1800 FLOWERS COM INC
Form 10-Q
May 06, 2010
UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D.C. 20549
FORM 10-Q

X
QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934
For the quarterly period ended March 28, 2010
or

- TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934
For the transition period from $\qquad$ to $\qquad$
Commission File No. 0-26841
1-800-FLOWERS.COM, Inc.
(Exact name of registrant as specified in its charter)

DELAWARE
(State of incorporation)

11-3117311
(I.R.S. Employer

Identification No.)

One Old Country Road, Carle Place, New York 11514
(Address of principal executive offices)(Zip code)
(516) 237-6000
(Registrant's telephone number, including area code)
Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15 (d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.
Yes (X)
No ( )
Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Website, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or such shorter period that the registrant was required to submit and post such files).
Yes ( ) No ( )
Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

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Large accelerated
filer
Non-accelerated (Do not check if a smaller reporting filer

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).
Yes ( ) No (X)

The number of shares outstanding of each of the Registrant's classes of common stock:

$$
26,884,968
$$

(Number of shares of Class A common stock outstanding as of April 30, 2010)

$$
36,858,465
$$

(Number of shares of Class B common stock outstanding as of April 30, 2010)
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PART I. - FINANCIAL INFORMATION
ITEM 1. - CONSOLIDATED FINANCIAL STATEMENTS

1-800-FLOWERS.COM, Inc. and Subsidiaries<br>Consolidated Balance Sheets (in thousands, except share data)

| March 28, | June 28, |
| :---: | :---: |
| 2010 | 2009 |
| (unaudited) |  |


| Assets |  |  |
| :--- | :---: | :---: |
| Current assets: | $\$ 38,023$ | $\$ 29,562$ |
| Cash and equivalents | 23,266 | 11,335 |
| Receivables, net | 45,010 | 45,854 |
| Inventories | 7,409 | 12,666 |
| Deferred tax assets | 5,664 | 4,580 |
| Prepaid and other | - | 18,100 |
| Current assets of discontinued operations | 119,372 | 122,097 |
| Total current assets |  |  |
| Property, plant and equipment, net | 51,290 | 54,770 |
| Goodwill | 41,211 | 41,205 |
| Other intangibles, net | 41,756 | 42,822 |
| Deferred income taxes | 11,925 | 11,725 |
| Other assets | 4,111 | 3,890 |
| Non-current assets of discontinued operations | - | 9,647 |
| Total assets | $\$ 269,665$ | $\$ 286,156$ |

Liabilities and stockholders' equity
Current liabilities:
Accounts payable and accrued expenses $\quad \$ 53,659 \quad \$ 53,460$
Current maturities of long-term debt and capital leases 26,040 22,337
Current liabilities of discontinued operations 2,633

Total current liabilities 78,430
$\begin{array}{ll}\text { Long-term debt and capital leases } \quad 49,945 & 70,518\end{array}$
Other liabilities 2,831 2,091
Non-current liabilities of discontinued operations - $\quad$ -
$\begin{array}{ll}\text { Total liabilities } & 132,475 \quad 152,373\end{array}$
Commitments and contingencies
Stockholders' equity:
Preferred stock, $\$ .01$ par value, $10,000,000$ shares authorized, none issued
Class A common stock, \$. 01 par value, 200,000,000 shares authorized; 32,271,562 and 31,730,404 shares issued at March 28, 2010 and June 28, 2009, respectively 323317
Class B common stock, $\$ .01$ par value, 200,000,000 shares authorized; $42,138,465$ shares issued at March 28, 2010 and June 28, 2009 ..... 421 ..... 421

| Additional paid-in capital | 284,907 | 281,247 |
| :--- | ---: | ---: |
| Retained deficit | $(115,523)$ | $(116,256)$ |
| Accumulated other comprehensive loss, net of tax | $(320$ | - |
| Treasury stock, at cost $-5,386,594$ and $5,122,225$ Class A shares at March 28, 2010 and |  |  |
| June 28, 2009, respectively and 5,280,000 Class B shares | $(32,618)$ | $(31,946$ |
| $\quad$ Total stockholders' equity | 137,190 | 133,783 |
| Total liabilities and stockholders' equity | $\$ 269,665$ | $\$ 286,156$ |

See accompanying Notes to Consolidated Financial Statements.

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## 1-800-FLOWERS.COM, Inc. and Subsidiaries Consolidated Statements of Operations (in thousands, except per share data) (unaudited)



Basic and diluted net income (loss) per common share:

| $\quad$ From continuing operations | $\$(0.09$ | $)$ | $\$(1.01$ | $)$ | $\$ 0.02$ |
| :--- | :---: | :--- | :--- | :--- | :---: |
| From discontinued operations | $(0.02$ | $)$ | $(0.02$ | $)$ | $(0.01$ |
| Net income (loss) per common share | $\$(0.11$ | $)$ | $\$(1.03$ | $)$ | $\$ 0.01$ |

Weighted average shares used in the calculation of net income (loss) per common share
$\begin{array}{llllll}\text { Basic } & 63,687 & 63,646 & 63,571 & 63,598\end{array}$

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Diluted
63,687 63,646 64,037
63,598

See accompanying Notes to Consolidated Financial Statements.

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## 1-800-FLOWERS.COM, Inc. and Subsidiaries <br> Consolidated Statements of Cash Flows (in thousands) <br> (unaudited)

|  | Nine M <br> March 28, 2010 | nt | hs Ended March 29 2009 |  |
| :---: | :---: | :---: | :---: | :---: |
| Operating activities: |  |  |  |  |
| Net income (loss) | \$733 |  | \$(76,190 | ) |
| Reconciliation of net income (loss) to net cash provided by operating activities: |  |  |  |  |
| Operating activities of discontinued operations | 10,534 |  | 5,092 |  |
| Loss/impairment from discontinued operations | 4,015 |  | 20,036 |  |
| Goodwill and intangible asset impairment from continuing operations | - |  | 76,460 |  |
| Depreciation and amortization | 15,771 |  | 15,728 |  |
| Deferred income taxes | 5,258 |  | (16,089 | ) |
| Bad debt expense | 1,470 |  | 1,220 |  |
| Stock compensation expense | 2,907 |  | 755 |  |
| Other non-cash items | 302 |  | (243 | ) |
| Changes in operating items, excluding the effects of acquisitions: |  |  |  |  |
| Receivables | (13,401 | ) | (3,094 | ) |
| Inventories | 844 |  | (9,144 | ) |
| Prepaid and other | (1,084 | ) | (2,255 | ) |
| Accounts payable and accrued expenses | 198 |  | (11,686 | ) |
| Other assets | (1,292 | ) | (201 | ) |
| Other liabilities | 219 |  | 370 |  |
| Net cash provided by operating activities | 26,474 |  | 759 |  |
|  |  |  |  |  |
| Investing activities: |  |  |  |  |
| Acquisitions, net of cash acquired | - |  | (11,049 | ) |
| Proceeds from sale of business | 10,066 |  | 25 |  |
| Capital expenditures | (10,100 |  | (10,699 | ) |
| Purchase of investment | (598 | ) | - |  |
| Other, net | 239 |  | 203 |  |
| Investing activities of discontinued operations | (78 | ) | (1,032 | ) |
| Net cash used in investing activities | (471 | ) | (22,552 | ) |
|  |  |  |  |  |
| Financing activities: |  |  |  |  |
| Acquisition of treasury stock | (672 |  | (797 | ) |
| Proceeds from exercise of employee stock options | - |  | 113 |  |
| Proceeds from bank borrowings | 49,000 |  | 120,000 |  |
| Repayment of notes payable and bank borrowings | (64,262 | ) | (75,562 | ) |
| Debt issuance cost | - |  | (2,256 | ) |
| Repayment of capital lease obligations | (1,608 | ) | (9 | ) |
| Financing activities of discontinued operations | - |  | (86 | ) |
| Net cash (used in) provided by financing activities | (17,542 | ) | 41,403 |  |

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| Net change in cash and equivalents | 8,461 | 19,610 |
| :--- | ---: | :---: |
| Cash and equivalents: | 29,562 | 12,124 |
| Beginning of period | $\$ 38,023$ | $\$ 31,734$ |
| End of period |  |  |

See accompanying Notes to Consolidated Financial Statements.

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## 1-800-FLOWERS.COM, Inc. and Subsidiaries NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (unaudited)

## Note 1 - Accounting Policies

Basis of Presentation
The accompanying unaudited consolidated financial statements have been prepared by 1-800-FLOWERS.COM, Inc. and subsidiaries (the "Company") in accordance with accounting principles generally accepted in the United States for interim financial information and pursuant to the rules and regulations of the Securities and Exchange Commission. Accordingly, they do not include all of the information and footnotes required by accounting principles generally accepted in the United States for complete financial statements. In the opinion of management, all adjustments (consisting of normal recurring accruals) considered necessary for a fair presentation have been included. Operating results for the three and nine months ended March 28, 2010 are not necessarily indicative of the results that may be expected for the fiscal year ending June 27, 2010.

The balance sheet information at June 28, 2009 has been derived from the audited financial statements at that date, but doesn't include all information or notes necessary for a complete presentation.

Accordingly, the information in this Quarterly Report on Form 10-Q should be read in conjunction with the consolidated financial statements and footnotes thereto included in the Company's Annual Report on Form 10-K for the fiscal year ended June 28, 2009.

References in this Quarterly Report on Form 10-Q to "authoritative guidance" are to the Accounting Standards Codification issued by the Financial Accounting Standards Board ("FASB") in June 2009.

Use of Estimates
The preparation of the consolidated financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes. Actual results could differ from those estimates.

Comprehensive Income (Loss)
For the three and nine months ended March 28, 2010 and March 29, 2009, the Company's comprehensive income (losses) were as follows:

|  | Three Months Ended |  |  |  | Nine Months Ended |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { March } 28, \\ 2010 \end{gathered}$ |  | $\begin{gathered} \text { March } 29 \\ 2009 \\ \quad \text { (in tl } \end{gathered}$ |  | Marc 20 sands) |  | $\begin{gathered} \text { March } 29, \\ 2009 \end{gathered}$ |
| Net income (loss) | \$(7,296 | ) | \$(65,775 | ) | \$733 |  | \$(76,190 |
| Change in fair value of cash flow hedge, net of tax | (41 | ) | - |  | (320 | ) | - |
| Comprehensive income (loss) | \$(7,337 |  | \$(65,775 | ) | \$413 |  | \$(76,190 |

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1-800-FLOWERS.COM, Inc. and Subsidiaries NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)<br>(unaudited)

## Recent Accounting Pronouncements

In June 2009, the FASB issued authoritative guidance to establish the FASB Accounting Standards Codification (the "Codification") as the source of authoritative accounting principles and the framework for selecting the principles used in the preparation of financial statements of nongovernmental entities that are presented in conformity with generally accepted accounting principles in the United States. The Codification, which changes the referencing of financial standards, supersedes current authoritative guidance and is effective for the Company's interim reporting beginning June 29, 2009. The Codification is not intended to change or alter existing GAAP and is not expected to result in a change in accounting practice for the Company.

In April 2009, the FASB issued authoritative guidance for business combinations that amends the provisions related to the initial recognition and measurement, subsequent measurement and disclosure of assets and liabilities arising from contingencies in a business combination. This guidance requires such contingencies be recognized at fair value on the acquisition date if fair value can be reasonably estimated during the allocation period. Otherwise, entities would typically account for the acquired contingencies in accordance with authoritative guidance for contingencies. The guidance became effective for the Company's business combinations for which the acquisition date is on or after June 29, 2009. The Company did not complete any business combinations during the three and nine months ended March 28,2010 , and the effect on future periods will depend on the nature and significance of business combinations subject to this guidance.

In April 2009, the FASB issued authoritative guidance to increase the frequency of fair value disclosures of financial instruments, thereby enhancing consistency in financial reporting. The guidance relates to fair value disclosures for any financial instruments that are not currently reflected on a company's balance sheet at fair value. Prior to the effective date of this guidance, fair values for these assets and liabilities have only been disclosed once a year. The guidance now requires these disclosures on a quarterly basis, providing qualitative and quantitative information about fair value estimates for all those financial instruments not measured on the balance sheet at fair value. The Company adopted the disclosure requirements under this guidance with an effective date of June 29, 2009. The implementation did not have a material impact on the Company's financial position, results of operations or cash flows as it is disclosure-only in nature.

In April 2008, the FASB issued authoritative guidance for general intangibles other than goodwill, amending factors that should be considered in developing renewal or extension assumptions used to determine the useful life of a recognized intangible asset. This guidance is effective for the Company for intangible assets acquired on or after June 29, 2009. The adoption did not have a material impact on the Company's results of operations, financial position or cash flows.

