrangements is either recognized under the percentage of completion method based on the ratio of direct labor hours incurred to total projected labor hours, or on the completed contract method based on customer specific arrangement. Revenue from software license agreements with original equipment manufacturers (OEM) is recognized when the OEM delivers its product incorporating our software to the end user.

Revenue generated from advertising appearing on our websites and from advertising included in our products is recognized as revenue as the delivery of the advertising occurs.

Music Publishing Rights and Music Royalty Accruals. We must make estimates of amounts owed related to our music publishing rights and music royalties for our domestic and international music services. Material differences may result in the amount and timing of our expense for any period if management made different judgments or utilized different estimates. Under copyright law, we may be required to pay licensing fees for digital sound recordings and compositions we deliver. Copyright law generally does not specify the rate and terms of the licenses, which are determined by voluntary negotiations among the parties or, for certain compulsory licenses where voluntary negotiations are unsuccessful, by arbitration. There are certain geographies and agencies for which we have not yet completed negotiations with regard to the royalty rate to be applied to the current or historic sales of our digital music offerings. Our estimates are based on contracted or statutory rates, when established, or management's best estimates based on facts and circumstances regarding the specific music services and agreements in similar geographies or with similar agencies. While we base our estimates on historical experience and on various other assumptions that management believes to be reasonable under the circumstances, actual results may differ materially from these estimates under different assumptions or conditions.

Recoverability of Deferred costs. We defer costs on projects for service revenue and system sales. Deferred costs consist primarily of direct and incremental costs to customize and install systems, as defined in individual customer contracts, including costs to acquire hardware and software from third parties and payroll costs for our employees and other third parties.

We recognize such costs in accordance with our revenue recognition policy by contract. For revenue recognized under the completed contract method, costs are deferred until the products are delivered, or upon completion of services or, where applicable, customer acceptance. For revenue recognized under the percentage of completion method, costs are recognized as products are delivered or services are provided in accordance with the percentage of completion calculation. For revenue recognized ratably over the term of the contract, costs are recognized ratably over the term of the contract, commencing on the date of revenue recognition. At each balance sheet date, we review deferred costs, to ensure they are ultimately recoverable. Any anticipated losses on uncompleted contracts are recognized when evidence indicates the estimated total cost of a contract exceeds its estimated total revenue.

Allowances for Doubtful Accounts and Sales Returns. We must make estimates of the uncollectibility of our accounts receivable. We specifically analyze the age of accounts receivable and historical bad debts, customer credit-worthiness and current economic trends when evaluating the adequacy of the allowance for doubtful accounts. Similarly, we must make estimates of potential future product returns related to current period revenue. We analyze historical returns, current economic trends, and changes in customer demand and acceptance of our products when evaluating the adequacy of the sales returns allowance. Significant judgments and estimates must be made and used in

connection with establishing allowances for doubtful accounts and sales returns in any accounting period. Material differences may result in the amount and timing of our revenue for any period if we were to make different judgments or utilize different estimates.

Accrued Loss on Excess Office Facilities. We made significant estimates in determining the appropriate amount of accrued loss on excess office facilities. If we made different estimates, our loss on excess office facilities could be significantly different from that recorded, which could have a material impact on our operating results. Our original estimate has been revised in previous periods in response to changes in market conditions for commercial real estate in the area where the excess office facilities are located, or to reflect negotiated changes in sublease rates charged to occupying tenants. The significant factors we consider when making our estimates are discussed in the section entitled Loss on Excess Office Facilities.

Table of Contents

Impairment of Investments. We periodically evaluate whether any declines in the fair value of our investments are other-than-temporary. Significant judgments and estimates must be made to assess whether an other-than-temporary decline in fair value of investments has occurred and to estimate the fair value of investments in privately held companies. Material differences may result in the amount and timing of any impairment charge if we were to make different judgments or utilize different estimates.

Valuation of Other Intangible Assets. Other intangible assets consist primarily of fair value of customer agreements and contracts, developed technology, trademarks, patents, and tradenames acquired in business combinations. Other intangible assets are amortized on a straight line basis over their useful lives and are subject to periodic review for impairment. The initial recording and periodic review processes require extensive use of estimates and assumptions, including estimates of undiscounted future cash flows expected to be generated by the acquired assets. Should conditions be different than management's current assessment, material write-downs of intangible assets may be required. We periodically review the estimated remaining useful lives of other intangible assets. A reduction in the estimated remaining useful life could result in accelerated amortization expense in future periods.

Valuation of Goodwill. We assess the impairment of goodwill on an annual basis, in our fourth quarter, or whenever events or changes in circumstances indicate that the fair value of the reporting unit to which goodwill relates is less than the carrying value. Factors we consider important which could trigger an impairment review include the following:

- poor economic performance relative to historical or projected future operating results;
- significant negative industry, economic or company specific trends;
- changes in the manner of our use of the assets or the plans for our business; and
- loss of key personnel.

If we were to determine that the fair value of a reporting unit was less than its carrying value, including goodwill, based upon the annual test or the existence of one or more of the above indicators of impairment, we would measure impairment based on a comparison of the implied fair value of reporting unit goodwill with the carrying amount of goodwill. The implied fair value of goodwill is determined by allocating the fair value of a reporting unit to its assets (recognized and unrecognized) and liabilities in a manner similar to a purchase price allocation. The residual fair value after this allocation is the implied fair value of the goodwill of the reporting unit. To the extent the carrying amount of reporting unit goodwill is greater than the implied fair value of reporting unit goodwill, we would record an impairment charge for the difference. Judgment is required in determining our reporting units and assessing fair value of the reporting units. There were no impairments related to goodwill in any of the periods presented.

Stock-Based Compensation. We account for stock-based compensation in accordance with Statement of Financial Accounting Standards (SFAS) No. 123R, *Share-Based Payment*. Under the provisions of SFAS No. 123R, which we adopted as of January 1, 2006, stock-based compensation cost is estimated at the grant date based on the award's fair-value as calculated by the Black-Scholes option-pricing model and is recognized as expense over the requisite service period, which is the vesting period. The Black-Scholes model requires various highly judgmental assumptions including volatility and expected option life. If any of the assumptions used in the Black-Scholes model change significantly, stock-based compensation expense may differ materially in the future from the amounts recorded in our consolidated statement of operations. We are required to estimate forfeitures at the time of grant and revise those estimates in subsequent periods if actual forfeitures differ from those estimates. We use historical data to estimate pre-vesting option forfeitures and record stock-based compensation expense only for those awards that are expected to vest.

Accounting for Income Taxes. We use the asset and liability method of accounting for income taxes. Under this method, income tax expense is recognized for the amount of taxes payable or refundable for the current year. In addition, deferred tax assets and liabilities are recognized for the expected future tax consequences of temporary differences between the financial reporting and tax bases of assets and liabilities, and for operating losses and tax credit carryforwards. Deferred tax assets and liabilities and operating loss and tax credit carryforwards are measured using enacted tax rates expected to apply to taxable income in the years in which those temporary differences and operating loss and tax credit carryforwards are expected to be recovered or settled. We must make assumptions, judgments and estimates to determine current provision for income taxes, deferred tax assets and liabilities and any

valuation allowance to be recorded against deferred tax assets. Our judgments, assumptions, and estimates relative to the current provision for income tax take into account current tax laws, our interpretation of current tax laws and possible outcomes of future audits conducted by foreign and domestic tax authorities. Changes in tax law or our interpretation of tax laws and future tax audits could significantly impact the amounts provided for income taxes in our consolidated financial statements.

We must periodically assess the likelihood that our deferred tax assets will be recovered from future taxable income, and to the extent that recovery is not likely, a valuation allowance must be established. The establishment of a valuation allowance and increases to such an allowance result in either increases to income tax expense or reduction of income tax benefit in the statement of operations. Factors we consider in making such an assessment include, but are not limited to: past performance and our expectation of future

Table of Contents

taxable income, macro-economic conditions and issues facing our industry, existing contracts, our ability to project future results and any appreciation of our investments and other assets.

We have not provided for U.S. deferred income taxes or withholding taxes on non-U.S. subsidiaries' undistributed earnings. These earnings are intended to be permanently reinvested in operations outside of the U.S. If these amounts were distributed to the U.S., in the form of dividends or otherwise, we could be subject to additional U.S. income taxes. It is not practicable to determine the U.S. federal income tax liability or benefit on such earnings due to the availability of foreign tax credits and the complexity of the computation, if such earnings were not deemed to be permanently reinvested.

