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TANENBERG MARC T

Form 4

February 12, 2003

_ Check this box if no

See Instruction 1(b).

FORM 4

UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

OMB APPROVAL

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longer subject to Section 16. Form 4 or Form 5 obligations may continue.

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, Section 17(a) of the Public Utility Holding Company Act of 1935 or Section 30(h) of the Investment Company Act of 1940

Filed By Romeo and Dye's Section 16 Filer www.section16.net

1. Name and Ad Tanenberg Ma			me and Tic stomer Ser		6. Relationship of Reporting Person(s) to Issuer (Check all applicable)							
(Last) Six Parkway N	of Reporting Person,					Statement for onth/Day/Year 1/11/03	Director					
(Street)									Sr. VP, Chief I Officer	Financial		
							5.	If Amendment,	7. Individual or Joint/Group Filing			
Deerfield, IL 60015								ate of Original Ionth/Day/Year)	(Check Applicable Line) X Form filed by One Reporting			
Deerneid, IL o	0015							2 43, 2 642,	Person	y More than One		
(City) (State)	(Zip)	T	able	e I Non-I)erivat	ive Se	curities Acquired, Dis	sposed of, or Bend	eficially Owned		
1. Title of Security (Instr. 3)	action	Execution Date,	3. Trans action C (Instr. 8 Code	ode	4. Securitie (A) or Disp (Instr. 3, 4 Amount	osed o		5. Amount of Securities Beneficially Owned Following Reported Transactions(s) (Instr. 3 & 4)	6. Owner-ship Form: Direct (D) or Indirect (I) (Instr. 4)	7. Nature of Indirect Beneficial Ownership (Instr. 4)		

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

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FORM 4 (continued) Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned

(e.g., puts, calls, warrants, options, convertible securities)

_			\ 0 /	1,		<u> </u>	<u>'</u>		1		1	
1.	Title of	2. Conver-	3. Trans-	3A.	4.	5. Number	Date Exercisable	7. Title and	8. Price of	9. Number of	10.	11. N
D	erivative	sion or	action	Deemed	Trans-	of	and Expiration	Amount of	Derivative	Derivative	Owner-	of In
Se	curity	Exercise	Date	Execution	action	Derivative	Date	Underlying	Security	Securities	ship	Bene
		Price of		Date,	Code	Securities	(Month/Day/	Securities	(Instr. 5)	Beneficially	Form	Own
(Iı	ıstr. 3)	Derivative	(Month/	if any		Acquired	Year)	(Instr. 3 & 4)		Owned	of Deriv-	(Inst
		Security	Day/	(Month/	(Instr.	(A) or				Following	ative	
			Year)	Day/	8)	Disposed				Reported	Security:	
				Year)		of (D)				Transaction(s)	Direct	
										(Instr. 4)	(D)	
I								1		ľ		

^{*} If the form is filed by more than one reporting person, see Instruction 4(b)(v).

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					(Instr. 3 & 5)	3, 4						or Indirect	
			Code	V	(A)		Date Exer-cisable	Expira- tion	Title	Amount or		(I) (Instr. 4)	
								Date		Number of			
Non-Qualified Stock Option (right to buy)	\$2.805	02/11/03	A		24,825		<u>(1)</u>		Common Stock	Shares 24,825	24,825	5 D	

Explanation of Responses:

(1) On the Transaction Date, the Compensation Committee of the Board of Directors of APAC Customer Services, Inc. approved the options pursuant to the Company's Second Amended 1995 Incentive Stock Plan. Subject to acceleration in the event of termination of the Reporting Person's employment under specified circumstances or a change in control of the issuer, the options vest in four equal increments beginning on the first anniversary of the date of original grant as defined in the Plan ("Grant Date"), and thereafter on each subsequent anniversary date, and expire one day prior to the 10-year anniversary of the Grant Date unless earlier terminated pursuant to the terms of the Plan as a result of a termination of employment. The Reporting Person may surrender shares to the Issuer in order to pay the exercise price of an option or to satisfy the tax withholding consequences of an option exercise.

By: /s/ /Nanette H. Hoff, Attorney-in-Fact/
Marc T. Tanenberg

**Signature of Reporting Person

Date

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, See Instruction 6 for procedure.

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^{**}Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).