## Reclassifications

Certain balances in the prior fiscal years have been reclassified to conform with the presentation in the current fiscal year. As a result of the Company's decision to dispose of its Home \& Children's Gifts businesses, this segment has

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been accounted for as a discontinued operation and the prior periods have been reclassified to conform to the current period presentation. During the second quarter of fiscal 2010, the Company launched its 1-800-Baskets brand. Products within this business are now being managed within the Gourmet Food \& Gift Baskets segment, resulting in a change to our reportable segment structure. Gift basket products, formerly included in the Consumer Floral reportable segment are now included in the Gourmet Food \& Gift Baskets segment. These changes have been reflected in the Company's segment reporting for all periods presented.

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1-800-FLOWERS.COM, Inc. and Subsidiaries NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)<br>(unaudited)

Note 2 - Net Income (Loss) Per Common Share

Basic net income (loss) per common share is computed using the weighted average number of common shares outstanding during the period. Diluted net income per share is computed using the weighted-average number of common and dilutive common equivalent shares (consisting of employee stock options and unvested restricted stock awards) outstanding during the period. Diluted net loss per share is computed using the weighted-average number of common shares outstanding during the period and excludes the effect of dilutive potential common shares as their inclusion would be antidilutive.

The following table sets forth the computation of basic and diluted net income (loss) per common share:

|  | Three Months Ended |  |  |  | Nine Months Ended |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { March } 28, \\ 2010 \end{gathered}$ |  | March 29 2009 <br> (in thousa sh | (in thousands, except per share data) | March 28, 2010 <br> , except per data) | $\begin{gathered} \text { March } 2 \\ 2009 \end{gathered}$ |  |
| Numerator: |  |  |  |  |  |  |  |
| Net income (loss) | \$(7,296 | ) | \$(65,775 | ) | \$733 | \$(76,190 |  |
|  |  |  |  |  |  |  |  |
| Denominator: |  |  |  |  |  |  |  |
| Weighted average shares outstanding | 63,687 |  | 63,646 |  | 63,571 | 63,598 |  |
| Effect of dilutive securities: |  |  |  |  |  |  |  |
| Employee stock options (1) | - |  |  |  | 8 | - |  |
| Employee restricted stock awards | - |  | - |  | 458 | - |  |
|  | - |  | - |  | 466 | - |  |
| Adjusted weighted-average shares and assumed conversions | 63,687 |  | 63,646 |  | 64,037 | 63,598 |  |
|  |  |  |  |  |  |  |  |
| Basic and diluted net income (loss) per common share | \$(0.11 | ) | \$(1.03 |  | \$0.01 | \$(1.20 |  |

(1) The effect of options to purchase 8.2 million and 8.4 million shares during the three and nine months ended March 28,2010 and 6.9 million and 7.9 million shares during the three and nine months ended March 29, 2009, respectively, were excluded from the calculation of net income per share on a diluted basis as their effect is anti-dilutive.

Note 3 - Stock-Based Compensation
The Company has a Long Term Incentive and Share Award Plan, which is more fully described in Note 11 to the consolidated financial statements included in the Company's 2009 Annual Report on Form 10-K, that provides for the
grant to eligible employees, consultants and directors of stock options, share appreciation rights (SARs), restricted shares, restricted share units, performance shares, performance units, dividend equivalents, and other stock-based awards.

The amounts of stock-based compensation expense recognized in the periods presented are as follows:


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## 1-800-FLOWERS.COM, Inc. and Subsidiaries NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued) (unaudited)

During the nine months ended March 29, 2009, as a result of the Company's performance due to the weakness in the retail economy, the Company reversed previously accrued long-term incentive equity awards as the goals that were established in order to vest the awards were determined to be no longer achievable.

Stock-based compensation is recorded within the following line items of operating expenses:

| Three Months Ended | Nine Months Ended |  |  |
| :---: | :---: | :---: | :---: |
| March 28, | March 29, | March 28, | March 29, |
| 2010 | 2009 | 2010 | 2009 |
|  | (in thousands) |  |  |


| Marketing and sales | $\$ 278$ | $\$ 230$ | $\$ 1,201$ | $\$ 112$ |
| :--- | ---: | ---: | :---: | :---: |
| Technology and development | 139 | 116 | 601 | 409 |
| General and administrative | 278 | 232 | 1,109 | 234 |
| Total | $\$ 695$ | $\$ 578$ | $\$ 2,911$ | $\$ 755$ |

The weighted average fair value of stock options on the date of grant, and the assumptions used to estimate the fair value of the stock options using the Black-Scholes option valuation model granted during the respective periods were as follows:

|  | Three Months Ended |  |  |  | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { March 28, } \\ 2010 \end{gathered}$ |  | $\begin{gathered} \text { March } 29, \\ 2009 \end{gathered}$ |  | $\begin{gathered} \text { March 28, } \\ 2010 \end{gathered}$ |  | March 29, 2009 |  |
| Weighted average fair value of options granted | \$ | 1.18 | \$ | 1.25 | \$ | 1.71 | \$ | 2.21 |
| Expected volatility |  | 65.2\% |  | 51.0\% |  | 62.7\% |  | 44.6\% |
|  |  | 5.6 |  |  |  |  |  |  |
| Expected life |  | yrs |  | 6.4 yrs |  | 5.6 yrs |  | 6.4 yrs |
| Risk-free interest rate |  | 2.47\% |  | 1.90\% |  | 2.45\% |  | 2.55\% |
| Expected dividend yield |  | 0.0\% |  | 0.0\% |  | 0.0\% |  | 0.0\% |

The following table summarizes stock option activity during the nine months ended March 28, 2010:

|  | Options |  | Weighted <br> Average <br> Exercise <br> Price | Weighted <br> Average <br> Remaining <br> Contractual <br> Term | Aggregate <br> Intrinsic <br> Value <br> (000s) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Outstanding at June 28, 2009 | 8,916,672 | \$ | 7.52 |  |  |
| Granted | 253,500 | \$ | 2.99 |  |  |
| Exercised | - |  | - |  |  |
| Forfeited | $(1,062,688)$ | \$ | 14.72 |  |  |

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| Outstanding at March 28, 2010 | $8,107,484$ | $\$$ | 6.43 | 3.4 years \$ | 22 |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Options vested or expected to vest at March |  |  |  |  |  |
| 28,2010 | $7,926,834$ | $\$$ | 6.49 | 3.3 years $\$ 19$ |  |
| Exercisable at March 28, 2010 | $6,130,116$ | $\$$ | 7.22 | 2.4 years $\$$ | 6 |

As of March 28, 2010, the total future compensation cost related to nonvested options, not yet recognized in the statement of income, was $\$ 2.4$ million and the weighted average period over which these awards are expected to be recognized was 2.3 years.

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## 1-800-FLOWERS.COM, Inc. and Subsidiaries NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued) (unaudited)

The Company grants shares of common stock to its employees that are subject to restrictions on transfer and risk of forfeiture until fulfillment of applicable service conditions (Restricted Stock Awards). The following table summarizes the activity of non-vested restricted stock awards during the nine months ended March 28, 2010:

|  | Weighted <br> Average <br> Grant Date <br> Fair Value |  |
| :--- | :---: | :---: |
| Non-vested at June 28, 2009 | Shares | $1,700,912$ |$\$ 4.62$

The fair value of nonvested shares is determined based on the closing stock price on the grant date. As of March 28, 2010, there was $\$ 3.7$ million of total unrecognized compensation cost related to non-vested restricted stock-based compensation to be recognized over the weighted-average remaining period of 1.8 years.

## Note 4 - Acquisitions

The Company accounts for its business combinations using the purchase method of accounting. Under the purchase method of accounting for business combinations, the aggregate purchase price for the acquired business is allocated to the assets acquired and liabilities assumed based on their estimated fair values at the acquisition date. Operating results of the acquired entities are reflected in the Company's consolidated financial statements from date of acquisition.

## Acquisition of Napco Marketing Corp.

On July 21, 2008, the Company acquired selected assets of Napco Marketing Corp. ("Napco"), a wholesale merchandiser and marketer of products designed primarily for the floral industry. The purchase price of approximately $\$ 9.4$ million included the acquisition of a fulfillment center located in Jacksonville, FL, inventory, and certain other assets, as well as the assumption of certain related liabilities, including their seasonal line of credit of approximately $\$ 4.0$ million. The acquisition was financed utilizing a combination of available cash on hand and through borrowings under the Company's revolving credit facility. The purchase price includes an up-front cash payment of $\$ 9.3$ million, net of cash acquired, and the expected portion of "earn-out" incentives, which amounted to a maximum of $\$ 1.6$ million through the years ending July 2, 2012, upon achievement of specified performance targets. As of March 28, 2010, the Company does not expect that any of the specified performance targets will be achieved.

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## 1-800-FLOWERS.COM, Inc. and Subsidiaries NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued) (unaudited)

The following table summarizes the allocation of purchase price to the estimated fair values of assets acquired and liabilities assumed at the date of the acquisition of Napco:
$\left.\begin{array}{ll} & \begin{array}{c}\text { Napco } \\ \text { Purchase } \\ \text { Price }\end{array} \\ & \\ \text { Allocation } \\ \text { (in thousands) }\end{array}\right]$

Acquisition of Geerlings \& Wade
On March 25, 2009, the Company acquired selected assets of Geerlings \& Wade, Inc., a retailer of wine and related products. The purchase price of approximately $\$ 2.6$ million included the acquisition of inventory, and certain other assets (approximately $\$ 1.4$ million of goodwill is deductible for tax purposes), as well as the assumption of certain related liabilities. The acquisition was financed utilizing available cash on hand.

The following table summarizes the allocation of purchase price to the estimated fair values of assets acquired and liabilities assumed at the date of the acquisition of Geerlings \& Wade:

|  |  | Geerlings <br> \& Wade <br> Purchase <br> Price <br> Allocation <br> (in thousands) |
| :---: | :---: | :---: |
| Current assets | \$ | 990 |
| Intangible assets |  | 253 |
| Goodwill |  | 1,440 |
| Total assets acquired |  | 2,683 |
| Current liabilities |  | 77 |
| Total liabilities assumed |  | 77 |
| Net assets acquired | \$ | 2,606 |

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1-800-FLOWERS.COM, Inc. and Subsidiaries
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)
(unaudited)

## Pro forma Results of Operation

The following unaudited pro forma consolidated financial information has been prepared as if the acquisitions of Napco and Geerlings \& Wade had taken place at the beginning of fiscal year 2009. The following unaudited pro forma information is not necessarily indicative of the results of operations in future periods or results that would have been achieved had the acquisitions taken place at the beginning of the periods presented.

|  | Three Months Ended |  | Nine Months Ended |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { March } 28, \\ 2010 \end{gathered}$ | March 29, <br> 2009 <br> (in thousa | March 28, 2010 <br> nds, except per share data) | $\begin{gathered} \text { March } 29, \\ 2009 \end{gathered}$ |
| Net revenues from continuing operations | \$155,513 | \$155,471 | \$502,283 | \$545,918 |
| Operating income (loss) from continuing operations | (8,278 | (80,628 | 7,110 | (58,845 |
| Income (loss) from continuing operations | (5,929 | ) $(64,135$ | 1,138 | (52,965 |
| Basic and diluted income (loss) per common share from continuing operations | \$(0.09 | ) \$(1.01 | ) \$0.02 | \$ (0.83 |

Note 5 - Inventory
The Company's inventory, stated at cost, which is not in excess of market, includes purchased and manufactured finished goods for resale, packaging supplies, raw material ingredients for manufactured products and associated manufacturing labor, and is classified as follows:

|  | March 28, <br> June 28, <br>  <br>  <br>  <br> 2inished goods | (in thousands) |  |
| :--- | :---: | :---: | :---: |
| Work-in-Process | $\$ 23,390$ | $\$ 23,759$ |  |
| Raw materials | 15,006 | 16,619 |  |
|  | 6,614 | 5,476 |  |

Note 6 - Goodwill and Intangible Assets
The change in the carrying amount of goodwill is as follows:

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|  | 1-800- <br> Flowers.com Consumer Floral | BloomNet Wire Service | Gourmet Food and Gift Baskets (thousands) n | Total |
| :---: | :---: | :---: | :---: | :---: |
| Balance at June 28, 2009 | \$ 5,728 | \$- | \$35,477 | \$41,205 |
| Other | - | - | 6 | 6 |
| Balance at March 28, 2010 | \$ 5,728 | \$- | \$35,483 | \$41,211 |
| 10 |  |  |  |  |

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1-800-FLOWERS.COM, Inc. and Subsidiaries<br>NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)<br>(unaudited)

Goodwill represents the excess of the purchase price over the fair value of the net tangible and identifiable intangible assets acquired in each business combination. Goodwill and other indefinite lived intangibles are subject to an assessment for impairment, which must be performed annually, or more frequently if events or circumstances indicate that goodwill or other indefinite lived intangibles might be impaired. Goodwill impairment testing involves a two-step process. Step 1 compares the fair value of the Company's reporting units to their carrying values. If the fair value of the reporting unit exceeds its carrying value, no further analysis is necessary. If the carrying amount of the reporting unit exceeds its fair value, Step 2 must be completed to quantify the amount of impairment. Step 2 calculates the implied fair value of goodwill by deducting the fair value of all tangible and intangible assets, excluding goodwill, of the reporting unit, from the fair value of the reporting unit as determined in Step 1. The implied fair value of goodwill determined in this step is compared to the carrying value of goodwill. If the implied fair value of goodwill is less than the carrying value of goodwill, an impairment loss, equal to the difference, is recognized.