In June 2006, the FASB issued Financial Interpretation (FIN) No. 48, *Accounting for Uncertainty in Income Taxes* an interpretation of FASB Statement No. 109. FIN No. 48 clarifies the accounting for uncertainty in income taxes recognized in an enterprise's financial statements in accordance with SFAS No. 109, *Accounting for Income Taxes*, and prescribes a recognition threshold and measurement process for financial statement recognition and measurement of tax positions taken or expected to be taken in tax returns. FIN No. 48 also provides guidance on derecognition, classification, interest and penalties, accounting in interim periods, disclosure and transition. On January 1, 2007, date of adoption of FIN No. 48, we had \$7.5 million of unrecognized tax benefits, of which \$7.2 million would affect the effective tax rate if recognized. Although the implementation of FIN No. 48 did not impact the amount of liability for unrecognized tax benefits, we reclassified \$5.3 million of liability for unrecognized tax benefits from current income taxes payable to other long-term liabilities to conform with the balance sheet presentation requirements of FIN No. 48.

In accordance with FIN No. 48, we recognize potential accrued interest and penalties related to unrecognized tax benefits as a component of income tax expense. As of January 1, 2007, we had approximately \$300,000 of accrued interest and penalties related to uncertain tax positions, which is included as a component of the \$5.3 million of unrecognized tax benefit noted above. To the extent interest and penalties are not assessed with respect to uncertain tax positions, amounts accrued will be reduced and reflected as a reduction of the overall income tax provision. We do not anticipate that total unrecognized tax benefits will significantly change within the next twelve months.

We file numerous consolidated and separate income tax returns in the United States Federal, state, local, and foreign jurisdictions. With few exceptions, we are no longer subject to United States Federal, state, local, or foreign income tax examinations for years before 1993.

During the quarter ended March 31, 2007 WiderThan Americas, Inc. (WTA) became a directly wholly-owned subsidiary of RealNetworks, Inc. WTA was previously a wholly-owned subsidiary of WiderThan Co., Ltd. The restructuring decreased our deferred tax liabilities and goodwill by \$1.8 million.

Revenue by Segment

Revenue by segment for the quarters ended March 31 is as follows (dollars in thousands):

| | 2007 | Change | 2006 |
|-----------------------------------|------------|--------|-----------|
| Consumer products and services | \$ 85,040 | 14% | \$ 74,811 |
| Technology products and solutions | 44,432 | 277 | 11,791 |
| Total net revenue | \$ 129,472 | 50% | \$ 86,602 |

Revenue by segment for the quarters ended March 31 as a percentage of total net revenue is as follows:

| | 2007 | 2006 |
|-----------------------------------|------|------|
| Consumer products and services | 66% | 86% |
| Technology products and solutions | 34 | 14 |
| Total net revenue | 100% | 100% |

Consumer Products and Services. Consumer Products and Services primarily includes revenue from: digital media subscription services such as Rhapsody, RadioPass, GamePass and SuperPass and stand-alone subscriptions; sales and

distribution of third-party software and services; sales of digital content such as music and game downloads; sales of premium versions of our RealPlayer and related products; and advertising. These products and services are sold and provided primarily through the Internet and we charge customers credit cards at the time of sale. Billings for subscription services typically occur monthly, quarterly or annually, depending on the service purchased.

Table of Contents

Consumer Products and Services revenue increased 14% during the quarter ended March 31, 2007 primarily due to increased sales of our Music and Games products. Music and Games products each contributed approximately 50% of the total revenue growth in the Consumer Products and Services segment during the period. Additional factors contributing to the change in revenue are discussed below in the sections included within Consumer Products and Services revenue. We believe the growth in our Music and Games product offerings is due in part to the continued shift in our marketing and promotional efforts to these services as well as product improvements and increasing consumer acceptance and adoption of digital media products and services. We cannot predict with accuracy how these product offerings will perform in the future, at what rate digital media products and services will grow, if at all, or the nature or potential impact of anticipated competition.

Technology Products and Solutions. Technology Products and Solutions revenue is derived from products and services that enable wireless carriers, cable companies, and other media and communications companies to distribute digital media content to PCs, mobile phones, and other non-PC devices. Technology Products and Solutions that we sell as application services consist of ringback tones, music-on-demand, video-on-demand, and inter-carrier messaging, and are primarily sold to wireless carriers. Technology Products and Solutions that we sell as software consist of Helix system software and related authoring and publishing tools, digital rights management technology, support and maintenance services that we sell to customers who purchase these products and broadcast hosting and consulting services we offer to our customers and are primarily sold to corporate, government and educational customers. We do not require collateral from our customers, but we often require payment before or at the time products and services are delivered. Many of our customers are given standard commercial credit terms, and for these customers we do not require payment before products and services are delivered.

Technology Products and Solutions revenue increased 277% during the quarter ended March 31, 2007 due to our acquisition of WiderThan during the fourth quarter of 2006. For the remainder of 2007 we expect Technology Products and Solutions revenue to continue to increase in absolute dollars and as a percentage of total revenue as compared to the same period in 2006 as future quarters in 2007 will include revenue from WiderThan. We also believe that sales of certain of our business software products will continue to be substantially affected by Microsoft's continuing practice of bundling its competing Windows Media Player and server software for free with its Windows operating system products. No assurance can be given when, or if, we will experience increased sales of our Technology Products and Solutions to customers in these markets.

Consumer Products and Services Revenue

A further analysis of our Consumer Products and Services revenue for the quarters ended March 31 is as follows (dollars in thousands):

| | 2007 | Change | 2006 |
|--|-------------|---------------|-------------|
| Music | \$ 34,127 | 18% | \$ 28,918 |
| Media software and services | 27,011 | (1) | 27,277 |
| Games | 23,902 | 28 | 18,616 |
| Total consumer products and services revenue | \$ 85,040 | 14% | \$ 74,811 |

Music. Music revenue primarily includes revenue from: our Rhapsody and RadioPass subscription services; sales of digital music content through our Rhapsody service and our RealPlayer music store; and advertising from our music websites. Music revenue increased 18% during the quarter ended March 31, 2007 due primarily to growth in subscription revenue from our subscription-based music products. Growth in music subscription revenue accounted for 86% of this revenue increase with no other single factor contributing materially to the change during the period. We believe the continued growth of our Music revenue is due primarily to the broader acceptance of paid online music services and the increased focus of our marketing efforts on our music offerings.

Media Software and Services. Media Software and Services revenue primarily includes revenue from: our SuperPass and stand-alone premium video subscription services; RealPlayer Plus and related products; sales and distribution of third-party software products; and all advertising other than that related directly to our Music and

Games businesses. Media Software and Services revenue decreased 1% during the quarter ended March 31, 2007. The decrease was due primarily to a shift in our marketing and promotional efforts towards our music and games subscription services, which we believe represent a greater growth opportunity for us.

Games. Games revenue primarily includes revenue from: the sale of individual games through our RealArcade service and our games related websites including GameHouse, Mr. Goodliving and Zylom (acquired in January 2006); our GamePass subscription service; and advertising through RealArcade and our games related websites. Games revenue increased 28% during the quarter ended March 31, 2007 primarily due to increased advertising and subscription revenue generated through our RealArcade service and our websites, including Zylom. Advertising revenue accounted for 60% of this revenue increase with no other single factor contributing

Table of Contents

materially to the change during the period. We believe the increased focus of our marketing efforts on our Games business, the addition of new game titles to our RealArcade and GamePass offerings, and our focus on in-game advertising, will contribute to continued growth in our Games business.

Geographic Revenue

Revenue by geographic region for the quarters ended March 31 is as follows (dollars in thousands):

| | 2007 | Change | 2006 |
|-------------------|-------------|---------------|-------------|
| United States | \$ 84,554 | 29% | \$ 65,700 |
| Republic of Korea | 18,399 | n/a | |
| Europe | 17,710 | 27 | 13,905 |
| Rest of the world | 8,809 | 26 | 6,997 |
| Total net revenue | \$ 129,472 | 50% | \$ 86,602 |

Revenue in the U.S. increased 29% during the quarter ended March 31, 2007 due primarily to the growth of our Music and Games businesses. See Consumer Products and Services Revenue *Games* and *Music* above for further discussion of these changes. Revenue in the Republic of Korea resulted directly from our acquisition of WiderThan. Revenue in Europe increased 27% during the quarter ended March 31, 2007 due primarily to the continued growth of our games business.

