YOVOVICH PAUL G

Form 4

February 12, 2003

FORM 4

_ Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, Section 17(a) of the Public Utility Holding Company Act of 1935 or Section 30(h) of the Investment Company Act of 1940

OMB APPROVAL

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1. Name and Address of Reporting Person* Yovovich, Paul G.					me and Tio stomer Se		6. Relationship of Reporting Person(s) to Issuer (Check all applicable)						
(Last) (First) (Middle)				rting	ntification g Person, voluntary)	Numbe	Mo	Statement for onth/Day/Year 11/03		— -			
(Street) Kenilworth, IL 60043-1142							Dat	f Amendment, te of Original onth/Day/Year)	(Check Applica X Form filed by Person	_ Form filed by More than One			
(C	ity) (State) ((Zip)	Г	able	I Non-I)erivat	ive Sec	urities Acquired, D	isposed of, or Bene	ficially Owned			
1. Title of Security (Instr. 3)	action Date (Month/ Day/ Year)	2A. Deemed Execution Date, if any (Month/Day/ Year)	3. Trans action C (Instr. 8 Code	ode	4. Securition (A) or Disposition (Instr. 3, 4) Amount	posed o		5. Amount of Securities Beneficially Owned Following Reported Transactions(s) (Instr. 3 & 4)	6. Owner- ship Form: Direct (D) or Indirect (I) (Instr. 4)	7. Nature of Indirect Beneficial Ownership (Instr. 4)			

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

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FORM 4 (continued) Table II - Derivative Securities Acquired, Disposed of, or Beneficially **Owned**

(e.g., puts, calls, warrants, options, convertible securities)

		(1.0.)	1,	,	, -	/					
1. Title of	2. Conver-	3. Trans-	3A.	4.	5.	Date Exercisable	7. Title and	8. Price of	9. Number of	10.	11. Na
Derivative	sion or	action	Deemed	Trans-	Number	and Expiration	Amount of	Derivative	Derivative	Owner-	of Ind
Security	Exercise	Date	Execution	action	of	Date	Underlying	Security	Securities	ship	Benef
	Price of		Date,	Code	Derivative	(Month/Day/	Securities	(Instr. 5)	Beneficially	Form	Owner
(Instr. 3)	Derivative	(Month/	if any		Securities	Year)	(Instr. 3 & 4)		Owned	of Deriv-	(Instr.
	Security	Day/	(Month/	(Instr.	Acquired				Following	ative	
		Year)	Day/	8)	(A) or				Reported	Security:	
			Year)		Disposed				Transaction(s)	Direct	
					of (D)				(Instr. 4)	(D)	
										or	
	1										

^{*} If the form is filed by more than one reporting person, see Instruction 4(b)(v).

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					(Instr. 4 & 5)	-						Indirect (I)		
				Code	V	(A)	(D)	Date	Expira-	Title	Amount		(Instr. 4)	
								Exer-cisable	tion		or			
									Date		Number			
											of			
											Shares			
Non-Qualified	\$2.805	02/11/03		A		1,000		(1)	02/10/13	Common	1,000	1,000	D	
Stock Option										Stock				
(right to buy)														

Explanation of Responses:

(1) Stock options granted pursuant to the APAC Customer Services, Inc. Second Amended and Restated 1995 Incentive Stock Plan. Subject to change in control of the Issuer, the options vest in three equal annual installments beginning on the first anniversary of the date of original grant and thereafter on each such anniversary date, and expire 10 years from the day prior to the date of original grant, unless earlier terminated pursuant to the terms of the Plan by reason of the termination of the Reporting Person's service as a director. The options include the right of the Reporting Person to surrender shares to the Issuer in order to pay the exercise price of an option.

By: /s/ /Nanette H. Hoff, Attorney-in-Fact/
Paul G. Yovovich

**Signature of Reporting Person

Date

See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, See Instruction 6 for procedure.

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^{**}Intentional misstatements or omissions of facts constitute Federal Criminal Violations.