As a result of declines in revenue, operating income and cash flows within the Gourmet Food and Gift Baskets segment during fiscal 2009, which the Company believes was attributable to reduced consumer spending due to the overall weakness in the economy, coupled with a reduction in the outlook of the performance of this segment based upon the expectation of a continuation of the current economic downturn, along with a decline of the Company's market capitalization and an overall contraction of public company multiples, upon completion of the impairment analysis described above, during the three months ended March 29, 2009, the Company recorded a goodwill and intangible impairment charge of $\$ 76.5$ million related to this business segment, of which $\$ 65.6$ million was goodwill.

Fair value was determined by using a combination of a market-based and an income-based approach, weighting both approaches equally. Under the market-based approach, the Company utilized information regarding the Company as well as publicly available industry information to determine earnings and revenue multiples that are used to value the Company's reporting units. Under the income-based approach, the Company determined fair value based upon estimated future cash flows of the reporting unit, discounted by an estimated weighted-average cost of capital, which reflected the overall level of inherent risk of the reporting unit and the rate of return that an outside investor would expect to earn. The Company reconciled the value of its reporting units to its current market capitalization (based upon the Company's stock price) to determine that its assumptions were consistent with that of an outside investor.

The Company's other intangible assets consist of the following:

March 28, 2010
Gross
AmortizafianryingAccumulated
PeriodAmountAmortization Net AmountAmortization Net (in thousands)

Intangible assets with
determinable lives

|  | 14 |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | - |  |  |  |  |  |  |  |
|  | 16 |  |  |  |  |  |  |  |
| Investment in licenses | years | $\$ 5,314$ | $\$ 5,191$ | $\$ 123$ | $\$ 5,314$ | $\$ 4,823$ | $\$ 491$ |  |
| Customer lists |  | 15,695 | 6,247 | 9,448 | 15,695 | 4,673 | 11,022 |  |


| 3 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{array}{r} 10 \\ \text { years } \end{array}$ |  |  |  |  |  |  |  |
| years |  |  |  |  |  |  |  |
| 8 |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| Other | years | 2,388 | 1,254 | 1,134 | 2,388 | 960 | 1,428 |
|  |  | 23,397 | 12,692 | 10,705 | 23,397 | 10,456 | 12,941 |
|  |  |  |  |  |  |  |  |
| Intangible assets with indefinite lives | - | 31,051 | - | 31,051 | 29,881 | - | 29,881 |
| Total identifiable intangible assets |  | \$54,448 | \$12,692 | \$41,756 | \$53,278 | \$10,456 | \$42,822 |

Future estimated amortization expense is as follows: remainder of fiscal 2010-\$0.7 million, fiscal 2011-\$2.2million, fiscal 2012-\$1.6 million, fiscal 2013-\$1.5 million, fiscal 2014-\$1.2 million and thereafter - $\$ 3.5$ million.

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## 1-800-FLOWERS.COM, Inc. and Subsidiaries NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued) (unaudited)

## Note 7 - Long-Term Debt

The Company's long-term debt and obligations under capital leases consist of the following:

|  | March 28, <br> June 28, <br> 2010 | 2009 |
| :--- | :---: | :---: |
| (in thousands) |  |  |
| Term loan (1) | $\$ 72,089$ | $\$ 87,351$ |
| Revolving line of credit (1) | - | - |
| Obligations under capital leases (2) | 3,896 | 5,504 |
| Less current maturities of long-term debt and obligations under <br> capital leases | 75,985 | 92,855 |
|  | 26,040 | 22,337 |

(1) In order to fund the increase in working capital requirements associated with DesignPac which was acquired on April 30, 2008, on August 28, 2008, the Company entered into a $\$ 293.0$ million Amended and Restated Credit Agreement with JPMorgan Chase Bank N.A., as administrative agent, and a group of lenders (the " 2008 Credit Facility"). The 2008 Credit Facility provided for borrowings of up to $\$ 293.0$ million, including: (i) a $\$ 165.0$ million revolving credit commitment, (ii) $\$ 60.0$ million of new term loan debt, and (iii) $\$ 68.0$ million of existing term loan debt associated with the Company's previous credit facility.

On April 14, 2009, the Company entered into an amendment to the 2008 Credit Facility (the "Amended 2008 Credit Facility"). The Amended 2008 Credit Facility included a prepayment of $\$ 20.0$ million, reducing the Company's outstanding term loans under the facility to $\$ 92.4$ million upon closing. In addition, the amendment reduced the Company's revolving credit line from $\$ 165.0$ million to a seasonally adjusted line ranging from $\$ 75.0$ to $\$ 125.0$ million. The Amended 2008 Credit Facility, effective March 29, 2009, also revised certain financial and non-financial covenants.

On April 16, 2010, the Company entered into a Second Amended and Restated Credit Agreement with JPMorgan Chase Bank N.A., as administrative agent, and a group of lenders (the " 2010 Credit Facility"). The 2010 Credit Facility included a prepayment of approximately $\$ 12.1$ million, reducing the Company's outstanding term loan under the facility to $\$ 60$ million upon closing.

Outstanding amounts under the 2010 Credit Facility will bear interest at the Company's option at either: (i) LIBOR plus a defined margin, or (ii) the agent bank's prime rate plus a margin. The applicable margins for the Company's term loans and revolving credit facility will range from $3.00 \%$ to $3.75 \%$ for LIBOR loans and $2.00 \%$ to $2.75 \%$ for ABR loans with pricing based upon the Company's leverage ratio. The term loan, which matures on March 30, 2014, is payable in sixteen quarterly installments of principal and interest beginning in June 2010, amortized at the rate of $20 \%$ in year one, $25 \%$ in years two and three and $30 \%$ in year four.

In addition, the 2010 Credit Facility extended the Company's revolving credit line through April 16, 2014, and reduced available borrowings from a seasonally adjusted limit which ranged from $\$ 75.0$ million to $\$ 125.0$ million to a seasonally adjusted limit ranging from $\$ 40.0$ to $\$ 75.0$ million. The 2010 Credit Facility, effective for covenant calculations as of March 28, 2010, also revises certain financial and non-financial covenants, including maintenance of certain financial ratios. The obligations of the Company and its subsidiaries under the 2010 Credit Facility are secured by liens on all personal property of the Company and its domestic subsidiaries.

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1-800-FLOWERS.COM, Inc. and Subsidiaries NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)<br>(unaudited)

(2)During March 2009, the Company obtained a $\$ 5.0$ million equipment lease line of credit with a bank and a $\$ 5.0$ million equipment lease line of credit with a vendor. Interest under these lines, which both mature in April 2012, range from $2.99 \%$ to $7.48 \%$. Borrowings under the bank line are collateralized by the underlying equipment purchased, while the equipment lease line with the vendor is unsecured. The borrowings are payable in 36 monthly installments of principal and interest commencing in April 2009.

The Company does not enter into derivative transactions for trading purposes, but rather to hedge its exposure to interest rate fluctuations. The Company manages its floating rate debt using interest rate swaps in order to reduce its exposure to the impact of changing interest rates on its consolidated results of operations and future cash outflows for interest.

In July 2009, the Company entered into a $\$ 45.0$ million notional amount swap agreement that exchanges a variable interest rate (LIBOR) for a $1.92 \%$ fixed rate of interest over the term of the agreement. This swap matures on July 25, 2012. The Company has designated this swap as a cash flow hedge of the interest rate risk attributable to forecasted variable interest (LIBOR) payments. The effective portion of the after tax fair value gains or losses on this swap is included as a component of accumulated other comprehensive loss. The ineffective portion, if any, is recorded within interest expense in the consolidated statement of operations.

Note 8-Fair Value Measurements
On June 29, 2009, the Company adopted the newly issued accounting standard for fair value measurements of all non-financial assets and liabilities not recognized or disclosed at fair value in the financial statements on a recurring basis. The Company's non-financial assets, such as goodwill, intangible assets, and property, plant and equipment, are recorded at cost and are assessed for impairment when an event or circumstance indicates that an other-than-temporary decline in value may have occurred. Goodwill and indefinite lived intangibles are also tested for impairment annually, as required under the accounting standards.

Cash and cash equivalents, receivables, accounts payable and accrued expenses are reflected in the consolidated balance sheets at carrying value, which approximates fair value due to the short-term nature of these instruments. The Company believes that the carrying amount of its debt approximates fair value as no trading market exists.

The authoritative guidance for fair value measurements establishes a fair value hierarchy that prioritizes the inputs to valuation techniques used to measure fair value. The hierarchy gives the highest priority to unadjusted quoted prices in active markets for identical assets or liabilities (level 1 measurements) and the lowest priority to unobservable inputs (level 3 measurements). The three levels of the fair value hierarchy under the guidance are described below:

Level 1

Level 2

Level 3

Valuations based on quoted prices in active markets for identical assets or liabilities that the entity has the ability to access.

Valuations based on quoted prices for similar assets or liabilities, quoted prices in markets that are not active, or other inputs that are observable or can be corroborated by observable data for substantially the full term of the assets or liabilities.

Valuations based on inputs that are supported by little or no market activity and that are significant to the fair value of the assets or liabilities.

In accordance with the fair value hierarchy described above, the following table shows the fair value of the Company's interest rate swap, which is included in other liabilities in the consolidated balance sheet. The fair value is based on forward looking interest rate curves:

(1) Included in other long-term liabilities on the consolidated balance sheet.

The following presents the balances and net changes in the accumulated other comprehensive loss related to this interest rate swap, net of income taxes.

Interest Rate
Swap
(in thousands)
Balance at the beginning of the period

Amount reclassified to interest expense, net of tax benefit of \$213
\$
Net change in fair value of interest rate swap, net of tax benefit of \$426
Balance at end of period \$(639 )
(

Note 9 - Income Taxes
At the end of each interim reporting period, the Company estimates its effective income tax rate expected to be applicable for the full year. This estimate is used in providing for income taxes on a year-to-date basis and may change in subsequent interim periods. The Company's effective tax rates from continuing operations for the three and nine months ended March 28, 2010 was $36.9 \%$ and $54.4 \%$, respectively, compared to $21.5 \%$ and $16.6 \%$ during the comparative three and nine months ended March 29, 2009 which reflect the impact of the non-deductible portions of the goodwill and other intangible impairment charges of $\$ 76.5$ million, recorded during the three and nine months ended March 29, 2009. Excluding this charge, the effective rates during the three and nine months ended March 29, 2009 would have been $37.7 \%$ and $37.4 \%$, respectively. The effective rates for fiscal 2010 differed from the U.S. federal statutory rate of $35 \%$ primarily due to state income taxes and other permanent non-deductible items.

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> 1-800-FLOWERS.COM, Inc. and Subsidiaries NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued) (unaudited)

The Company files income tax returns in the U.S. federal jurisdiction and various state jurisdictions. The Company is currently under examination by the Internal Revenue Service for its fiscal 2007 tax year, however fiscal 2007 through fiscal 2009 remain subject to examination, with the exception of certain states where the statute remains open from fiscal 2004. The Company does not believe there will be any material changes in its unrecognized tax positions over the next twelve months.

The Company's policy is to recognize interest and penalties accrued on any unrecognized tax benefits as a component of income tax expense.