Revenue

In accordance with SEC regulations, we also present our revenue based on License fees and Service revenue, for the quarters ended March 31, as set forth below (dollars in thousands):

| | 2007 | Change | 2006 |
|-------------------|-------------|---------------|-------------|
| License fees | \$ 21,837 | (4)% | \$ 22,636 |
| Service revenue | 107,635 | 68 | 63,966 |
| Total net revenue | \$ 129,472 | 50% | \$ 86,602 |

License fees and Service revenue as a percentage of total revenue, for the quarters ended March 31, is as follows:

| | 2007 | 2006 |
|-------------------|-------------|-------------|
| License fees | 17% | 26% |
| Service revenue | 83 | 74 |
| Total net revenue | 100% | 100% |

License Fees. License fees primarily includes revenue from: sales of content such as game downloads and digital music tracks; sales of our media delivery system software; sales of premium versions of our RealPlayer Plus and related products; and sales of third-party products. License fees include revenue from both our Consumer Products and Services and Technology Products and Solutions segments. A decrease in online sales of individual tracks through our Rhapsody music subscription service, and our RealPlayer Music Store, accounted for nearly all of the 4% decrease in license fees during the quarter ended March 31, 2007.

Service Revenue. Service revenue primarily includes revenue from: digital media subscription services such as SuperPass, Rhapsody, RadioPass, GamePass and stand-alone subscriptions; sales of application services sold to wireless carriers to deliver ringback tones, music-on-demand, video-on-demand, messaging, and information services to wireless carriers customers; support and maintenance services that we sell to customers who purchase our software products; broadcast hosting and consulting services that we offer to our customers; distribution of third-party software; and advertising. Service revenue includes revenue from both our Consumer Products and Services and

Technology Products and Solutions segments. Service revenue increased 68% during the quarter ended March 31, 2007. Sales of application services to wireless carriers, including ringback tones, music-on-demand, inter-carrier messaging, and video-on-demand services, accounted for 75% of the increase in service revenue with no other single factor contributing materially to the change during the period.

Deferred Revenue

Deferred revenue is comprised of unrecognized revenue and prepayments related to application services, unearned subscription services, support contracts, prepayments under OEM arrangements and other prepayments for which the earnings process has not been completed. Total deferred revenue at March 31, 2007 was \$30.3 million compared to \$27.6 million at December 31, 2006.

Table of Contents

Substantially all of the increase in deferred revenue was due to prepayments from certain wireless carriers for applications to deliver ringback tone, music-on-demand and video-on-demand services to wireless carriers.

Cost of Revenue by Segment

Cost of revenue by segment for the quarters ended March 31 is as follows (dollars in thousands):

| | 2007 | Change | 2006 |
|-----------------------------------|-------------|---------------|-------------|
| Consumer products and services | \$ 27,814 | 12% | \$ 24,750 |
| Technology products and solutions | 18,129 | 805 | 2,003 |
| Total cost of revenue | \$ 45,943 | 72% | \$ 26,753 |

Cost of revenue as a percentage of segment revenue for the quarters ended March 31 is as follows:

| | 2007 | 2006 |
|-----------------------------------|-------------|-------------|
| Consumer products and services | 33% | 33% |
| Technology products and solutions | 41 | 17 |
| Total cost of revenue | 35 | 31 |

Cost of Consumer Products and Services. Cost of Consumer Products and Services revenue consist primarily of cost of content and delivery of the content included in our digital media subscription service offerings; royalties paid on sales of games, music and other third-party products; amounts paid for licensed technology; costs of product media, duplication, manuals and packaging materials; hardware devices and accessories; and fees paid to third-party vendors for order fulfillment and support services. Increased content and licensing costs related to our music and games products and services accounted for significantly all of the 12% increase in Cost of Consumer Products and Services during the first quarter of 2007.

Cost of Technology Products and Solutions. Cost of Technology Products and Solutions revenue includes amounts paid for licensed technology, costs of product media, duplication, manuals, packaging materials, fees paid to third-party vendors for order fulfillment, cost of personnel providing support and consulting services, and expenses incurred in providing our streaming media hosting services. Increased personnel, support, and related costs for the operations of WiderThan accounted for significantly all of the 805% increase in cost of Technology Products and Solutions revenue during the quarter ended March 31, 2007.

Cost of Revenue

Cost of revenue for the quarters ended March 31 is as follows (dollars in thousands):

| | 2007 | Change | 2006 |
|-----------------------|-------------|---------------|-------------|
| License fees | \$ 8,292 | (16)% | \$ 9,861 |
| Service revenue | 37,651 | 123 | 16,892 |
| Total cost of revenue | \$ 45,943 | 72% | \$ 26,753 |

Cost of revenue as a percentage of related revenue for the quarters ended March 31 is as follows:

| | 2007 | 2006 |
|-----------------------|-------------|-------------|
| License fees | 38% | 44% |
| Service revenue | 35 | 26 |
| Total cost of revenue | 35 | 31 |

Cost of License Fees. Cost of license fees includes royalties paid on sales of games, music and other third-party products, amounts paid for licensed technology, amortization of acquired technology, costs of product media, duplication, manuals, packaging materials, and fees paid to third-party vendors for order fulfillment. Cost of license fees decreased 16% due primarily to the decrease in online sales of individual songs through our Rhapsody

subscription service and our RealPlayer Music Store as well as lower amortization of acquired technology related to assets that became fully amortized during the period, which together accounted for 60% of the decline with no other single factor contributing materially to the change during the period.

Cost of Service Revenue. Cost of service revenue includes the cost of content and delivery of the content included in our digital media subscription and mobile service offerings, cost of in-house and contract personnel providing support, amortization of acquired technology, and consulting services, royalties, and expenses incurred in providing our streaming media hosting services. Content costs are expensed over the period the content is available to our subscription services customers. Cost of service revenue increased

Table of Contents

123% during the quarter ended March 31, 2007 due primarily to the acquisition of WiderThan. Costs related to the development and delivery of application services sold to wireless carriers accounted for 76% of the increase in cost of service revenue with no other single factor contributing materially to the change during the period.

Our digital media subscription services, including Rhapsody, are a relatively new and growing portion of our business and, to date, have been characterized by higher costs of revenue than our other products and services, due primarily to the cost of licensing media content to provide these services. As a result, if our digital media subscription services continue to grow as a percentage of net revenue, our cost of service revenue may grow at an increased rate relative to net revenue, which may result in reductions in our gross margin percentages in the future.

Operating Expenses**Research and Development**

Research and development expenses consist primarily of salaries and related personnel costs, expense associated with stock-based compensation, and consulting fees associated with product development. To date, all research and development costs have been expensed as incurred because technological feasibility for software products is generally not established until substantially all development is complete. Research and development costs and quarter-over-quarter changes are as follows (dollars in thousands):

| | 2007 | Change | 2006 |
|--------------------------------------|-------------|---------------|-------------|
| Research and development | \$23,479 | 30% | \$18,099 |
| As a percentage of total net revenue | 18% | | 21% |

Research and development expenses, including non-cash stock-based compensation, increased 30% during the quarter ended March 31, 2007 due primarily to an overall increase in personnel and related costs, including costs related to the acquisition of WiderThan. These personnel and related costs accounted for 71% of the total increase in research and development costs with no other single factor contributing materially to the increase during the period. The decrease in research and development expenses as a percentage of total net revenue is due primarily to a higher growth in total net revenue.

Sales and Marketing

Sales and marketing expenses consist primarily of salaries and related personnel costs, sales commissions, amortization of certain intangible assets capitalized in our acquisitions, credit card fees, subscriber acquisition costs, consulting fees, trade show expenses, advertising costs and costs of marketing collateral. Sales and marketing costs and quarter-over-quarter changes are as follows (dollars in thousands):

| | 2007 | Change | 2006 |
|--------------------------------------|-------------|---------------|-------------|
| Sales and marketing | \$49,700 | 38% | \$36,083 |
| As a percentage of total net revenue | 38% | | 42% |

Sales and marketing expenses, including non-cash stock-based compensation, increased 38% during the quarter ended March 31, 2007 due primarily to an overall increase in personnel and related costs, including costs related to the acquisition of WiderThan. Personnel and related costs accounted for 51% of the total increase in sales and marketing expenses with no other single factor contributing materially to the increase during the period. An additional 19% of the increase in sales and marketing expenses was due to an increase in amortization of other intangible assets capitalized in our acquisition of WiderThan. The decrease in sales and marketing expenses as a percentage of total net revenue is due to a higher growth in total net revenue.

General and Administrative

General and administrative expenses consist primarily of salaries and related personnel costs, fees for professional and temporary services and contractor costs, stock-based compensation, and other general corporate costs. General and administrative costs and quarter-over-quarter changes are as follows (dollars in thousands):

| | 2007 | Change | 2006 |
|--------------------------------------|-------------|---------------|-------------|
| General and administrative | \$17,354 | 31% | \$13,226 |
| As a percentage of total net revenue | 13% | | 15% |

General and administrative expenses, including non-cash stock-based compensation, increased 31% during the quarter ended March 31, 2007 due primarily to an overall increase in personnel and related costs, including costs related to the acquisition of

Table of Contents

WiderThan. Personnel and related costs accounted for 56% of the increase in general and administrative expenses during the period. Consulting and professional services accounted for 33% of the increase in general and administrative expenses during the period. No other single factor contributed materially to the increase during the period.

