WITTE LINDA R Form 4 February 12, 2003

## FORM 4

\_ Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

### STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, Section 17(a) of the Public Utility Holding Company Act of 1935 or Section 30(h) of the Investment Company Act of 1940

#### **OMB APPROVAL**

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> Filed By Romeo and Dye's Section 16 Filer www.section16.net

Name and Address of Reporting Person*  Witte Linda R.					me and Tic stomer Ser		6. Relationship of Reporting Person(s) to Issuer (Check all applicable)					
				orting	ntification in Person, voluntary)	Numbe	M	Statement for onth/Day/Year //11/03				
									Sr. VP, Genera Secretary	ll Counsel &		
(Street)							5.	If Amendment,	7. Individual or Joint/Gro			
								ate of Original		(Check Applicable Line)		
Deerfield, IL	60015						(N	Ionth/Day/Year)	X Form filed by One Reporting			
										Ferson Form filed by More than One Reporting Person		
(City) (State) (Zip)				able	I Non-I	Derivat	ive Se	curities Acquired, Di	sposed of, or Bene	osed of, or Beneficially Owned		
1. Title of Security (Instr. 3)	action Date	Execution Date,	(Instr. 8	Code )	4. Securities Acquire (A) or Disposed of (I (Instr. 3, 4 & 5)			5. Amount of Securities Beneficially	( )	7. Nature of Indirect Beneficial		
	(Month/ Day/ Year)	if any (Month/Day/ Year)	Code	V	Amount	(A) or (D)	Price	Owned Following Reported Transactions(s) (Instr. 3 & 4)	or Indirect (I) (Instr. 4)	Ownership (Instr. 4)		

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

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## **FORM 4 (continued)** Table II - Derivative Securities Acquired, Disposed of, or Beneficially

(e.g., puts, calls, warrants, options, convertible securities)

1. Title of	2. Conver-	3. Trans-		4.	5. Number	6. Date Exercisable	7. Title and	8. Price of	9. Number of	10.	11. N
Derivative	sion or	action	Deemed	Trans-	of	and Expiration	Amount of	Derivative	Derivative	Owner-	of In
Security	Exercise	Date	Execution	action	Derivative	Date	Underlying	Security	Securities	ship	Bene
	Price of		Date,	Code	Securities	(Month/Day/	Securities	(Instr. 5)	Beneficially	Form	Own
(Instr. 3)	Derivative	(Month/	if any		Acquired	Year)	(Instr. 3 & 4)		Owned	of Deriv-	(Inst
	Security	Day/	(Month/	(Instr.	(A) or				Following	ative	
			Day/	8)	Disposed				Reported	Security:	
			Year)		of (D)				Transaction(s)	Direct	
									(Instr. 4)	(D)	
							ļ				1

<sup>\*</sup> If the form is filed by more than one reporting person, see Instruction 4(b)(v).

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						(Instr. 3, 4 & 5)							or Indirect	
				Code	V	(A)		Exer-cisable	Expira- tion Date		Amount or Number of Shares		(I) (Instr. 4)	
Non-Qualified Stock Option (right to buy)	\$2.805	02/11/03		A		24,825		(1)		Common Stock	24,825	24,825	D	

Explanation of Responses:

(1) On the Transaction Date, the Compensation Committee of the Board of Directors of APAC Customer Services, Inc. approved the options pursuant to the Company's Second Amended 1995 Incentive Stock Plan. Subject to acceleration in the event of termination of the Reporting Person's employment under specified circumstances or a change in control of the issuer, the options vest in four equal increments beginning on the first anniversary of the date of original grant as defined in the Plan ("Grant Date"), and thereafter on each subsequent anniversary date, and expire one day prior to the 10-year anniversary of the Grant Date unless earlier terminated pursuant to the terms of the Plan as a result of a termination of employment. The Reporting Person may surrender shares to the Issuer in order to pay the exercise price of an option or to satisfy the tax withholding consequences of an option exercise.

By: /s/ /Nanette H. Hoff, Attorney-in-Fact/
Linda R. Witte

02/12/03

Date

\*\*Signature of Reporting Person

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, See Instruction 6 for procedure.

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<sup>\*\*</sup>Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).