Note 10 - Business Segments
The Company's management reviews the results of the Company's operations by the following three business categories:

- 1-800-Flowers.com Consumer Floral;
- BloomNet Wire Service; and
- Gourmet Food and Gift Baskets

During the fourth quarter of fiscal 2009, the Company made the strategic decision to divest its Home \& Children’s Gifts business segment to focus on its core Consumer Floral, BloomNet Wire Service and Gourmet Foods \& Gift Baskets categories. On January 25, 2010, the Company completed the sale of these businesses; refer to "Discontinued Operations" below for a further discussion. Consequently, the Company has classified the results of operations of its Home \& Children's Gifts segment, which includes Home Decor and Children's Gifts from Plow \& Hearth®, Wind \& Weather ${ }^{\circledR}$, HearthSong ${ }^{\circledR}$ and Magic Cabin®, as discontinued operations for all periods presented.

Category performance is measured based on contribution margin, which includes only the direct controllable revenue and operating expenses of the categories. As such, management's measure of profitability for these categories does not include the effect of corporate overhead (see $\left(^{*}\right.$ ) below), which are operated under a centralized management platform, providing services throughout the organization, nor does it include depreciation and amortization, goodwill and intangible impairment, other income, and income taxes, or stock-based compensation and severance and restructuring costs, both of which are included within corporate overhead. Assets and liabilities are reviewed at the consolidated level by management and not accounted for by category.

|  | Three Months Ended <br> March 28, <br> March 29, |  | Nine Months Ended <br> March 28, |  | March 29, |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Net revenues | 2010 | 2009 <br> (in thousands) | 2009 |  |  |

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| Total net revenues | $\$ 155,513$ | $\$ 154,479$ | $\$ 502,283$ | $\$ 541,488$ |
| :--- | :--- | :--- | :--- | :--- |

# 1-800-FLOWERS.COM, Inc. and Subsidiaries NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued) (unaudited) 

|  | Three Mons Ended <br> March 28, <br> March 29, |  | Nine Months Ended <br> March 28, <br> March 29, |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating Income | 2010 | 2009 <br> (in thousands) | 2009 |  |

(*) Corporate expenses consist of the Company's enterprise shared service cost centers, and include, among others, Information Technology, Human Resources, Accounting and Finance, Legal, Executive and Customer Service Center functions, as well as Stock-Based Compensation. In order to leverage the Company's infrastructure, these functions are operated under a centralized management platform, providing support services throughout the organization. The costs of these functions, other than those of the Customer Service Center which are allocated directly to the above categories based upon usage, are included within corporate expenses, as they are not directly allocable to a specific category.

## Note 11 - Discontinued Operations

During the fourth quarter of fiscal 2009, the Company made the strategic decision to divest its Home \& Children's Gifts business segment to focus on its core Consumer Floral, BloomNet Wire Service and Gourmet Foods \& Gift Baskets categories. On January 25, 2010, the Company completed the sale of the assets and certain related liabilities of its Home \& Children's Gifts business to PH International, LLC. Included in the sale were the Plow \& Hearth, Problem Solvers, Wind \& Weather, HearthSong and Magic Cabin brands, as well as the administrative and distribution center in Madison, VA, and a distribution center in Vandalia, OH. The sales price of the assets was $\$ 17.0$ million, subject to adjustments for changes in working capital. During the three and nine months ended March 28, 2010, the Company recorded a loss of $\$ 0.7$ million and $\$ 4.0$ million, including transaction, severance and transition obligations, which is in addition to the $\$ 14.7$ million write-down that the Company recorded during the three months ended June 28, 2009. (Included within transaction costs was the issuance of 350,000 shares of common stock to the Company's transaction advisor, valued at $\$ 2.17$ per share, which was the value of the Company's Class A Common Stock on the date of closing.) The Company has classified the results of operations of its Home \& Children's Gifts segment as discontinued operations for all periods presented.

Results for discontinued operations are as follows:

Three Months Ended Nine Months Ended March 28, March 29, March 28, March 29, 2010200920102 (in thousands)

| Net revenues from discontinued operations | \$6,164 |  | \$18,492 |  | \$87,852 |  | \$118,844 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating loss from discontinued operations | (1,712 | ) | (3,309 | ) | (555 | ) | (25,485 |  |
| (including loss on disposal of $\$ 0.7$ million and $\$ 4.0$ million during the three and nine months ended March 28, 2010, respectively, and impairment charges of $\$ 0.0$ million and $\$ 20.0$ million during the three and nine months ended March 29,2009 , respectively) |  |  |  |  |  |  |  |  |
| Income tax benefit from discontinued operations | (345 | ) | (1,793 | ) | (150 | ) | (2,716 | ) |
| Loss from discontinued operations | (1,367 |  | (1,516 |  | (405 |  | (22,769 |  |

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1-800-FLOWERS.COM, Inc. and Subsidiaries<br>NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)

Assets and liabilities of discontinued operations are as follows:

|  | March 28, <br> 2010 | June 28, <br> 2009 |
| :--- | :---: | :---: |
|  |  | (in thousands) |,

Note 12 - Commitments and Contingencies

## Legal Proceedings

From time to time, the Company is subject to legal proceedings and claims arising in the ordinary course of business.
On December 21, 2007, Plaintiff, Thomas Molnar, on behalf of himself and a putative class, filed suit against the Company claiming false advertising, unfair business practices, and unjust enrichment seeking unspecified monetary damages. The Company has admitted no wrongdoing with respect to this matter, but has chosen to enter into a settlement agreement with the parties to this matter in order to avoid protracted litigation. The presiding trial Judge has given preliminary approval to the settlement, and the Company has sent out the applicable notices to the class members. As a result, the Company accrued for the estimated cost of the settlement of approximately $\$ 0.9$ million within its general and administrative expenses during the three months ended December 27, 2009.

# ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS. 

## Forward Looking Statements

This "Management's Discussion and Analysis of Financial Condition and Results of Operations" (MD\&A) is intended to provide an understanding of our financial condition, change in financial condition, cash flow, liquidity and results of operations. The following MD\&A discussion should be read in conjunction with the consolidated financial statements and notes to those statements that appear elsewhere in this Form 10-Q and in the Company's Annual Report on Form 10-K. The following discussion contains forward-looking statements that reflect the Company's plans, estimates and beliefs. The Company's actual results could differ materially from those discussed or referred to in the forward-looking statements. Factors that could cause or contribute to any differences include, but are not limited to, those discussed under the caption "Forward-Looking Information and Factors That May Affect Future Results" and under Part II, Item 1A - "Risk Factors".

Overview
1-800-FLOWERS.COM, Inc. is the world's leading florist and gift shop. For more than 30 years, 1-800-FLOWERS® (1-800-356-9377 or www.1800flowers.com) has been providing customers with fresh flowers and the finest selection of plants, gift baskets, gourmet foods, confections, balloons and plush stuffed animals perfect for every occasion. As always, $100 \%$ satisfaction is guaranteed. 1-800-FLOWERS.COM earned the 2009 Gold Award in the Online Flower Delivery category from TopTenREVIEWS; the Company's Mobile Flower \& Gift Center was named winner of the RIS (Retail Info Systems) 2010 Mobile App of the Year Award in the "Best Shopping" category and the Company was recognized by Computerworld magazine as a Premier 100 IT Leader for 2010. The Company's BloomNet® international floral wire service (www.mybloomnet.net) provides a broad range of quality products and value-added services designed to help professional florists grow their businesses profitably.

The 1-800-FLOWERS.COM, Inc. "Gift Shop" also includes gourmet gifts such as popcorn and specialty treats from The Popcorn Factory® (1-800-541-2676 or www.thepopcornfactory.com); cookies and baked gifts from Cheryl\&Co.® (1-800-443-8124 or www.cherylandco.com); premium chocolates and confections from Fannie May® confections brands (www.fanniemay.com and www.harrylondon.com); wine gifts from The Winetasting NetworkSM (www.winetasting.com) and Geerlings\&WadeSM (www.geerwade.com); gift baskets from 1-800-BASKETS.COM® (www.1800baskets.com) as well as Celebrations® (www.celebrations.com), a new premier online destination for fabulous party ideas and planning tips. 1-800-FLOWERS.COM, Inc. is involved in a broad range of corporate social responsibility initiatives including continuous expansion and enhancement of its environmentally-friendly "green" programs as well as various philanthropic and charitable efforts.

During the fourth quarter of fiscal 2009, the Company made the strategic decision to divest its Home \& Children's Gifts business segment to focus on its core Consumer Floral, BloomNet Wire Service and Gourmet Foods \& Gift Baskets categories. On January 25, 2010, the Company completed the sale of these businesses; refer to the Consolidated Financial Statements "Discontinued Operations" for a further discussion. Consequently, the Company has classified the results of operations of its Home \& Children's Gifts segment, which includes Home Decor and Children's Gifts from Plow \& Hearth ${ }^{\circledR}$ (1-800-627-1712 or www.plowandhearth.com), Wind \& Weather ${ }^{\circledR}$ (www.windandweather.com), HearthSong® (www.hearthsong.com) and Magic Cabin® (www.magiccabin.com), as discontinued operations for all periods presented.

Shares in 1-800-FLOWERS.COM, Inc. are traded on the NASDAQ Global Select Market, ticker symbol: FLWS.

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## Category Information

The following table presents the contribution of net revenues, gross profit and category contribution margin or category "EBITDA" (earnings before interest, taxes, depreciation and amortization) from each of the Company's business categories. (As noted previously, the Company's Home \& Children's Gifts segment has been classified as discontinued operations and therefore excluded from category information below).

| Three Months Ended |  |  | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| March 28, | March 29, | March 28, | March 29, |  |  |  |
| 2010 | 2009 | \% Change | 2010 |  |  |  |
|  |  | (In thousands) | 2009 | \% Change |  |  |

Net revenues from
continuing operations:
1-800-Flowers.com

| Consumer Floral | $\$ 95,341$ | $\$ 101,079$ | $(5.7 \%)$ | $\$ 251,234$ | $\$ 274,674$ | $(8.5 \%)$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| BloomNet Wire <br> Service | 17,706 | 16,899 | $4.8 \%$ | 46,244 | 47,423 | $(2.5 \%)$ |
| Gourmet Food \& Gift <br> Baskets | 42,617 | 37,406 | $13.9 \%$ | 205,564 | 221,955 | $(7.4 \%)$ |
| Corporate $(*)$ | 349 | 174 | $100.6 \%$ | 601 | 975 | $(38.4 \%)$ |
| Intercompany <br> eliminations <br> Total net revenues <br> from continuing <br> operations | $(500$ | $(1,079$ | $)$ | $53.7 \%$ | $(1,360$ | $)$ |

Three Months Ended Nine Months Ended
March 28, March 29, 20102009

Gross profit from continuing operations:

| 1-800-Flowers.com Consumer |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Floral | $\$ 31,629$ | $\$ 35,998$ | $(12.1 \%)$ | $\$ 90,332$ | $\$ 101,104$ | $(10.7 \%)$ |
|  | $33.2 \%$ | $35.6 \%$ |  | $36.0 \%$ | $36.8 \%$ |  |
|  |  |  |  |  |  |  |
| BloomNet Wire Service | 9,390 | 9,382 | $0.1 \%$ | 25,981 | 26,488 | $(1.9 \%)$ |
|  | $53.0 \%$ | $55.5 \%$ |  | $56.2 \%$ | $55.9 \%$ |  |
| Gourmet Food \& Gift Baskets | 18,162 | 16,466 | $10.3 \%$ | 86,085 | 87,314 | $(1.4 \%)$ |
|  | $42.6 \%$ | $44.0 \%$ |  | $41.9 \%$ | $39.3 \%$ |  |
| Corporate $(*)$ |  |  |  |  |  |  |
|  | 232 | $(86)$ | $369.8 \%$ | 432 | 239 | $80.8 \%$ |
|  | $66.5 \%$ | $(49.4 \%)$ |  | $71.9 \%$ | $24.5 \%$ |  |

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(*) Corporate expenses consist of the Company's enterprise shared service cost centers, and include, among other items, Information Technology, Human Resources, Accounting and Finance, Legal, Executive and Customer Service Center functions, as well as Stock-Based Compensation and severance and restructuring charges. In order to leverage the Company's infrastructure, these functions are operated under a centralized management platform, providing support services throughout the organization. The costs of these functions, other than those of the Customer Service Center, which are allocated directly to the above categories based upon usage, are included within corporate expenses as they are not directly allocable to a specific category.