Loss on Excess Office Facilities

In October 2000, we entered into a 10-year lease agreement for additional office space located near our corporate headquarters in Seattle, Washington. Due to a subsequent decline in the market for office space in Seattle and our re-assessment of our facilities requirements in 2001, we accrued for estimated future losses on excess office facilities. Additionally, we accrued for estimated future losses on this facility in 2002 and 2003 based on changes in market conditions and securing tenants at rates lower than those used in the original estimate.

During the quarter ended March 31, 2006, we increased our loss estimate by \$738,000 to account for building operating expenses that are not expected to be recovered under the terms of the existing sublease agreements. No such charge was recorded during the quarter ended March 31, 2007.

The total accrued loss of \$13.6 million at March 31, 2007 is shown net of expected future sublease income of \$9.4 million, which was committed under sublease contracts at the time of the estimate. We regularly evaluate the market for office space in the cities where we have operations. If the market for such space declines further in future periods, we may have to revise our estimates further, which may result in additional losses on excess office facilities.

Antitrust Litigation Benefit, Net

Antitrust litigation benefit, net of \$60.7 million and \$39.8 million during the quarters ended March 31, 2007 and 2006, respectively, consist of settlement income, legal fees, personnel costs, communications, equipment, technology and other professional services costs incurred directly attributable to our antitrust case against Microsoft, as well as our participation in various international antitrust proceedings against Microsoft, including the European Union. On October 11, 2005, we entered into a settlement agreement with Microsoft pursuant to which we agreed to settle all antitrust disputes worldwide with Microsoft, including the U.S. litigation. The antitrust litigation benefit, net in the first quarter of 2007 reflects the impact of \$60.7 million in payments received from Microsoft which represents the final payment under the settlement and commercial agreements.

Other Income, Net

Other income, net consists primarily of: interest income on our cash, cash equivalents and short-term investments, which are net of interest expense from amortization of offering costs related to our convertible debt and equity in net loss of investments. Other income, net and year-over-year changes are as follows (dollars in thousands):

| | 2007 | Change | 2006 |
|--|-------------|---------------|-------------|
| Interest income, net | \$ 9,102 | 14% | \$ 7,979 |
| Equity in net loss of equity investments | (132) | n/a | |
| Other income, net | 467 | 299 | 117 |
| Other income, net | \$ 9,437 | 17% | \$ 8,096 |

Other income, net increased during 2007 due primarily to an increase in interest income due to rising effective interest rates on our investment balances and an overall increase in our average investment balance. The increase was partially offset by \$132,000 of equity in net loss of a privately held company.

As of March 31, 2007, the carrying value of equity investments in publicly traded companies consists primarily of approximately 10.6% of the outstanding shares of J-Stream Inc., a Japanese media services company. The market value of these shares has increased from the original cost of \$913,000, resulting in a carrying value of \$15.5 million and \$20.2 million as of March 31, 2007 and December 31, 2006, respectively. These equity investments are accounted for as available-for-sale and the increase over the cost basis, net of income taxes, is reflected as a component of accumulated other comprehensive income. Although the carrying value of our J-Stream investment was \$15.5 million at March 31, 2007, there can be no assurance that any gain can be realized through the disposition of these shares because the market for these shares is relatively limited and the share price is volatile.

Table of Contents**Income Taxes**

During the quarters ended March 31, 2007 and 2006, we recognized income tax expense of \$23.2 million and \$14.8 million, respectively, related to U.S. and foreign income taxes. The increase in income tax expense is a result of the change in income before income tax primarily related to the settlement income from Microsoft.

In June 2006, the FASB issued Financial Interpretation (FIN) No. 48, *Accounting for Uncertainty in Income Taxes an interpretation of FASB Statement No. 109*. FIN No. 48 clarifies the accounting for uncertainty in income taxes recognized in an enterprise's financial statements in accordance with SFAS No. 109, *Accounting for Income Taxes*, and prescribes a recognition threshold and measurement process for financial statement recognition and measurement of tax positions taken or expected to be taken in tax returns. FIN No. 48 also provides guidance on derecognition, classification, interest and penalties, accounting in interim periods, disclosure and transition. On January 1, 2007, date of adoption of FIN No. 48, we had \$7.5 million of unrecognized tax benefits, of which \$7.2 million would affect the effective tax rate if recognized. Although the implementation of FIN No. 48 did not impact the amount of liability for unrecognized tax benefits, we reclassified \$5.3 million of liability for unrecognized tax benefits from current income taxes payable to other long-term liabilities to conform with the balance sheet presentation requirements of FIN No. 48.

In accordance with FIN No. 48, we recognize potential accrued interest and penalties related to unrecognized tax benefits as a component of income tax expense. As of January 1, 2007, we had approximately \$300,000 of accrued interest and penalties related to uncertain tax positions, which is included as a component of the \$5.3 million of unrecognized tax benefit noted above. To the extent interest and penalties are not assessed with respect to uncertain tax positions, amounts accrued will be reduced and reflected as a reduction of the overall income tax provision. We do not anticipate that total unrecognized tax benefits will significantly change within the next twelve months.

We file numerous consolidated and separate income tax returns in the United States Federal, state, local, and foreign jurisdictions. With few exceptions, we are no longer subject to United States Federal, state, local, or foreign income tax examinations for years before 1993.

During the quarter ended March 31, 2007 WiderThan Americas, Inc. (WTA) became a directly wholly-owned subsidiary of RealNetworks, Inc. WTA was previously a wholly-owned subsidiary of WiderThan Co., Ltd. The restructuring decreased our deferred tax liabilities and goodwill by \$1.8 million.

New Accounting Pronouncements

In September 2006, the FASB issued SFAS No. 157, *Fair Value Measurements*, which defines fair value, establishes a framework for measuring fair value in generally accepted accounting principles, and expands disclosures about fair value measurements. SFAS No. 157 does not require any new fair value measurements, but provides guidance on how to measure fair value by providing a fair value hierarchy used to classify the source of the information. SFAS No. 157 is effective for fiscal years beginning after November 15, 2007 and interim periods within those fiscal years. We are currently assessing the impact of SFAS No. 157 on our consolidated financial statements.

In February 2007, the FASB issued SFAS No. 159 *The Fair Value Option for Financial Assets and Financial Liabilities*, which provides companies with an option to report selected financial assets and liabilities at fair value. The objective of SFAS No. 159 is to reduce both the complexity in accounting for financial instruments and the volatility in earnings caused by measuring related assets and liabilities differently. SFAS No. 159 is effective for fiscal years beginning after November 15, 2007. We are currently assessing the impact of SFAS No. 159 on our consolidated financial statements.

Liquidity and Capital Resources

The following summarizes working capital, cash, cash equivalents, short-term investments, and restricted cash (in thousands):

| | March 31, 2007 | December 31, 2006 |
|--|---------------------------|----------------------------------|
| Working capital | \$ 557,522 | \$ 584,125 |
| Cash, cash equivalents, and short-term investments | 663,411 | 678,920 |
| Restricted cash | 15,500 | 17,300 |

Table of Contents

Working capital decreased primarily due to the use of \$78.5 million for the repurchase of our common stock offset by cash generated from operations. Restricted cash declined by \$1.8 million due to a change in the contractual terms of the related letter of credit.

The following summarizes cash flows (in thousands):

| | March 31, 2007 | March 31, 2006 |
|---|---------------------------|---------------------------|
| Cash provided by (used in) operating activities | \$ 62,089 | \$ (2,029) |
| Cash used in investing activities | (2,385) | (13,071) |
| Cash used in financing activities | (74,411) | (69,374) |

Operating activities generated cash in 2007 primarily from net income, including antitrust litigation benefit, net of \$60.7 million, and a decrease in accounts receivable of \$9.0 million. Operating activities used cash in 2006 as cash provided by net income of \$24.9 million was offset primarily by a decrease in accrued and other liabilities of \$43.7 million.

In 2007, investing activities used cash primarily for purchases of equipment, software, and leasehold improvements of \$3.8 million as well as intangible and other assets of \$2.0 million. In 2006, investing activities used cash primarily for purchases of equipment, software, and leasehold improvements of \$2.6 million as well as the acquisition of Zylom of \$6.8 million. Sales and maturities net of purchases of short-term investments provided cash of \$1.7 million during the quarter ended March 31, 2007. Purchases net of proceeds from sales and maturities of short-term investments used cash of \$3.7 million during the quarter ended March 31, 2006.