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(**) Performance is measured based on category contribution margin or category EBITDA, reflecting only the direct controllable revenue and operating expenses of the categories. As such, management's measure of profitability for these categories does not include the effect of corporate overhead, described above, nor does it include depreciation and amortization, goodwill and intangible impairment, severance and other restructuring charges, other income (net), and income taxes. Management utilizes EBITDA/Adjusted EBITDA as a performance measurement tool because it considers such information a meaningful supplemental measure of its performance and believes it is frequently used by the investment community in the evaluation of companies with comparable market capitalization. The Company also uses EBITDA/Adjusted EBITDA as one of the factors used to determine the total amount of bonuses available to be awarded to executive officers and other employees. The Company's credit agreement uses EBITDA/Adjusted EBITDA to measure compliance with covenants such as the interest coverage ratio and consolidated leverage ratio. EBITDA is also used by the Company to evaluate and price potential acquisition candidates. EBITDA has limitations as an analytical tool, and should not be considered in isolation or as a substitute for analysis of the Company's results as reported under GAAP. Some of these limitations are: (a) EBITDA does not reflect changes in, or cash requirements for, the Company's working capital needs; (b) EBITDA does not reflect the significant interest expense, or the cash requirements necessary to service interest or principal payments, on the Company's debts; and (c) although depreciation and amortization are non-cash charges, the assets being depreciated and amortized may have to be replaced in the future, and EBITDA does not reflect any cash requirements for such capital expenditures. Because of these limitations, EBITDA/Adjusted EBITDA should only be used on a supplemental basis combined with GAAP results when evaluating the Company's performance.

Reconciliation of Net Income (Loss) from Continuing Operations to EBITDA and Adjusted EBITDA from Continuing Operations:


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## Results of Operations

Net Revenues

|  | Three Months Ended |  |  |  | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { March } 28, \\ 2010 \end{gathered}$ | $\begin{gathered} \text { March } 29, \\ 2009 \end{gathered}$ | $\% \mathrm{Ch}$ | thou | $\begin{aligned} & \text { March 28, } \\ & 2010 \\ & \text { sands) } \end{aligned}$ | $\begin{gathered} \text { March } 29, \\ 2009 \end{gathered}$ | \% Ch |  |
| Net revenues: |  |  |  |  |  |  |  |  |
| E-Commerce | \$113,030 | \$115,449 | (2.1 | \%) | \$339,530 | \$360,431 | (5.8 | \%) |
| Other | 42,483 | 39,030 | 8.8 | \% | 162,753 | 181,057 | (10.1 | \%) |
| Total net reveunues | \$ 155,513 | \$154,479 | 0.7 | \% | \$502,283 | \$541,488 | (7.2 | \%) |

During the three months ended March 28, 2010, revenues increased by $0.7 \%$ in comparison to the three months ended March 29, 2009 as a result of growth within the Gourmet Food \& Gift Baskets and BloomNet Wire Service businesses, partially offset by continued weakness within the $1-800$-Flowers Consumer Floral business. During the nine months ended March 28, 2010, revenues declined by $7.2 \%$ in comparison to the nine months ended March 29, 2008, as a result of continued weakness within the retail economy which contributed to lower wholesale order volume from DesignPac Gifts, which is included within the Company's Gourmet Food \& Gift Baskets business, combined with lower demand within the 1-800-Flowers Consumer Floral business.

The Company fulfilled approximately $1,984,000$ and $6,172,000$ orders through its E-commerce sales channels (online and telephonic sales) during the three and nine months ended March 28, 2010, representing growth of $3.2 \%$ and a decline of $1.3 \%$, in comparison to the same periods of the prior year. The Company's E-commerce average order value of $\$ 56.96$ and $\$ 55.01$ during the three and nine months ended March 28, 2010, respectively, decreased by $5.1 \%$ and $4.5 \%$ over the respective prior year periods, reflecting the consumers' preference for lower price-point product, and free shipping offers promoted by the 1-800-Flowers brand during the Valentine's Day Holiday in an effort to increase demand.

Other revenues increased during the three months ended March 28, 2010 primarily as a result of revenue growth within the BloomNet Wire Service business due to improving floral wholesale product sales, as well as order volume increases within the Gourmet Food and Gift Basket businesses. Other revenues decreased during the nine months ended March 28, 2010 primarily as a result of aforementioned decline related to DesignPac's lower wholesale orders.

The 1-800-Flowers.com Consumer Floral category includes the operations of the 1-800-Flowers brand which derives revenue from the sale of consumer floral products through its E-Commerce sales channels (telephonic and online sales) and company-owned and operated retail floral stores, as well as royalties from its franchise operations. Net revenues during the three and nine months ended March 28, 2010 decreased by $5.7 \%$ and $8.5 \%$ over the respective prior year periods as a result of lower order volume due to soft consumer demand caused by the weakened economy. Revenue during the third quarter of fiscal 2010 was further impacted by the Sunday day-placement of the Valentine's Day holiday, as well as severe snow storms across much of the country. After seeing improving revenue trends leading up to the Valentine's Day holiday, the Company made the strategic decision to increase its marketing spending and offered customers a free shipping/no service charge promotion in order to spur demand and accelerate the anticipated return to revenue growth within the brand. Although these programs resulted in an increase in order count and new customer acquisition, the lift in orders was insufficient to offset the associated decline in average order and gross margin, and combined with the increase in advertising spending required to support the promotion, resulted in
significantly lower category contribution margin.
The BloomNet Wire Service category includes revenues from membership fees as well as other product and service offerings to florists. Net revenues during the three months ended March 28, 2010 increased by $4.8 \%$ compared to the prior year as a result of slight recovery within wholesale floral product revenues, as well as pricing initiatives and new product offerings within BloomNet's core membership and transaction businesses. Net revenues during the nine months ended March 28, 2010 decreased by $2.5 \%$ in comparison to the prior year due to lower wholesale product revenue, as florists scaled back purchases as a result of the weakness in the retail economy.

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The Gourmet Food \& Gift Basket category includes the operations of 1-800-Baskets, Cheryl's Cookies \& Brownies, Fannie May Chocolates, The Popcorn Factory, The Winetasting Network and DesignPac businesses. Revenue is derived from the sale of cookies, baked gifts, premium chocolates and confections, gourmet popcorn, wine gifts and gift baskets through its E-commerce sales channels (telephonic and online sales) and company-owned and operated retail stores under the Cheryl's. and Fannie May brands, as well as wholesale operations. During the fiscal second quarter, the Company launched a new co-branded website which featured the 1-800-BASKETS.COM® brand, a re-merchandised collection of gourmet gift baskets confected by DesignPac. Prior year revenues from gourmet gift baskets, which were previously included within the 1-800-Flowers.com Consumer Floral category, have been reclassified to conform with current year presentation. Net revenue during the three months ended March 28, 2010 increased by $13.9 \%$ in comparison to the prior year as a result of e-commerce, retail and wholesale order growth, partially due to the earlier date placement of the Easter Holiday, as well as an increase in wholesale revenue through Winetasting Network and the acquisition of Geerlings and Wade on March 25, 2009. Net revenue during the nine months ended March 28, 2010 decreased by $7.4 \%$ in comparison to the prior year primarily as a result of reduced wholesale orders for DesignPac's wholesale baskets.

The Company expects continued cautious spending by consumers. Based on this outlook and the decline during the first half of fiscal 2010, the Company anticipates that revenues for fiscal year 2010 will be down approximately five to ten percent compared with the prior year.

## Gross Profit

|  | Three Months Ended |  |  |  |  | Nine Months Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { March } 28, \\ 2010 \end{gathered}$ |  | Marc 20 |  |  | $\begin{aligned} & \text { March 28, } \\ & 2010 \\ & \text { usands) } \end{aligned}$ |  | Marc 20 | (In thousands) | \% Change |
|  |  |  |  |  | (3.7\%) |  |  |  |  | (5.5\%) |
| Gross profit | \$59,413 |  | \$61,7 |  |  | \$202,830 |  | \$214, |  |  |
| Gross margin \% | 38.2 | \% | 39.9 | \% |  | 40.4 | \% | 39.6 |  |  |

Gross profit consists of net revenues less cost of revenues, which is comprised primarily of florist fulfillment costs (primarily fees paid directly to florists), the cost of floral and non-floral merchandise sold from inventory or through third parties, and associated costs including inbound and outbound shipping charges. Additionally, cost of revenues include labor and facility costs related to direct-to-consumer and wholesale production operations.

Gross profit decreased during the three and nine months ended March 28, 2010, due to the decline in revenues described above, while gross margin percentage decreased 170 basis points, during the third quarter of fiscal 2010 primarily due to increased promotional activity within the $1-800$-Flowers Consumer Floral brand, as well as reductions in BloomNet, due to product mix, and within Gourmet Food and Gift Baskets due to an increase in lower margin wholesale revenue. Gross margin percentage increased during the nine months ended March 28, 2010, in comparison to the prior year, as a result of reduced reliance on promotional pricing, and product mix associated with the impact of lower wholesale revenues from DesignPac, as well as improved manufacturing and supply chain operating efficiencies.

The 1-800-Flowers.com Consumer Floral category gross profit decreased by $12.1 \%$ and $10.7 \%$, during the three and nine months ended March 28, 2010, over the respective prior year periods, as a result of lower sales volume, and reductions of gross profit margin percentage of 240 and 80 basis points, respectively, due to the aforementioned free-shipping/no-service charge promoted by the 1-800-Flowers brand for the Valentine's Day holiday in order to improve consumer demand, partially offset by supply chain improvements. Although order volume increased as a

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result of the promotion, the improvement was insufficient to offset the decrease in average order value and the impact on gross margin percentage, ultimately resulting in a decline in gross profit.

The BloomNet Wire Service category gross profit increased by $0.1 \%$ during the three months ending March 28, 2010, while gross margin percentage decreased by 250 basis points, as a result of sales mix due to the aforementioned increase in lower margin floral wholesale product revenue. Gross profit decreased $1.9 \%$ during the nine months ended March 28, 2010 in comparison to the prior year while gross profit margin percentage increased by 30 basis points due to the impact of the previously mentioned year-to-date decline in wholesale product revenue.

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The Gourmet Food \& Gift Baskets category gross profit increased by $10.3 \%$ during the three months ended March 28, 2010 as a result of the sales increase described above, partially offset by a gross margin percentage decline of 140 basis points due to the impact of sales mix which included a higher proportion of lower margin wholesale services revenue through Winetasting Network, and e-commerce revenue through 1-800-Baskets. Gross profit decreased $1.4 \%$ during the nine months ending March 28, 2010 in comparison to the prior year, as a result of the aforementioned lower wholesale basket revenue from DesignPac, partially offset by a 260 basis point increase in gross margin percentage due to the reduction in lower margin DesignPac sales volume, as well as improved gross margins resulting from manufacturing efficiencies and reduced promotional pricing within the category.

During the remainder of fiscal 2010, the Company expects its gross margin percentage will improve in comparison to fiscal 2009 as a result of a shift in product mix and anticipated gross margin improvements in most of its businesses resulting from product sourcing, supply chain improvements and manufacturing and operating efficiencies.

Marketing and Sales Expense

| Three Months Ended |  |  | Nine Months Ended |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| March 28, | March 29, | March 28, | March 29, |  |  |
| 2010 | 2009 | \% Change2010 <br> (In thousands) | 2009 | \% Change |  |


| Marketing and sales | $\$ 46,729$ |  | $\$ 43,429$ |  | $7.6 \%$ |  | $\$ 128,181$ |  | $\$ 130,063$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Percentage of net revenues | 30.0 | $\%$ | 28.1 | $\%$ |  | 25.5 | $\%$ | 24.0 | $\%$ |

Marketing and sales expense consists primarily of advertising and promotional expenditures, catalog costs, online portal and search costs, retail store and fulfillment operations (other than costs included in cost of revenues) and customer service center expenses, as well as the operating expenses of the Company's departments engaged in marketing, selling and merchandising activities.

Marketing and sales expense increased by $7.6 \%$, and as a percentage of sales from $28.1 \%$ to $30.0 \%$, during the three months ended March 28, 2010, primarily as a result of the incremental advertising to support the aforementioned free shipping/no service charge promotion by the $1-800$-Flowers Consumer Floral brand during the Valentine's Day holiday, partially offset by decreases in labor and facility costs resulting from the annualization of the Company's fiscal 2009 cost reduction initiatives, combined with severance associated with those initiatives incurred in the third quarter of the prior year. During the nine months ended March 28, 2010, marketing and sales expense decreased by $1.4 \%$ as a result of a reduction in variable costs associated with the decline in revenue, and the aforementioned cost-reduction initiatives, including the impact of severance incurred in the prior year. Marketing and sales expense increased as a percentage of sales during the nine months ended March 28, 2010, as a result of: (i) sales mix caused by the reduction of wholesale basket products by DesignPac which earn lower product margins, but also operate with a low level of marketing and sales expense, and (ii) the Valentine's Day holiday promotions implemented by the 1-800-Flowers Consumer Floral brand which did not generate sufficient revenue to support the level of advertising spend.

During the three and nine months ended March 28, 2010 the Company added approximately 644,000 and 1,671,000 new E-commerce customers, respectively. Of the 1,590,000 and 3,677,000 total customers who placed E-commerce orders during the three and nine months ended March 28, 2010, approximately $59.5 \%$ and $54.6 \%$, respectively, represented repeat customers, compared to $59.9 \%$ and $54.6 \%$ during the respective prior year periods.

During the remainder of fiscal 2010, the Company expects that marketing and sales expense will remain relatively consistent with prior year as a percentage of net revenues.

Technology and Development Expense

| Three Months Ended |  |  | Nine Months Ended |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| March 28, | March 29, | March 28, | March 29, |  |  |
| 2010 | 2009 | $\%$ Change2010 <br> (In thousands) | 2009 | $\%$ Change |  |


|  |  |  |  |  | $(19.6 \%)$ |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Technology and development | $\$ 4,183$ |  | $\$ 5,205$ |  |  | $\$ 13,264$ |  | $\$ 15,049$ |  |
| Percentage of net revenues | 2.7 | $\%$ | 3.4 | $\%$ |  | 2.6 | $\%$ | 2.8 | $\%$ |

Technology and development expense consists primarily of payroll and operating expenses of the Company's information technology group, costs associated with its web sites, including hosting, design, content development and maintenance and support costs related to the Company's order entry, customer service, fulfillment and database systems.

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During the three and nine months ended March 28, 2010, technology and development expense decreased by $19.6 \%$ and $11.9 \%$, respectively, in comparison to the prior year periods, as a result of decreased labor/consulting costs due to re-sizing initiatives, as well as a reduction in the number and size of hosting sites. During the three and nine months ended March 28, 2010, the Company expended $\$ 7.4$ million and $\$ 20.7$ million, respectively, on technology and development, of which $\$ 3.2$ million and $\$ 7.4$ million, respectively, has been capitalized.

The Company believes that continued investment in technology and development is critical to attaining its strategic objectives, however, based on expected reductions in hosting, labor and other costs, anticipates that its spending for the remainder of fiscal 2010 will decrease both in terms of dollars spent, and as a percentage of net revenues, in comparison to the prior year.

General and Administrative Expense

|  | Three Months Ended |  |  |  |  | Nine Months Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { March } 28, \\ 2010 \end{gathered}$ |  | $\begin{gathered} \text { March } 29, \\ 2009 \end{gathered}$ |  | \% Chat (Ir | $\begin{aligned} & \text { March 28, } \\ & 2010 \\ & \text { sands) } \end{aligned}$ |  |  |  | \% Change |
| General and administrative | \$11,297 |  | \$11,886 |  | (5.0\%) | \$38,504 |  | \$36,8 |  | 4.4\% |
| Percentage of net revenues | 7.3 | \% | 7.7 | \% |  | 7.7 | \% | 6.8 |  |  |

General and administrative expense consists of payroll and other expenses in support of the Company's executive, finance and accounting, legal, human resources and other administrative functions, as well as professional fees and other general corporate expenses.

General and administrative expense decreased by $5.0 \%$ during the three months ending March 28, 2010 compared to the prior year, as a result of labor reductions due to resizing initiatives, and the reversal of performance based compensation expense during the quarter. For the nine months ended March 28, 2010, general and administrative expenses increased by $4.4 \%$ as a result of several factors including: (i) increased health insurance costs, and (ii) increased professional fees due to a charge of approximately $\$ 0.9$ million during the fiscal second quarter to settle a proposed class action litigation, for which the Company has admitted no wrongdoing, but chose to settle to avoid protracted litigation, and (iii) an increase in bad debt expense due in part to the difficult economy, partially offset by reduced labor and operating costs related to the Company's re-sizing initiatives implemented during fiscal 2009.

The Company expects that its general and administrative expenses for the remainder of fiscal 2010 will decrease slightly, as a percentage of net revenues, in comparison to the prior year.

Depreciation and Amortization Expense

| Three Months Ended |  |  | Nine Months Ended |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| March 28, | March 29, | March 28, | March 29, |  |  |
| 2010 | 2009 | $\%$ Change2010 <br> (In thousands) | 2009 | \% Change |  |


| Depreciation and |  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| amortization | $\$ 5,482$ |  | $\$ 5,559$ |  | $(1.4 \%)$ | $\$ 15,771$ |  | $\$ 15,728$ |  |
| Percentage of net revenues | 3.5 | $\%$ | 3.6 | $\%$ |  | 3.1 | $\%$ | 2.9 | $\%$ |

Depreciation and amortization expense decreased by $1.4 \%$ during the three months ended March 28, 2010, in comparison to the prior year, due to a reduction in amortization expense resulting from the write-down of amortizable intangible assets in the third and fourth quarters of fiscal 2009, as a result of the Company's goodwill and intangible asset impairment charges. Depreciation and amortization expense during the nine months ended March 28, 2010 was consistent with the prior year as increased depreciation expense associated with recent capital additions for technology improvements, including the Company's newly launched co-branded 1-800-Baskets website and back-end platforms, was offset by reduced amortization associated with amortizable intangible assets that were written down in the prior year.

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The Company believes that continued investment in its infrastructure, primarily in the areas of technology and development, including the improvement of the technology platforms, are critical to attaining its strategic objectives. Although the Company is committed to reducing its capital expenditures, certain key strategic technology initiatives are being implemented during fiscal 2010 and, therefore, the Company expects that depreciation and amortization for the remainder of fiscal 2010 will increase slightly, as a percentage of net revenues, in comparison to prior year.

Other Income (Expense)

|  | Three Months Ended <br> March 28, <br> March 29, |  | Nine Months Ended <br> March 28, <br> March 29, |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 | 2009 <br> (in thousands) | 2009 |  |  |

Other income (expense) consists primarily of interest expense and amortization of deferred financing costs, partially offset by income earned on the Company's available cash balances.

Interest expense was relatively consistent during the three and nine months ended March 28, 2010 compared to the prior year periods, as the impact on interest expense resulting from scheduled paydowns and prepayments (see below) of amounts outstanding under the Company's term loans, as well as reduced working capital borrowings, were offset by increases in interest rates, in part due to the interest rate swap that the Company entered into during July 2009, in accordance with its credit facility agreement.

In order to fund the increase in working capital requirements associated with DesignPac, on August 28, 2008, the Company entered into a $\$ 293.0$ million Amended and Restated Credit Agreement with JPMorgan Chase Bank N.A., as administrative agent, and a group of lenders (the "2008 Credit Facility"). The 2008 Credit Facility provided for borrowings of up to $\$ 293.0$ million, including: (i) a $\$ 165.0$ million revolving credit commitment, (ii) $\$ 60.0$ million of new term loan debt, and (iii) $\$ 68.0$ million of existing term loan debt associated with the Company's previous credit facility.

On April 14, 2009, the Company entered into an amendment to the 2008 Credit Facility (the "Amended 2008 Credit Facility"). The Amended 2008 Credit Facility included a prepayment of $\$ 20.0$ million, reducing the Company's outstanding term loans under the facility to $\$ 92.4$ million upon closing. In addition, the amendment reduced the Company's revolving credit line from $\$ 165.0$ million to a seasonally adjusted line ranging from $\$ 75.0$ to $\$ 125.0$ million.

On April 16, 2010, the Company entered into a Second Amended and Restated Credit Agreement with JPMorgan Chase Bank N.A., as administrative agent, and a group of lenders (the " 2010 Credit Facility"). The 2010 Credit Facility included a prepayment of approximately $\$ 12.1$ million, reducing the Company's outstanding term loan under the facility to $\$ 60$ million upon closing.

Outstanding amounts under the 2010 Credit Facility will bear interest at the Company's option at either: (i) LIBOR plus a defined margin, or (ii) the agent bank's prime rate plus a margin. The applicable margins for the Company's term loans and revolving credit facility will range from $3.00 \%$ to $3.75 \%$ for LIBOR loans and $2.00 \%$ to $2.75 \%$ for ABR
loans with pricing based upon the Company's leverage ratio. The term loan, which matures on March 30, 2014, is payable in sixteen quarterly installments of principal and interest beginning in June 2010, amortized at the rate of $20 \%$ in year one, $25 \%$ in years two and three and $30 \%$ in year four.

In addition, the 2010 Credit Facility extended the Company's revolving credit line through April 16, 2014, and reduced available borrowings from a seasonally adjusted limit which ranged from $\$ 75.0$ million to $\$ 125.0$ million to a seasonally adjusted limit ranging from $\$ 40.0$ to $\$ 75.0$ million.

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During March 2009, the Company obtained a $\$ 5.0$ million equipment lease line of credit with a bank and a $\$ 5.0$ million equipment lease line of credit with a vendor. Interest under these lines, which both mature in April 2012, range from $2.99 \%$ to $7.48 \%$. The borrowings are payable in 36 monthly installments of principal and interest commencing in April 2009.

In July 2009, the Company entered into a $\$ 45.0$ million notional amount swap agreement that exchanges a variable interest rate (LIBOR) for a $1.92 \%$ fixed rate of interest over the term of the agreement. This swap matures on July 25, 2012. The Company has designated this swap as a cash flow hedge of the interest rate risk attributable to forecasted variable interest (LIBOR) payments. The effective portion of the after tax fair value gains or losses on these swaps is included as a component of accumulated other comprehensive loss.

Income Taxes
During the three and nine months ended March 28, 2010 the Company recorded an income tax benefit and expense from continuing operations of $\$ 3.5$ million and $\$ 1.4$ million, respectively, compared to income tax benefits of $\$ 17.6$ million and $\$ 10.6$ million in the respective prior year periods.

The Company's effective tax rates from continuing operations for the three and nine months ended March 28, 2010 was $36.9 \%$ and $54.4 \%$, respectively, compared to $21.5 \%$ and $16.6 \%$ during the comparative three and nine months ended March 29, 2009, reflecting the impact of the non-deductible portions of the goodwill and other intangible impairment charges of $\$ 76.5$ million, recorded during the three and nine months ended March 29, 2009. Excluding this charge, the effective rates during the three and nine months ended March 29, 2009 would have been $37.7 \%$ and $37.4 \%$, respectively. The effective rates for fiscal 2010 differed from the U.S. federal statutory rate of $35 \%$ primarily due to state income taxes and other permanent non-deductible items.

## Discontinued Operations

During the fourth quarter of fiscal 2009, the Company made the strategic decision to divest its Home \& Children's Gifts business segment to focus on its core Consumer Floral, BloomNet Wire Service and Gourmet Foods \& Gift Baskets categories. On January 25, 2010, the Company completed the sale of these businesses. Consequently, the Company has classified the results of operations of its Home \& Children's Gifts segment as discontinued operations for all periods presented.

Results for discontinued operations are as follows:

| Three Months Ended |  |  | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| March 28, <br> March 29, <br> 2010 | 2009 | \% Change | March 28, <br> 2010 | March 29, <br> (in thousands) | 2009 |  |$\quad$ \% Change


| Discontinued Operations: |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Net revenues from <br> discontinued operations | $\$ 6,164$ | $\$ 18,492$ | $(66.7 \%)$ | $\$ 87,852$ | $\$ 118,844$ | $(26.1 \%)$ |
| Gross profit from discontinued <br> operations | 2,199 | 7,865 | $(72.0 \%)$ | 40,905 | 55,070 | $(25.7 \%)$ |
| Operating expenses of <br> discontinued operations, |  |  |  |  |  |  |
| excluding depreciation and <br> amortization | 3,021 | 10,597 | $71.5 \%$ | 36,265 | 58,645 | $38.2 \%$ |
| Contribution margin from <br> discontinued operations | $(822$ | $)$ | $(2,733$ | $)$ | $69.9 \%$ | 4,640 |

The Home \& Children's Gifts category includes revenues from Plow \& Hearth, Wind \& Weather, HearthSong and Magic Cabin brands. Revenue is derived from the sale of home decor and children's gifts through its E-commerce sales channels (telephonic and online sales) and company-owned and operated retail stores under the Plow \& Hearth brand.

Net revenues from discontinued operations decreased by $66.7 \%$ and $26.1 \%$ during the three and nine months ended March 28, 2010, respectively, as a result of lower E-commerce sales volume due to the sale of the business on January 25,2010 , and therefore fiscal 2010 results only include sales through the date of disposition, as well as reduced consumer spending, particularly in the home décor product category, and a planned reduction in catalog circulation. Further contributing to the revenue decline were lower retail store sales, compared to the same period of the prior year, due to a store closure and a decline in customer traffic.