Financing activities used cash for the repurchase of our common stock of \$78.5 million and \$77.0 million during the quarters ended March 31, 2007 and 2006, respectively. The use of cash was partially offset by cash received from sale of common stock under employee stock purchase plan and exercise of stock options of \$3.8 million and \$7.6 million during the quarters ended March 31, 2007 and 2006, respectively.

In April 2006, the Company's Board of Directors authorized a share repurchase program of up to an aggregate of \$100.0 million of the Company's outstanding common stock. During the quarter ended March 31, 2007 we purchased 9.8 million shares at an average cost of \$7.99 per share for an aggregate value of \$78.5 million. No amounts remained authorized for repurchase under the repurchase program as of March 31, 2007.

In May 2007, the Company's Board of Directors authorized a new share repurchase program for the repurchase of up to an aggregate of \$100.0 million of the Company's outstanding common stock. The May 2007 program replaces the April 2006 program. No shares have been repurchased under the May 2007 program.

We currently have no planned significant capital expenditures for 2007 other than those in the ordinary course of business. In the future, we may seek to raise additional funds through public or private equity financing, or through other sources such as credit facilities. The sale of additional equity securities could result in dilution to our shareholders. In addition, in the future, we may enter into cash or stock acquisition transactions or other strategic transactions that could reduce cash available to fund our operations or result in dilution to shareholders.

Our contractual obligations include convertible debt, office leases, and payments due to content and other service providers. As of March 31, 2007, we have \$7.5 million of uncertain tax positions in accordance with FIN No.48. We believe that our current cash, cash equivalents, and short-term investments will be sufficient to meet our anticipated cash needs for working capital and capital expenditures for at least the next 12 months.

We do not hold derivative financial instruments or equity securities in our short-term investment portfolio. Our cash equivalents and short-term investments consist of high quality securities, as specified in our investment policy guidelines. The policy limits the amount of credit exposure to any one non-U.S. Government or non-U.S. Agency issue or issuer to a maximum of 5% of the total portfolio. These securities are subject to interest rate risk and will decrease in value if interest rates increase. Because we have historically had the ability to hold our fixed income investments until maturity, we do not expect our operating results or cash flows to be significantly affected by a sudden change in market interest rates in our securities portfolio.

We conduct our operations in ten primary functional currencies: the U.S. dollar, the Korean won, the Japanese yen, the British pound, the Euro, the Mexican peso, the Brazilian real, the Australian dollar, the Hong Kong dollar, and the

Singapore dollar. Historically, neither fluctuations in foreign exchange rates nor changes in foreign economic conditions have had a significant impact

Table of Contents

on our financial condition or results of operations. We currently do not hedge the majority of our foreign currency exposures and are therefore subject to the risk of exchange rate fluctuations. We invoice our international customers primarily in U.S. dollars, except in Korea, Japan, Germany, France, the United Kingdom and Australia, where we invoice our customers primarily in won, yen, euros, pounds, and Australian dollars, respectively. We are exposed to foreign exchange rate fluctuations as the financial results of foreign subsidiaries are translated into U.S. dollars in consolidation. Our exposure to foreign exchange rate fluctuations also arises from intercompany payables and receivables to and from our foreign subsidiaries. Foreign exchange rate fluctuations did not have a material impact on our financial results during the quarters ended March 31, 2007 and 2006.

Off-Balance Sheet Agreements

Our only significant off-balance sheet arrangements relate to operating lease obligations for office facility leases and other contractual obligations related primarily to minimum contractual payments due to content and other service providers.

Item 3. Quantitative and Qualitative Disclosures About Market Risk

The following discussion about our market risk involves forward-looking statements. Actual results could differ materially from those projected in the forward-looking statements.

Interest Rate Risk. Our exposure to interest rate risk from changes in market interest rates relates primarily to our short-term investment portfolio. We do not hold derivative financial instruments or equity investments in our short-term investment portfolio. Our short-term investments consist of high quality debt securities as specified in our investment policy. Investments in both fixed and floating rate instruments carry a degree of interest rate risk. The fair value of fixed rate securities may be adversely impacted due to a rise in interest rates, while floating rate securities may produce less income than expected if interest rates fall. Additionally, a declining rate environment creates reinvestment risk because as securities mature the proceeds are reinvested at a lower rate, generating less interest income. Due in part to these factors, our future interest income may be adversely impacted due to changes in interest rates. In addition, we may incur losses in principal if we are forced to sell securities that have declined in market value due to changes in interest rates. Because we have historically had the ability to hold our short-term investments until maturity and the substantial majority of our short-term investments mature within one year of purchase, we would not expect our operating results or cash flows to be significantly impacted by a sudden change in market interest rates. There have been no material changes in our investment methodology regarding our cash equivalents and short-term investments since December 31, 2006. Based on our cash, cash equivalents, short-term investments, and restricted cash equivalents at March 31, 2007, a hypothetical 10% increase/decrease in interest rates would increase/decrease our annual interest income and cash flows by approximately \$900,000.

Investment Risk. As of March 31, 2007, we had investments in voting capital stock of both publicly traded and privately-held technology companies for business and strategic purposes. Our investments in publicly traded companies are accounted for as available-for-sale, carried at current market value and are classified as long-term as they are strategic in nature. We periodically evaluate whether any declines in fair value of our investments are other-than-temporary based on a review of qualitative and quantitative factors. For investments with publicly quoted market prices, these factors include the time period and extent by which its accounting basis exceeds its quoted market price. We consider additional factors to determine whether declines in fair value are other-than-temporary, such as the investee's financial condition, results of operations, and operating trends. The evaluation also considers publicly available information regarding the investee companies. For investments in private companies with no quoted market price, we consider similar qualitative and quantitative factors as well as the implied value from any recent rounds of financing completed by the investee. No impairment charge was recorded during any of the periods presented.

Foreign Currency Risk. We conduct business internationally in several currencies. As such, we are exposed to adverse movements in foreign currency exchange rates.

Our exposure to foreign exchange rate fluctuations arise in part from: (1) translation of the financial results of foreign subsidiaries into U.S. dollars in consolidation; (2) the re-measurement of non-functional currency assets, liabilities and intercompany balances into U.S. dollars for financial reporting purposes; and (3) non-U.S. dollar denominated sales to foreign customers. A portion of these risks is managed through the use of financial derivatives, but fluctuations could impact our results of operations and financial position.

Generally, our practice is to manage foreign currency risk for the majority of material short-term intercompany balances through the use of foreign currency forward contracts. These contracts require us to exchange currencies at rates agreed upon at the contract's inception. Because the impact of movements in currency exchange rates on forward contracts offsets the related impact on the short-term intercompany balances, these financial instruments help alleviate the risk that might otherwise result from certain changes in currency exchange rates. We do not designate our foreign exchange forward contracts related to short-term intercompany accounts as hedges and, accordingly, we adjust these instruments to fair value through results of operations. However, we may periodically hedge

Table of Contents

a portion of our foreign exchange exposures associated with material firmly committed transactions, long-term investments, highly predictable anticipated exposures and net investments in foreign subsidiaries.

Our foreign currency risk management program reduces, but does not entirely eliminate, the impact of currency exchange rate movements.

Historically, neither fluctuations in foreign exchange rates nor changes in foreign economic conditions have had a significant impact on our financial condition or results of operations. Foreign exchange rate fluctuations did not have a material impact on our financial results during the quarters ended March 31, 2007 and 2006.

Item 4. Controls and Procedures

(a) *Evaluation of Disclosure Controls and Procedures.* Based on an evaluation as of the end of the period covered by this report, the Company's principal executive officer and principal financial officer have concluded that the Company's disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended (the Exchange Act)) were sufficiently effective to ensure that information required to be disclosed by the Company in reports that it files or submits under the Exchange Act (1) is recorded, processed, summarized and reported within the time periods specified in Securities and Exchange Commission rules and forms, and (2) is accumulated and communicated to the Company's management, including its principal executive officer and principal financial officer, as appropriate to allow timely decisions regarding required disclosure.

(b) *Changes in Internal Controls.* There have not been any changes in the Company's internal control over financial reporting (as such term is defined in Rule 13a-15(f) and 15d-15(f) under the Exchange Act) during the fiscal quarter ended March 31, 2007 that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

PART II. OTHER INFORMATION**Item 1. Legal Proceedings**

In August 2005, a lawsuit was filed against the Company in the U.S. District Court for the District of Maryland by Ho Keung Tse, an individual residing in Hong Kong. The suit alleges that certain of the Company's products and services infringe the plaintiff's patent relating to the distribution of digital files, including sound tracks, music, video and executable software in a manner which restricts unauthorized use. The plaintiff seeks to enjoin the Company from the allegedly infringing activity and to recover treble damages for the alleged infringement. The Company's co-defendants were granted a motion to transfer the lawsuit from the District of Maryland to the Northern District of California in 2006. The Company disputes the plaintiff's allegations in the action and intends to vigorously defend itself.