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Gross profit from discontinued operations decreased by $72.0 \%$ and $25.7 \%$, respectively, during the three and nine months ended March 28, 2010 as a result of the aforementioned revenue declines and the sale of the business. Gross margin percentage during the three months ended March 28, 2010 declined 680 basis points, in comparison to the prior year, as a result of product markdowns typical for the month of January, but increased 30 basis points during the nine months ended March 28, 2010 as a result of enhanced product sourcing and shipping initiatives.

Despite the aforementioned decline in revenues, during the three and nine months ended March 28, 2010 contribution margin from discontinued operations improved significantly as compared to the respective prior year periods, driven by significant reduction in operating expenses, primarily related to catalog circulation optimization and other operating cost reduction initiatives implemented during the third quarter of fiscal 2009. Additionally, since the Home \& Children's Gifts business is seasonal in nature and typically operates at a contribution margin loss during the third quarter, the Company incurred losses only for a partial period through the date of sale of January 25, 2010.

As a result of the decline in revenues, offset by reduced operating expenses during the three and nine months ended March 28, 2010, contribution margin from discontinued operations improved $\$ 1.9$ million, to $-\$ 0.8$ million and $\$ 8.2$ million, to $\$ 4.6$ million, in comparison to the same periods of the prior year.

On January 25, 2010, the Company completed the sale of the assets and certain related liabilities of its Home \& Children's Gifts business to PH International, LLC. The sales price of the assets was $\$ 17.0$ million, subject to adjustments for changes in working capital. Based upon the carrying value of the assets held for sale, the Company recorded a loss of $\$ 0.7$ million and $\$ 4.0$ million during the three and nine months ended March 28, 2010, including transaction, severance and transition obligations, which is in addition to the $\$ 14.7$ million write-down that the Company recorded during the three months ended June 28, 2009.

## Liquidity and Capital Resources

At March 28, 2010, the Company had working capital of $\$ 39.7$ million, including cash and equivalents of $\$ 38.0$ million, compared to working capital of $\$ 43.7$ million, including cash and equivalents of $\$ 29.6$ million, at June 28, 2009.

Net cash provided by operating activities of $\$ 26.5$ million for the nine months ended March 28, 2010 was primarily related to net income from continuing operations, adjusted for non-cash charges for depreciation and amortization and deferred income taxes, operating activities of discontinued operations, as well as reductions in inventory due to the Company's efforts to reduce these balances and improve cash flow, offset by seasonal changes in working capital from continuing operations, including increases in accounts receivable and prepaid expenses related to the Easter Holiday.

Net cash used in investing activities of $\$ 0.5$ million for the nine months ended March 28, 2010 was primarily attributable to capital expenditures, primarily related to the Company's technology infrastructure, offset by proceeds from the sale of the Company's Home \& Children's Gifts businesses.

Net cash used in financing activities of $\$ 17.5$ million for the nine months ended March 28, 2010 was primarily for the repayment of bank borrowings and capital lease obligations. There were no borrowings outstanding under the Company's revolving credit facility at the end of the fiscal second quarter.

In order to fund the increase in working capital requirements associated with DesignPac, on August 28, 2008, the Company entered into a $\$ 293.0$ million Amended and Restated Credit Agreement with JPMorgan Chase Bank N.A., as administrative agent, and a group of lenders (the "2008 Credit Facility"). The 2008 Credit Facility provided for borrowings of up to $\$ 293.0$ million, including: (i) a $\$ 165.0$ million revolving credit commitment, (ii) $\$ 60.0$ million of new term loan debt, and (iii) $\$ 68.0$ million of existing term loan debt associated with the Company's previous credit
facility
On April 14, 2009, the Company entered into an amendment to the 2008 Credit Facility (the "Amended 2008 Credit Facility"). The Amended 2008 Credit Facility included a prepayment of $\$ 20.0$ million, reducing the Company's outstanding term loans under the facility to $\$ 92.4$ million upon closing. In addition, the amendment reduced the Company's revolving credit line from $\$ 165.0$ million to a seasonally adjusted line ranging from $\$ 75.0$ to $\$ 125.0$ million.

On April 16, 2010, the Company entered into a Second Amended and Restated Credit Agreement with JPMorgan Chase Bank N.A., as administrative agent, and a group of lenders (the "2010 Credit Facility"). The 2010 Credit Facility included a prepayment of approximately $\$ 12.1$ million, reducing the Company's outstanding term loan under the facility to $\$ 60$ million upon closing.

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Outstanding amounts under the 2010 Credit Facility will bear interest at the Company's option at either: (i) LIBOR plus a defined margin, or (ii) the agent bank's prime rate plus a margin. The applicable margins for the Company's term loans and revolving credit facility will range from $3.00 \%$ to $3.75 \%$ for LIBOR loans and $2.00 \%$ to $2.75 \%$ for ABR loans with pricing based upon the Company's leverage ratio. The term loan, which matures on March 30, 2014, is payable in sixteen quarterly installments of principal and interest beginning in June 2010, amortized at the rate of $20 \%$ in year one, $25 \%$ in years two and three and $30 \%$ in year four.

In addition, the 2010 Credit Facility extended the Company's revolving credit line through April 16, 2014, and reduced available borrowings from a seasonally adjusted limit which ranged from $\$ 75.0$ million to $\$ 125.0$ million to a seasonally adjusted limit ranging from $\$ 40.0$ to $\$ 75.0$ million.

During March 2009, the Company obtained a $\$ 5.0$ million equipment lease line of credit with a bank and a $\$ 5.0$ million equipment lease line of credit with a vendor. Interest under these lines, which both mature in April 2012, range from $2.99 \%$ to $7.48 \%$. The borrowings are payable in 36 monthly installments of principal and interest commencing in April 2009.

Despite the current challenging economic environment, the Company believes that cash flows from operations along with available borrowings from its 2010 Credit Facility will be a sufficient source of liquidity. The Company anticipates borrowing against the facility prior to the end of the first fiscal quarter to fund working capital requirements related to pre-holiday manufacturing and inventory purchases. The Company anticipates that such borrowings will peak during its fiscal second quarter before being repaid prior to the end of that quarter. At March 28, 2010, the Company had no amounts outstanding under its revolving credit facility.

On January 21, 2008, the Company's Board of Directors authorized an increase to its stock repurchase plan which, when added to the funds remaining on its earlier authorization, increased the amount available for repurchase to $\$ 15.0$ million. Any such purchases could be made from time to time in the open market and through privately negotiated transactions, subject to general market conditions. The repurchase program will be financed utilizing available cash. As of March 28, 2010, $\$ 12.5$ million remains authorized but unused.

At March 28, 2010, the Company's contractual obligations from continuing operations consist of:

|  | Payments due by period <br> (in thousands) |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than <br> 1 year | $1-2$ years | $3-5$ years | More than <br> years |
| Long-term debt, including interest | $\$ 74,857$ | $\$ 27,048$ | $\$ 33,872$ | $\$ 13,937$ | $\$-$ |
| Capital Lease Obligations | 4,371 | 2,183 | 2,182 | 6 | - |
| Operating lease obligations | 45,821 | 11,441 | 19,078 | 13,873 | 1,429 |
| Sublease obligations | 7,428 | 2,455 | 3,406 | 1,469 | 98 |
| Marketing agreement | 6,132 | 2,632 | 3,500 | - | - |
| Purchase commitments $(*)$ | 11,675 | 11,675 | - | - | - |
| Total | $\$ 150,284$ | $\$ 57,434$ | $\$ 62,038$ | $\$ 29,285$ | $\$ 1,527$ |

(*) Purchase commitments consist primarily of inventory and equipment purchase orders made in the ordinary course of business

Critical Accounting Policies and Estimates

The Company's discussion and analysis of its financial position and results of operations are based upon the consolidated financial statements of 1-800-FLOWERS.COM, Inc., which have been prepared in accordance with U.S. generally accepted accounting principles. The preparation of these financial statements requires management to make estimates and assumptions that affect the reported amount of assets, liabilities, revenue and expenses, and related disclosure of contingent assets and liabilities. On an ongoing basis, management evaluates its estimates, including those related to revenue recognition, inventory and long-lived assets, including goodwill and other intangible assets related to acquisitions. Management bases its estimates and judgments on historical experience and on various other factors that are believed to be reasonable under the circumstances, the results of which form the basis for making judgments about the carrying values of assets and liabilities. Actual results may differ from these estimates under different assumptions or conditions. Management believes the following critical accounting policies, among others, affect its more significant judgments and estimates used in preparation of its consolidated financial statements.

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Revenue Recognition
Net revenues are generated by E-commerce operations from the Company's online and telephonic sales channels as well as other operations (retail/wholesale) and primarily consist of the selling price of merchandise, service or outbound shipping charges, less discounts, returns and credits. Net revenues are recognized upon product shipment. Shipping terms are FOB shipping point. Net revenues generated by the Company's BloomNet Wire Service operations include membership fees as well as other products and service offerings to florists. Membership fees are recognized monthly in the period earned, and products sales are recognized upon product shipment with shipping terms of FOB shipping point.

## Accounts Receivable

The Company maintains allowances for doubtful accounts for estimated losses resulting from the inability of its customers or franchisees to make required payments. If the financial condition of the Company's customers or franchisees were to deteriorate, resulting in an impairment of their ability to make payments, additional allowances may be required.

## Inventory

The Company states inventory at the lower of cost or market. In assessing the realization of inventories, we are required to make judgments as to future demand requirements and compare that with inventory levels. It is possible that changes in consumer demand could cause a reduction in the net realizable value of inventory.

## Goodwill and Other Intangible Assets

Goodwill represents the excess of the purchase price over the fair value of the net assets acquired and is evaluated annually for impairment. The cost of intangible assets with determinable lives is amortized to reflect the pattern of economic benefits consumed, on a straight-line basis, over the estimated periods benefited, ranging from 3 to 16 years.

The Company performs an annual impairment test during its fiscal fourth quarter, or earlier if indicators of potential impairment exist, to evaluate goodwill. Goodwill is reviewed for impairment utilizing a two-step process. The first step requires us to compare the fair value of each reporting unit to the respective carrying value, which includes goodwill. If the fair value of the reporting unit exceeds its carrying value, the goodwill is not considered impaired. If the carrying value is greater than the fair value, there is an indication that an impairment may exist and the second step is required. In step two, the implied fair value of the goodwill is calculated as the excess of the fair value of a reporting unit over the fair values assigned to its assets and liabilities. If the implied fair value of goodwill is less than the carrying value of the reporting unit's goodwill, the difference is recognized as an impairment loss.

The impairment test process requires valuation of the respective reporting unit, which we estimate using a discounted five year forecasted cash flow with a year-five residual value based upon a comparative market Earnings Before Interest, Taxes, Depreciation and Amortization (EBITDA) multiple. The assumptions about future cash flows and growth rates are based on each reporting unit's long-term forecast and are subject to review and approval by senior management. The market EBITDA multiple is based on market transactions in the reporting unit's industry. The discount rate is based on our weighted average cost of capital, which the Company believes approximates the rate from a market participant's perspective. The estimated fair value could be impacted by changes in interest rates, growth rates, costs, pricing, capital expenditures and market conditions.

Impairment testing during fiscal 2009 indicated the fair value of our Home \& Children’s Gifts and Gourmet Food \& Gift Basket reporting units was less than their respective carrying values, and after performing step two, the Company recorded impairment charges in both reporting units. Although our businesses continue to be impacted by the
economic downturn, the Company's market capitalization remains above its book value and evaluations of our reporting units indicated that it was unlikely the fair value of any reporting unit fell below its carrying value. Accordingly, we have not performed an interim goodwill impairment test subsequent to the fiscal 2009 annual impairment test.

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A prolonged economic downturn resulting in lower EBITDA multiples, lower long-term growth rates and reduced long-term profitability may reduce the fair value of our reporting units. Industry specific events or circumstances that have a negative impact to the valuation assumptions may also reduce the fair value of our reporting units. Should such events occur and it becomes more likely than not that a reporting unit's fair value has fallen below its carrying value, we will perform an interim goodwill impairment test(s), in addition to the annual impairment test. Future impairment tests may result in a goodwill impairment, depending on the outcome of both step one and step two of the impairment review process. A goodwill impairment would be reported as a non-cash charge to earnings.

## Capitalized Software

The carrying value of capitalized software, both purchased and internally developed, is periodically reviewed for potential impairment indicators. Future events could cause the Company to conclude that impairment indicators exist and that capitalized software is impaired.

## Stock-based Compensation

The FASB authoritative guidance requires the measurement of stock-based compensation expense based on the fair value of the award on the date of grant. The Company determines the fair value of stock options issued by using the Black-Scholes option-pricing model. The Black-Scholes option-pricing model considers a range of assumptions related to volatility, dividend yield, risk-free interest rate and employee exercise behavior. Expected volatilities are based on historical volatility of the Company's stock price. The dividend yield is based on historical experience and future expectations. The risk-free interest rate is derived from the US Treasury yield curve in effect at the time of grant. The Black-Scholes model also incorporates expected forfeiture rates, based on historical behavior. Determining these assumptions are subjective and complex, and therefore, a change in the assumptions utilized could impact the calculation of the fair value of the Company's stock options.

Income Taxes
The Company has established deferred income tax assets and liabilities for temporary differences between the financial reporting bases and the income tax bases of its assets and liabilities at enacted tax rates expected to be in effect when such assets or liabilities are realized or settled. The Company has recognized as a deferred tax asset the tax benefits associated with losses related to operations, which are expected to result in a future tax benefit. Realization of this deferred tax asset assumes that we will be able to generate sufficient future taxable income so that these assets will be realized. The factors that we consider in assessing the likelihood of realization include the forecast of future taxable income and available tax planning strategies that could be implemented to realize the deferred tax assets.

It is the Company's policy to provide for uncertain tax positions and the related interest and penalties based upon management's assessment of whether a tax benefit is more-likely-than-not to be sustained upon examination by taxing authorities. To the extent that the Company prevails in matters for which a liability for an unrecognized tax benefit is established or is required to pay amounts in excess of the liability, the Company's effective tax rate in a given financial statement period may be affected.

## Recent Accounting Pronouncements

In June 2009, the FASB issued authoritative guidance to establish the FASB Accounting Standards Codification (the "Codification") as the source of authoritative accounting principles and the framework for selecting the principles used in the preparation of financial statements of nongovernmental entities that are presented in conformity with generally accepted accounting principles in the United States. The Codification, which changes the referencing of financial standards, supersedes current authoritative guidance and is effective for the Company's interim reporting beginning

June 29, 2009. The Codification is not intended to change or alter existing GAAP and is not expected to result in a change in accounting practice for the Company.

In April 2009, the FASB issued authoritative guidance for business combinations that amends the provisions related to the initial recognition and measurement, subsequent measurement and disclosure of assets and liabilities arising from contingencies in a business combination. This guidance requires such contingencies be recognized at fair value on the acquisition date if fair value can be reasonably estimated during the allocation period. Otherwise, entities would typically account for the acquired contingencies in accordance with authoritative guidance for contingencies. The guidance became effective for the Company's business combinations for which the acquisition date is on or after June 29, 2009. The Company did not complete any business combinations during the three and nine months ended March 28,2010 , and the effect on future periods will depend on the nature and significance of business combinations subject to this guidance.

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In April 2009, the FASB issued authoritative guidance to increase the frequency of fair value disclosures of financial instruments, thereby enhancing consistency in financial reporting. The guidance relates to fair value disclosures for any financial instruments that are not currently reflected on a company's balance sheet at fair value. Prior to the effective date of this guidance, fair values for these assets and liabilities have only been disclosed once a year. The guidance now requires these disclosures on a quarterly basis, providing qualitative and quantitative information about fair value estimates for all those financial instruments not measured on the balance sheet at fair value. The Company adopted the disclosure requirements under this guidance with an effective date of June 29, 2009. The implementation did not have a material impact on the Company's financial position, results of operations or cash flows as it is disclosure-only in nature.

In April 2008, the FASB issued authoritative guidance for general intangibles other than goodwill, amending factors that should be considered in developing renewal or extension assumptions used to determine the useful life of a recognized intangible asset. This guidance is effective for the Company for intangible assets acquired on or after June 29, 2009. The adoption did not have a material impact on the Company's results of operations, financial position or cash flows.

Forward Looking Information and Factors that May Affect Future Results
Our disclosure and analysis in this report contain forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These forward-looking statements represent the Company's current expectations or beliefs concerning future events and can generally be identified by the use of statements that include words such as "estimate," "project," "believe," "anticipate," "intend," "plan," "foresee," "likely," "will," "goal," "target" or : phrases. These forward-looking statements are subject to risks, uncertainties and other factors, many of which are outside of the Company's control, that could cause actual results to differ materially from the results expressed or implied in the forward-looking statements, including:

- the Company's ability:
o to achieve revenue and profitability;
o to leverage its operating platform and reduce operating expenses;
o to grow its 1-800-Baskets.com business;
o to manage the increased seasonality of its business;
o to cost effectively acquire and retain customers;
o to effectively integrate and grow acquired companies;
o to reduce working capital requirements and capital expenditures;
o to compete against existing and new competitors;
o to manage expenses associated with sales and marketing and necessary general and administrative and technology investments;
and
o to cost efficiently manage inventories;
- the outcome of contingencies, including legal proceedings in the normal course of business; and
- general consumer sentiment and economic conditions that may affect levels of discretionary customer purchases of the Company's products.

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We cannot guarantee that any forward-looking statement will be realized, although we believe we have been prudent in our plans and assumptions. Achievement of future results is subject to risks, uncertainties and inaccurate assumptions. Should known or unknown risks or uncertainties materialize, or should underlying assumptions prove inaccurate, actual results could vary materially from past results and those anticipated, estimated or projected. Investors should bear this in mind as they consider forward-looking statements.

We undertake no obligation to publicly update forward-looking statements, whether as a result of new information, future events or otherwise. You are advised, however, to consult any further disclosures we make on related subjects in our Forms $10-\mathrm{Q}, 8-\mathrm{K}$ and $10-\mathrm{K}$ reports to the Securities and Exchange Commission. Our Annual Report on Form $10-\mathrm{K}$ filing for the fiscal year ended June 28, 2009 listed various important factors that could cause actual results to differ materially from expected and historic results. We note these factors for investors as permitted by the Private Securities Litigation Reform Act of 1995. Readers can find them in Part I, Item 1A, of that filing under the heading "Cautionary Statements Under the Private Securities Litigation Reform Act of 1995". We incorporate that section of that Form $10-\mathrm{K}$ in this filing and investors should refer to it. You should understand that it is not possible to predict or identify all such factors. Consequently, you should not consider any such list to be a complete set of all potential risks or uncertainties.

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## ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

The Company's earnings and cash flows are subject to fluctuations due to changes in interest rates primarily from its investment of available cash balances in money market funds and investment grade corporate and U.S. government securities, as well as from outstanding debt. As of March 28, 2010, the Company's outstanding debt, including current maturities, approximated $\$ 76.0$ million.

The Company does not enter into derivative transactions for trading purposes, but rather to hedge its exposure to interest rate fluctuations. The Company manages its floating rate debt using interest rate swaps in order to reduce its exposure to the impact of changing interest rates on its consolidated results of operations and future cash outflows for interest.

In July 2009, the Company entered into a $\$ 45.0$ million notional amount swap agreement that exchanges a variable interest rate (LIBOR) for a $1.92 \%$ fixed rate of interest over the term of the agreement. This swap matures on July 25, 2012. The Company has designated this swap as a cash flow hedge of the interest rate risk attributable to forecasted variable interest (LIBOR) payments. The effective portion of the after tax fair value gains or losses on these swaps is included as a component of accumulated other comprehensive loss. If in the future the interest rate swap agreements were determined to be ineffective or were terminated before the contractual termination dates, or if it became probable that the hedged variable cash flows associated with the variable-rate borrowings would stop, the Company would be required to reclassify into earnings all or a portion of the unrealized losses on cash flow hedges included in accumulated other comprehensive income (loss).

Exclusive of the impact of the Company's interest rate swap agreement, each 50 basis point change in interest rates would have had a corresponding effect on our interest expense of approximately $\$ 0.1$ million and $\$ 0.3$ million during the three and nine months ended March 28, 2010, respectively.

## ITEM 4. CONTROLS AND PROCEDURES

The Company's management, with the participation of the Company's Chief Executive Officer and Chief Financial Officer, has evaluated the effectiveness of the Company's disclosure controls and procedures, as defined in Rules 13a-15(e) and 15d-15(e) of the Securities Exchange Act of 1934, as of March 28, 2010. Based on that evaluation, the Company's Chief Executive Officer and Chief Financial Officer concluded that the Company's disclosure controls and procedures were effective as of March 28, 2010.

There were no changes in our internal control over financial reporting identified in connection with the Company's evaluation required by Rules 13a-15(d) or 15d-15(d) of the Securities Exchange Act of 1934 that occurred during the three months ended March 28, 2010 that have materially affected, or are reasonably likely to materially affect, our internal controls over financial reporting.

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## PART II. - OTHER INFORMATION

## ITEM 1. LEGAL PROCEEDINGS

From time to time, the Company is subject to legal proceedings and claims arising in the ordinary course of business.
On December 21, 2007, Plaintiff, Thomas Molnar, on behalf of himself and a putative class, filed suit against the Company claiming false advertising, unfair business practices, and unjust enrichment seeking unspecified monetary damages. The Company has admitted no wrongdoing with respect to this matter, but has chosen to enter into a settlement agreement with the parties to this matter in order to avoid protracted litigation. The presiding trial Judge has given preliminary approval to the settlement, and the Company has sent out the applicable notices to the class members. As a result, the Company accrued for the estimated cost of the settlement of approximately $\$ 0.9$ million within its general and administrative expenses during the three months ended December 27, 2009.

## ITEM 1A. RISK FACTORS.

There were no material changes to the Company's risk factors as discussed in Item 1A-Risk Factors in the Company's Annual Report on Form 10-K for the year ended June 28, 2009.

## ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

The following table sets forth, for the months indicated, the Company's purchase of common stock during the first nine months of fiscal 2010, which includes the period June 29, 2009 through March 28, 2010:

|  | Total Number |  |  |
| :--- | :--- | :--- | :--- |
|  |  | of | Dollar Value of |
|  |  | Shares | Shares that |
| Period | Total Number of | Average | Purchased as | May Yet

(in thousands, except average price paid per share)

| $6 / 29 / 09-7 / 26 / 09$ | 0.9 | $\$$ | 1.83 | 0.9 | $\$$ | 13,154 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $7 / 27 / 09-8 / 23 / 09$ | 4.5 | $\$$ | 2.62 | 4.5 | $\$$ | 13,142 |
| $8 / 24 / 09-9 / 27 / 09$ | - | $\$$ | - | - | $\$$ | 13,142 |
| $9 / 28 / 09-10 / 25 / 09$ | 48.1 | $\$$ | 4.15 | 48.1 | $\$$ | 12,943 |
| $10 / 26 / 09-11 / 22 / 09$ | 3.7 | $\$$ | 4.82 | 3.7 | $\$$ | 12,925 |
| $11 / 23 / 09-12 / 27 / 09$ | 47.0 | $\$$ | 2.25 | 47.0 | $\$$ | 12,818 |
| $12 / 28 / 09-01 / 24 / 10$ | 34.6 | $\$$ | 2.57 | 34.6 | $\$$ | 12,729 |
| $01 / 25 / 10-02 / 21 / 10$ | 125.6 | $\$$ | 1.95 | 125.6 | $\$$ | 12,484 |
| $02 / 22 / 10-03 / 28 / 10$ | - | $\$$ | - | - | $\$$ | 12,484 |
| Total |  |  |  |  |  |  |

On January 21, 2008, the Company's Board of Directors authorized an increase to its stock repurchase plan which, when added to the $\$ 8.7$ million remaining on its earlier authorization, increased the amount available for repurchase to $\$ 15.0$ million. Any such purchases could be made from time to time in the open market and through privately negotiated transactions, subject to general market conditions. The repurchase program will be financed utilizing available cash. As of March 28, 2010, $\$ 12.5$ million remains authorized but unused.

ITEM 3. DEFAULTS UPON SENIOR SECURITIES
Not applicable.
ITEM 4. REMOVED AND RESERVED

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## ITEM 5. OTHER INFORMATION

None.
ITEM 6. EXHIBITS
31.1 Certifications pursuant to Section 302 of the Sarbanes-Oxley Act of 2002. *
32.1 Certifications pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002. *

* Filed herewith.

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## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

1-800-FLOWERS.COM, Inc.
(Registrant)

Date: May 6, 2010
James F. McCann
Chief Executive Officer and
Chairman of the Board of Directors

Date: May 6, 2010
/s/ William E. Shea
William E. Shea
Senior Vice President of Finance and
Administration and Chief Financial Officer

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