In June 2005, an association representing certain music producers in Korea sent the Company's WiderThan subsidiary a notice demanding payment of fees for the Company's use in its carrier application services since July 2004 of songs over which the association claims it holds certain rights. The Company used, and paid fees for, these songs under licensing agreements with independent music label companies and such agreements contain representations that these music label companies are the rightful, legal owner of the songs. Nevertheless, the association is claiming that it is the rightful owner. The Company is currently investigating the merit of the association's claims and the scope of any potential liability. Under the Company's licensing agreements, the independent music label companies are required to indemnify the Company for any losses resulting from their breach of representations. Should the Company become liable to the association in this matter, the Company intends to exercise its indemnity rights under its licensing agreements with the independent music label companies.

In June 2003, a lawsuit was filed against the Company and Listen.com, Inc. (Listen) in federal district court for the Northern District of Illinois by Friskit, Inc. (Friskit), alleging that certain features of the Company's and Listen's products and services willfully infringe certain patents relating to allowing users to search for streaming media files, to create custom playlists, and to listen to the streaming media file sequentially and continuously. Friskit seeks to enjoin the Company from the alleged infringing activity and to recover treble damages from the alleged infringement. The Company has filed its answer and a counterclaim against Friskit challenging the validity of the patents at issue. The trial court has also granted the Company's motion to transfer the action to the Northern District of California. The Company disputes Friskit's allegations in this action and intends to vigorously defend itself. Trial is set to begin on July 16, 2007.

In December 2003, the Company filed suit against Microsoft Corporation (Microsoft) in the U.S. District Court for the Northern District of California, pursuant to U.S. and California antitrust laws, alleging that Microsoft has illegally used its monopoly power to restrict competition, limit consumer choice, and attempt to monopolize the field of digital media. On October 11, 2005, the Company

Table of Contents

and Microsoft entered into a settlement agreement pursuant to which the Company agreed to settle all antitrust disputes worldwide with Microsoft, including the U.S. litigation. Upon settlement of the legal disputes, the Company and Microsoft entered into two commercial agreements that provide for collaboration in digital music and casual games. The combined contractual payments related to the settlement agreement and the two commercial agreements to be made by Microsoft to the Company over the terms of the agreements are \$761.0 million. The Company has received such payments in full as of March 31, 2007. The Company recorded a gain of \$60.7 million and \$39.8 million, during the quarters ended March 31, 2007 and 2006, respectively, that is included in antitrust litigation benefit, net in the unaudited condensed consolidated statement of operations and comprehensive income.

From time to time the Company is, and expects to continue to be, subject to legal proceedings and claims in the ordinary course of its business, including employment claims, contract-related claims, and claims of alleged infringement of third-party patents, trademarks and other intellectual property rights. These claims, including those described above, even if not meritorious, could force the Company to spend significant financial and managerial resources. The Company is not aware of any legal proceedings or claims that the Company believes will have, individually or taken together, a material adverse effect on the Company's business, prospects, financial condition or results of operations. However, the Company may incur substantial expenses in defending against third-party claims and certain pending claims are moving closer to trial. The Company expects that its potential costs of defending these claims may increase as the disputes move into the trial phase of the proceedings. In the event of a determination adverse to the Company, the Company may incur substantial monetary liability, and/or be required to change its business practices. Either of these could have a material adverse effect on the Company's financial position and results of operations.

Item 1A. Risk Factors

You should carefully consider the risks described below together with all of the other information included in this annual report on Form 10-Q. The risks and uncertainties described below are not the only ones facing our company. If any of the following risks actually occurs, our business, financial condition or operating results could be harmed. In such case, the trading price of our common stock could decline, and investors in our common stock could lose all or part of their investment.

Risks Related To Recent Development

Our recent acquisition of WiderThan could expose us to new risks, disrupt our business, and adversely impact our results of operations.

On November 27, 2006, we announced the final results of our tender offer for WiderThan Co., Ltd. (WiderThan) pursuant to which we acquired 99.7% of the outstanding common shares and American Depository Shares of WiderThan. The integration of our acquisition of WiderThan is continuing and may divert the attention of management and other key personnel from other core business operations, which could adversely impact our financial performance in the near term. Moreover, the integration of WiderThan's operations into the Company will require expansions to our system of internal controls over financial reporting. Any failure to successfully operate and integrate WiderThan could have an adverse effect on our results of operations.

Our businesses may be adversely affected by developments affecting the South Korean economy amid increased tensions with North Korea.

With the acquisition of WiderThan, we generate a material portion of our revenue from operations in the Republic of Korea (South Korea). On a consolidated basis, during the three months ended March 31, 2007 we derived 14% of our revenue from our operations in South Korea and expect that we will generate a significant portion of our revenue from South Korea in the remainder of 2007. Operating in this market subjects us to risks that were not previously relevant to us, including risks associated with the general state of the economy in South Korea and the potential instability of the Democratic People's Republic of Korea (North Korea).

Relations between South Korea and North Korea have been tense throughout Korea's modern history. The level of tension between the two Koreas has fluctuated and may increase or change abruptly as a result of current and future events, including ongoing contacts at the highest levels of the governments of South Korea and North Korea. Any further increase in tensions, which may occur, for example, if high-level contacts break down or military hostilities occur, could have a material adverse effect on our business, financial condition, and results of operations.

Table of Contents**Risks Related to Our Consumer Products and Services Business**

Future growth of our online consumer businesses may not keep pace with recently realized growth rates; any slowdown in growth would negatively impact our overall operating results.

Our Consumer Products and Services revenue for subscriptions and services provided have grown substantially in the past two years. A slowdown in the growth of our consumer businesses would have a negative impact on our total revenue and consolidated operating results. Moreover, these consumer businesses compete in new and rapidly evolving markets and face substantial competitive threats. Our prospects for future growth in these businesses must be considered in light of the risks, expenses and difficulties frequently encountered in new and fiercely competitive markets.

We are experiencing greater fluctuations in revenue due to seasonality than at any time in our past, and we expect this trend to continue.

We are increasingly experiencing seasonality in our business, particularly with respect to the fourth quarter of our fiscal year. Our consumer businesses, which include advertising revenue, make up a large percentage of our revenue, and the fourth quarter has traditionally been the seasonally strongest quarter for internet advertising. In addition, as we have begun partnering more closely with device manufacturers for our consumer music services, we expect sales of these devices to follow typical consumer buying patterns with a majority of consumer electronics being sold in the fourth quarter. Finally, WiderThan's historical business has seen a concentration of system sales, deployments, and consulting revenue in the fourth quarter. These factors may result in increasing seasonality in our business and we cannot predict with accuracy how these factors will impact our quarterly financial results.

The success of our subscription services businesses depends upon our ability to increase subscription revenue.

Our operating results could be adversely impacted by the loss of subscription revenue. Internet subscription businesses are a relatively new media delivery model and we cannot predict with accuracy our long-term ability to maintain or increase subscription revenue. Subscribers may cancel their subscriptions to our services for many reasons, including a perception that they do not use the services sufficiently or that the service does not provide enough value, a lack of attractive or exclusive content generally or as compared to competitive service offerings (including Internet piracy), or because customer service issues are not satisfactorily resolved. In recent periods, we have seen an increase in the number of gross customer cancellations of our subscription services due in part to an increasingly large subscriber base. As our subscription business evolves, we have increased our focus on

free-to-consumer products and services. In addition, certain subscription based products and services with mobile carriers and broadband service providers are done on a flat-fee or revenue-share basis. It is not clear what the long-term impact of this evolution will have on our subscription revenue.

Our digital content subscription business, and our online music services in particular, depend on our continuing ability to license compelling content on commercially reasonable terms.

We must continue to obtain compelling digital media content for our video, music, and games services in order to maintain and increase usage, subscription service revenue, and overall customer satisfaction for these products. In some cases, we pay substantial fees to obtain premium content. For instance, we pay substantial royalty fees to music labels to license content. Moreover, our online music service offerings depend on music licenses from the major music labels and publishers, and the failure of any such parties to renew these licenses under terms that are acceptable to us would harm our ability to offer successful music subscription services and therefore our operating results. If we cannot obtain premium digital content for any of our digital content subscription services on commercially reasonable terms, or at all, our business will be harmed.

Music publishing royalty rates for music subscription services are not yet fully established; a determination of high royalty rates could negatively impact our operating results.

Publishing royalty rates associated with music subscription services in the U.S. and abroad are not fully established. Public performance licenses are negotiated individually, and we have not yet agreed to rates with all of the performing rights societies for all of our music subscription service activities. We may be required to pay a rate that is higher than we expect, as the issue was recently submitted to a Rate Court by the American Society of Composers, Authors and Publishers (ASCAP) for judicial determination. We have license agreements with the Harry Fox Agency, an agency that represents music publishers, and with many independent music publishers to reproduce

musical compositions as required in the creation and delivery of on-demand streams and tethered downloads, but these license agreements do not include final royalty rates. The license agreements anticipate industry-wide agreement on rates, or, if no industry-wide agreement can be reached, determination by a copyright royalty board (CRB), an administrative judicial proceeding supervised by the U.S. Copyright Office. If the rates agreed to or determined by a CRB or by Congress are higher than we

Table of Contents

expect, the increased expense could negatively impact our operating results. The publishing rates associated with our international music streaming services are also not yet determined and may be higher than our current estimates.

The April 2007 Copyright Royalty Board decision regarding Internet radio royalties and minimum payments could result in material expenses that would harm our operating results and our ability to provide popular radio services.

In April 2007, the Copyright Royalty Board (CRB) issued a decision setting new royalty rates for the use of sound recordings in Internet radio from 2006 through 2010. As part of the new rates, the CRB established a new minimum fee applicable to commercial webcasters, including us. The CRB determined that webcasters must pay a minimum fee of \$500 per channel. The decision is not clear regarding how the minimum fee would apply to radio services like ours which enable users to customize the channel or which use an algorithm to help ensure that the channel reflects the relevant genre or artists. Currently, the CRB decision is being appealed to the United States Court of Appeals.

Depending upon how the minimum fee provision is interpreted, if the CRB's minimum fee decision is upheld on appeal we could incur additional liability for minimum fees relating to its provision of Internet radio despite the fact that we have paid all royalties due under the new rates set by the CRB. At this time, the amount of this potential liability is not determinable. Prior to the April 2007 CRB decision, we paid a \$2,500 yearly minimum fee.

Our consumer businesses face substantial competitive challenges that may prevent us from being successful in those businesses.

Music. Our online music services face significant competition from traditional offline music distribution competitors and from other online digital music services, as well as online theft or piracy. Some of these competing online services have spent substantial amounts on marketing and have received significant media attention, including Apple's iTunes music download service, which it markets closely with its extremely popular iPod line of portable digital audio players. Microsoft has also begun offering premium music services in conjunction with its Windows Media Player and also now markets a portable music player and related download software and music service called Zune. We also expect increasing competition from online retailers such as Amazon.com. Our current music service offerings may not be able to compete effectively in this highly competitive market. Our online music services also face significant competition from free peer-to-peer services which allow consumers to directly access a wide variety of free content without securing licenses from content providers. Enforcement efforts have not effectively shut down these services and there can be no assurance that these services will ever be shut down. The ongoing presence of these free services substantially impairs the marketability of legitimate services like ours.

Media Software and Services. Our media software and services (primarily our SuperPass subscription service) face competition from existing competitive alternatives and other free emerging services and technologies, such as user generated content services like YouTube and alternative streaming media playback technologies including Microsoft Windows Media Player and Adobe Flash. Content owners are increasingly marketing their content on their own websites rather than licensing to other distributors such as us. We face competition in these markets from traditional media outlets such as television, radio, CDs, DVDs, videocassettes and others. We also face competition from emerging Internet media sources and established companies entering into the Internet media content market, including Time Warner's AOL subsidiary, Microsoft, Apple, Adobe, Yahoo! and broadband ISPs. We expect this competition to become more intense as the market and business models for Internet video content mature and more competitors enter these new markets. Competing services may be able to obtain better or more favorable access to compelling video content than us, may develop better offerings than us and may be able to leverage other assets to promote their offerings successfully.

Games. Our RealArcade, GameHouse, and Zylom branded services compete with other online distributors of downloadable casual PC games. Some of these distributors have high volume distribution channels and greater financial resources than we do, including Yahoo! Games, MSN Gamezone, Pogo.com, and Shockwave. We expect competition to intensify in this market from these and other competitors and no assurance can be made that we will be able to continue to grow our revenue. Our GameHouse, Zylom, and Mr. Goodliving content development studios compete with other developers and publishers of downloadable PC and mobile games. Our development studios compete primarily with other developers of downloadable and mobile casual PC games and must continue to develop popular and high-quality game titles to maintain our competitive position and help maintain the growth of our games business.

We may not be successful in maintaining and growing our distribution of digital media products.

We cannot predict whether consumers will continue to download and use our digital media products consistent with past usage, especially in light of the fact that Microsoft bundles its competing Windows Media Player with its Windows operating system. Our inability to maintain continued high volume distribution of our digital media products could hold back the growth and development of related revenue streams from these market segments, including the distribution of third-party products, and therefore could harm our business and our prospects.

Table of Contents***The success of our music services depend, in part, on interoperability with our customer s music playback hardware.***

In order for our digital music services to continue to grow we must design services that interoperate effectively with a variety of hardware products, including portable digital audio players, mobile handsets, home stereos and PCs. We depend on significant cooperation with manufacturers of these products and with software manufacturers that create the operating systems for such hardware devices to achieve our objectives. To date, Apple has not agreed to design its popular iPod line of portable digital audio players to function with our music services. If we cannot successfully design our service to interoperate with the music playback devices that our customers own our business will be harmed.

Risks Related to Our Technology Products and Solutions Business***Our traditional system software business has been negatively impacted by the effects of our competitors and our settlement agreement with Microsoft may not improve sales of our system software products.***

We believe that our traditional system software sales have been negatively impacted primarily by the competitive effects of Microsoft, which markets and often bundles its competing technology with its market leading operating systems and server software. In December 2003, we filed suit against Microsoft in U.S. District Court to redress what we believed were illegal, anticompetitive practices by Microsoft. In October 2005, we entered into a settlement agreement with Microsoft regarding these claims and we also entered into two commercial agreements related to our digital music and casual games businesses. Although the settlement agreement contained a substantial cash payment to us and a series of technology agreements between the two companies, Microsoft will continue to be an aggressive competitor with our traditional systems software business. We cannot be sure whether the portions of the settlement agreement designed to limit Microsoft s ability to leverage its market power will be effective and we cannot predict when, or if, we will experience increased demand for our system software products.

A majority of the revenue that we generate in South Korea is dependent upon our relationship with SK Telecom, the largest wireless carrier in Korea; any deterioration of this relationship could materially harm our business.

We offer our mobile entertainment services to consumers in South Korea through SK Telecom, the largest wireless carrier in South Korea. In the near term, we expect that we will continue to generate a material portion of our total revenue through SK Telecom. If SK Telecom fails to market or distribute our applications or terminates its business contracts with us, or if our relationship with SK Telecom deteriorates in any significant way, we may be unable to replace the affected business arrangements with acceptable alternatives, which could have a material negative impact on our revenue and operating results. Also, if we are unable to continue our service development in conjunction with SK Telecom, our ability to develop, test, and introduce new services will be materially harmed.

Contracts with our carrier customers subject us to significant risks that could negatively impact our revenue from application services.

With the acquisition of WiderThan, we now derive a material portion of our revenue from carrier application services. Our carrier application services contracts provide for revenue sharing arrangements but we have little control over the pricing decisions of our carrier customers. Furthermore, most of these contracts do not provide for guaranteed minimum payments or usage levels. Moreover, since most of our carrier customer contracts are non-exclusive, it is possible that our wireless carriers could purchase similar application services from third parties, and cease to use our services in the future. As a result, our revenue derived under these agreements may be substantially reduced depending on the pricing and usage decisions of our carrier customers.

In addition, none of our carrier application services contracts obligates our carrier customers to market or distribute any of our applications. As a result, revenue related to our application services are, to a large extent, dependent upon the marketing and promotion activities of our carrier customers. The loss of carrier customers or a reduction in marketing or promotion of our applications would likely result in the loss of future revenues from our carrier application services.

Finally, many of our carrier contracts are short term and allow for early termination by the carrier with or without cause. These contracts are therefore subject to renegotiation of pricing or other key terms that could be adverse to our interests, and leave us vulnerable to non-renewal by the carriers. If our carrier contracts are terminated, not renewed, or renegotiated in a manner less favorable to us, our application services revenue would be negatively impacted.

Table of Contents***Our carrier customers could begin developing some or all of our carrier applications services on their own, which could result in the loss of future revenues.***

Most of our carrier customers do not offer internally-developed application services that compete with ours. If, however our carrier customers begin developing these application services internally, we could be forced to lower our prices or increase the amount of service we provide in order to maintain our business with those carrier customers. This could result in the loss of future revenues from our carrier application services or the reduction of margins related to such revenues.

The mobile entertainment market is highly competitive.

The market for mobile entertainment services, including ringback tone and music-on-demand solutions, is highly competitive. Current and potential future competitors include major media companies, Internet portal companies, content aggregators, wireless software providers and other pure-play wireless entertainment publishers. In connection with music-on-demand in particular, we may in the future compete with companies such as Apple, Microsoft, Napster, and Yahoo! which currently provide music-on-demand services for online or other non-mobile platforms. In addition, the major music labels may demand more aggressive revenue sharing arrangements or seek an alternative business model less favorable to us. Increased competition has in the past resulted in pricing pressure, forcing us to lower the selling price of our services. If we are not as successful as our competitors in our target markets, our sales could decline, our margins could be negatively impacted and we could lose market share, any of which could materially harm our business.

Our Helix open source initiative is subject to risks associated with open source technology.

Although we have invested substantial resources in the development of the underlying technology within our Helix DNA Platform and the Helix Community process, the market and industry may not accept these technologies and, therefore, we may not derive royalty or support revenue from them. Moreover, the introduction of the Helix DNA Platform open source and community source licensing schemes may adversely affect sales of our commercial system software products to mobile operators, broadband providers, corporations, government agencies, educational institutions and other business and non-business organizations.

Our patents may not improve our business prospects.

Our primary strategy with regard to patents is to use our patent portfolio to increase licensing and usage of our Helix products. We do not know whether our patents will ultimately be deemed enforceable, valid, or infringed. Accordingly, we cannot predict whether our patent strategy will be successful or will improve our financial results. Moreover, we may be forced to litigate to determine the validity and scope of our patents. Any such litigation could be costly and may not achieve the desired results.

Risks Related to Our Business in General***Our operating results are difficult to predict and may fluctuate, which may contribute to fluctuations in our stock price.***

As a result of the rapidly changing markets in which we compete, our operating results may fluctuate from period-to-period. In past periods, our operating results have been affected by personnel reductions and related charges, charges relating to losses on excess office facilities, and impairment charges for certain of our equity investments. Our operating results may be adversely affected by similar or other charges or events in future periods, which could cause the trading price of our stock to decline. Certain of our expense decisions (for example, research and development and sales and marketing efforts) are based on predictions regarding business and the markets in which we compete. To the extent that these predictions prove inaccurate, our revenue may not be sufficient to offset these expenditures, and our operating results may be harmed. In addition, we recently acquired the operations of WiderThan. We have limited experience managing these assets which may make it more difficult for us to accurately predict our operating results.

Our settlement agreement with Microsoft may not improve our business prospects.

In October 2005, we entered into a settlement agreement with Microsoft regarding claims of monopolistic activity which we had made against them. In connection with the settlement, we also entered into two commercial agreements with Microsoft related to our digital music and casual games businesses. The settlement agreement consists of a series of substantial cash payments, all of which have been received by us as of March 31, 2007, to us and a series of technology agreements between the two companies. We cannot be sure that we will be able to apply the proceeds of

the settlement in a way that will improve our operating results or otherwise increase the value of our shareholders investments in our stock.

Table of Contents

Our products and services must compete with the products and services of strong or dominant competitors.

Our software and services must compete with strong existing competitors and new competitors that may enter with competitive new products, services, and technologies. These market conditions have in the past resulted in, and could likely continue to result in the following consequences, any of which could adversely affect our business, our operating results and the trading price of our stock:

- reduced prices, revenue and margins;
- increased expenses in responding to competitors;
- loss of current and potential customers, market share and market power;
- lengthened sales cycles;
- degradation of our stature and reputation in the market;
- changes in our business and distribution and marketing strategies;
- changes to our products, services, technology, licenses and business practices, and other disruption of our operations;
- strained relationships with partners; and
- pressure to prematurely release products or product enhancements.

Many of our current and potential competitors have longer operating histories, greater name recognition, more employees and significantly greater resources than we do. Our competitors across the breadth of our product lines include a number of large and powerful companies, such as Microsoft, Apple, and Yahoo!.

Failure to develop and introduce new products and services that achieve market acceptance could result in a loss of market opportunities and negatively affect our operating results.

The process of developing new, and enhancing existing, products and services is complex, costly and uncertain. Our business depends on providing products and services that are attractive to subscribers and consumers, which, in part, is subject to unpredictable and volatile factors beyond our control, including end-user preferences and competing products and services. Any failure by us to timely respond to or accurately anticipate consumers' changing needs and emerging technological trends could significantly harm our current market share or result in the loss of market opportunities. In addition, we must make long-term investments, develop or obtain appropriate intellectual property and commit significant resources before knowing whether our predictions will accurately reflect consumer demand for our products and services. Therefore, our operating results could be negatively impacted.

Microsoft is one of our strongest competitors, and employs highly aggressive tactics against us.

Microsoft is one of our principal competitors in the development and distribution of digital media and media distribution technology. Microsoft's market power in related markets such as personal computer operating systems, office software suites and web browser software gives it unique advantages in the digital media markets. Despite the settlement of our antitrust litigation with Microsoft, we expect that Microsoft will continue to compete vigorously in the digital media markets in the future. Microsoft's dominant position in certain parts of the computer and software markets, and its aggressive activities have had, and in the future will likely continue to have, adverse effects on our business and operating results.

If our products are not able to support the most popular digital media formats, our business will be substantially impaired.

We may not be able to license technologies, like codecs or digital rights management technology, that obtain widespread consumer and developer use, which would harm consumer and developer acceptance of our products and services. In addition, our codecs and formats may not continue to be in demand or as desirable as other third-party codecs and formats, including codecs and formats created by Microsoft or industry standard formats created by MPEG.

We depend upon our executive officers and key personnel, but may be unable to attract and retain them, which could significantly harm our business and results of operations.

Our success depends on the continued employment of certain executive officers and key employees, particularly Robert Glaser, our founder, Chairman of the Board and Chief Executive Officer. The loss of the services of Mr. Glaser or other key executive officers or employees could harm our business.

Our success is also dependent upon our ability to identify, attract and retain highly skilled management, technical, and sales personnel, both in our domestic operations and as we expand internationally. Qualified individuals are in high demand and competition for such qualified personnel in our industry is intense, and we may incur significant costs to retain or attract them. There

Table of Contents

can be no assurance that we will be able to attract and retain the key personnel necessary to sustain our business or support future growth.

Our industry is experiencing consolidation that may cause us to lose key relationships and intensify competition.

The Internet and media distribution industries are undergoing substantial change, which has resulted in increasing consolidation and formation of strategic relationships. Acquisitions or other consolidating transactions could harm us in a number of ways, including the loss of customers if competitors or users of competing technologies consolidate with our current or potential customers, or our current competitors become stronger, or new competitors emerge from consolidations. Any of these events could put us at a competitive disadvantage, which could cause us to lose customers, revenue and market share. Consolidation in our industry, or in related industries such as broadband carriers, could force us to expend greater resources to meet new or additional competitive threats, which could also harm our operating results.

Industry consolidation could also cause the loss of strategic relationships if our strategic partners are acquired by or enter into relationships with a competitor. Because we rely on strategic relationships with third parties, including relationships providing for content acquisition and distribution of our products, the loss of current strategic relationships (due to industry consolidation or otherwise), the inability to find other strategic partners, our failure to effectively manage these relationships or the failure of our existing relationships to achieve meaningful positive results could harm our business.

Acquisitions involve costs and risks that could harm our business and impair our ability to realize potential benefits from acquisitions.

As part of our business strategy, we have acquired technologies and businesses in the past, including as recently as November 2006, and expect that we will continue to do so in the future. The failure to adequately manage the costs and address the financial, legal and operational risks raised by acquisitions of technology and businesses could harm our business and prevent us from realizing the benefits of the acquisitions.

Acquisition-related costs and financial risks related to completed and potential future acquisitions may harm our financial position, reported operating results, or stock price. Previous acquisitions have resulted in significant expenses, including amortization of purchased technology and amortization of acquired identifiable intangible assets, which are reflected in our operating expenses. New acquisitions and any potential future impairment of the value of purchased assets could have a significant negative impact on our future operating results.

Acquisitions also involve operational risks that could harm our existing operations or prevent realization of anticipated benefits from an acquisition. These operational risks include:

- difficulties and expenses in assimilating the operations, products, technology, information systems, and/or personnel of the acquired company;
- retaining key management or employees of the acquired company;
- entrance into unfamiliar markets,